



# User Guide

300Mbps Wireless N VDSL/ADSL Modem Router  
TD-W9960

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# About This Guide

This guide is a complement to Quick Installation Guide. The Quick Installation Guide provides instructions for quick internet setup, while this guide contains details of each function and demonstrates how to configure them in typical scenarios.

When using this guide, please notice that features of the router may vary slightly depending on the model and software version you have, and on your location, language, and internet service provider. All images, parameters and descriptions documented in this guide are used for demonstration only.

## Conventions

In this guide, the following conventions are used:

| Convention              | Description  |
|-------------------------|--|
| <u>Underline</u>        | Hyperlinks are in teal and underlined. You can click to redirect to a website or a specific section.   |
| Teal                    | Key information appears in teal, including management page text such as menus, items, buttons and so on.   |
| >                       | The menu structures to show the path to load the corresponding page. For example, <b>Advanced &gt; Wireless &gt; MAC Filtering</b> means the MAC Filtering function page is under the Wireless menu that is located in the Advanced tab.                                     |
| Note:                   | Ignoring this type of note might result in a malfunction or damage to the device.  |
| Tips:                   | Indicates important information that helps you make better use of your device.   |
| Symbols on the web page | <ul style="list-style-type: none"><li>✎ click to edit the corresponding entry.</li><li>🗑️ click to delete the corresponding entry.</li><li>🔌 click to enable or disable the corresponding entry.</li><li>🔍 click to view more information about items on the page.</li></ul> |

## More Info

- The latest firmware and management app are available from the [Download Center](http://www.tp-link.com/support) at <http://www.tp-link.com/support>.
- The Quick Installation Guide (QIG) can be found where you find this guide or inside the product packaging.
- Specifications can be found on the product page at <http://www.tp-link.com>.
- A Technical Support Forum is provided for you to discuss our products at <http://forum.tp-link.com>.
- Our Technical Support contact information can be found at the [Contact Technical Support](http://www.tp-link.com/support) page at <http://www.tp-link.com/support>.

## Chapter 1

---

# Get to Know Your Modem Router

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This chapter introduces the modem router by detailing its main features and appearance.

It contains the following sections:

- [Product Overview](#)
- [Physical Appearance](#)

## 1.1. Product Overview

TP-Link's modem router is a combined wired/wireless network connection device with wireless router and DSL modem capabilities.

With DSL and LAN/WAN ports, the modem router is compatible with DSL connections and fiber/cable access.

Ethernet ports and adjustable antennas enable the modem router to provide wired and wireless access for multiple computers and mobile devices.

With an array of additional features, the modem router is the perfect hub for your home or business network.

## 1.2. Physical Appearance

### 1.2.1. LED



The modem router's LED is located on the top panel. You can check the modem router's working status by following the LED Explanation table.

### LED Explanation

| Color | Status           | Indication  |
|-------|------------------|---|
| Red   | Flashing Slowly  | The system is initializing. Or DSL synchronization completes but there is no internet connection. |
|       | Flashing Quickly | DSL synchronization is in progress.   |
|       | On               | DSL synchronization failed, or there is no internet connection.                                   |
| Green | On               | Internet connection is available.   |
|       | Flashing Slowly  | Firmware is being upgraded. Do not disconnect or power off the modem router.                      |
|       | Flashing Quickly | A wireless device is connecting to the network via WPS, or the system is being reset.             |

### 1.2.2. Ports and Antennas



The modem router's back panel shows the connection ports, buttons and antennas. Refer to the following for detailed instructions.



| Item                          | Description  |
|-------------------------------|--|
| POWER                         | For connecting the modem router to a power socket via the provided power adapter.  |
| Power ON/OFF Button           | Press this button to power on or power off the modem router.   |
| WPS                           | Press to start a WPS synchronization.  |
| RESET                         | Press and hold down for 8 seconds to reset the modem router into factory default settings.   |
| LAN1, LAN2, LAN3,<br>LAN4/WAN | For connecting the modem router to your PC or other Ethernet network devices. In wireless router mode, the LAN4/WAN port is used for connecting to a Cable/FTTH/VDSL/ADSL device.  |
| DSL                           | For connecting the modem router to the internet. Connect the port to the splitter or directly connect the port to the phone jack via a phone cable. For details, please refer to <a href="#">Connect Your Modem Router</a> . |
| Antennas                      | Used for wireless data transmission. Position them upright for the best performance.   |

## Chapter 2

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# Connect the Hardware

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This chapter contains the following sections:


- [Position Your Modem Router](#)
- [Connect Your Modem Router](#)

## 2.1. Position Your Modem Router

With the modem router, you can access your network from anywhere within the wireless network coverage. However, the wireless signal strength and coverage vary depending on the environment your modem router is in. Obstacles may limit the range of the wireless signal, for example, concrete structures, thick walls.

For best Wi-Fi performance, and to keep your network secure:

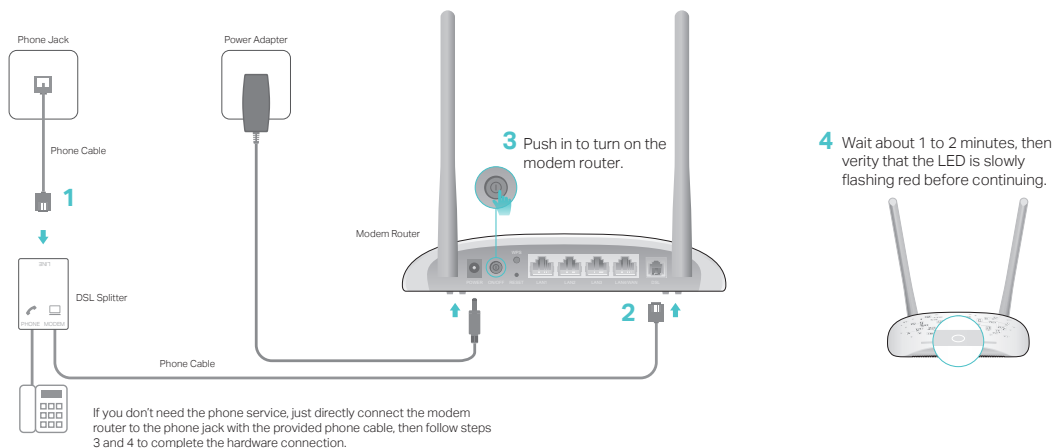
- Do not locate the modem router in a place where it will be exposed to moisture or excessive heat.
- Keep the product away from strong electromagnetic radiation and devices that emit electromagnetic waves.
- Place the modem router in a location where it can be connected to the various devices as well as to a power source.
- Make sure the cables and power cord are safely placed out of the way so they do not create a tripping hazard.

 **Tips:** The modem router can be placed on a shelf or desktop.

## 2.2. Connect Your Modem Router

Follow the steps below to connect your modem router.

1. Connect the DSL line and power adapter. The electrical outlet shall be installed near the device and shall be easily accessible.



2. Connect your computer to the modem router.

### Method 1: Wired

Connect your computer's Ethernet port to the LAN port on the modem router via the Ethernet cable.

### Method 2: Wirelessly

Use the default SSID (Wireless Network Name) and Wireless Password printed on the included Wi-Fi Info Card or on the product label of the modem router to connect wirelessly.

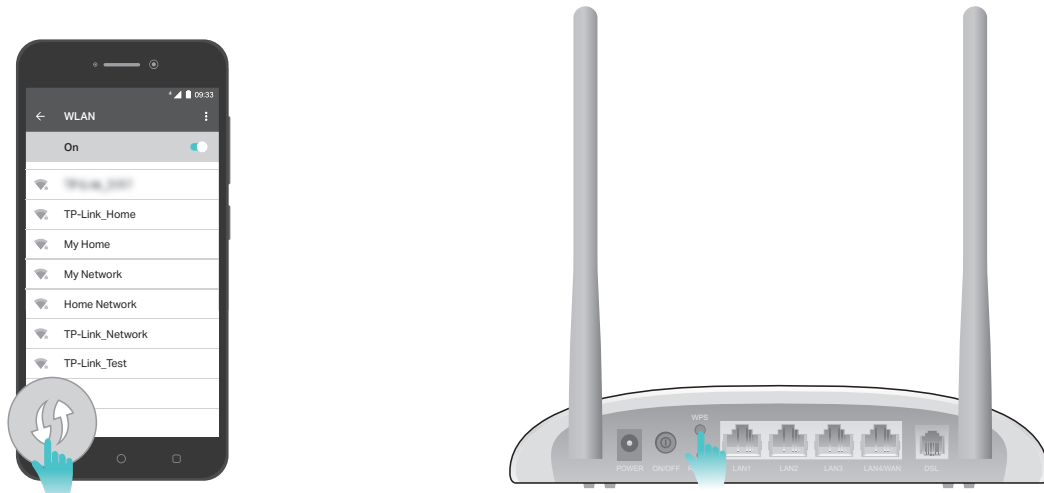
### Method 3: Use the WPS button

Wireless devices that support WPS, including Android phones, tablets, most USB network cards, can be connected to your router through this method. (WPS is not supported by iOS devices.)

**Note:**

The WPS function cannot be configured if the wireless function of the router is disabled. Also, the WPS function will be disabled if your wireless encryption is WEP. Please make sure the wireless function is enabled and is configured with the appropriate encryption before configuring the WPS.

- 1) Tap the WPS icon on the device's screen.
- 2) Immediately press the WPS button on your modem router.
- 3) The LED flashes quickly.
- 4) When the LED stabilizes and remains on, the client device has successfully connected to the modem router.



## Chapter 3

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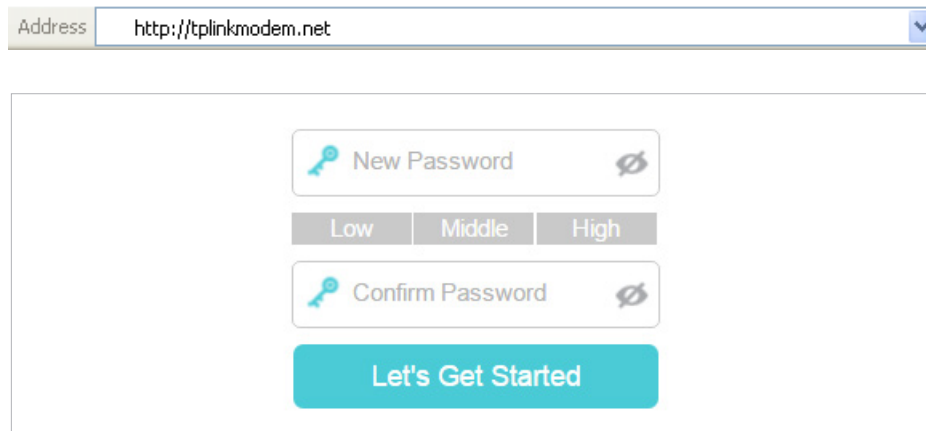
# Log In to Your Modem Router

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With the web management page, it is easy to configure and manage the modem router. The web management page can be used on any Windows, Macintosh or UNIX OS with a web browser, such as Microsoft Internet Explorer, Mozilla Firefox or Apple Safari.

Follow the steps below to log in to your modem router.

1. If the TCP/IP Protocol on your computer is set to the static (fixed) IP address, you need to change its settings to obtain an IP address automatically. Refer to [Appendix: Troubleshooting](#) to configure your computer.
2. Launch a web browser and go to <http://tplinkmodem.net> or <http://192.168.1.1>. Create a strong password and click **Let's Get Started** to log in.



The image shows a web browser address bar with the URL `http://tplinkmodem.net`. Below the address bar is a form for creating a new password. It includes a text input field labeled "New Password" with a key icon and a strength indicator showing "Low", "Middle", and "High". Below this is a "Confirm Password" field, also with a key icon. At the bottom of the form is a teal button labeled "Let's Get Started".

**Note:**

If you have registered a TP-Link ID and bind your cloud router to it, the login password you created here should be ineffective. Please log in to the cloud router using your TP-Link ID.

## Chapter 4

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# Set Up Internet Connections

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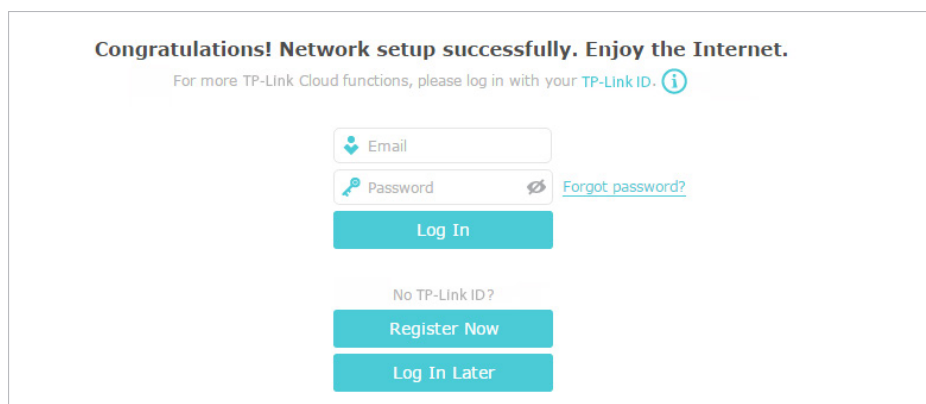
This chapter introduces how to connect your modem router to the internet. The modem router is equipped with a web-based Quick Setup wizard. It has many ISP information built in, automates many of the steps and verifies that those steps have been successfully completed. Furthermore, you can also set up an IPv6 connection if your ISP provides IPv6 service.

This chapter includes the following sections:

- [Use Quick Setup Wizard](#)
- [Manually Set Up an Internet Connection](#)
- [Test Internet Connectivity](#)
- [Set Up an IPv6 Connection](#)
- [Wireless Router Mode](#)

## 4.1. Use Quick Setup Wizard

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the modem router.
2. Click **Quick Setup** on the top of the page. Then follow the step-by-step instructions to connect your router to the internet.
3. To enjoy a more complete service from TP-Link (remote management, TP-Link DDNS, etc.), log in with your TP-Link ID or click **Register Now** to get one. Then follow the instructions to bind the modem router to your TP-Link ID.



**Congratulations! Network setup successfully. Enjoy the Internet.**

For more TP-Link Cloud functions, please log in with your TP-Link ID. [i](#)

Email

Password  [Forgot password?](#)

**Log In**

No TP-Link ID?

**Register Now**

**Log In Later**

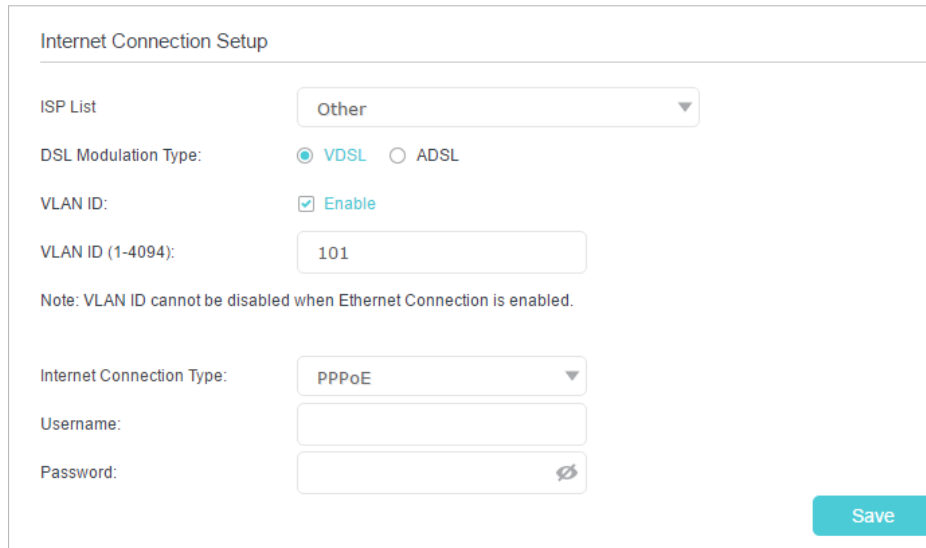
**Note:**

1. To learn more about the TP-Link Cloud service, please refer to the [TP-Link Cloud](#) section.
2. If you do not want to register a TP-Link ID for now, you may click **Log In Later** to proceed.
3. If you have changed the preset wireless network name (SSID) and wireless password during the Quick Setup process, all your wireless devices must use the new SSID and password to connect to the router.

## 4.2. Manually Set Up an Internet Connection

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the modem router.
2. Go to **Basic > Internet** page. Select your ISP, and related information will be automatically filled in. For some ISPs, you may need to manually specify some information provided. If you can't find your ISP in the [ISP List](#), select **Other** and then enter the information provided by your ISP.






The screenshot shows the 'Internet Connection Setup' form. It includes the following fields and options:

- ISP List:** A dropdown menu with 'Other' selected.
- DSL Modulation Type:** Radio buttons for 'VDSL' (selected) and 'ADSL'.
- VLAN ID:** A checked checkbox labeled 'Enable'.
- VLAN ID (1-4094):** A text input field containing '101'.
- Note:** 'VLAN ID cannot be disabled when Ethernet Connection is enabled.'
- Internet Connection Type:** A dropdown menu with 'PPPoE' selected.
- Username:** An empty text input field.
- Password:** An empty password input field with a toggle icon.
- Save:** A teal button in the bottom right corner.

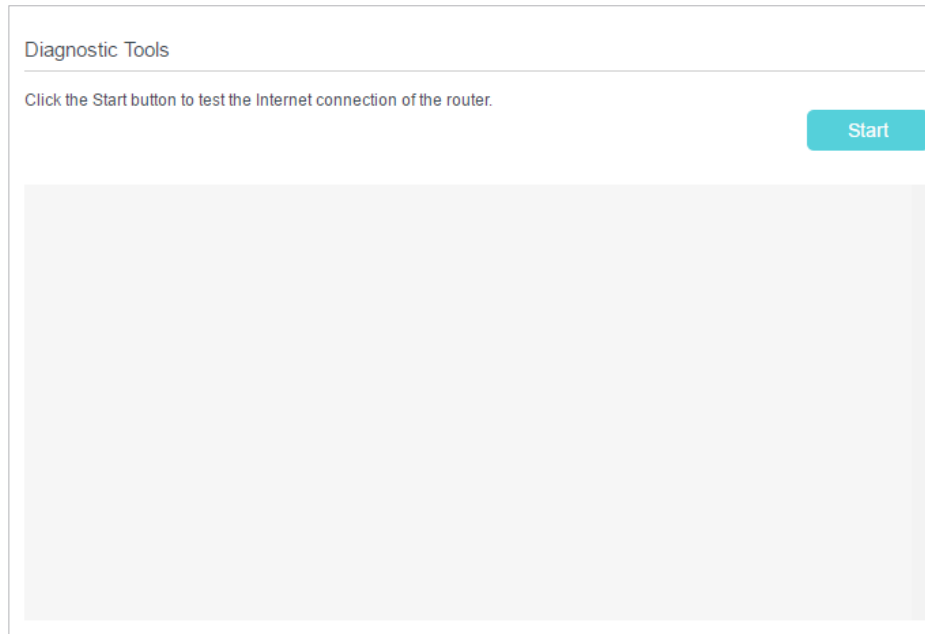
3. Click [Save](#) to make the settings effective, and you can refer to [Test Internet Connectivity](#) to test the internet connection.

 **Tips:** You can view and edit all internet connection settings on the [Advanced > Network > Internet](#) page.

### 4.3. Test Internet Connectivity

After manually setting up the internet connection, you need to test the internet connectivity. The modem router provides a diagnostic tool to help you locate the source of any problems.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the modem router.
2. Go to [Advanced > System Tools > Diagnostics](#) page.



3. Click [Start](#) to test the internet connectivity and you will see the test result in the gray box.

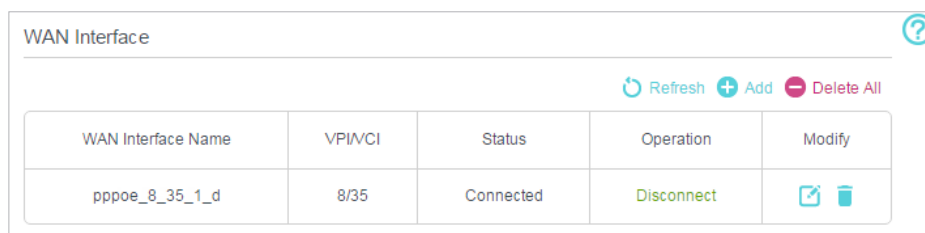
## 4.4. Set Up an IPv6 Connection

If your ISP has provided a DSL line that supports IPv6 connection as well as some detailed IPv6 parameters, you can manually set up an IPv6 connection.

If your ISP provides an IPv4-only connection or IPv6 tunnel service, permit IPv6 connection by referring to [Set Up the IPv6 Tunnel](#).

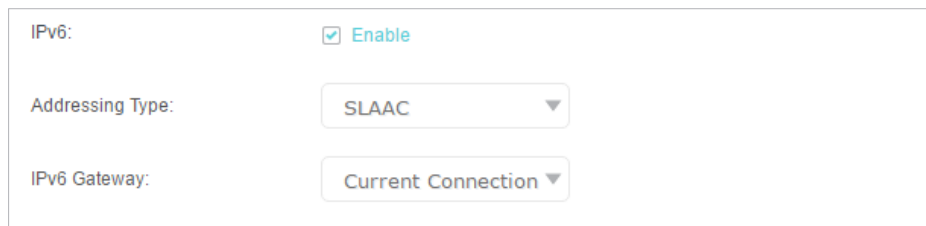
Follow the steps below to set up an IPv6 connection:

1. Make sure you have set up an IPv4 connection either manually or by using the Quick Setup wizard before setting up an IPv6 connection.
2. Visit <http://tplinkmodem.net>, and log in with the account you set for the modem router.
3. Go to [Advanced](#) > [Network](#) > [Internet](#) page.



4. Select your WAN Interface Name (**Status** should be **Connected**) and click the (Edit) icon.

5. Scroll down the page, enable **IPv6**, and configure the IPv6 parameters.



IPv6:  Enable

Addressing Type: SLAAC ▼

IPv6 Gateway: Current Connection ▼

- **Addressing Type:** Consult your ISP for the addressing type (DHCPv6 or SLAAC). SLAAC is the most commonly used addressing type.
- **IPv6 Gateway:** Keep the default setting as **Current Connection**.

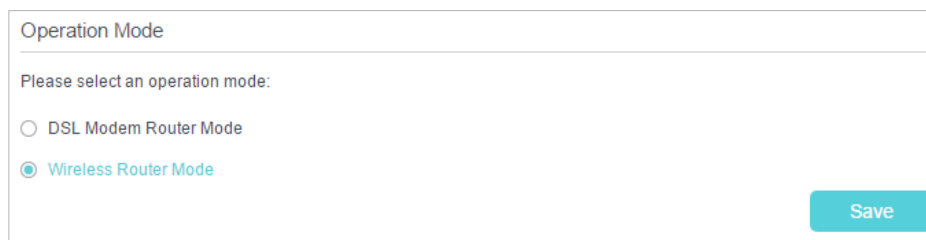
**Note:** If your ISP has provided the IPv6 address, click **Advanced** to reveal more settings. Check to use IPv6 specified by ISP and enter the parameters provided by your ISP.

6. Click **OK** to make the settings effective. Now IPv6 service is available for your network.

## 4.5. Wireless Router Mode

If you already have a modem or your internet comes via an Ethernet jack on the wall, you can set up the modem router as a regular wireless router to share the internet.

1. Find the WAN port (labeled as LAN4/WAN) on the modem router, and connect it to your existing modem or the Ethernet jack on the wall. Then connect the power adapter and turn on the modem router. If you connect an existing modem, reboot it to get the modem router connected to the internet.
2. Connect your computer to the modem router. For details, refer to [Connect Your Modem Router](#).
3. Visit <http://tplinkmodem.net>, and log in with the account you set for the modem router.
4. Go to **Advanced > Operation Mode**, select the **Wireless Router Mode**, and click **Save**. The modem router will reboot.



Operation Mode

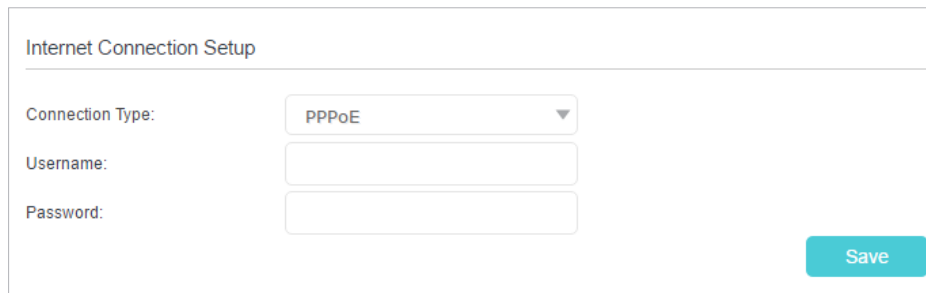
Please select an operation mode:

DSL Modem Router Mode

Wireless Router Mode

Save

5. Go to **Basic > Internet**, select the **Connection Type**, and enter the information provided by your ISP.



The screenshot shows a web form titled "Internet Connection Setup". It contains three input fields: "Connection Type" with a dropdown menu set to "PPPoE", "Username" with an empty text box, and "Password" with an empty text box. A teal "Save" button is located at the bottom right of the form.

6. Click [Save](#) to make the settings effective.

 **Tips:**

1. You can view and edit all internet connections on [Advanced > Network > Internet](#) page.
2. In the Wireless Router Mode, you can also permit IPv6 connection by setting up an IPv6 connection or the IPv6 tunnel just as in the DSL Modem Router Mode. For details, refer to [Set Up an IPv6 Connection](#) and [Set Up the IPv6 Tunnel](#).

## Chapter 5

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# TP-Link Cloud Service

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TP-Link Cloud service provides a better way to manage your cloud devices. Log in to your router with a TP-Link ID, and you can easily monitor and manage your home network when you are out and about via the Tether app on your smartphone or tablet. To ensure that your router stays new and gets better over time, the TP-Link Cloud will notify you when an important firmware upgrade is available. Surely you can also manage multiple TP-Link Cloud devices with a single TP-Link ID.

This chapter introduces how to register a new TP-Link ID, bind or unbind TP-Link IDs to manage your router, and the Tether app with which you can manage your home network no matter where you may find yourself.

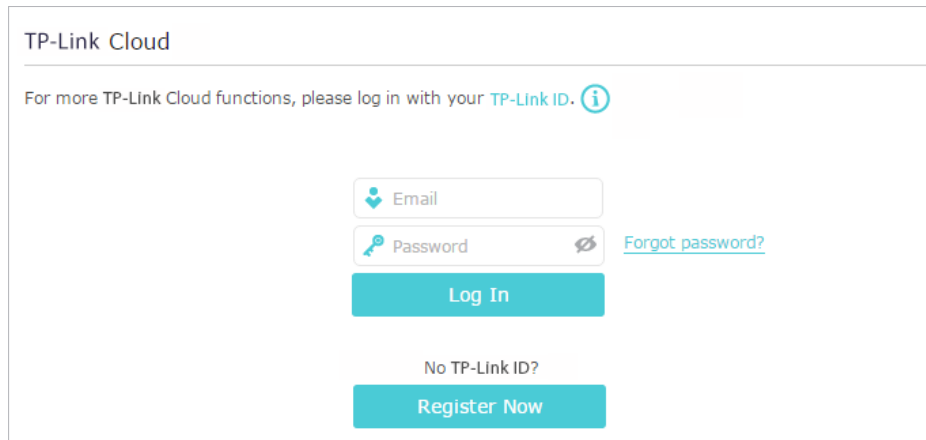
It contains the following sections:

- [Register a TP-Link ID](#)
- [Change Your TP-Link ID Information](#)
- [Manage the User TP-Link IDs](#)
- [Manage the Router via TP-Link Tether App](#)

## 5.1. Register a TP-Link ID

If you have skipped the registration during the Quick Setup process, you can:


1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Basic > TP-Link Cloud](#).
3. Click [Register Now](#) and follow the instructions to register a TP-Link ID.



The screenshot shows the TP-Link Cloud login and registration interface. At the top, it says "TP-Link Cloud". Below that, a message reads: "For more TP-Link Cloud functions, please log in with your TP-Link ID." followed by an information icon. There are two input fields: "Email" with a user icon and "Password" with a key icon and a "Forgot password?" link. Below the password field is a teal "Log In" button. Underneath the "Log In" button is the text "No TP-Link ID?" and a teal "Register Now" button.

4. After activating your TP-Link ID, come back to the TP-Link Cloud page to log in. The first-time login TP-Link ID will be bound automatically to your cloud router as an [Admin](#).

**Note:**


- Once the router is bound to your TP-Link ID, you need to log in to the router with the TP-Link ID.
- The TP-Link ID also can be registered via the TP-Link Tether app. Please refer to [Install the Tether App on Your Smartphones or Tablets](#) to install the app. Launch the app, tap  in the top-left corner of the screen and tap [Login](#), and then click [New User](#) to register a new one.
- If you want to unbind the admin TP-Link ID from your router, please go to [Basic > TP-Link Cloud](#), click [Unbind](#) in the [Device Information](#) section.

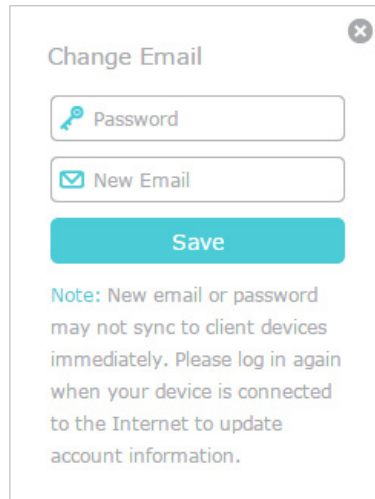
## 5.2. Change Your TP-Link ID Information

Follow the steps below to change your email address and password of your TP-Link ID as needed.

1. Visit <http://tplinkmodem.net>, and log in with your TP-Link ID.
2. Go to [Basic > TP-Link Cloud](#), and focus on the [Account Information](#) section.

➤ **Change your email address**

1. Click  behind the Email.
2. Enter the password of your TP-Link ID, then the new email address. And click [Save](#).



Change Email


Password

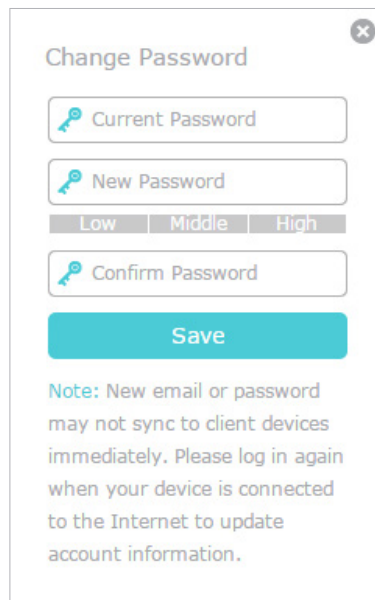
New Email

Save

Note: New email or password may not sync to client devices immediately. Please log in again when your device is connected to the Internet to update account information.

### ➤ Change your password

1. Click  behind the Password.
2. Enter the current password, then a new password twice. And click [Save](#).



Change Password

Current Password

New Password

Low Middle High

Confirm Password

Save

Note: New email or password may not sync to client devices immediately. Please log in again when your device is connected to the Internet to update account information.

## 5.3. Manage the User TP-Link IDs

The first-time login TP-Link ID will be bound automatically to your router as an [Admin](#) account. An admin account can add or remove other TP-Link IDs to the same router as [Users](#). Admin account and User accounts both can monitor and manage the router locally or remotely, except that user accounts cannot:

- Reset the router to its factory default settings from the web management page or the Tether app.

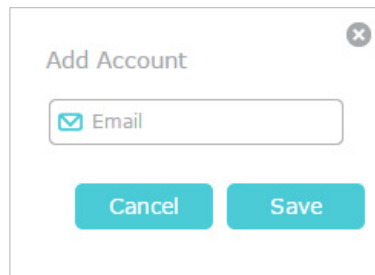
- Add/remove other TP-Link IDs to/from the router.

### 5.3.1. Add an TP-Link ID to Manage the Router

1. Visit <http://tplinkmodem.net>, and log in with your TP-Link ID.
2. Go to **Basic** > **TP-Link Cloud**, and focus on the **Bound Accounts** section.
3. Click **+ Bind**, enter another TP-Link ID as needed and click **Save**.

**Note:**

If you need another TP-Link ID, please refer to [Install the Tether App on Your Smartphones or Tablets](#) to install the app. Launch the app, tap  in the top-left corner of the screen and tap **Login**, and then click **New User** to register a new one.



4. The new TP-Link ID will be displayed in the Bound Accounts table as a **User**.

| Bound Accounts   |    |                |              |       |
|--|----|----------------|--------------|-------|
| <span style="color: teal;">+</span> Bind <span style="color: red;">-</span> Unbind |    |                |              |       |
| <input type="checkbox"/>   | ID | Email          | Binding Date | Role  |
| <input type="checkbox"/>   | 1  | *****@****.com | 16/11/2016   | Admin |
| <input type="checkbox"/>   | 2  | *****@****.com | 16/11/2016   | User  |

### 5.3.2. Remove TP-Link ID(s) From Managing the Router

1. Visit <http://tplinkmodem.net>, and log in with your TP-Link ID.
2. Go to **Basic** > **TP-Link Cloud**, and focus on the **Bound Accounts** section.
3. Check the box(es) of the TP-Link ID(s) you want to remove and click **Unbind**.

| Bound Accounts   |    |                |              |       |
|--|----|----------------|--------------|-------|
| <span style="color: teal;">+</span> Bind <span style="color: red;">-</span> Unbind |    |                |              |       |
| <input type="checkbox"/>   | ID | Email          | Binding Date | Role  |
| <input type="checkbox"/>   | 1  | *****@****.com | 16/11/2016   | Admin |
| <input checked="" type="checkbox"/>  | 2  | *****@****.com | 16/11/2016   | User  |



## 5. 4. Manage the Router via TP-Link Tether App


### 5. 4. 1. Install the Tether App on Your Smartphones or Tablets

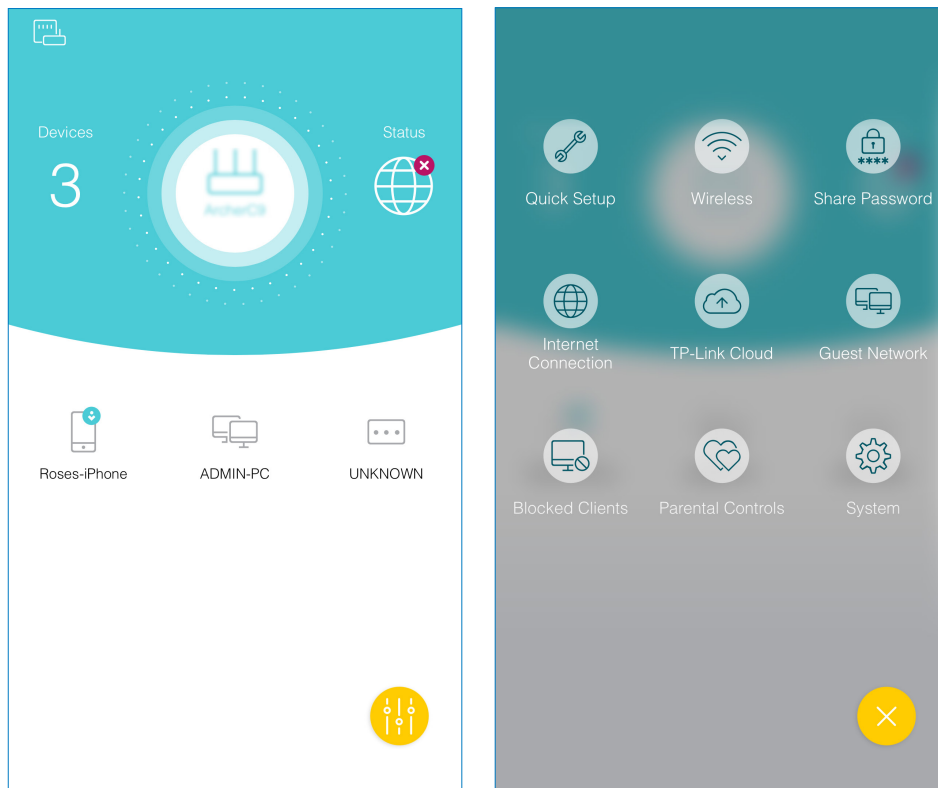
The Tether app runs on iOS and Android devices like smartphones and tablets.

Open the Apple App Store or Google Play and search the key word “TP-Link Tether” or simply scan the QR code to download and install the app.





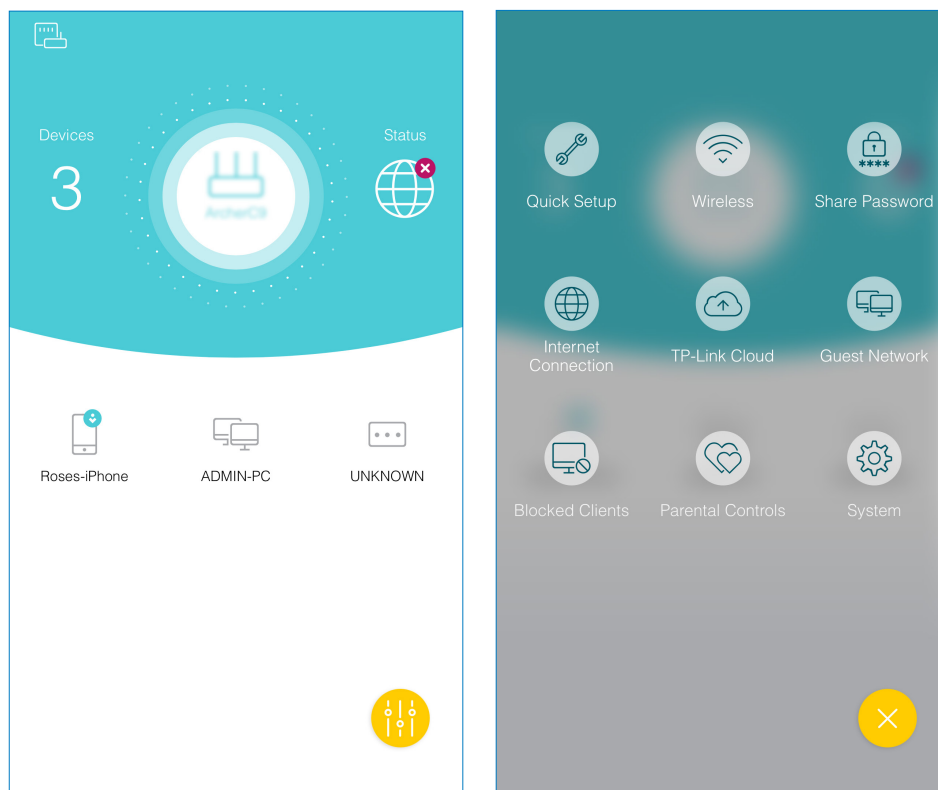
### 5. 4. 2. Locally Manage Your Router Using the Tether App

1. Connect your device to the router’s wireless network.
2. Launch the Tether app, select the model of your router and log in with your TP-Link ID or the password your set for the router.
3. On the home page, you can check your internet status and connected devices, or tap  to manage your router locally as needed.



### 5.4.3. Remotely Manage Your Router Using the Tether App

- **To remotely access your router on the Tether app, you need the following:**
- **TP-Link Tether app with latest version:** Refer to [Install the Tether App on Your Smartphones or Tablets](#) to install the Tether app, or update the installed one to its latest version.
  - **TP-Link Cloud router with the latest firmware:** Refer to [Update the Firmware](#) to update your router with the latest firmware version.
  - **The TP-Link ID bound to your router:** If you don't have a TP-Link ID, refer to [Register a TP-Link ID](#) to register one.
  - **Internet Access:** Make sure your smartphone can access the internet whether through the mobile network or a Wi-Fi network.
- **To remotely access your router from your smart devices:**
1. Launch the Tether app. Tap  in the top-left corner of the screen and tap [Login](#).
  2. Log in to the App using the email address and the password of your TP-Link ID.
  3. Select the model of your router from the [My Cloud Device](#) list.
  4. On the home page, you can check your internet status and connected devices, or tap  to manage your router remotely as needed.



## Chapter 6

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# IPTV

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IPTV is the abbreviation of Internet Protocol Television. The service can only be delivered through the Internet, and our modem router provides a specific LAN port for IPTV.

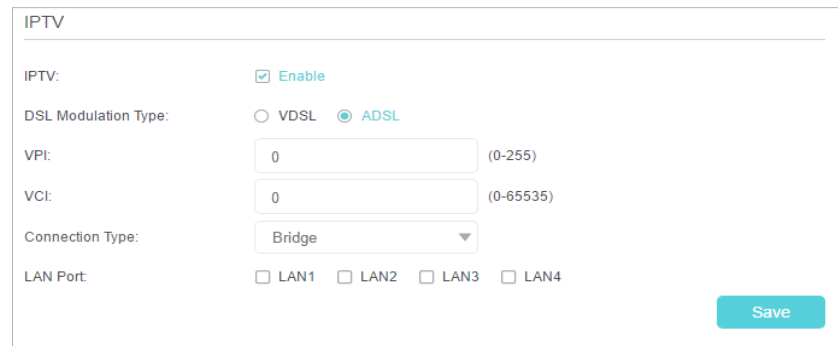
By automatically separating IPTV from Internet surfing, you can enjoy a high quality of video streaming and fast browsing speeds at the same time.

**I want to:** Configure the modem router to enable Internet Protocol Television (IPTV) Services.

**For example,** I already bought IPTV service, but this service can only be delivered through the Internet. Therefore, I need to configure my modem router first.

**How can I do that?**

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced > IPTV** to open the configuration page.



The screenshot shows the IPTV configuration page. It includes the following settings:

- IPTV:**  Enable
- DSL Modulation Type:**  VDSL  ADSL
- VPI:**  (0-255)
- VCI:**  (0-65535)
- Connection Type:**
- LAN Port:**  LAN1  LAN2  LAN3  LAN4

A **Save** button is located at the bottom right of the configuration area.

3. Click **Enable** to enable this function.
4. Select your DSL modulation type.
5. Specify a LAN port for IPTV connection and connect the set-top box to this port.
6. If you select **VDSL** modulation type, check to enable VLAN and set the **VLAN ID**. If you select **ADSL**, fill in PVC parameters (**VPI** and **VCI**). VLAN ID and PVC parameters are all provided by your IPTV service provider.
7. Click **Save** to make the settings effective.

**Done!**

Modem router configuration is complete! You may still need to configure settings on your set-top box before enjoying your IPTV service.

## Chapter 7

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# Guest Network

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This function allows you to provide Wi-Fi access for guests without disclosing your main network. When you have guests in your house, apartment, or workplace, you can create a guest network for them. In addition, you can assign network authorities and bandwidth for guests to ensure network security, privacy, and fluency.

- [Create a Network for Guests](#)
- [Customize Guest Network Options](#)

## 7.1. Create a Network for Guests

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced** > **Guest Network**. Locate the **Wireless Settings** section.
3. Create 2.4GHz guest network according to your needs.

The screenshot shows the 'Wireless' settings page for a guest network. It includes the following fields and options:

- 2.4GHz Wireless:**  Enable Guest Network
- Network Name (SSID):**   Hide SSID
- Security:**  No Security  WPA/WPA2 Personal
- Version:**  Auto  WPA2-PSK
- Encryption:**  Auto  TKIP  AES
- Password:**
- Save** button

- 1) Check **Enable Guest Network**.
- 2) Set an easy-to-identify SSID. Don't select **Hide SSID** unless you want your guests and other people to manually input this SSID for Wi-Fi access.
- 3) Set **Security** to **WPA/WPA2 Personal**, keep the default **Version** and **Encryption** values, and set an easy-to-remember password.
4. Click **Save**. Now your guests can access your guest network using the SSID and password you set!

### Tips:

To view guest network information, go to **Advanced** > **Status** and find the **Guest Network** section.

## 7.2. Customize Guest Network Options

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced** > **Guest Network**.

The screenshot shows the 'Settings' page for a guest network. It includes the following options:

- Allow Guests to Access Each Other
- Allow Guests to Access My Local Network
- Bandwidth Control:**  Enable guest network bandwidth control
- Save** button

3. Assign network authorities and bandwidth according to your needs.

- [Allow Guests to Access Each Other](#)

Select this check box to allow the clients in your guest network to access each other's files.

- [Allow Guests to Access My Local Network](#)

Select this check box to allow the clients in your guest network to access your local network, not just the internet.

4. Click [Save](#). Now users in your guest network can enjoy only the network authorities at the priority you assigned!

 **Tips:**

To view guest network information, go to [Advanced](#) > [Status](#) and find the [Guest Network](#) section.

## Chapter 8

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# Parental Controls

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This function allows you to block inappropriate, explicit and malicious websites and limit internet access during specified time periods.



**I want to:**

Control what types of websites my children or other home network users can visit and the time of day they are allowed to access the internet.

For example, I want to allow my children's devices (for example, a computer or a tablet) to access only [www.tp-link.com](http://www.tp-link.com) and [wikipedia.org](http://wikipedia.org) from 18:00 (6PM) to 22:00 (10PM) on weekdays and not other time.

**How can I do that?**

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Basic** or **Advanced** > **Parental Controls** and enable **Parental Controls**.

Parental Controls

---

Parental Controls:

Devices Under Parental Controls

The Effective Time is based on the time of the router. The time can be set in "Advanced > System Tools > Time Settings".

[Refresh](#)
[+ Add](#)
[- Delete](#)

| ☐  | ID | Device Name | MAC Address | Effective Time | Description | Status | Modify |
|----|----|-------------|-------------|----------------|-------------|--------|--------|
| -- | -- | --          | --          | --             | --          | --     | --     |

Content Restriction

---

Content Restriction:

Restriction Policy:  Blacklist  Whitelist

[+ Add a New Keyword](#)

[Save](#)

3. Click **Add**.

Devices Under Parental Controls

The Effective Time is based on the time of the router. The time can be set in "Advanced > System Tools > Time Settings".

Refresh Add Delete

| <input type="checkbox"/> | ID | Device Name | MAC Address | Effective Time | Description | Status | Modify |
|--------------------------|----|-------------|-------------|----------------|-------------|--------|--------|
| --                       | -- | --          | --          | --             | --          | --     | --     |

Device Name:  Scan

MAC Address:

Effective Time:

Description:

Enable This Entry

Cancel Save

- Click **Scan**, and add **+** the device to be controlled. Or, enter the **Device Name** and **MAC Address** manually.
- Click the **🕒** icon to set the Effective Time. Drag the cursor over the appropriate cell(s) and click **OK**.

System Time: 01/01/2016 00:03:41

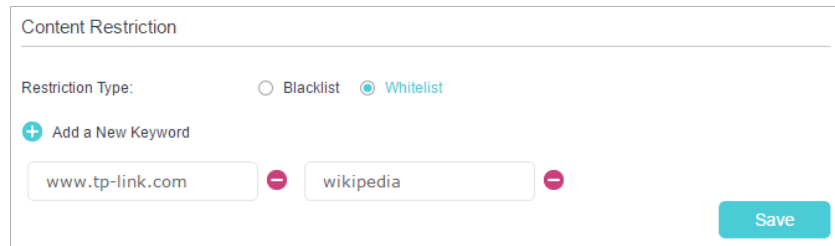
|       | Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-------|-----|-----|-----|-----|-----|-----|-----|
| 0:00  |     |     |     |     |     |     |     |
| 1:00  |     |     |     |     |     |     |     |
| 2:00  |     |     |     |     |     |     |     |
| 3:00  |     |     |     |     |     |     |     |
| 4:00  |     |     |     |     |     |     |     |
| 5:00  |     |     |     |     |     |     |     |
| 6:00  |     |     |     |     |     |     |     |
| 7:00  |     |     |     |     |     |     |     |
| 8:00  |     |     |     |     |     |     |     |
| 9:00  |     |     |     |     |     |     |     |
| 10:00 |     |     |     |     |     |     |     |
| 11:00 |     |     |     |     |     |     |     |
| 12:00 |     |     |     |     |     |     |     |
| 13:00 |     |     |     |     |     |     |     |
| 14:00 |     |     |     |     |     |     |     |
| 15:00 |     |     |     |     |     |     |     |
| 16:00 |     |     |     |     |     |     |     |
| 17:00 |     |     |     |     |     |     |     |
| 18:00 |     |     |     |     |     |     |     |
| 19:00 |     |     |     |     |     |     |     |
| 20:00 |     |     |     |     |     |     |     |
| 21:00 |     |     |     |     |     |     |     |
| 22:00 |     |     |     |     |     |     |     |
| 23:00 |     |     |     |     |     |     |     |
| 24:00 |     |     |     |     |     |     |     |

Effective Time

Reset OK

- Enter a **Description** for the entry.
- Select the check box to enable this entry and click **OK**.
- Enable **Content Restriction** and select the restriction mode.

- 1) In **Blacklist** mode, the controlled devices cannot access any websites containing the specified keywords during the Effective Time period.
- 2) In **Whitelist** mode, the controlled devices can only access websites containing the specified keywords during the Effective Time period.



9. Click **Add a New Keyword**. You can add many keywords for both Blacklist and Whitelist. Below are some sample entries to allow access.
  - 1) Enter a web address (for example, `www.tp-link.com`) or a web address keyword (for example, `wikipedia`) to only allow or block access to the websites containing that keyword.
  - 2) Specify the domain suffix (for example, `.edu` or `.org`) to allow access only to the websites with that suffix.
10. Enter the keywords or websites you want to add and click **Save**.

**Done!**

Now you can control your children's internet access according to your needs.

## Chapter 9

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# Bandwidth Control

---

Bandwidth Control allows you to configure the Upstream Bandwidth and Downstream Bandwidth of the network, and the combined throughput should not exceed 1000000 Kbps. For optimal bandwidth control, please select the correct Line Type and consult your ISP for the total allowed bandwidth for upstream and downstream.

- [To Configure Bandwidth Control](#)
- [Controlling Rules](#)

## 9.1. To Configure Bandwidth Control

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced** > **Bandwidth Control**. Locate the **Bandwidth Control** section.
3. Enable bandwidth control.

4. Select the correct **Line Type** of your broadband connection.
5. Enter the total upload and download speed through the WAN port in the **Total Upstream Bandwidth** and **Total Downstream Bandwidth** field.
6. (Optional) Enable **IPTV Bandwidth Guarantee**.
  - **Upstream Bandwidth Guarantee** - Enter a value in Kbps to guarantee sufficient upload bandwidth for IPTV service.
  - **Downstream Bandwidth Guarantee** - Enter a value in Kbps to guarantee sufficient download bandwidth for IPTV service.
7. Click **Save** to make the settings effective.

## 9.2. Controlling Rules

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced** > **Bandwidth Control**. Locate the **Controlling Rules** section.

| <input type="checkbox"/> | IP Range/Port Range | Priority | Up (min/max) | Down (min/max) | Status | Modify |
|--------------------------|---------------------|----------|--------------|----------------|--------|--------|
| --                       | --                  | --       | --           | --             | --     | --     |

- **IP Range/Port Range**- The range of IP addresses and port numbers to be controlled.

- **Priority** - The priority level for Bandwidth Control rules. **1** is the highest priority level and **8** is the lowest priority level. The total upload and download bandwidth will be allocated to guarantee the minimal rate of all bandwidth control rules.
- **UP (min/max)** - The minimum and maximum upload bandwidth (in Kbps) through the WAN port.
- **Down (min/max)** - The minimum and maximum download bandwidth (in Kbps) through the WAN port.
- **Status** - The status of this rule either Enabled or Disabled.
- **Modify** - Click to modify the rule.

➤ **To add a Bandwidth Control rule**

1. Click **Add**.
2. Enter the information as shown in the figure below.

The screenshot shows a web interface for configuring a Bandwidth Control rule. At the top right, there are '+ Add' and '- Delete' buttons. Below this is a table with the following columns: a checkbox, 'IP Range/Port Range', 'Priority', 'Up (min/max)', 'Down (min/max)', 'Status', and 'Modify'. The table contains one row with dashes in all cells. Below the table is a form with the following fields:

- IP Range: Two input boxes separated by a hyphen.
- Port Range: Two input boxes separated by a hyphen, with '(1-65535)' to the right.
- Protocol: A dropdown menu with 'ALL' selected.
- Priority: A dropdown menu with '5' selected, and '(1 means the highest priority.)' to the right.
- Upstream: Two input boxes separated by 'to', followed by 'Kbps'.
- Downstream: Two input boxes separated by 'to', followed by 'Kbps'.

At the bottom of the form, there is a checked checkbox labeled 'Enable This Entry' and two buttons: 'Cancel' and 'Save'.

3. Click **Save**.

## Chapter 10

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# Network Security

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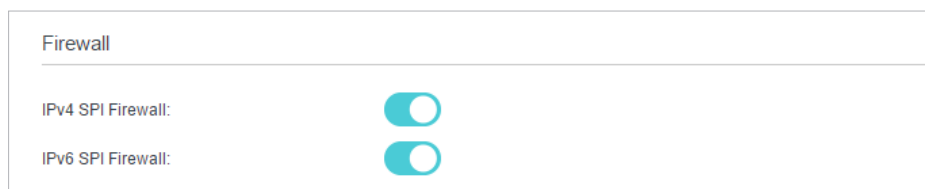
This chapter guides you on how to protect your home network from unauthorized users by implementing these three network security functions. You can block or allow specific client devices to access your wireless network using MAC Filtering, or using Access Control for wired and wireless networks, or you can prevent ARP spoofing and ARP attacks by using IP & MAC Binding.

- [Firewall & DoS Protection](#)
- [Service Filtering](#)
- [Access Control](#)
- [IP & MAC Binding](#)

## 10.1. Firewall & DoS Protection

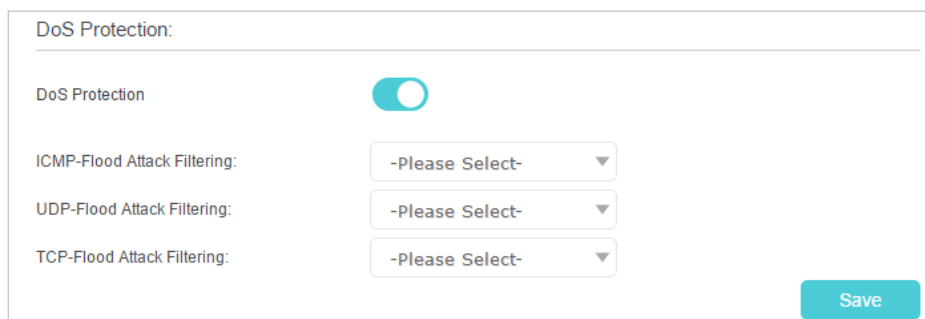
The SPI (Stateful Packet Inspection) Firewall and DoS (Denial of Service) Protection protect the router from cyber attacks.

The SPI Firewall can prevent cyber attacks and validate the traffic that is passing through the router based on the protocol. This function is enabled by default, and it's recommended to keep the default settings.



DoS Protection can protect your home network against DoS attacks from flooding your network with server requests. Follow the steps below to configure DoS Protection.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced > Security > Firewall & DoS Protection**.



3. Enable **DoS Protection**.
4. Set the level (**Low**, **Middle** or **High**) of protection for **ICMP-Flood Attack Filtering**, **UDP-Flood Attack Filtering** and **TCP-Flood Attack Filtering**.
  - **ICMP-Flood Attack Filtering** - Enable to prevent the ICMP (Internet Control Message Protocol) flood attack.
  - **UDP-Flood Attack Filtering** - Enable to prevent the UDP (User Datagram Protocol) flood attack.
  - **TCP-Flood Attack Filtering** - Enable to prevent the TCP (Transmission Control Protocol) flood attack.
5. Click **Save**.

 **Tips:**

1. The level of protection is based on the number of traffic packets. Specify the level at **DoS Protection Level Settings**.



### Dos Protection Level Settings

---

|                                 |         |      |                      |
|---------------------------------|---------|------|----------------------|
| ICMP-Flood Protection Level:    | Low:    | 1200 | (5-3600) packets/sec |
|                                 | Middle: | 2400 | (5-3600) packets/sec |
|                                 | High:   | 3600 | (5-3600) packets/sec |
| UDP-Flood Protection Level:     | Low:    | 1200 | (5-3600) packets/sec |
|                                 | Middle: | 2400 | (5-3600) packets/sec |
|                                 | High:   | 3600 | (5-3600) packets/sec |
| TCP-SYN-Flood Protection Level: | Low:    | 1200 | (5-3600) packets/sec |
|                                 | Middle: | 2400 | (5-3600) packets/sec |
|                                 | High:   | 3600 | (5-3600) packets/sec |

Save

2. The protection will be triggered immediately when the number of packets exceeds the preset threshold value, and the vicious host will be displayed in the [Blocked DoS Host List](#).

### Blocked DoS Host List

---

Host Number: 0 Refresh Delete

| <input type="checkbox"/> | ID  | IP Address | MAC Address |
|--------------------------|-----|------------|-------------|
| ---                      | --- | ---        | ---         |

## 10.2. Service Filtering

With Service Filtering, you can prevent certain users from accessing the specified service, and even block internet access completely.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [Security](#) > [Service Filtering](#).
3. Toggle on [Service Filtering](#).
4. Click [Add](#).

Filtering List

Refresh + Add - Delete

| <input type="checkbox"/> | ID | Service Type | Port | IP Address | Status | Modify |
|--------------------------|----|--------------|------|------------|--------|--------|
| --                       | -- | --           | --   | --         | --     | --     |

Service Type: Any(ALL) ▼

Protocol: TCP/UDP ▼

Starting Port: 1 (1-65535)

Ending Port: 65535 (1-65535)

Service Type: Any(ALL)

Filter Service For:  Single IP Address  IP Address Range  All IP Addresses

Cancel Save

5. Select a **Service Type** from the drop-down list and the following four fields will be auto-populated. Select **Custom** when your desired service type is not listed, and enter the information manually.
6. Specify the IP address(es) that this filtering rule will apply to.
7. Click **Save**.

■ Note: If you want to disable this entry, click the  icon.

## 10.3. Access Control

Access Control is used to block or allow specific client devices to access your network (via wired or wireless) based on a list of blocked devices (Blacklist) or a list of allowed devices (Whitelist).

**I want to:** Block or allow specific client devices to access my network (via wired or wireless).

**How can I do that?**

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced > Security > Access Control** and enable **Access Control**.

Access Control

Access Control:

Access Mode

Default Access Mode:  Blacklist  
 Whitelist

[Save](#)

Devices in Blacklist

[+ Add](#) [- Delete](#)

| <input type="checkbox"/> | ID | Device Name | MAC Address | Modify |
|--------------------------|----|-------------|-------------|--------|
| <input type="checkbox"/> | -- | --          | --          | --     |

Devices Online

[Refresh](#) [Block](#)

| <input type="checkbox"/> | ID | Device Name | IP Address    | MAC Address       | Connection Type |
|--------------------------|----|-------------|---------------|-------------------|-----------------|
| <input type="checkbox"/> | 1  | Unknown     | 192.168.1.200 | 50:E5:49:1E:06:80 | Wired           |
| <input type="checkbox"/> | 2  | Unknown     | 192.168.1.70  | A4:2B:B0:C2:6C:5A | Wired           |

3. Select the access mode to either block (recommended) or allow the device(s) in the list.

#### To block specific device(s)

- 1) Select [Blacklist](#) and click [Save](#).
- 2) Select the device(s) to be blocked in the [Devices Online](#) table.
- 3) Click [Block](#) above the [Devices Online](#) table. The selected devices will be added to [Devices in Blacklist](#) automatically.

#### To allow specific device(s)

- 1) Select [Whitelist](#) and click [Save](#).
- 2) Click [Add](#).

Devices in Whitelist

[+ Add](#) [- Delete](#)

| <input type="checkbox"/> | ID | Device Name | MAC Address | Modify |
|--------------------------|----|-------------|-------------|--------|
| <input type="checkbox"/> | -- | --          | --          | --     |

Device Name:

MAC Address:

[Cancel](#) [OK](#)

- 3) Enter the [Device Name](#) and [MAC Address](#). (You can copy and paste the information from [Devices Online](#) table if the device is connected to your network.)
- 4) Click [OK](#).

**Done!**

Now you can block or allow specific client devices to access your network (via wired or wireless) using the [Blacklist](#) or [Whitelist](#).

## 10.4. IP & MAC Binding

IP & MAC Binding, namely, ARP (Address Resolution Protocol) Binding, is used to bind a network device's IP address to its MAC address. This will prevent ARP spoofing and other ARP attacks by denying network access to a device with a matching IP address in the Binding list, but an unrecognized MAC address.

**I want to:**

Prevent ARP spoofing and ARP attacks.

**How can I do that?**

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [Security](#) > [IP & MAC Binding](#) and enable [IP & MAC Binding](#).

Settings

---

IP & MAC Binding:

Binding List + Add - Delete

| <input type="checkbox"/> | ID | MAC Address | IP Address | Status | Enable | Modify |
|--------------------------|----|-------------|------------|--------|--------|--------|
|                          | -- | --          | --         | --     | --     | --     |

ARP List Refresh Bind

| <input type="checkbox"/> | ID | Device Name | MAC Address       | IP Address    | Bound    | Modify |
|--------------------------|----|-------------|-------------------|---------------|----------|--------|
| <input type="checkbox"/> | 1  | BRCM-CM     | E8:94:F6:DE:AD:07 | 192.168.1.86  | Unloaded |        |
| <input type="checkbox"/> | 2  | Unknown     | 50:E5:49:1E:06:80 | 192.168.1.200 | Unloaded |        |
| <input type="checkbox"/> | 3  | Unknown     | A4:2B:B0:C2:6C:5A | 192.168.1.70  | Unloaded |        |

3. Bind your device(s) according to your needs.

**To bind the connected device(s)**

- 1) Select the device(s) to be bound in the [ARP List](#).

2) Click **Bind** to add to the **Binding List**.

### To bind the unconnected device

1) Click **Add**.

The screenshot shows a web interface titled "Binding List". At the top right, there are two buttons: a green "+ Add" button and a red "- Delete" button. Below this is a table with the following columns: a checkbox, "ID", "MAC Address", "IP Address", "Status", "Enable", and "Modify". The table contains one row with dashes "--" in each cell. Below the table is a form for adding a new entry. It has two input fields: "MAC Address:" with the value "E8:94:F6:DE:AD:07" and "IP Address:" with the value "192.168.1.100". There is a checked checkbox labeled "Enable". At the bottom right of the form are two buttons: "Cancel" and "OK".

2) Enter the **MAC address** and **IP address** that you want to bind.

3) Select the check box to enable the entry and click **OK**.

**Done!**

Enjoy the internet without worrying about ARP spoofing and ARP attacks.

## Chapter 11

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# NAT Forwarding

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Modem router's NAT (Network Address Translation) feature makes the devices in the LAN use the same public IP address to communicate in the internet, which protects the local network by hiding IP addresses of the devices. However, it also brings about the problem that external host cannot initiatively communicate with the specified device in the local network.

The modem router can use a forwarding feature to remove the isolation of NAT and allow external internet hosts to intuitively communicate with the devices in the local network, thus enabling some special features.

TP-Link modem router includes four forwarding rules. If two or more rules are set, the priority of implementation from high to low is Virtual Servers, Port Triggering, UPnP and DMZ.

This chapter contains the following sections:

- [Translate Address and Port by ALG](#)
- [Share Local Resources over the Internet by Virtual Server](#)
- [Open Ports Dynamically by Port Triggering](#)
- [Make Applications Free from Port Restriction by DMZ](#)
- [Make Xbox Online Games Run Smoothly by UPnP](#)

## 11. 1. Translate Address and Port by ALG

ALG (Application Layer Gateway) allows customized NAT (Network Address Translation) traversal filters to be plugged into the gateway to support address and port translation for certain application layer “control/data” protocols: FTP, TFTP, H323 etc. Enabling ALG is recommended.

Visit <http://tplinkmodem.net>, and log in with the account you set for the router. Go to **Advanced > NAT Forwarding > ALG**.

### ALG

|                     |  |
|---------------------|--|
| PPTP Pass-through:  | <input checked="" type="checkbox"/> Enable |
| L2TP Pass-through:  | <input checked="" type="checkbox"/> Enable |
| IPSec Pass-through: | <input checked="" type="checkbox"/> Enable |
| FTP ALG:            | <input checked="" type="checkbox"/> Enable |
| TFTP ALG:           | <input checked="" type="checkbox"/> Enable |
| H323 ALG:           | <input checked="" type="checkbox"/> Enable |
| SIP ALG:            | <input checked="" type="checkbox"/> Enable |
| RTSP ALG:           | <input type="checkbox"/> Enable            |

- **PPTP Pass-through:** If enabled, it allows Point-to-Point sessions to be tunneled through an IP network and passed through the router.
- **L2TP Pass-through:** If enabled, it allows Layer 2 Point-to-Point sessions to be tunneled through an IP network and passed through the router.
- **IPSec Pass-through:** If enabled, it allows IPSec (Internet Protocol Security) to be tunneled through an IP network and passed through the router. IPSec uses cryptographic security services to ensure private and secure communications over IP networks.
- **FTP ALG:** If enabled, it allows FTP (File Transfer Protocol) clients and servers to transfer data via NAT.
- **TFTP ALG:** If enabled, it allows TFTP (Trivial File Transfer Protocol) clients and servers to transfer data via NAT.
- **H323 ALG:** If enabled, it allows Microsoft NetMeeting clients to communicate via NAT.
- **SIP ALG:** If enabled, it allows clients communicate with SIP (Session Initiation Protocol) servers via NAT.

- **RTSP ALG:** If enabled, it allows RTSP (Real-Time Stream Protocol) clients and servers to transfer data via NAT.

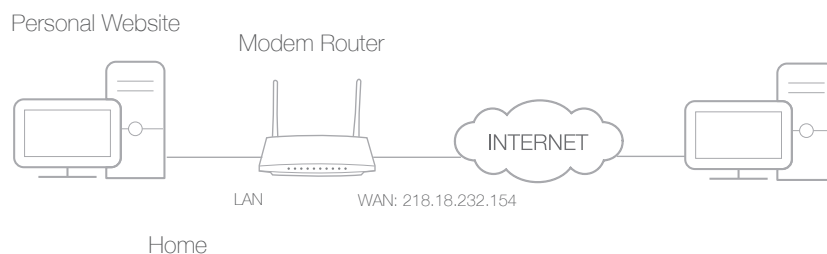
## 11.2. Share Local Resources over the Internet by Virtual Server

When you build up a server in the local network and want to share it on the internet, Virtual Server can realize the service and provide it to the internet users. At the same time virtual server can keep the local network safe as other services are still invisible from the internet.

Virtual server can be used for setting up public services in your local network, such as HTTP, FTP, DNS, POP3/SMTP and Telnet. Different service uses different service port. Port 80 is used in HTTP service, port 21 in FTP service, port 25 in SMTP service and port 110 in POP3 service. Please verify the service port number before the configuration.

**I want to:** Share my personal website I've built in a local network with my friends through the internet.

**For example,** the personal website has been built on my home PC (192.168.1.100). I hope that my friends can visit my website. The PC is connected to the modem router with the WAN IP address 218.18.232.154.



**How can I do that?**

1. Assign a static IP address to your PC, for example 192.168.1.100.
2. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
3. Go to **Advanced > NAT Forwarding > Virtual Servers**, click **Add**.



Virtual Servers

+ Add - Delete

| ID | Service Type | External Port | Internal IP | Internal Port | Protocol | Status | Modify |
|----|--------------|---------------|-------------|---------------|----------|--------|--------|
| -- | --           | --            | --          | --            | --       | --     | --     |

Note: Virtual Server can be configured only when there is an available interface. If the external port is already used for Remote Management or CWMP, Virtual Server will not take effect.

Interface Name:

Service Type:

External Port:  (XX-XX or XX)

Internal IP:

Internal Port:  (XX or Blank, 1-65535)

Protocol:

Enable This Entry

4. Click **Scan**, and choose **HTTP**. The external port, internal port and protocol will be automatically filled with contents. Enter the PC's IP address 192.168.1.100 in the **Internal IP** field.

5. Click **OK** to save the settings.

**Tips:**

1. It is recommended to keep the default settings of **Internal Port** and **Protocol** if you are not clear about which port and protocol to use.
2. If the service you want to use is not in the **Service Type**, you can enter the corresponding parameters manually. You should verify the port number that the service needs.
3. You can add multiple virtual server rules if you want to provide several services from a modem router. Please note that the **External Port** cannot be overlapped.

**Done!**

Internet users can enter **http://WAN IP** (in this example: **http://218.18.232.154**) to visit your personal website.

**Tips:**

1. For a WAN IP that is assigned dynamically by ISP, it is recommended to apply and register a domain name for the WAN by DDNS, go to [Set Up a Dynamic DNS Service Account](#) for more information. Then you can use **http://domain name** to visit the website.
2. If you have changed the default **External Port**, you should use **http://WAN IP: External Port** or **http://domain name: External Port** to visit the website.

## 11.3. Open Ports Dynamically by Port Triggering

Port triggering can specify a triggering port and its corresponding external ports. When a host in the local network initiates a connection to the triggering port, all the external ports will be opened for subsequent connections. The modem router can record the IP

address of the host. When the data from the internet returns to the external ports, the modem router can forward them to the corresponding host. Port triggering is mainly applied to online games, VoIPs and video players. Common applications include MSN Gaming Zone, Dialpad, Quick Time 4 players, and so on.

Follow the steps below to configure the port triggering rules:

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [NAT Forwarding](#) > [Port Triggering](#) and click [Add](#).

Port Triggering

+ Add - Delete

| <input type="checkbox"/> | ID | Application | Triggering Port | Triggering Protocol | External Port | External Protocol | Status | Modify |
|--------------------------|----|-------------|-----------------|---------------------|---------------|-------------------|--------|--------|
| --                       | -- | --          | --              | --                  | --            | --                | --     | --     |

Interface Name: pppoe\_ptm\_0\_0\_d

Application: MSN Gaming Zone Scan

Triggering Port: 47624 (XX, 1-65535)

Triggering Protocol: TCP

External Port: 2300-2400,28800-29000 (XX or XX-XX, 1-65535, at most 5 pairs)

External Protocol: TCP

Enable This Entry

Cancel Save

3. Click [Scan](#), and select the desired application. The triggering port and protocol, the external port and protocol will be automatically filled with contents. Here we take [MSN Gaming Zone](#) as an example.
4. Click [OK](#) to save the settings.

#### Tips:

1. You can add multiple port triggering rules according to your network need.
2. If the application you need is not listed in the [Existing Applications](#) list, please enter the parameters manually. You should verify the external ports the application uses first and enter them into [External Port](#) field according to the format the page displays.

## 11.4. Make Applications Free from Port Restriction by DMZ

When a PC is set to be a DMZ (Demilitarized Zone) host in the local network, it is totally exposed to the internet, which can realize the unlimited bidirectional communication between internal hosts and external hosts. The DMZ host becomes a virtual server with

all ports opened. When you are not clear about which ports to open in some special applications, like IP camera and database software, you can set the PC to be a DMZ host.

**Note:**

DMZ is most applicable when you don't know which ports to open. When it is enabled, the DMZ host is totally exposed to the internet, which may bring some potential safety hazard. If DMZ is not in use, please disable it in time.

**I want to:** Make the home PC join the internet online game without port restriction.

**For example,** Due to some port restriction, when playing the online games, you can login normally but cannot join a team with other players. To solve this problem, set your PC as a DMZ with all ports opened.

**How can I do that?**

1. Assign a static IP address to your PC, for example 192.168.1.100.
2. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
3. Go to **Advanced > NAT Forwarding > DMZ** and select the checkbox to enable DMZ.



4. Enter the IP address 192.168.1.100 in the **DMZ Host IP Address** field.
5. Click **Save** to save the settings.

**Done!**

The configuration is completed. You've set your PC to a DMZ host and now you can make a team to game with other players.

## 11.5. Make Xbox Online Games Run Smoothly by UPnP

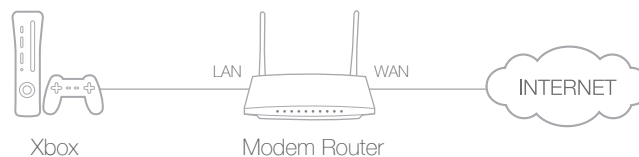
UPnP (Universal Plug and Play) protocol allows the applications or host devices to automatically find the front-end NAT device and send request to it to open the corresponding ports. With UPnP enabled, the applications or host devices in the both sides of NAT device can freely communicate with each other realizing the

seamless connection of the network. You may need to enable the UPnP if you want to use applications such as multiplayer gaming, peer-to-peer connections, real-time communication (for example, VoIP or telephone conference), or remote assistance.

 **Tips:**

1. UPnP is enabled by default in this modem router.
2. Only the application supporting UPnP protocol can use this feature.
3. UPnP feature needs the support of operating system (e.g. Windows Vista/ Windows 7/ Windows 8, etc. Some of operating system need to install the UPnP components).

**For example**, when you connect your Xbox to the modem router which has connected to the internet to play online games, UPnP will send request to the modem router to open the corresponding ports allowing the following data penetrating the NAT to transmit. Therefore, you can play Xbox online games without a hitch.



If necessary, you can follow the steps to change the status of UPnP.


1. Visit <http://tplinkmodem.net>, and log in with the account you set for the modem router;
2. Go to **Advanced > NAT Forwarding > UPnP** and toggle on or off according to your needs.

**UPnP**

---

UPnP:

UPnP Service List

Total Clients: 0  Refresh

| ID | Service Description | External Port | Protocol | Internal IP Address | Internal Port |
|----|---------------------|---------------|----------|---------------------|---------------|
| -- | --                  | --            | --       | --                  | --            |

## Chapter 12

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# VPN Server

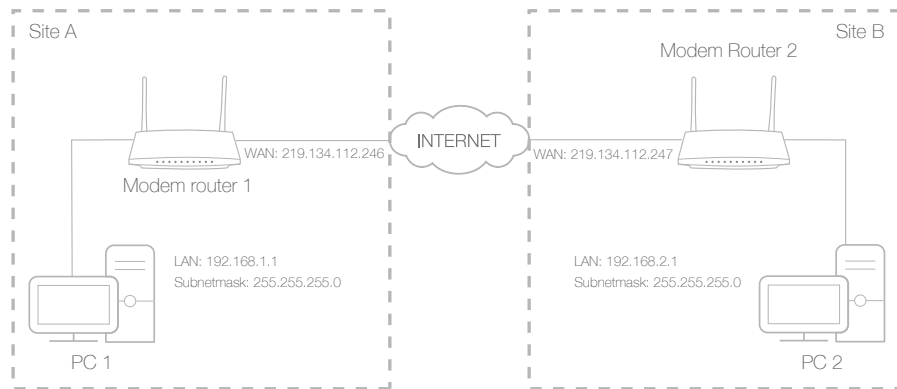
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The VPN (Virtual Private Networking) Server allows you to access your home network in a secured way through the internet when you are out of the house. The router offers IPSec (Internet Protocol Security) VPN to set up VPN connection.

IPSec (IP Security) is a set of services and protocols defined by IETF (Internet Engineering Task Force) to provide high security for IP packets and prevent attacks.

IPSec VPN is used to create a VPN connection between local and remote networks. To use IPSec VPN, you should check that both local and remote routers support IPSec VPN feature. Then, follow the steps below to set up an IPSec VPN connection.

1. The typical VPN topology is here. Site A refers to local network, and Site B refers to the remote network that is to be connected. Record Site A and Site B's LAN and WAN IP addresses before you start configuration.



2. Configuration on Site A (local network).

- 1) Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
- 2) Go to **Advanced > VPN > IPSec VPN**, and click **Add**.

IPSec VPN

Dead Peer Detection:

+ Add - Delete

| <input type="checkbox"/> | Connection Name | Remote Gateway | Local Address | Remote Address | Status | Enable | Modify |
|--------------------------|-----------------|----------------|---------------|----------------|--------|--------|--------|
| --                       | --              | --             | --            | --             | --     | --     | --     |

IPSec Connection Name:

Remote IPSec Gateway (URL):  Site B's WAN IP

Tunnel access from local IP addresses:

IP Address for VPN:  LAN IP range of Site A

Subnet Mask:

Tunnel access from remote IP addresses:

IP Address for VPN:  LAN IP range of Site B

Subnet Mask:

Key Exchange Method:

Authentication Method:

Pre-Shared Key:

Perfect Forward Secrecy:

Advanced

- 3) In the **IPSec Connection Name** column, specify a name.
- 4) In the **Remote IPSec Gateway (URL)** column, Enter Site B's WAN IP address.
- 5) Configure **Site A's LAN**.  
In the **Tunnel access from local IP addresses** column, we take **Subnet Address** as an example. Input the LAN IP range of Site A in the **IP Address for VPN** column, and input **Subnet Mask** of Site A.
- 6) Configure **Site B's LAN**.  
In the **Tunnel access from remote IP addresses** column, we take **Subnet Address** as an example. Input the LAN IP range of Site B in the **IP Address for VPN** column, and input **Subnet Mask** of Site B.
- 7) Select the **Key Exchange Method** for the policy. We select **Auto(IKE)** here.

8) Enter the **Pre-Shared Key** for IKE authentication. Then keep **Perfect Forward Secrecy** enabled.

■ **Note:** Make sure Site A and Site B use the same key.

9) Leave the **Advanced Settings** as default value. Then click **Save**.

| <input type="checkbox"/> | Connection Name | Remote Gateway  | Local Address | Remote Address | Status | Enable | Modify |
|--------------------------|-----------------|-----------------|---------------|----------------|--------|--------|--------|
| <input type="checkbox"/> | VPN1            | 219.134.112.247 | 192.168.1.0   | 192.168.2.0    | Down   |        |        |

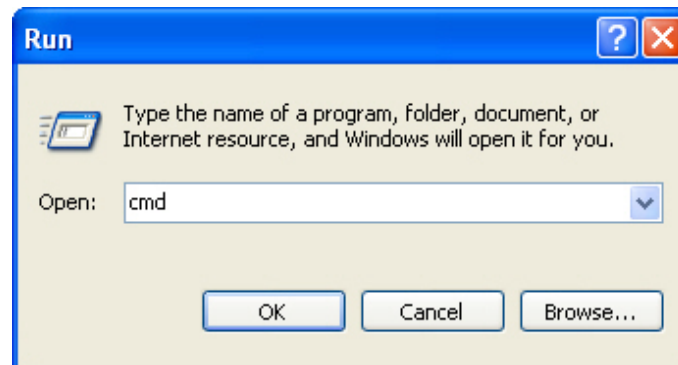
■ **Note:** The **Status** column is **Down** after the configuration, and it will change to **UP** only when Site A and Site B are communicating via the VPN connection.

3. Configuration on Site B (remote network). Refer to step 2 configuration on Site A and make sure that Site A and Site B use the same **pre-shared keys** and **Perfect Forward Secrecy** settings.

4. Check the VPN connection. You can ping site B' LAN IP from your computer in site A to verify that the IPSec VPN connection is set up correctly.

🔗 **Tips:** To check the VPN connection, you can do the following.

1. On the host in Site A, press [Windows Logo] + [R] to open Run dialog. Input "cmd" and hit OK.



2. In the CLI window, type in "ping 192.168.2.x" ("192.168.2.x" can be IP address of any host in Site B). Then press [Enter].

```

C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Users\Administrator>ping 192.168.2.100

Pinging 192.168.2.100 with 32 bytes of data:

Reply from 192.168.2.100: bytes=32 time<1ms TTL=128
Reply from 192.168.2.100: bytes=32 time<1ms TTL=128
Reply from 192.168.2.100: bytes=32 time<1ms TTL=128
Reply from 192.168.2.100: bytes=32 time<1ms TTL=128

Ping statistics for 192.168.2.100:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms

C:\Users\Administrator>

```

3. If Ping proceeds successfully (gets replies from host in Site B), the IPSec connection is working properly now.

5. Now IPSec VPN is implemented to establish a connection.



**Note:**

1. The product supports a maximum of ten simultaneous connections.
2. If one of the sites has been offline for a while, for example, if Site A has been disconnected, on Site B you need to click [Disable](#) and then click [Enable](#) after Site A back on line in order to re-establish the IPSec tunnel.

## Chapter 13

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# Specify Your Network Settings

---

This chapter introduces how to change the default settings or adjust the basic configuration of the modem router using the web management page.

It contains the following sections:

- [LAN Settings](#)
- [IPv6 LAN Settings](#)
- [Wireless Settings](#)
- [Set Up a Dynamic DNS Service Account](#)
- [Interface Grouping](#)
- [Create Static Routes](#)
- [Set Up the IPv6 Tunnel](#)

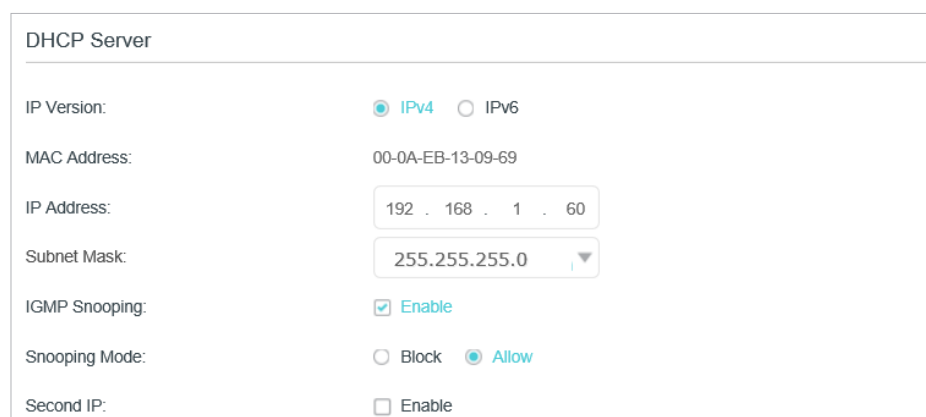
## 13.1. LAN Settings

### 13.1.1. Change the LAN IP Address

The modem router is preset with a default LAN IP 192.168.1.1, which you can use to log in to its web management page. The LAN IP address together with the Subnet Mask also defines the subnet that the connected devices are on. If the IP address conflicts with another device in your local network or your network requires a specific IP subnet, you can change it.

Follow the steps below to change your IP address.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [Network](#) > [LAN Settings](#) page and select [IPv4](#).



|                |  |
|----------------|--|
| DHCP Server    |  |
| IP Version:    | <input checked="" type="radio"/> IPv4 <input type="radio"/> IPv6   |
| MAC Address:   | 00-0A-EB-13-09-69  |
| IP Address:    | 192 . 168 . 1 . 60   |
| Subnet Mask:   | 255.255.255.0  |
| IGMP Snooping: | <input checked="" type="checkbox"/> Enable                         |
| Snooping Mode: | <input type="radio"/> Block <input checked="" type="radio"/> Allow |
| Second IP:     | <input type="checkbox"/> Enable                                    |

3. Type in a new [IP Address](#) appropriate to your needs.
4. Select the [Subnet Mask](#) from the drop-down list. The subnet mask together with the IP address identifies the local IP subnet.
5. Keep [IGMP Snooping](#) enabled by default. IGMP snooping is the process of listening to IGMP (Internet Group Management Protocol) network traffic. The function prevents hosts on a local network from receiving traffic for a multicast group they have not explicitly joined.
6. You can configure the modem router's [Second IP](#) and [Subnet Mask](#) for LAN interface through which you can also access the web management page.
7. Leave the rest of the default settings as they are.
8. Click [Save](#) to make the settings effective.

### 13. 1. 2. Use the Modem Router as a DHCP Server

You can configure the modem router to act as a DHCP server to assign IP addresses to its clients. To use the DHCP server function of the modem router, you must configure all computers on the LAN to obtain an IP Address automatically.

Follow the steps below to configure DHCP server.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [Network](#) > [LAN Settings](#) page and select [IPv4](#).

The screenshot shows the DHCP configuration page. At the top, there is a 'DHCP:' section with a checked 'Enable' checkbox. Below it, there are two radio buttons: 'DHCP Server' (selected) and 'DHCP Relay'. The 'IP Address Pool' is set to '192.168.1.100' - '192.168.1.199'. The 'Address Lease Time' is set to '1440' minutes, with a note that the default value is 1440. The 'Default Gateway' is set to '192.168.1.1' (optional). The 'Default Domain' is empty (optional). The 'Primary DNS' is set to '0.0.0.0' (optional). The 'Secondary DNS' is set to '0.0.0.0' (optional). A 'Save' button is located at the bottom right of the form.

3. Select [DHCP](#) to enable the DHCP function and select [DHCP Server](#).
4. Specify the [IP Address Pool](#), the start address and end address must be on the same subnet with LAN IP. The modem router will assign addresses within this specified range to its clients. It is from 192.168.1.100 to 192.168.1.199 by default.
5. Enter a value for the [Address Lease Time](#). The [Address Lease Time](#) is the amount of time in which a DHCP client can lease its current dynamic IP address assigned by the modem router. After the dynamic IP address expires, the user will be automatically assigned a new dynamic IP address. The default is 1440 minutes.
6. Keep the rest of the settings as default and click [Save](#).

**Note:**

1. The modem router can be configured to work as a [DHCP Relay](#). A DHCP relay is a computer that forwards DHCP data between computers that request IP addresses and the DHCP server that assigns the addresses. Each of the device's interfaces can be configured as a DHCP relay. If it is enabled, the DHCP requests from local PCs will be forwarded to the DHCP server that runs on WAN side.
2. You can also appoint IP addresses within a specified range to devices of the same type by using [Condition Pool](#) feature. For example, you can assign IP addresses within the range (192.168.1.50 to 192.168.1.80) to Camera devices, thus facilitating the network management. Enable DHCP feature and configure the parameters according to your situation on the [Advanced](#) > [Network](#) > [LAN Settings](#) page.

### 13. 1. 3. Reserve LAN IP Addresses

You can view and add a reserved address for a client. When you specify an IP address for a device on the LAN, that device will always receive the same IP address each time when it accesses the DHCP server. If there are some devices in the LAN that require permanent IP addresses, please configure Address Reservation on the router for the purpose.

Follow the steps below to reserve an IP address for your device.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [Network](#) > [LAN Settings](#) page and select [IPv4](#).
3. Scroll down to locate the [Address Reservation](#) table and click [Add](#) to add an address reservation entry for your device.

Address Reservation

| <input type="checkbox"/> | MAC Address | Reserved IP | Group | Enable | Modify |
|--------------------------|-------------|-------------|-------|--------|--------|
| --                       | --          | --          | --    | --     | --     |

MAC Address:

Reserved IP:

Group:

Enable this entry

4. Enter the [MAC address](#) of the device for which you want to reserve IP address.
5. Specify the IP address which will be reserved by the router.
6. Check to [Enable this entry](#) and click [OK](#) to make the settings effective.

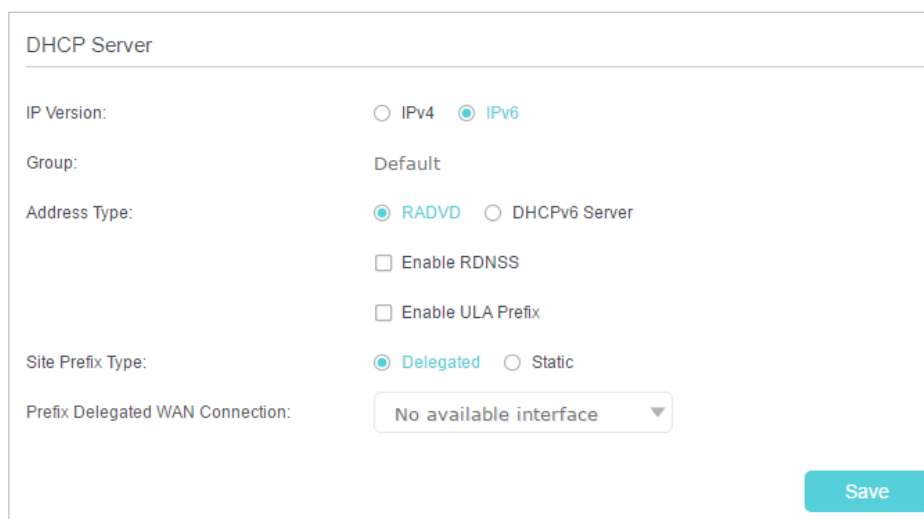
## 13. 2. IPv6 LAN Settings

Based on the IPv6 protocol, the modem router provides two ways to assign IPv6 LAN addresses:

- Configure the RADVD (Router Advertisement Daemon) address type
- Configure the DHCPv6 Server address type

### 13.2.1. Configure the RADVD Address Type

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced > Network > LAN Settings**.
3. Select **IPv6** to configure IPv6 LAN parameters.



DHCP Server

IP Version:  IPv4  IPv6

Group: Default

Address Type:  RADVD  DHCPv6 Server

Enable RDNSS

Enable ULA Prefix

Site Prefix Type:  Delegated  Static

Prefix Delegated WAN Connection: No available interface

Save

- 1) Select the **RADVD** address type to make the modem router assign IPv6 address prefixes to hosts.

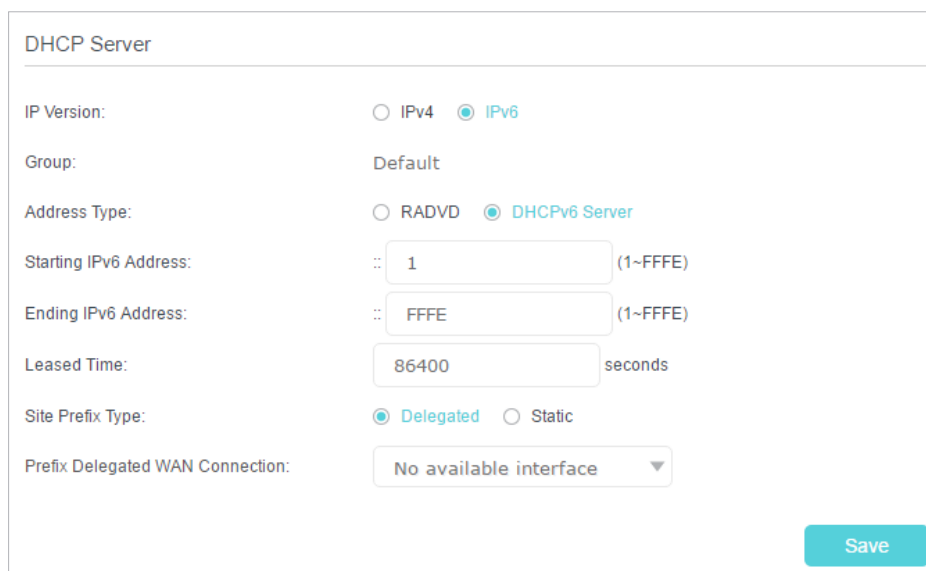
**Note:**

Do not select the **Enable RDNSS** and **Enable ULA Prefix** check boxes unless required by your ISP. Otherwise you may not be able to access the IPv6 network. For more information about RDNSS and ULA Prefix, contact our technical support.

- 2) Keep **Site Prefix Type** as the default value **Delegated**. If your ISP has provided a specific IPv6 site prefix, select **Static** and enter the prefix.
  - 3) Keep **Prefix Delegated WAN Connection** as the default value.
4. Click **Save** to make the settings effective.

### 13.2.2. Configure the DHCPv6 Server Address Type

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced > Network > LAN Settings**.
3. Select **IPv6** to configure IPv6 LAN parameters.



The screenshot shows the 'DHCP Server' configuration page. It includes the following settings:

- IP Version:** Radio buttons for IPv4 and IPv6. IPv6 is selected.
- Group:** A dropdown menu set to 'Default'.
- Address Type:** Radio buttons for RADVD and DHCPv6 Server. DHCPv6 Server is selected.
- Starting IPv6 Address:** A text input field containing '1' with '(1~FFFE)' to its right.
- Ending IPv6 Address:** A text input field containing 'FFFE' with '(1~FFFE)' to its right.
- Leased Time:** A text input field containing '86400' with 'seconds' to its right.
- Site Prefix Type:** Radio buttons for Delegated and Static. Delegated is selected.
- Prefix Delegated WAN Connection:** A dropdown menu set to 'No available interface'.
- Save:** A teal button in the bottom right corner.

- 1) Select the **DHCPv6 Server** address type to make the modem router assign IPv6 addresses to hosts.
  - 2) Specify the **Start/End IPv6 Address** for the IPv6 suffixes. The modem router will generate IPv6 addresses within the specified range.
  - 3) Keep **Leased Time** as the default value.
  - 4) Keep **Site Prefix Type** as the default value **Delegated**. If your ISP has provided a specific IPv6 site prefix, select **Static** and enter the prefix.
  - 5) Keep **Prefix Delegated WAN Connection** as the default value.
4. Click **Save** to make the settings effective.

## 13.3. Wireless Settings

### 13.3.1. Specify Basic Wireless Settings

The modem router's wireless network name (SSID) and password, and security option are preset in the factory. The preset SSID and password can be found on the product label. You can customize the wireless settings according to your needs.

Visit <http://tplinkmodem.net>, and log in with the account you set for the router. Go to **Basic > Wireless** page.

➤ **To enable or disable the wireless function:**

Enable the 2.4 GHz Wireless Network. If you don't want to use the wireless function, just deselect the box. If you disable the wireless function, all the wireless settings won't be effective.

➤ **To change the wireless network name (SSID) and wireless password:**

Enter a new SSID using up to 32 characters. The value is case-sensitive.

**Note:**

If you use a wireless device to change the wireless settings, you will be disconnected after the new settings are effective. Please write down the new SSID and password for future use.

➤ **To hide SSID:**

Select Hide SSID, and your SSID will not be broadcast. Your SSID won't display on your wireless device when you scan for local wireless network list and you need to manually join the network.

➤ **To change the mode or channel:**

Go to [Advanced](#) > [Wireless](#) > [Wireless Settings](#) page.

**Mode:** Select the desired mode.

- 802.11n only: Select only if all of your wireless clients are 802.11n devices.
- 802.11gn mixed: Select if you are using both 802.11g and 802.11n wireless clients.
- 802.11bgn mixed: Select if you are using a mix of 802.11b, 11g, and 11n wireless clients.

**Note:** When 802.11n only mode is selected, only 802.11n wireless stations can connect to the modem router. It is strongly recommended that you select 802.11bgn mixed, and all of 802.11b, 802.11g, and 802.11n wireless stations can connect to the modem router.

**Channel:** Select the channel you want to use from the drop-down list. This field determines which operating frequency will be used. It is not necessary to change the wireless channel unless you notice interference problems with another nearby access point.

**Channel Width:** Select the channel width from the drop-down list. The default setting is **Automatic**, which can adjust the channel width for your clients automatically.



**Transmit Power:** Select Low, Middle, or High to specify the data transmit power. The default and recommended setting is High.

➤ **To change the security option:**

1. Go to [Advanced](#) > [Wireless](#) > [Wireless Settings](#) page.
2. Select an option from the [Security](#) drop-down list. The router provides four options, None, WPA/WPA2 Personal (Recommended), WPA/WPA2 Enterprise, WEP. WPA2 uses the newest standard and the security level is the highest. We recommend you don't change the default settings unless necessary.

### 13.3.2. Use WPS for Wireless Connection

You can use WPS (Wi-Fi Protected Setup) to add a new wireless device to your existing network quickly and easily.

#### Method 1: Use the WPS button

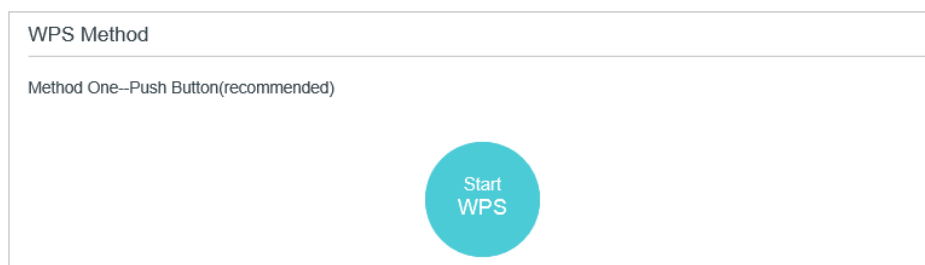
Use this method if your client device has a WPS button.

1. Press the WPS button the modem router for 1 second.
2. Press the WPS button of the client device directly.
3. The WPS LED flashes for about 2 minutes during the WPS process.
4. When the WPS LED is on, the client device has successfully connected to the modem router.

#### Method 2: Use the WPS button on the web management page

Use this method if your client device has a WPS button.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [Wireless](#) > [WPS](#) page.



3. Click [Start WPS](#) on the page.
4. Press the WPS button of the client device directly.
5. The LED of the router flashes quickly.

6. When the LED turns green solid, the client device has successfully connected to the modem router.

### Method 3: Enter the modem router's PIN on your client device

Use this method if your client device asks for the modem router's PIN.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [Wireless](#) > [WPS](#) page. Click [Method Two--PIN](#).



The screenshot shows the 'Method Two--PIN' configuration interface. At the top, there is a back arrow icon and the title 'Method Two--PIN'. Below the title, there are two radio button options: 'Router's PIN' (which is selected) and 'Client's PIN'. Underneath, there is a 'Router's PIN' label and a toggle switch that is turned on. Below the toggle, there is a text input field labeled 'Router's PIN:' containing the value '12345670'. To the right of the input field are two buttons: 'Generate' and 'Default'.

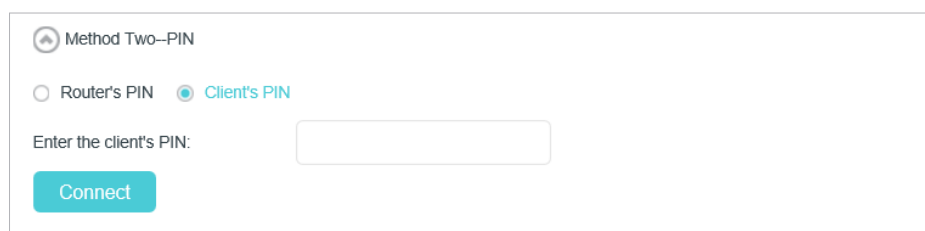
3. Take a note of the Current PIN of the modem router. You can also click the [Generate](#) button to get a new PIN.
4. On the client device, enter the modem router's PIN. (The default PIN is also printed on the label of the modem router.)
5. The LED of the router flashes quickly.
6. When the LED turns green solid, the client device has successfully connected to the modem router.

#### Note:

The WPS function cannot be configured if the wireless function of the modem router is disabled. Please make sure the wireless function is enabled before configuring WPS.

### Method 4: Enter the client device's PIN on the modem router

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [Wireless](#) > [WPS](#) page. Click [Method Two--PIN](#).



The screenshot shows the 'Method Two--PIN' configuration interface. At the top, there is a back arrow icon and the title 'Method Two--PIN'. Below the title, there are two radio button options: 'Router's PIN' and 'Client's PIN' (which is selected). Below the radio buttons, there is a text input field labeled 'Enter the client's PIN:'. Below the input field is a 'Connect' button.

3. Select [Client's PIN](#).
4. Enter the client device's PIN in the field. Then click the [Connect](#) button.
5. [Connect successfully](#) will appear on the above screen, which means the client device has successfully connected to the modem router.

### 13.3.3. Schedule Your Wireless Function

You can automatically turn off your wireless network (both 2.4GHz and 5GHz) when you do not need the wireless connection.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [Wireless](#) > [Wireless Schedule](#) page.
3. Toggle on the button to enable the Wireless Schedule feature.

Wireless Schedule

Wireless Schedule:

Wireless Off Time

[+ Add](#) [- Delete](#)

| <input type="checkbox"/> | ID | Wireless Off Time | Repeat | Modify |
|--------------------------|----|-------------------|--------|--------|
| --                       | -- | --                | --     | --     |

From:

To:

Repeat:  Every Day  Selected Day

Selected Day:  Sun  Mon  Tue  Wed  Thu  Fri  Sat

4. Click [Add](#) to set the [Wireless Off Time](#), and click [Save](#) to save the settings.
5. Repeat steps 3 and 4 to set another entry.

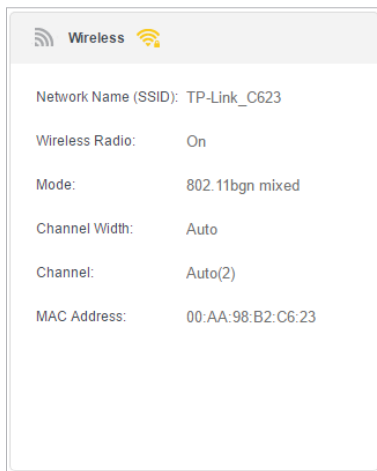
**Note:**

1. Make sure that the time of the router is correct before using this function. For details, refer to [Set System Time](#).
2. The wireless network will be automatically turned on after the time period you set.

### 13.3.4. View Wireless Information

➤ **To view the detailed wireless network settings:**

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [Status](#) page. You can see the [Wireless](#) box.



🔗 Tips: You can also see the wireless details by clicking the router icon on [Basic > Network Map](#).

➤ **To view the detailed information of the connected wireless clients:**

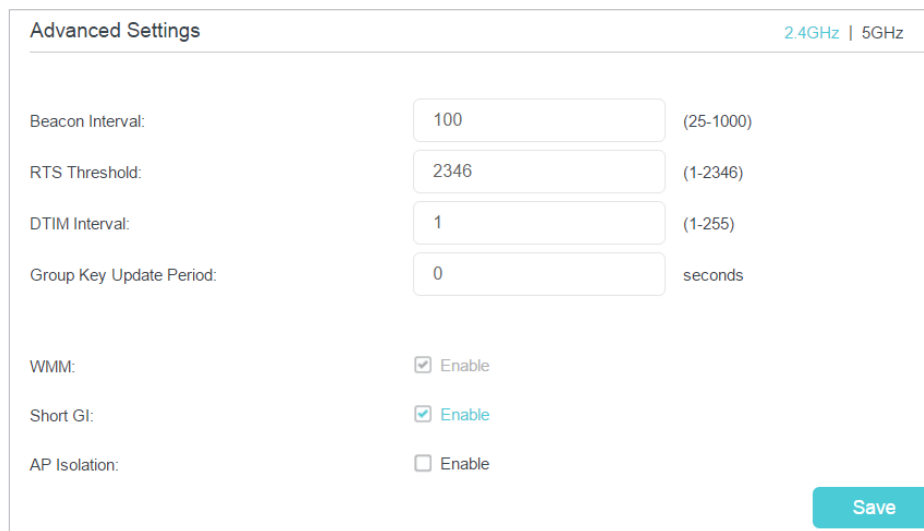
1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced > Wireless > Statistics](#) page.
3. You can view the detailed information of the wireless clients, including its connected wireless band and security option as well as the packets transmitted.

🔗 Tips: You can also see the wireless details by clicking the wireless clients icon on [Basic > Network Map](#).

### 13.3.5. Advanced Wireless Settings

Advanced wireless settings are for those who have a network concept. If you are not familiar with the settings on this page, it's strongly recommended that you keep the provided default values; otherwise it may result in lower wireless network performance.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced > Wireless > Advanced Settings](#) page.



Advanced Settings 2.4GHz | 5GHz

|                          |  |           |
|--------------------------|--|-----------|
| Beacon Interval:         | <input type="text" value="100"/>           | (25-1000) |
| RTS Threshold:           | <input type="text" value="2346"/>          | (1-2346)  |
| DTIM Interval:           | <input type="text" value="1"/>             | (1-255)   |
| Group Key Update Period: | <input type="text" value="0"/>             | seconds   |
| WMM:                     | <input checked="" type="checkbox"/> Enable |           |
| Short GI:                | <input checked="" type="checkbox"/> Enable |           |
| AP Isolation:            | <input type="checkbox"/> Enable            |           |

- **Beacon Interval:** Enter a value between 25 and 1000 in milliseconds to determine the duration between which beacon packets are broadcasted by the router to synchronize the wireless network. The default is 100 milliseconds.
- **RTS Threshold:** Enter a value between 1 and 2346 to determine the packet size of data transmission through the router. By default, the RTS (Request to Send) Threshold size is 2346. If the packet size is greater than the preset threshold, the router sends Request to Send frames to a particular receiving station and negotiates the sending of a data frame, or else the packet will be sent immediately.
- **DTIM Interval:** Enter a value between 1 and 255 to determine the interval of the Delivery Traffic Indication Message (DTIM). 1 indicates the DTIM Interval is the same as **Beacon Interval**.
- **Group Key Update Period:** Enter the number of seconds to control the time interval for the encryption key automatic renewal. The default is 0, indicating no key renewal.
- **WMM:** This feature guarantees the packets with high-priority messages being transmitted preferentially. WMM is enabled compulsively under 802.11n or 802.11ac mode.
- **Short GI:** This feature is enabled by default and recommended to increase the data capacity by reducing the Guard Interval (GI) time.
- **AP Isolation:** Select this check box to enable the AP Isolation feature that allows you to confine and restrict all wireless devices on your network from interacting with each other, but still able to access the internet. AP isolation is disabled by default.

## 13. 4. Set Up a Dynamic DNS Service Account

Most ISPs (Internet service providers) assign a dynamic IP address to the router and you can use this IP address to access your router remotely. However, the IP address can change any time and you don't know when it changes. In this case, you might need

the DDNS (Dynamic Domain Name Server) feature on the router to allow you and your friends to access your router and local servers (FTP, HTTP, etc.) using domain name, in no need of checking and remembering the IP address.

**Note:** DDNS does not work if the ISP assigns a private WAN IP address (such as 192.168.1.x) to the modem router.

To set up DDNS, please follow the instructions below:

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced > Network > Dynamic DNS**.
3. Select the **DDNS service provider** (TP-Link, Dyndns or NO-IP).
4. To use TP-Link DDNS service, you should log in with your TP-Link ID.
5. If you choose other DDNS service, you should also log in with your DDNS account, select a service provider and click **Go to register ...** Enter the username, password and domain name of the account (such as lisa.ddns.net).

6. Click **Log in** and **Save**.

**Tips:** If you want to use a new DDNS account, please Logout first, then login with the new account.

## 13.5. Interface Grouping

**I want to:**

Divide my devices connected to the modem router into different groups and disallow devices' cross-group communication.

**For example,** in my house, devices connected to LAN1 and LAN3 are for work, while others for entertainment. i want to isolate the devices I use for work whilst keeping all devices' access to the internet.

**How can I do that?**

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.

- Go to [Advanced](#) > [Network](#) > [Interface Grouping](#) to open the configuration page where some interfaces can be grouped together. Click [Add](#) to create a group.

- Name the group.
- Check the boxes of [LAN1](#) and [LAN3](#) in Available LAN. Here [Wi-Fi 2.4G](#) network is viewed as a LAN interface.
- Click [Enable Group Isolation](#) to isolate working devices and disallow other devices from communicating with them.
- Click [OK](#) to save the settings.

**Done!**

Now your working devices connected to LAN1 and LAN3 are in an isolated group!

**Note:** VLAN function is enabled by default. You cannot disable it when IPTV is enabled.

## 13.6. Create Static Routes

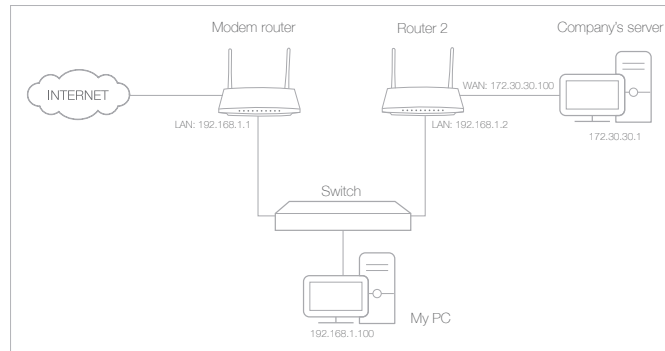
A static route is a pre-determined path that network information must travel to reach a specific host or network. Data from one point to another will always follow the same path regardless of other considerations. Normal internet usage does not require this setting to be configured.

**I want to:**

Visit multiple networks and multiple servers at the same time.

[For example](#), in a small office, my PC can surf the internet, but I also want to visit my company's server. Now I have a switch and another router. I connect the devices as shown in the following figure so that the physical connection between my PC and my

company's server is achieved. To surf the internet and visit my company's network at the same time, I need to configure the static routing.



## How can I do that?

1. Make sure the routers use different LAN IP addresses on the same subnet. Disable Router 2's DHCP function.
2. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
3. Go to **Advanced > Network > Static Routing**. Select your current **WAN Interface** and click **Save**.

Default Gateway Settings IPv4 | IPv6

---

Select a WAN interface as the system default gateway.

Select WAN Interface:  Save

---

Static Routing + Add - Delete

|                          | ID | Network Destination | Subnet Mask | Gateway | Status | Modify |
|--------------------------|----|---------------------|-------------|---------|--------|--------|
| <input type="checkbox"/> | -- | --                  | --          | --      | --     | --     |

4. Click **Add** to add a new static routing entry. Finish the settings according to the following explanations:



Static Routing

+ Add - Delete

|    | ID | Network Destination | Subnet Mask | Gateway | Status | Modify |
|----|----|---------------------|-------------|---------|--------|--------|
| -- | -- | --                  | --          | --      | --     | --     |

Network Destination:

Subnet Mask:

Gateway:

Interface:

Enable This Entry

Cancel
Save

- **Network Destination:** The destination IP address that you want to assign to a static route. This IP address cannot be on the same subnet with the WAN IP or LAN IP of the router. In the example, the IP address of the company network is the destination IP address, so here enters 172.30.30.1.
  - **Subnet Mask:** Determines the destination network with the destination IP address. If the destination is a single IP address, enter 255.255.255.255; otherwise, enter the subnet mask of the corresponding network IP. In the example, the destination network is a single IP, so here enters 255.255.255.255.
  - **Gateway:** The IP address of the gateway device to which the data packets will be sent. This IP address must be on the same subnet with the router's IP which sends out the data. In the example, the data packets will be sent to the LAN port of Router 2 and then to the Server, so the default gateway should be 192.168.1.2.
  - **Interface:** Determined by the port (WAN/LAN) that sends out the data packets. In the example, the data is sent to the gateway through the LAN port, so LAN should be selected.
5. Select the check box to enable this entry.
  6. Click **OK** to save the settings.

**Done!**

Open a web browser on your PC. Enter the company server's IP address to visit the company network.

## 13.7. Set Up the IPv6 Tunnel

The IPv6 Tunnel feature helps you obtain IPv6 resources based on an IPv4 WAN connection or vice versa.

IPv6 Tunnel is a transition mechanism that enables IPv6-only hosts to reach IPv4 services or vice versa and allows isolated IPv6 hosts and networks to reach each other over IPv4-only infrastructure before IPv6 completely supplants IPv4. It is a temporary solution for networks that do not support native dual-stack, where both IPv6 and IPv4 run independently.

The modem router provides three tunneling mechanisms: **6to4**, **6rd** and **DS-Lite**. The way to set up 6rd and DS-Lite tunnel are similar.

### 13.7.1. Use the Public IPv6 Tunnel Service-6to4

The 6to4 tunnel is a kind of public service. If there are any 6to4 servers on your network, you can use this mechanism to access IPv6 service. If your ISP provides you with an IPv4-only connection but you want to visit IPv6 websites, you can try to set up a 6to4 tunnel.

**I want to:** Set up the IPv6 tunnel though my ISP doesn't provide me with the tunnel service.

**How can I do that?**

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced > Network > IPv6 Tunnel**.
3. Tick the check box, select **6to4** as the tunneling mechanism and select a WAN connection from the drop-down list, then click **Save**.

**Note:**

If there is no available WAN connection to choose, make sure you have connected to the internet and the connection type is not Bridge.

**Done!** Now you can visit the IPv6 websites with the 6to4 tunnel.

**Note:**

Still not being able to access IPv6 resources means that not any 6to4 public server was found in your network. You can contact your ISP to sign up for IPv6 connection service.

## 13.7.2. Specify the 6rd Tunnel with Parameters Provided by Your ISP

**I want to:** Specify the 6rd tunnel with the parameters provided by my 6rd tunnel service provider.

**How can I do that?**

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced > Network > IPv6 Tunnel](#).
3. Tick the check box, select [6rd](#) as the tunneling mechanism and select a WAN connection from the drop-down list.
4. According to the parameters provided by your ISP, choose [Auto](#) or [Manual](#). More parameters are needed if you choose [Manual](#).
5. Click [Save](#).

IPv6 Tunnel

Note: You must reconfigure the IPv6 Tunnel settings every time you reboot the router. Make sure the desired WAN connection is connected before the configuration.

IPv6 Tunnel:  Enable

Tunneling Mechanism:

WAN Connection:

Configuration Type:  Auto  Manual

IPv4 Mask Length:

6rd Prefix:

6rd Prefix Length:

Border Relay IPv4 Address:

[Save](#)

**Note:**

If there is no available WAN connection to choose, make sure you have connected to the internet and the connection type is not Bridge.

**Done!** Now you can visit the IPv6 websites with the 6rd tunnel.

**Tips:**

The way to set up DS-Lite tunnel is similar to that of 6rd tunnel. If you are provided with an IPv6-only WAN connection and have signed up for DS-Lite tunnel service, specify the DS-Lite tunnel by referring to the steps above.

## Chapter 14

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# Administrate Your Network

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This chapter introduces how to change the system settings and administrate your modem router's network.

This chapter contains the following sections:

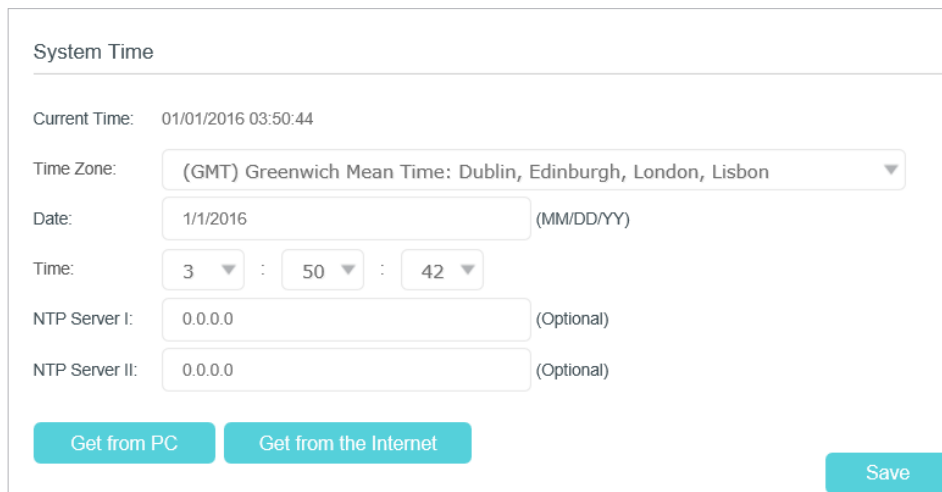
- [Set System Time](#)
- [Update the Firmware](#)
- [Back up and Restore Configuration Settings](#)
- [Change the Administrator Account](#)
- [Local Management](#)
- [Remote Management](#)
- [System Log](#)
- [CWMP Settings](#)
- [SNMP Settings](#)

## 14. 1. Set System Time

System time is the time displayed while the modem router is running. The system time you configure here will be used for other time-based functions like Parental Controls and Wireless Schedule. You can manually set how to get the system time.

Follow the steps below to set your system time.

1. Visit <http://tplinkmodem.net>, and log in with the password you set for the modem router.
2. Go to [Advanced](#) > [System Tools](#) > [Time Settings](#) page.



The screenshot shows the 'System Time' configuration page. At the top, it displays 'Current Time: 01/01/2016 03:50:44'. Below this, there is a 'Time Zone' dropdown menu set to '(GMT) Greenwich Mean Time: Dublin, Edinburgh, London, Lisbon'. The 'Date' field is set to '1/1/2016' with '(MM/DD/YY)' as a label. The 'Time' field is set to '3 : 50 : 42'. There are two 'NTP Server' fields, both set to '0.0.0.0' and labeled '(Optional)'. At the bottom, there are three buttons: 'Get from PC', 'Get from the Internet', and 'Save'.

3. Configure the system time using the following methods:
  - Manually:** Select your time zone and enter your local time.
  - Get from PC:** Click this button if you want to use the current managing PC's time.
  - Get GMT:** Click this button if you want to get time from the internet. Make sure your modem router can access the internet before you select this way to get system time.
4. Click [Save](#).
5. After setting the system time, you can set [Daylight Saving Time](#) according to your needs. Tick the check box to enable [Daylight Saving Time](#), set the start and end time and then click [Save](#) to make the settings effective.

### Daylight Saving Time

Daylight Saving Time:  Enable Daylight Saving Time

Start: 1970 Mar M Last W Sun T 02:00

End: 1970 Oct M Last W Sun T 03:00

[Save](#)

## 14.2. Update the Firmware


TP-Link is dedicated to improving product features, giving you a better network experience.

We will inform you through the web management page if there's any update firmware available for your router. The latest firmware can also be downloaded from the [Support](#) page of our website [www.tp-link.com](http://www.tp-link.com) for free.

### Note:

1. Make sure that you have a stable connection between the router and your computer. It is NOT recommended to upgrade the firmware wirelessly.
2. Make sure you remove any USB storage device connected to the router before the firmware upgrade to prevent data loss.
3. Back up your router configuration before upgrading the firmware.
4. Do NOT turn off the router during the firmware upgrade.

### 14.2.1. Online Upgrade

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. If there's any firmware update available for your router, the update icon  will display on the top-right corner of the page. Click the icon to go to the [Firmware Upgrade](#) page.

Alternatively, you can go to [Advanced](#) > [System Tools](#) > [Firmware Upgrade](#), and click [Check for Upgrades](#) to see if there's any new firmware.

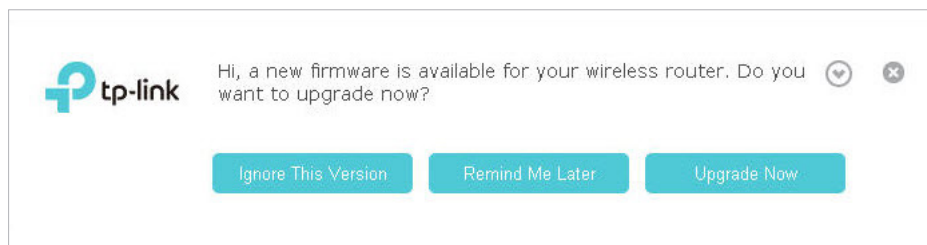
### Online Upgrade

Latest Version: \_\_\_\_\_

[Check for Upgrades](#)

### Tips:

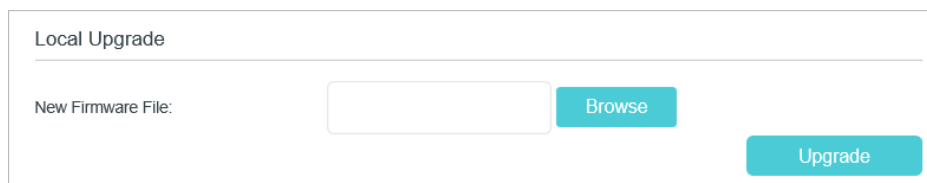
If there's any new important firmware update for your router, you will see the notification (similar as shown below) on your computer when open a new web page. Click [Upgrade now](#), and log into the web management page. You will see the [Firmware Upgrade](#) page.



3. Wait a few moments for the upgrading and rebooting.

### 14.2.2. Local Upgrade

1. Download the latest firmware file for the router from our website [www.tp-link.com](http://www.tp-link.com).
2. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
3. Go to **Advanced > System Tools > Firmware Upgrade**.
4. Focus on the **Device Information** section. Make sure the downloaded firmware file matches with the **Hardware Version**.
5. Focus on the **Local Upgrade** section. Click **Browse** to locate the downloaded new firmware file, and click **Upgrade**.



6. Wait a few moments for the upgrading and rebooting.

## 14.3. Back up and Restore Configuration Settings

The configuration settings are stored as a configuration file in the router. You can back up the configuration file to your computer for future use and restore the modem router to a previous settings from the backup file when needed. Moreover, if needed you can erase the current settings and reset the modem router to the default factory settings.

### ➤ To back up configuration settings

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
1. Click **Advanced > System Tools > Backup & Restore** page.
2. Click **Backup** to save a copy of the current settings to your local computer. A conf. bin file will be stored to your computer.

### ➤ To restore configuration settings

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
1. Click **Advanced > System Tools > Backup & Restore** page.

2. Click **Browse** to locate the previous backup configuration file, and click **Restore**.
3. Wait for the restoring and then the modem router will automatically reboot.

➤ **To reset the modem router to factory default settings**

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
1. Click **Advanced > System Tools > Backup & Restore** page.
2. Click **Restore** to restore all configuration settings to default values, except your login and TP-Link ID information. Click **Factory Restore** to reset the modem router.
3. Wait for the reset process to complete, and then the modem router will automatically reboot.

📌 **Note:**

1. During the resetting process, do not turn off the modem router.
2. We strongly recommend you back up the current configuration settings before resetting the modem router.

## 14. 4. Change the Administrator Account

Admin account is used to log in to the modem router's web management page. You are required to set the admin account at first login. You can also change it on the web page.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced > System Tools > Administration** page. Locate the **Account Management** section.



3. Enter the old password. Enter the new password and enter again to confirm.
4. Click [Save](#) to make the settings effective.

## 14.5. Local Management

You can control the local devices' authority to manage the modem router via Local Management feature. By default all local connected devices are allowed to manage the modem router. You can also specify one device to manage the modem router and enable local management over a more secure way, HTTPS.

Follow the steps below to allow only the specific device to manage the router via the local management over HTTPS.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [System Tools](#) > [Administration](#) page. Locate the [Local Management](#) section.
3. Keep the [Port](#) as the default setting. Enable [Local Management via HTTPS](#) and keep the [Port for HTTPS](#) as the default setting. Enter the [IP address](#) or [MAC address](#) of the local device to manage the modem router.



|                                     |  |
|-------------------------------------|--|
| Local Management                    |  |
| Port for HTTP:                      | <input type="text" value="80"/>            |
| Local Management via HTTPS:         | <input checked="" type="checkbox"/> Enable |
| Port for HTTPS:                     | <input type="text" value="443"/>           |
| IP/MAC Address:                     | <input type="text" value="192.168.1.100"/> |
| <input type="button" value="Save"/> |  |

4. Click [Save](#).

Now, you can manage the modem router over both HTTP (<http://tplinkmodem.net>) and HTTPS (<https://tplinkmodem.net>).

**Note:**

If you want that all local devices can manage the modem router, just leave the [IP/MAC Address](#) field blank.

## 14.6. Remote Management

By default, the remote devices are not allowed to manage the modem router from the internet. You can enable remote management over HTTP and/or HTTPS if needed. HTTPS is a more secure way to access the router.

**Note:**

If your ISP assigns a private WAN IP address (such as 192.168.x.x or 10.x.x.x), you cannot use the remote management feature because private addresses are not routed on the internet.

Follow the steps below to allow remote devices to manage the modem router over HTTPS.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to [Advanced](#) > [System Tools](#) > [Administration](#) page. Locate the [Remote Management](#) section.

3. Tick the check box to enable [Remote Management](#). Enable [Remote Management via HTTPS](#) to allow for HTTPS connection. Keep the [Port](#) as the default setting.
4. Set the client device allowed for remote management. Select [All](#) to allow all remote devices to manage the modem router. If you just want to allow a specific device to manage the modem router, select [Only the Following IP/MAC Address](#) and enter the IP/MAC address of the remote device.
5. Click [Save](#).

All devices or the specific device on the internet can log in to your router using the address displayed on the [Manage This Router via the Address](#) field to manage the modem router.

 **Tips:**

1. If you were warned about the certificate when visiting the web management page remotely, click [Trust](#) (or a similar option) to continue. To avoid this warning, you can download and install the certificate on the modem router's web management page at [Advanced](#) > [System Tools](#) > [Administration](#).

2. The router's WAN IP is usually a dynamic IP. Please refer to [Set Up a Dynamic DNS Service Account](#) if you want to log in to the router through a domain name.

## 14.7. System Log

System Log can help you know what happened to your modem router, facilitating you to locate the malfunctions. For example when your modem router does not work properly, you will need to save the system log and send it to the technical support for troubleshooting.

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
1. Click **Advanced > System Tools > System Log** page.

System Log

---

Type: ALL ▼

Level: Debug ▼

[Refresh](#) [Delete All](#)

| ID | Time                | Type  | Level  | Log Content |
|----|---------------------|-------|--------|-------------|
| 1  | 1970-01-01 04:55:15 | HTTPD | Notice | Clear log.  |

Log Settings
Save Log

➤ **To view the system logs:**

You can view specific system logs by selecting the log Type and Level.

Click [Refresh](#) to refresh the log list.

➤ **To save the system logs:**

You can choose to save the system logs to your local computer or a remote server.

Click [Save Log](#) to save the logs in a txt file to your computer.

Click [Log Settings](#) to set the storage path of logs.

Log Settings

Save Locally

Minimum Level: Information

Save Remotely

Minimum Level: Warning

Server IP: 192.168.1.100

Server Port: 514

Local Facility Name: User

Back Save

- **Save Locally:** Select this option to cache the system log to the router's local memory, select the minimum level of system log to be saved from the drop-down list. The logs will be shown in the table in descending order on the System Log page.
- **Save Remotely:** Select this option to send the system log to a remote server, select the minimum level of system log to be saved from the drop-down list and enter the information of the remote server. If the remote server has a log viewer client or a sniffer tool implemented, you can view and analyze the system log remotely in real-time.

## 14.8. CWMP Settings

The modem router supports CWMP (CPE WAN Management Protocol), also called TR-069. This collects information, performs diagnostics and configures the devices automatically via ACS (Auto-Configuration Server).

1. Visit <http://tplinkmodem.net>, and log in with the account you set for the router.
2. Go to **Advanced** > **System Tools** > **CWMP Settings** page.

The screenshot shows the 'CWMP Settings' configuration page. It features several sections of controls:

- CWMP:** A toggle switch that is currently turned off.
- Inform:** A toggle switch that is currently turned off.
- Inform Interval:** A text input field containing '300' with '(seconds)' to its right.
- ACS URL:** An empty text input field.
- ACS Username:** A text input field containing 'admin'.
- ACS Password:** A password input field with masked characters '....' and a visibility icon.
- Interface used by TR-069 client:** A dropdown menu showing 'Any WAN'.
- Display SOAP messages on serial console:** A toggle switch that is currently turned off.
- Connection Request Authentication:** A checked checkbox.
- Username:** A text input field containing 'admin'.
- Password:** A password input field with masked characters '....' and a visibility icon.
- Path:** A text input field containing '/tr069'.
- Port:** A text input field containing '7547'.
- URL:** An empty text input field.

At the bottom left, there is a teal button labeled 'Get RPC Methods'. At the bottom right, there is a teal button labeled 'Save'.

- **CWMP:** Toggle On to enable the CWMP (CPE WAN Management Protocol) feature.
- **Inform:** Enable this feature to send an Inform message to the ACS (Auto Configuration Server) periodically.
- **Inform Interval:** Enter the time interval in seconds when the Inform message will be sent to the ACS.
- **ACS URL:** Enter the web address of the ACS which is provided by your ISP.
- **ACS Username/Password:** Enter the username/password to log in to the ACS server.
- **Interface used by TR-069 client:** Select which interface to be used by the TR-069 client.
- **Display SOAP messages on serial console:** Toggle to enable or disable this feature.
- **Connection Request Authentication:** Select this check box to enable authentication for the connection request.
- **Username/Password:** Enter the username/password for the ACS server to log in to the router.
- **Path:** Enter the path for the ACS server to log in to the router.
- **Port:** Enter the port that connects to the ACS server.
- **URL:** Enter the URL that connects to the ACS server.

- **Get RPC methods:** Click to get the methods to support CWMP.

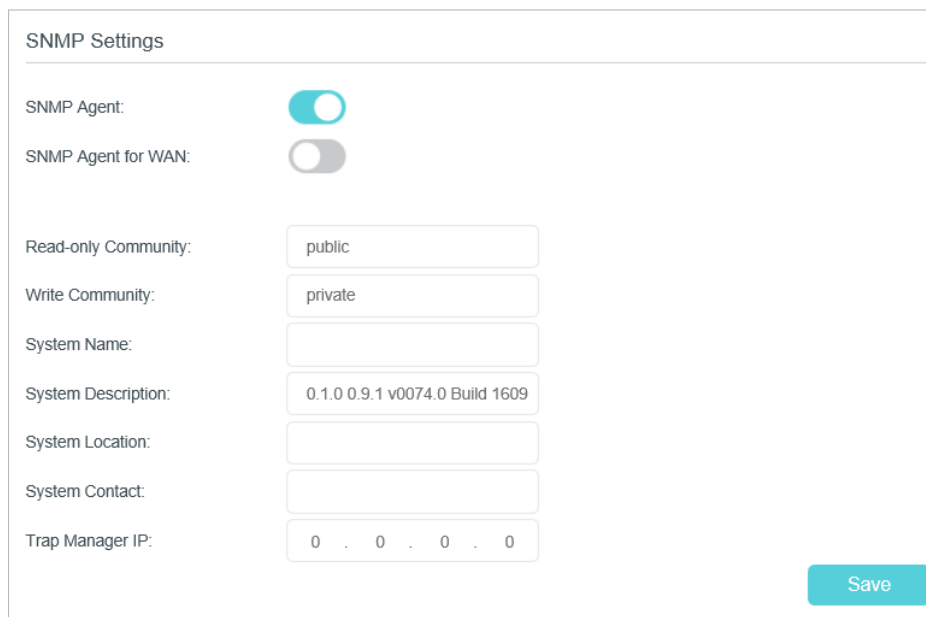
Click **Save** to make the settings effective.

## 14.9. SNMP Settings

SNMP (Simple Network Management Protocol) is widely applied in the computer networks of today, and is used for ensuring the transmission of the management information between two nodes. In this way, network administrators can easily search and modify the information on any node on the network. Meanwhile, they can locate faults promptly and implement the fault diagnosis, capacity planning and report generating.

An **SNMP Agent** is an application running on the modem router that performs the operational role of receiving and processing SNMP messages, sending responses to the SNMP manager, and sending traps when an event occurs. So a router contains SNMP "agent" software can be monitored and/or controlled by SNMP Manager using SNMP messages.

1. Visit <http://tplinkmodem.net>, and log in with the password you set for the modem router.
2. Go to **Advanced** > **System Tools** > **SNMP Settings** page.



The screenshot shows the 'SNMP Settings' page. It features several configuration options:

- SNMP Agent:** A toggle switch that is currently turned on (blue).
- SNMP Agent for WAN:** A toggle switch that is currently turned off (grey).
- Read-only Community:** A text input field containing the value 'public'.
- Write Community:** A text input field containing the value 'private'.
- System Name:** An empty text input field.
- System Description:** A text input field containing the value '0.1.0.0.9.1 v0074.0 Build 1609'.
- System Location:** An empty text input field.
- System Contact:** An empty text input field.
- Trap Manager IP:** A text input field containing the value '0 . 0 . 0 . 0'.

A **Save** button is located at the bottom right of the settings area.

- **SNMP Agent:** Toggle On to enable the built-in SNMP agent that allows the router to operate as the operational role in receiving and processing of SNMP messages, sending responses to the SNMP manager, and triggering SNMP traps when an event occurs.

- **Read-only Community:** Displays the default public community string that protects the router from unauthorized access.
- **Write Community:** Displays the default write community string that protects the router from unauthorized changes.
- **System Name:** Displays the administratively-assigned name for this managed device.
- **System Description:** Displays the textual description of the managed device. This value should include the full name and version identification of the system's hardware type, software operating-system, and networking software.
- **System Location:** Displays the physical location of this device (for example, the telephone closet, 3rd floor).
- **System Contact:** Displays the textual identification of the contact person for this managed device, together with information on how to contact this person.
- **Trap Manager IP:** Displays the IP address of the host to receive the traps.

You are suggested to keep the default settings. Click [Save](#) to make the settings effective.

# Appendix: Troubleshooting

## T1. How do I restore my modem router's configuration to its factory default settings?

With the modem router powered on, press and hold down the RESET button on the side panel of the modem router for 2 approximately seconds until the LED flashes quickly, then release the button.

**Note:** Once the modem router is reset, the current configuration settings will be lost and you will need to re-configure the modem router.

## T2. What should I do if I forgot my password?

### Web management page password:

- If you are using a TP-Link ID to log in, click [Forgot password](#) on the login page and then follow the instructions to reset the password.
- Alternatively, refer to [T1](#) to reset the router, and then visit <http://tplinkmodem.net> to create a new login password.

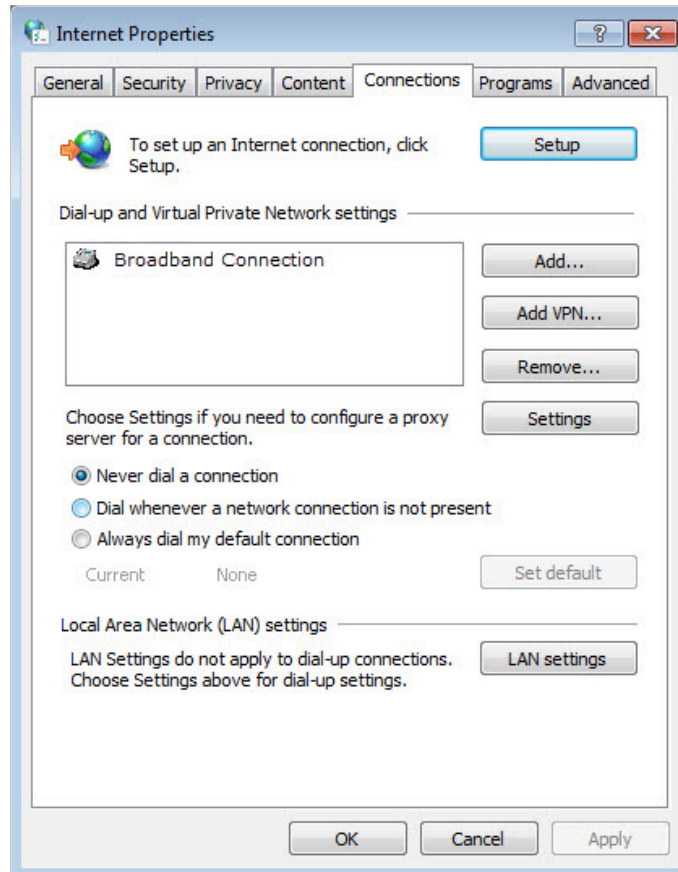
### Wireless network password:

1. The default Wireless Password/PIN is printed on the product label of the modem router.
2. If the default wireless password has been changed, log in to the modem router's web management page and go to [Basic](#) > [Wireless](#) to retrieve or reset your password.

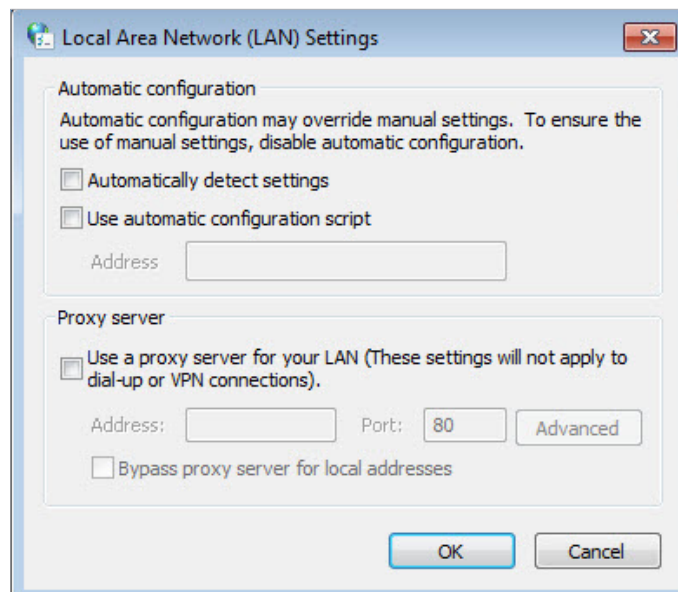
## T3. What should I do if I cannot log in to the modem router's web management page?

- If the computer is set a static IP address, change its settings to obtain an IP address automatically.
- Make sure <http://tplinkmodem.net> or <http://192.168.1.1> is correctly entered in the web browser.
- Make sure the default access you input is right.
- Check your computer's settings:
  - 1) Go to [Start](#) > [Control Panel](#) > [Network and Internet](#), and click [View network status and tasks](#);
  - 2) Click [Internet Options](#) on the bottom left;
  - 3) Click [Connections](#), select [Never dial a connection](#);

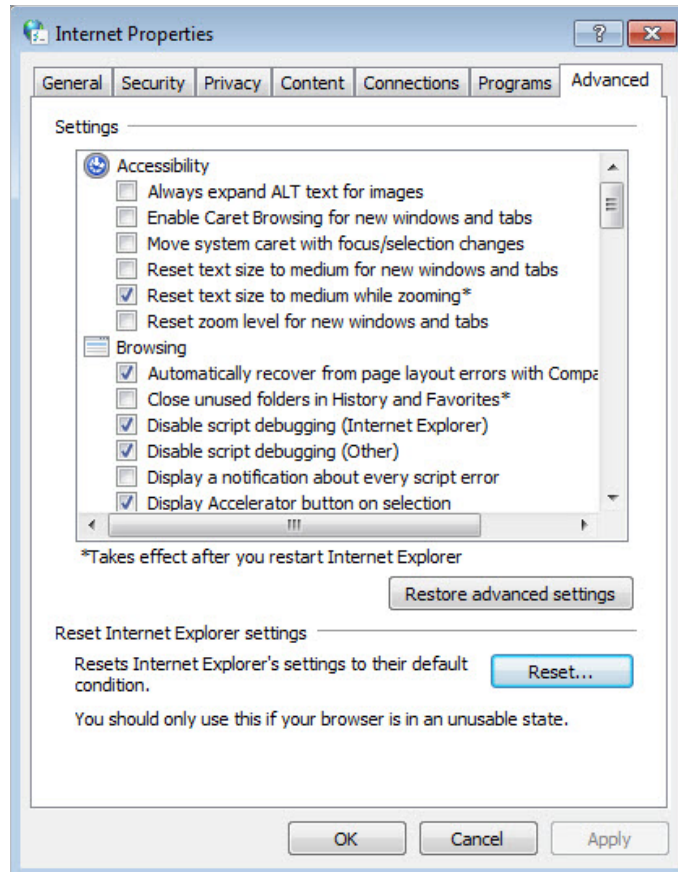




4) Click [LAN settings](#), deselect the following three options and click [OK](#);



5) Go to [Advanced](#) > [Restore advanced settings](#), click [OK](#) to save the settings.



- Change a web browser or computer and log in again.
- Reset the modem router to factory default settings. Refer to [Back up and Restore Configuration Settings](#) for detailed information. Open a web browser and log in again. If login fails, please contact our Technical Support.

#### T4. What should I do if I cannot access the internet?

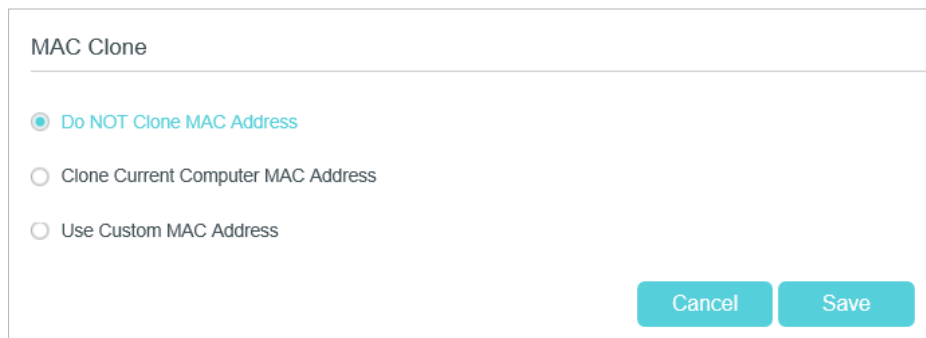
1. Ensure all connections are secure, including telephone lines, Ethernet cables and power adapters.
2. Check to see if you can log in to the web management page of the modem router. If you cannot, please adjust your computer's settings according to [T3](#) and then see if you can access the internet. If the problem persists, please go to the next step.
3. Consult your ISP and make sure the VPI/VCI, Connection Type, account username and password are correct. If there are any mistakes, please correct the settings and try again.
4. Refer to [T5](#) to clone the MAC address.
5. If you still cannot access the internet, please restore your modem router to its factory default settings and reconfigure your modem router by following the instructions in [Use Quick Setup Wizard](#).

6. Please contact our Technical Support if the problem persists.

## T5. How do I clone a MAC address?

You can manually change the MAC address of the modem router. It is helpful when your internet access account provided by your ISP is bound to one specific MAC address, in other words, your ISP just permits only one computer with the authenticated MAC address to access the internet. In this case, you can use MAC Clone to allow more computers to access the internet via the same account.

1. Visit <http://tplinkmodem.net>, and log in with password you set for the modem router.
2. Go to **Advanced > Network > Internet** page. Click the **Add** icon, and scroll down to get the **MAC Clone** section.



MAC Clone

Do NOT Clone MAC Address

Clone Current Computer MAC Address

Use Custom MAC Address

Cancel Save

- If you are using the computer with the authenticated MAC address to access the modem router, please select **Use Current Computer MAC Address**.
  - If you know the authenticated MAC address, please select **Use Custom MAC Address** and then enter the address.
3. Click **OK** to make the settings effective.

## T6. How can I change my computer's settings to obtain an IP address automatically?

To change the computer's network settings, follow the steps below.

- For MAC OS X:
  - 1) Click the Apple icon, and select **System Preferences** from the drop-down list.
  - 2) Click the Network icon.
  - 3) Select **Ethernet** (for wired connection) or **Wi-Fi** (for wireless connection) in the left panel, then click **Advanced**.
  - 4) Click **TCP/IP**.
  - 5) From the **Configure IPv4** drop-down list, select **Using DHCP**.
  - 6) Click **OK**.

- For Windows 7/8/8.1/10:
  - 1) Right-click the Network icon on the system tray and select [Open Network and Sharing Center](#) > [Change adapter settings](#).
  - 2) Right-click your network connection (wired or wireless) and select [Properties](#).
  - 3) Double-click [Internet Protocol Version 4 \(TCP/IPv4\)](#).
  - 4) Select both [Obtain an IP address automatically](#) and [Obtain DNS server address automatically](#), then click [OK](#).
  - 5) Click [OK](#) again to save your configuration.
- For Windows XP:
  - 1) Right-click the Network icon on the system tray and select [Open Network Connections](#).
  - 2) Right-click your network connection (wired or wireless) and select [Properties](#).
  - 3) Double-click [Internet Protocol \(TCP/IP\)](#).
  - 4) Select both [Obtain an IP address automatically](#) and [Obtain DNS server address automatically](#), then click [OK](#).
  - 5) Click [OK](#) again to save your configuration.

## **T7. What should I do if I cannot find my wireless network or I cannot connect the wireless network?**

- **If you fail to find any wireless network, follow the steps below:**
  1. Make sure the wireless function is enabled if you're using a laptop with built-in wireless adapter. You can refer to the relevant document or contact the laptop manufacturer.
  2. Make sure the wireless adapter driver is installed successfully and the wireless adapter is enabled. You can refer to the relevant document or contact the wireless adapter manufacturer.
- **If you can find other wireless network except your own, follow the steps below:**
  1. Check the LED on your wireless router/modem;
  2. Make sure your computer/device is still in range of your router/modem. Move closer if you are currently too far away.
  3. Go to [Basic](#) > [Wireless](#) page, and check the wireless settings, double-check your Wireless Name (SSID) is not hidden.
  4. Connect to wireless network.
- **If you can find your wireless network but fail to connect, follow the steps below:**

1. Authentication problem: Network Security Key Mismatch.

- 1) Sometimes you will be asked to type in a PIN number when you connect to the wireless network for the first time. This PIN number is different from the Wireless Password/Network Security Key, usually you can only find it on the label of your modem router.



- 2) If you cannot find the PIN or PIN failed, you may choose “[Connecting using a security key instead](#)”, and then type in the Network Security Key/Wireless Password;




- 3) If you continue to be told there is a network security key mismatch, it is suggested to check the wireless password on your modem router.

■ Note: Wireless password/Network Security Key is case sensitive.



- 4) Connect to wireless network.
2. Windows was unable to connect to XXXX /Cannot join this network/Taking longer than usual to connect to this network.
    - 1) Check the wireless signal strength of your network, if it is weak (1~3 bars), please move the router closer and try again;
    - 2) Change the wireless Channel of the router to 1,6,or 11 to reduce interference from other networks;
    - 3) Re-install or update the driver for your wireless adapter of the computer;
    - 4) Connect to wireless network.

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## CE Mark Warning



This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

## RF Exposure Information

This device meets the EU requirements (1999/5/EC Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

Restricted to indoor use.



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.



## Safety Information

- When product has power button, the power button is one of the way to shut off the product; when there is no power button, the only way to completely shut off power is to disconnect the product or the power adapter from the power source.
- Don't disassemble the product, or make repairs yourself. You run the risk of electric shock and voiding the limited warranty. If you need service, please contact us.
- Avoid water and wet locations.
- Adapter shall be installed near the equipment and shall be easily accessible.
- The plug considered as disconnect device of adapter.







Use only power supplies which are provided by manufacturer and in the original packing of this product.

For EU/EFTA, this product can be used in the following countries:

|    |    |    |    |    |    |    |    |
|----|----|----|----|----|----|----|----|
| AT | BE | BG | CH | CY | CZ | DE | DK |
| EE | ES | FI | FR | GB | GR | HR | HU |
| IE | IS | IT | LI | LT | LU | LV | MT |
| NL | NO | PL | PT | RO | SE | SI | SK |



## Explanation of the symbols on the product label

| Symbol   | Explanation  |
|--|--|
|   | DC voltage   |
| <br> | <p>RECYCLING</p> <p>This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.</p> <p>User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.</p> |
|   | Indoor use only  |