

Quick Installation Guide

VDSL/ADSL Modem Router

the hardware connection.



Configuring the Modem Router

1. Connecting your computer to the modem router (Wired or Wireless)

Wired

Connect a computer to the modem router and the LAN LED $\frac{1}{2}$ lights up.



Wireless

a. Find the SSID (network name) and Wireless Password printed on the product label at the bottom of the modem router.



b. Click the network icon of your computer or go to Wi-Fi Setting of your smart device, then select the SSID to join the network.



2. Configuring the modem router via a web browser

A Launch a web browser and type in http://tplinkmodem.net or 192.168.1.1. Create a new password (1-15 characters) and click Save. Note: If the login page does not appear, please refer to FAQ > Q1.

http://tplinkmodem.net $Q \rightarrow$ New Password Low Middle High Confirm Password Savę

- ^B Enter the new password that you created and click **Log in**. Note: For subsequent logins, use your password you have created.
- C Follow the step-by-step instructions of the Quick Setup to complete the initial configuration.

Note: For advanced settings, please refer to the User Guide on TP-LINK official website at www.tp-link.com.

USB Features

USB Ports

Use the USB ports for media sharing, storage sharing and printer sharing across your local network. You can also setup an FTP server to access your files remotely through the Internet.



To learn more about the USB features, visit http://tp-link.com/app/usb or simply scan

Printer Sharing Sharing

Remote Access Media Sharing via FTP Server

The USB port can also be used for 3G/4G Modem Sharing. Insert the 3G/4G USB modem with a SIM/UIM card into one of the USB port and start sharing your 3G/4G Internet with multiple devices.

the QR code.

LED Indicators

Local Storage

LED	Status	Indication
(¹) (Power)	On	System initialization complete.
	Flash	System initializing or firmware upgrading is in process. Do not disconnect or power off the modem router.
	Off	Power is off.
🗘 (VDSL/ADSL)	On	DSL line is synchronized and ready to use.
	Flash	The DSL negotiation is in progress.
	Off	DSL synchronization failed.
(Internet)	On	Internet connection is available.
	Off	No Internet connection or the modem router is operating in Bridge mode.
$\widehat{\widehat{\cdot}}$ (Wireless 2.4G)	On	The wireless 2.4GHz band is enabled.
	Off	The wireless 2.4GHz band is disabled.
🤶 (Wireless 5G)	On	The wireless 5GHz band is enabled.
	Off	The wireless 5GHz band is disabled.
다 (LAN)	On	At least one LAN port is connected.
	Off	No LAN port is connected.
ប៉ឺ (USB)	On	The USB device is identified and ready to use.
	Flashing	The USB device is being identified.
	Off	No USB device is plugged into the USB port.
(† (WPS)	On/Off	Turns On when a WPS synchronization is established and automatically turns Off about five minutes later.
	Slow Flashing	A wireless device is trying to connect to the network via WPS. This process may take up to 2 minutes.

FAQ (Frequently Asked Questions)

Q1. What can I do if the login page does not appear?

A1. If the computer is set to a static or fixed IP address, change it to obtain an IP address automatically from the modem router.

- A2. Verify http://tplinkmodem.net or 192.168.1.1 is correctly entered in the web browser and press Enter.
- A3. Use another web browser and try again.
- A4. Reboot your modem router and try again.
- A5. Disable and enable the active network adapter.

O2. What can I do if I cannot access the Internet?

A1. Make sure the telephone and Ethernet cables are plugged in correctly.

A2. Try to log into the web management page of the modem router using the default address at http://tplinkmodem.net or 192.168.1.1. If you can, try the following

- answers. If you cannot, change your computer to obtain an IP address automatically from the modem router.
- A3. Consult your ISP and make sure all the VPI/VCI (or VLAN ID), Connection Type, account username and password are correct. If they are not, please replace them with the correct settings and try again.
- A4. Restore the modem router to its factory default settings and reconfigure the modem router by following the instructions in this Quick Installation Guide.
- A5. Please contact our Technical Support if the problem still exists.

Q3. How do I restore the modem router to its factory default settings?

A1. With the modem router powered on, press and hold down the RESET button on the back panel of the modem router for 8 seconds until all LEDs turn back on momentarily, then release the button.



RESET Button Press & Hold for 8 seconds

A2. Log in Web Management page of the modem router, and go to Advanced > System **Tools > Backup & Restore**, click **Factory Restore** and wait until the reset process is complete.

Q4. What can I do if I forget my password?

• Web Management page password:

Restore the modem router to its factory default settings and then set a new password using -15 characters.

Wireless Network password:

1. The default Wireless Password/PIN is printed on the product label of the modem router. A2. If the default wireless password has been changed, log into the modem router's web management page and go to **Basic > Wireless** to retrieve or reset your password.

D5. What can I do if the DSL LED 🁾 does not turn solid on?

1. Check your cables and make sure they are all plugged in correctly, including the telephone lines and power adapter.

12. Manually change your DSL settings. Log into the modem router's web management page, and go to Advanced > Network > DSL Settings. If you were in ADSL Mode, change the DSL Modulation Type to **ADSL Auto Sync-up**. If you were not sure in which mode, change to Auto Sync-up. Then click Save. You will be prompted a disconnection, and click YES to continue.

3. Restore your modem router to its factory default settings.

- 4. Remove the DSL splitter, directly connect the modem router to the phone jack and then reconfigure the modem router by following the instructions in this Quick Installation Guide.
- 45. Contact your ISP to verify if the DSL line is in good status.
- A6. If you have tried all the suggestions above and the problem still exists, contact our Technical Support.