# TP-LINK®

# **User Guide**

# NC200 Cloud Camera, 300Mbps Wi-Fi



REV1.0.3

# **COPYRIGHT & TRADEMARKS**

Specifications are subject to change without notice. **TP-LINK**<sup>®</sup> is a registered trademark of TP-LINK TECHNOLOGIES CO., LTD. Other brands and product names are trademarks or registered trademarks of their respective holders.

No part of the specifications may be reproduced in any form or by any means or used to make any derivative such as translation, transformation, or adaptation without permission from TP-LINK TECHNOLOGIES CO., LTD. Copyright © 2016 TP-LINK TECHNOLOGIES CO., LTD. All rights reserved.

http://www.tp-link.com

# FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to pro-vide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not in-stalled and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference.
- 2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

# FCC RF Radiation Exposure Statement:

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

"To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter."

# CE Mark Warning

# €€1588

This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

Adapter shall be installed near the equipment and shall be easily accessible.

Caution

Please make sure the temperature for adapter will be from 0 °C to 40 °C.

# **Canadian Compliance Statement**

This device complies with Industry Canada license-exempt RSSs. Operation is subject to the following two conditions:

- 1) This device may not cause interference, and
- 2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) l'appareil ne doit pas produire de brouillage;
- 2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.

# **Radiation Exposure Statement:**

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

# Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

# **Industry Canada Statement**

CAN ICES-3 (B)/NMB-3(B)

# Korea Warning Statements:

당해 무선설비는 운용중 전파혼신 가능성이 있음.

# **NCC Notice**

注意!

依據 低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機,非經許可,公司、商號或使用者均不得擅自變更頻率、加 大功率或變更原設計之特性或功能。

第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通行; 經發現有干擾現象時, 應立即停用, 並改善至無干擾時方得繼續使用。前項合法通信, 指依電信規定作業之無線電信。低功率射頻電機需忍受 合法通信或工業、科學以及醫療用電波輻射性電機設備之干擾。

# **BSMI** Notice

安全諮詢及注意事項

- 請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮,請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用,以確保本產品的操作可靠並防止過熱,請勿堵塞或覆蓋開口。

- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風,否則不可放在密閉位置中。
- 請不要私自打開機殼,不要嘗試自行維修本產品,請由授權的專業人士進行此項工作。



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.



# **Safety Information**

- When product has power button, the power button is one of the way to shut off the product; when there is no power button, the only way to completely shut off power is to disconnect the product or the power adapter from the power source.
- Don't disassemble the product, or make repairs yourself. You run the risk of electric shock and voiding the limited warranty. If you need service, please contact us.
- Avoid water and wet locations.
- Adapter shall be installed near the equipment and shall be easily accessible.
- The plug considered as disconnect device of adapter.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.

# Symbol Explanation DC voltage DC voltage Image: Image:

# Explanation of the symbols on the product label

# CONTENTS

Chapter	r1 Abo	out this Guide	. 1
1.1	Conve	ntions	. 1
1.2	Overvi	ew of This Guide	. 1
Chapter	r 2 Intr	oduction	. 2
2.1	Overvi	ew	. 2
2.2	Main F	eatures	. 2
2.3	Appea	rance Description	. 3
	2.3.1	Front Panel	. 3
	2.3.2	Rear Panel	. 4
2.4	Mount	the Camera	. 5
	2.4.1	The Screw Size	. 5
	2.4.2	Mount the Camera	. 5
Chapter	r3 Mai	naging the Camera	. 7
3.1	Login.		. 7
3.2	Live V	iew	. 8
3.3	Basic.		10
:	3.3.1	Basic → Status	11
;	3.3.2	$Basic \rightarrow Network \dots$	12
;	3.3.3	$Basic \rightarrow Wireless  Connection \dots$	13
:	3.3.4	Basic → Cloud Settings	15
:	3.3.5	Basic → LED	16
3.4	Advan	ced	17
:	3.4.1	Advanced → Status	17
:	3.4.2	Advanced → Network	17
:	3.4.3	Advanced → Wireless Connection	21
:	3.4.4	Advanced → Wireless Extender	22
:	3.4.5	Advanced → Cloud Settings	24
:	3.4.6	Advanced $\rightarrow$ DDNS	24
:	3.4.7	Advanced $\rightarrow$ Video	24
:	3.4.8	Advanced $\rightarrow$ Motion Detection	26
:	3.4.9	Advanced → Notification Sending	27
:	3.4.10	Advanced $\rightarrow$ LED	31
3.5	Syster	n	31
:	3.5.1	Account	32
:	3.5.2	Date/Time	34
:	3.5.3	Management	36
:	3.5.4	System Log	38

# Chapter 1 About this Guide

This User Guide contains information for setup and management of NC200 Cloud Camera, 300Mbps Wi-Fi. Please read this guide carefully before operation.

# 1.1 Conventions

In this Guide the following conventions are used:

- The camera or NC200 mentioned in this Guide stands for NC200 Cloud Camera, 300Mbps Wi-Fi without any explanation.
- > **Bold font** indicates a button, a toolbar icon, menu or menu item.

Symbol in this Guide:

Symbol	Description
<sup>Cer</sup> Note:	Ignoring this type of note might result in a malfunction or damage to the device.

# 1.2 Overview of This Guide

Chapter	Introduction
Chapter 1 About This Guide	Introduces the guide structure and conventions
Chapter 2 Introduction	Introduces the features, application and appearance of the camera
Chapter 3 Managing the Camera	Introduces how to quickly set up the camera using the built-in web management page

# Chapter 2 Introduction

Thanks for choosing the NC200 Cloud Camera, 300Mbps Wi-Fi!

# 2.1 Overview

NC200 is a versatile solution for home & office monitoring to keep an eye on your home, kids or workplace; whatever it is that you care for most.

NC200 has a complete system with a built-in CPU and web server that transmits high quality video images, which can fully meet the need of your small office or home's security and surveillance.

NC200 is an affordable and fully scalable surveillance camera. Because the camera can be added to your existing local area network (LAN) with a stable high speed Wi-Fi connection, you will potentially save a lot from unnecessary cabling. With wireless extender feature, it can also be used as a Wi-Fi range extender to easily expand your Wi-Fi network.

NC200 can be accessed remotely, and controlled from any computer over your local network or through the Internet via a web browser. NC200 is a complete and cost-effective home or office security solution for it comes with remote monitoring and motion detection feature.

NC200 is a cloud-based Wi-Fi video monitoring device with free live streaming and remote viewing, which makes it easy to stay connected with what you care most wherever you are. You can view and manage your camera from anywhere over the Internet through the TP-LINK Cloud website or through the tpCamera app for iOS and Android.

# 2.2 Main Features

- Monitor your home or office remotely with web-based management page
- iOS and Android app for remote viewing and management with TP-LINK Cloud
- TP-LINK Cloud (<u>www.tplinkcloud.com</u>) access for easy viewing and management
- Email or FTP notification triggered by motion detection
- Supports wireless 802.11b/g/n with speed up to 300Mbps
- Wireless connectivity compliant with WPS button
- Instantly eliminates the dead zones and expand your home's wireless network
- Ethernet port for wired connectivity
- UPnP support for network setup & configuration
- 4x digital zoom for close-up viewing

# 2.3 Appearance Description

# 2.3.1 Front Panel



Figure 2-1 Front Panel

Microphone: The camera has a built-in internal microphone. This microphone is hidden in the pinhole located on the front panel.

#### > System LED:

Status Indication	
Flashing RedThe camera starts booting up.	
Solid Red The camera has boot up, but is not connected to any network	
Flashing Green	The camera is in firmware upgrade procedure.
Solid Green	The camera is connected to a network or is transferring data.

# 2.3.2 Rear Panel



Figure 2-2 Rear Panel

> WPS LED:

Status	Indication
	The camera starts booting up.
Flashing Green	The camera is connecting to a network by WPS function. This process will last in the first 2 minutes.
0#	The camera has boot up.
OII	The camera failed to be added to a network by WPS function.
Solid Green	The camera has been successfully added to a network by WPS function. This process will last in the first 2 minutes.

- ETHERNET Port: The ETHERNET port is used to connect the camera to a network via RJ45 cable.
- > **Power Jack:** The power jack is where you connect the AC adapter to the camera.
- WPS/RESET Button: This button is used for both WPS and RESET function. To use the WPS function, press it for 1 second; to use the RESET function, press and hold for more than 5 seconds.

#### • Used as RESET button:

With the camera powered on, press and hold the **WPS/RESET** button (more than 5 seconds) until both the System LED and WPS LED turn off. Then release the button and wait the camera to reset to its factory default settings.

#### • Used as WPS button:

If your router supports WPS, then you can press the **WPS/RESET** button for 1 second to quickly establish a connection between the camera and router.

# 2.4 Mount the Camera

# 2.4.1 The Screw Size



# 2.4.2 Mount the Camera

#### P Note:

If you use the camera wirelessly, mount the camera within the coverage of your wireless network.

- 1. Unscrew the camera head.
- 2. Remove the base cover.





3. Drill two mounting holes and fix the mounting base.



4. Put the base cover and camera head back.



# **Chapter 3 Managing the Camera**

The camera's built-in web management page is designed to allow you to easily access and configure your camera.

# 3.1 Login

- 1. Find the management IP address of the camera via one of the following methods:
  - Run the Setup Wizard. The IP address is displayed on the **Select a camera** screen.
  - Find the IP address on the DHCP setting page of the front device such as a router.
- 2. Open a Web browser, type in the management IP address in the address field, and press **Enter**.

				- • •
ttp://192.168.1.100/	0 + Q	🚆 NC200 Admin - Login	×	⊕ ☆ 🕸

3. Enter the default username and password (admin/admin). Click Login to start the main menu.

e admin	
Remember account	

#### P Note:

For the administrator, the default password is "admin". We recommend that you change it in the Account menu. (Go to "**System**  $\rightarrow$  **Account**")

If you log in to the camera as an administrator, you can perform all the settings provided by the camera.

If you log in to the camera as a common user, you can only view the Live View. After logging as administrator, you can add up to five user accounts in the Account menu. (Go to "**System**  $\rightarrow$  **Account**")

4. Click **Download** to download and install the required plugin.



#### P Note:

If the installed plugin doesn't work, set your browser security settings to allow plugins. Here we take the settings for IE browser as an example. Go to "Tools→Internet Options→Security". Click "Internet→Custom Level", find the item "Download signed ActiveX controls" and check Prompt. Click "Local Intranet→Custom Level", find the item "Download signed ActiveX controls" and check Prompt.

5. After the plugin is successfully installed, refresh the webpage to display the monitor video.



# 3.2 Live View

The Live View screen shows you the live video feed from your camera. On this screen, you can capture a picture, record a video, change the resolution and so on.



Symbols	Meaning		Note
0	Click to capture a still image shot by the camera.	The image file will computer and it image-yyyy-mm-dd-hh save path and rename	be saved to your local s default name is -mm-ss. You can select a the image file.
	Click to record the current video.	The video file will be sa and its de rec-yyyy-mm-dd-hh-mi save path and rename The icon will turn path is selected. If yo just click .	aved to your local computer efault name is m-ssi. You can select a the video file. yellow once the save ou want to stop recording,
W	Click to vertically flip the current image.	If the camera is installe and Mirror should both Normal	ed upside down, Flip Image be checked. Mirror 906m1
Ĩ.	Click to horizontally flip the current image.	Flip Iwage	Mirror + Flip әбешլ

NC200 Cloud Camera, 300Mbps Wi-Fi

	Drag the slider to adjust	The maximum zeem ratio is 4 times
	image.	The maximum zoom failo is 4 times.
(1)	Mute off. You can hear the current sound by the camera.	Click 🛋 and it will become ঝ.
<b>X</b>	Mute on. The current sound by the camera is turned off.	Click ี and it will become 🛋.
<b>◄</b> ୬ ——●	Drag the slider to adjust the sound volume.	You can adjust the sound volume only with mute off
	Click to enlarge the current image to full screen display.	Press "ESC" key to return to the original screen display.

- Brightness: Drag the Brightness: slider to adjust the brightness level of camera. Large value will brighten the current displayed screen.
- Contrast: Drag the Contrast: Slider to adjust the contrast level of the camera. Large value will contrast the current displayed screen heavily.
- Saturation: Drag the Saturation: slider to adjust the saturation level of the camera. Large value will saturate the current displayed screen to be more colorful.
- Resolution: Select the desired video resolution between two formats: 640\*480 and 320\*240.
   Higher setting offers better quality, but will require more bandwidth to stream.
- > **Preset:** Click the **Preset** button to restore to factory image settings.

# 3.3 Basic

Click the **Basic** menu to display the submenus including **Status**, **Network**, **Wireless Connection**, **Cloud Settings**, and **LED**.

Basic	~
Status	
Network	
Wireless Connection	
Cloud Settings	
LED	

# $\textbf{3.3.1 Basic} \rightarrow \textbf{Status}$

The **Status** page displays the current configuration information of the camera. You can find out camera's settings such as wireless connection settings here. All the information is read-only.

 Basic	
Camera Name:	NC200
Model:	NC200 1.0
Firmware Version:	1.0.13 Build 140513 Rel.16006
Current Viewers:	0
 Cloud Server	
Connection Status:	-
Username:	-
 Wireless	
Orana dia Orahan	Oriented
Connection Status:	
Chappel:	
Criatiliei.	100%
Rate/Signal Siterigin.	
Security.	WFAVWFA2-FSK
 Network	
Connection Type:	Dynamic IP
MAC Address:	00-0C-43-76-20-69
LAN IP Address:	192.168.1.100
Subnet Mask:	255.255.255.0
Default Gateway:	192.168.1.1
Primary DNS Server:	192.168.1.1
Secondary DNS Server:	0.0.0.0
 PPPoE	
Status:	Disconnected
WAN IP Address:	-
 Video	
Resolution:	640*480
Frame Rate:	20FPS
Image Quality:	High
Light Frequency:	auto

# 3.3.2 Basic $\rightarrow$ Network

On this page, you can configure your camera's IP address which is used to access and configure the camera.

 IP Address		
Oynamic IP	O Static IP	
		Save

Dynamic IP: Select this option when a DHCP server is installed on the network to issue IP address assignment. With this setting, the IP address of the camera is assigned automatically.

 IP Address		 
O Dynamic IP 💿 Static IP		
MAC Address:	00-0C-43-76-20-69	
IP Address:	192.168.1.100	
Subnet Mask:	255.255.255.0	
Default Gateway:	192.168.1.1	
Primary DNS Server:	8.8.8.8	
Secondary DNS Server:	0.0.0.0	
		Save

- Static IP: Select this option when a static or fixed IP address is obtained for the camera. A static IP address will ease your access to the camera in the future. Add your camera's static IP information to your router to avoid IP conflicts.
  - MAC Address: Displays the Ethernet MAC address of the camera. The MAC address is read-only.
  - **IP Address:** Enter a fixed IP address for the camera in dotted-decimal notation.
  - **Subnet Mask:** Enter the subnet mask in dotted-decimal notation. The default value is "255.255.255.0."
  - **Default Gateway:** Enter the default gateway in dotted-decimal notation.
  - Primary DNS Server: Enter a DNS address in dotted-decimal notation.
  - Secondary DNS Server: Enter a DNS address in dotted-decimal notation.

Click Save to save and enable the settings.

# 3.3.3 Basic $\rightarrow$ Wireless Connection

The camera's wireless function is enabled by default. This function helps to connect your camera to a wireless network wirelessly. If you don't want to use this function, just select the Disable option.

Wireless Connection				
Enable				
Wireless Network List: Scan				
Wireless Network Name	Signal	Security	MAC Address	
TP-LINK_1B0F28	((t-	None	54-E6-FC-1B-0F-28	
TP-LINK_3G	(;	None	00-0C-43-76-16-20	
TP-LINK_EC6823	(î•	None	00-0A-EC-EC-68-23	
TP-LINK_FFFFFF	((t-	None	FE-FF-FF-FF-FF	
TP-LINK_3G_2CBBB4	(i)	WPAWPA2-PSK	0C-82-68-2C-BB-B4	
feng	(î•	None	A8-57-4E-F7-6E-20	
3112AC	((t-	None	00-01-56-31-12-AC	
TP-LINK_F9C62C	((t-	None	08-57-00-F9-C6-2C	
0A5F2F	(i)	WPAWPA2-PSK	D4-CA-6D-0A-5F-2F	
TP-LINK_M5_EC6612	() ;:4	WPAWPA2-PSK	5A-8F-CC-EC-66-12	

Wireless Network Name:

\_\_\_\_\_

Connect

- Wireless Network Name: Displays the wireless network's name. Make sure the camera and your PC connect to the same wireless network, or your PC can't access the camera.
- **Signal:** Displays the strength of the wireless signal.
- > **Security:** Displays the wireless network's security mode.
- > MAC Address: Displays the MAC address of the front device.

#### To connect your camera to a wireless network, follow the steps below:

- 1. Click Scan to scan the available wireless network and to refresh the Wireless Network List.
- 2. Select a wireless network from the wireless network list.

NC200 Cloud Camera, 300Mbps Wi-Fi

3. If the wireless network's security mode is **None**, simply click **Connect**. If the security mode requires a password, enter the wireless network's password and then click **Connect**. You can select **Show password** to display what you've entered.

Wireless Connection				
e Enable				
Wireless Network List:	Scan			
Wireless Network N	lame	Signal	Security	MAC Address
TP-LINK_1B0F2	28	<b></b>	WPAWPA2-PSK	54-E6-FC-1B-0F-28
TP-LINK_3G		(;•	None	00-0C-43-76-16-20
TP-LINK_EC682	23	(¢-	None	00-0A-EC-EC-68-23
TP-LINK_FFFF	F	÷	None	FE-FF-FF-FF-FF
TP-LINK_3G_2CB	884	() ?4	WPAW/PA2-PSK	0C-82-68-2C-BB-B4
feng		(î;	None	A8-57-4E-F7-6E-20
3112AC		((r.	None	00-01-56-31-12-AC
TP-LINK_F9C62	C	(¢	None	08-57-00-F9-C6-2C
0A5F2F		() ?4	WPAW/PA2-PSK	D4-CA-6D-0A-5F-2F
TP-LINK_M5_EC6	612	() ?4	WPAW/PA2-PSK	5A-8F-CC-EC-66-12
Wireless Network Name: Password:	TP-LINK_1B0F28		🗌 🗌 Show p	assword
				Connect

4. A pop-up screen will prompt you for the network modification. Click **Change** to continue.



5. Click **OK** on the pop–up screen to finish wireless connection procedure.



6. To start using camera wirelessly, unplug its Ethernet cable.

# 3.3.4 Basic $\rightarrow$ Cloud Settings

A Cloud Camera can be viewed anytime and anywhere over the Internet with TP-LINK Cloud service. On this page, you can add your camera to an existing TP-LINK Cloud account or you can sign up for a TP-LINK Cloud account and then add your camera to it.

#### P Note:

To add a camera to TP-LINK Cloud account or to sign up for a TP-LINK Cloud account, make sure that the camera is connected to the Internet.

#### Add Your Camera to TP-LINK Cloud Account

If you already have a TP-LINK Cloud account, to add your camera to your account, just enter the TP-LINK Cloud account and password, and then click **Register**.

Cloud Setting		
Add your camera to Cloud account	Don't have an account?	
Please enter your Cloud account and	password:	
Account:	E-mail/Username	
Password:		
Camera Name:	NC200	
With Cloud service, you can view your www.tplinkcloud.com.	r cloud cameras anytime and anywhere	over the Internet. Go to
		Register

- > Account: Enter your TP-LINK Cloud account, either E-mail address or username is allowed.
- > **Password:** Enter your TP-LINK Cloud account's password.

NC200 Cloud Camera, 300Mbps Wi-Fi

Camera Name: The default value is the camera model. You can change it to an easy-to-remember one. Camera name can contain up to 30 characters. It can only contain digits, letters, space and .-\_@'.

After your camera is registered successfully, you can go to <u>www.tplinkcloud.com</u> to view it.

#### Sign Up for a TP-LINK Cloud Account

If you do not have a TP-LINK Cloud account, click **Don't have an account?** to sign up.

Cloud Setting			
E-mail:			
Username:			
Password:			
Confirm Password:			
I accept the TP-LINK Cloud Priv	acy Policy and Terms of Use .		
		Back	Sign up

- E-mail: Enter a valid E-mail address as your TP-LINK Cloud account. If you forget your TP-LINK Cloud password, you can reset it via this E-mail address.
- Username: Enter a username as your TP-LINK Cloud account. Username should contain 1-32 characters. It can only contain letters, digits and . - \_.
- Password: Enter a password for your TP-LINK Cloud account. Password should contain 6-20 characters. It can only contain letters, digits and .- \_ ! @ # \$,% ^& \*.
- > **Confirm Password:** Enter the password again to confirm it.

Click **Sign up** to sign up for a TP-LINK Cloud account. After signing up successfully, you can add your camera to this account. Click **Back** if you don't want to sign up.

# $\textbf{3.3.5 Basic} \rightarrow \textbf{LED}$

The camera's LED is on by default. If you want to turn it off, just select Off.

LED			
LED:	<ul><li>On</li></ul>	⊖ Off	
			Save

# 3.4 Advanced

Click the Advanced menu to display the submenus including Status, Network, Wireless Connection, Wireless Extender, Cloud Setting, DDNS, Video, Motion Detection, Notification Sending, and LED.

<b>0</b> <sup>e</sup> Advanced	~
Status	
Network	
Wireless Connection	
Wireless Extender	
Cloud Settings	
DDNS	
Video	
Motion Detection	
Notification Sending	
LED	

# 3.4.1 Advanced $\rightarrow$ Status

Refer to <u>3.3.1 Basic  $\rightarrow$  Status</u>.

# 3.4.2 Advanced $\rightarrow$ Network

On this page, you can configure your network settings.

NC200 Cloud Camera, 300Mbps Wi-Fi

 IP Address			
Dynamic IP     O Static IP			
Fallback IP:	192.168.0.10		
 PPPoE ·····			
PPPoE:	O Enable	<ul> <li>Disable</li> </ul>	
 нттр			
HTTP Port:	80		
 UPnP			
UPnP Port Forwarding:	Enable	O Disable	
UPnP Name:	NC200		
 Bonjour			
Bonjour:	<ul> <li>Enable</li> </ul>	O Disable	
Bonjour Name:	NC200-762069		
			Save

#### **IP Address**

On this section, you can configure your camera's IP address which is used to access and configure the camera.

 IP Address	
Dynamic IP     O Station	: IP
Fallback IP:	192.168.0.10

- Dynamic IP: Select this option when a DHCP server is installed on the network to issue IP address assignment. With this setting, the IP address of the camera is assigned automatically.
  - Fallback IP: If the camera cannot get a Dynamic IP address from a DHCP server within limited tries, the camera will assign a default IP address, 192.168.0.10, by itself as the Fallback IP address.

 IP Address	
○ Dynamic IP	
MAC Address:	00-0C-43-76-20-69
IP Address:	192.168.1.100
Subnet Mask:	255.255.255.0
Default Gateway:	192.168.1.1
Primary DNS Server:	172.31.1.1
Secondary DNS Server:	172.31.1.2

- Static IP: Select this option when a static or fixed IP address is obtained for the camera. A static IP address will ease your access to the camera in the future. Add your camera's static IP information to your router to avoid IP conflicts.
  - MAC Address: Displays the Ethernet MAC address of the camera. The MAC address is read-only.
  - **IP Address:** Enter a fixed IP address for the camera in dotted-decimal notation.
  - **Subnet Mask:** Enter the subnet mask in dotted-decimal notation. The default value is "255.255.255.0."
  - **Default Gateway:** Enter the default gateway in dotted-decimal notation.
  - **Primary DNS Server:** Enter a DNS address in dotted-decimal notation.
  - Secondary DNS Server: Enter a DNS address in dotted-decimal notation.

#### **PPPoE (Point to Point Protocol over Ethernet)**

This camera is a PPPoE enabled one. It can directly connect to the xDSL, however, it should be set up in a LAN environment to configure the PPPoE information first, and then connect to the xDSL modem. Power on again, and the camera will dial on to the ISP to get a dynamic IP address and connect to the WAN through the xDSL modem. In this case, you need to use a domain name to log in to the camera. For details, please refer to 3.4.6 Advanced  $\rightarrow$  DDNS.

 PPPoE		
PPPoE:	Enable	O Disable
Status:	Disconnected	
Username:		
Password:		

- > **PPPoE:** To enable or disable the PPPoE service here.
- Status: Displays the PPPoE connection status.
- > **Username:** Enter the username for PPPoE service provided by your ISP.
- > **Password:** Enter the password for PPPoE service provided by your ISP.

#### HTTP (Hypertext Transfer Protocol)

This feature allows you to access and manage your camera via its IP address. Web browser access normally uses the standard HTTP service port 80. The camera uses HTTP port 80 by default. For greater security, you can change the port to a custom one.

When HTTP port is set to 80, you can access the camera by typing its IP address (for example, http://192.168.1.100) on a web browser. When HTTP port is set to another value (for example, 2000), you need to type http://192.168.1.100:2000 instead.

HIII			
HTTP	Port:	80	

HTTP Port: The default value is 80. If you want to use a port number other than 80, enter a port number between 1 and 65535.

#### UPnP (Universal Plug and Play)

This function permits the camera to be seamlessly discovered by networked devices and establishes functional network services for data sharing, communications, and entertainment.

 UPnP		
UPnP Port Forwarding:	Enable	O Disable
UPnP Name:	NC200	

- UPnP Port Forwarding: To enable or disable the UPnP Port Forwarding service here. If this function is enabled and your router supports UPnP, the cameras and router can communicate with each other so that the router knows which ports are used by which camera.
- > **UPnP Name:** Displays the camera name.

#### Bonjour

Bonjour, also known as zero-configuration networking, enables automatic discovery of computers, devices, and services on IP networks. Bonjour uses industry standard IP protocols to allow devices to automatically discover each other without the need to enter IP addresses or configure DNS servers.

 NC200
 Cloud Camera, 300Mbps Wi-Fi

 Bonjour
 Image: Second Secon

- **Bonjour:** To enable or disable the Bonjour service here.
- Bonjour Name: Displays the Bonjour name. By default, it is a combination of model and the last six characters of the camera's MAC address.

Click **Save** to save and enable the settings.

# 3.4.3 Advanced $\rightarrow$ Wireless Connection

The camera's wireless function is enabled by default. With this function enabled, you can connect your camera to a wireless network wirelessly. If you don't want to use this function, just select the Disable option.

On this page, you can either scan a wireless network to connect to or enter a wireless network's parameters manually. To scan a wireless network, refer to 3.3.3 Basic  $\rightarrow$  Wireless Connection. To enter the parameters manually, see the following.

Wireless Connection							
Enable     O     Disable							
Wireless Network List: Scan							
Wireless Network Name	Signal	Security	MAC Address				
TP-LINK_1B0F28	((î:	WPAWPA2-PSK	54-E6-FC-1B-0F-28				
TP-LINK_3G	(( <b>t</b> -	None	00-0C-43-76-16-20				
TP-LINK_EC6823	((t-	None	00-0A-EC-EC-68-23				
TP-LINK_FFFFF	(( <b>t</b> -	None	FE-FF-FF-FF-FF				
TP-LINK_3G_2CBBB4	िव	WPAM/PA2-PSK	0C-82-68-2C-BB-B4				
feng	((¢-	None	A8-57-4E-F7-6E-20				
3112AC	(î•	None	00-01-56-31-12-AC				
TP-LINK_F9C62C	((c-	None	08-57-00-F9-C6-2C				
0A5F2F	() •	WPAW/PA2-PSK	D4-CA-6D-0A-5F-2F				
TP-LINK_M5_EC6612	(i)4	WPAW/PA2-PSK	5A-8F-CC-EC-66-12				
Wireless Network Name:	Manually						
			Connect				

1. Select **Enable** to enable your camera's wireless function.

2. Click **Manually**, and you will see the following screen.

Wireless Network Name:			Manually
Security:	None	$\sim$	
			Connect

3. In the Wireless Network Name field, enter the name of the wireless network to which your camera is ready to connect.

#### Solution Note:

The name must be exactly the same as that used in the wireless access point, or the connection will not be established. Leaving this field blank means the camera will attempt to access the nearest open network. If your PC wants to access the camera, make sure your PC and the camera are connecting to the same wireless network.

- Select the wireless security mode used by your wireless network from the drop-down list. The security mode and its corresponding settings must be exactly the same as that used in the wireless network.
- 5. Click **Connect** and a screen will pop up. Click **Change** on the pop-up screen.
- 6. Click **OK** on the pop–up screen to finish wireless connection procedure.
- 7. To start using camera wirelessly, unplug its Ethernet cable.

#### 3.4.4 Advanced → Wireless Extender

On this page, you can setup and configure the wireless network extending feature of your camera. Wireless extender function allows your camera to extend the range of your existing wireless network. The same network name and settings as the existing wireless network can be used, or you can create a new one.

The camera's wireless extender function is disabled by default. If you want to use this function, just select the Enable option.

- Host Wireless Network Name: Displays the name of the wireless network which your camera is connected to. It is read-only.
- Extended Wireless Network Name: Name of the wireless network that your camera will extend.
  - Same as Host: The extended network will use the same name and settings as your Host network. Your devices can use the same wireless information to connect to both the host and extended networks.
  - Create a New One: Select this to manually set the name and security used for the extended network. You devices can use the wireless parameters you set to connect to the extended network.

Wireless Extender			
e Enable O Disa	able		
Host Wireless Network Name:	TP-LINK_1B0F28		
Extended Wireless Network Nam	e: 🔿 Same as Host		
	<ul> <li>test</li> </ul>	×	
Security:	None	$\sim$	
Max Clients:	Unlimited	$\sim$	
			Save

Max Clients: Set the maximum number of clients that are allowed to connect to the extended network.

Click **Save** to save and enable the settings.

# 3.4.5 Advanced $\rightarrow$ Cloud Settings

Refer to 3.3.4 Basic  $\rightarrow$  Cloud Settings.

# 3.4.6 Advanced $\rightarrow$ DDNS

If your camera is connected to xDSL modem or cable modem directly, you might need DDNS (Dynamic Domain Name Server) on the camera to allow you and your friends have access to the camera using domain name, in no need of remembering the IP address. However, if your camera is behind a NAT router, you need to set DDNS on your router, in no need of setting this on the camera. As to xDSL environment, most users will use dynamic IP addresses.

 DDNS		
Service Provider:	No-IP (www.noip.com)	✓ Go to register
Username:		
Password:		
Domain Name:		
Connection Status:	Disconnected	
Login		
		Save

Service Provider: Select one of the built-in DDNS servers from the drop-down list: No-IP (www.noip.com), DynDNS (www.dyn.com), and Comexe (www.comexe.cn).

#### P Note:

If you have not registered for any of the listed DDNS servers, please select one and click **Go to register...** and follow the instructions provided on the official website to register.

- > **Username:** Enter the username that is used to log into DDNS.
- > **Password:** Enter the password that is used to log into DDNS.
- Domain Name: Enter the domain name that is applied to your camera and used to access your camera.
- > Connection Status: Displays the current status of DDNS connection.

Click Login. After logging in successfully, click Save to save and enable the settings.

# 3.4.7 Advanced $\rightarrow$ Video

On this page, you can configure the video settings for your camera.

NC200 Cloud Camera, 300Mbps Wi-Fi

 Video				 
Frame Rate:	20fps	$\sim$		
Image Quality:	High	~		
Backlight Compensation:	<ul> <li>Enable</li> </ul>	O Disab	le	
Light Frequency:	auto		~	
Time Stamp:	<ul> <li>Enable</li> </ul>	O Disab	le	
On-Screen Display (OSD):	<ul> <li>Enable</li> </ul>	O Disab	le	
OSD Text:	NC200			
				Save

- Frame Rate: Select the frame rate to use for the video stream from the drop-down list. Higher settings offer smoother video streams, but will require more bandwidth.
- Image Quality: Select one of the three levels of image quality from the drop-down list: High, Medium, and Low. Higher settings offer better quality, but will require more bandwidth to stream.
- Backlight Compensation: If enabled, this feature will compensate for bright backgrounds so foreground objects aren't silhouetted. It is enabled by default.
- Light Frequency: Select the frequency used by your lighting and power to help reduce image flicker. The default setting is auto, which is recommended.
- ➤ Time Stamp: If enabled, the current time of your camera, which can be set on System → Date/Time page, will be displayed on the top right corner of the live view screen. With this feature enabled, you can find out the exact time of the snapshot or record easily.
- On-Screen Display (OSD): If enabled, you can set the OSD text and the OSD text you entered will be displayed on the top left corner of the live view screen. The OSD text is camera name by default.

If Backlight Compensation, Time Stamp, and OSD are all enabled, see the following two pictures to see the differences:



Click **Save** to save and enable the settings.

# 3.4.8 Advanced $\rightarrow$ Motion Detection

Motion detection allows you to specify areas of your camera's video to monitor for motion, which can be used to trigger snapshots. Refer to <u>3.4.9 Advanced  $\rightarrow$  Notification Sending</u> for more details.



> Motion Detection: To enable or disable the motion detection function here.

NC200 Cloud Camera, 300Mbps Wi-Fi

Sensitivity: Specify the level of difference between two sequential images that would indicate motion. Select one of the three levels of sensitivity from the drop-down list: High, Medium, and Low.

Use your mouse to click on the parts of screen where you would like to monitor for motion. Click **Save** to save and enable the settings.

# 3.4.9 Advanced $\rightarrow$ Notification Sending

Notification Sending settings are available only after the Motion Detection function is enabled. It is used to inform you immediately by sending the snapshots triggered by a detected motion to the specified FTP server or E-mail address.

 Notificat	tion Sending	
Target:	□ FTP	
	E-mail	
		Save

#### FTP

Select **FTP**, you can configure your camera to send snapshots to a specified FTP sever on the following screen:

 Notificat	ion	Sending			
Target:	$\checkmark$	FTP			
		FTP Server/Port:		:	21
		Username:			
		Password:			
		Path:	1		
		Passive Mode:			
		Test			
		E-mail			
					Save

FTP Server/ Port: Enter the IP or the domain (IP/domain without prefix ftp://) and the port of the FTP server that you will be connecting to. The port is 21 by default.

#### P Note:

The FTP server you set and the camera should be in the same LAN.

- **Username:** Enter the username that is used to log in to your FTP server.
- > **Password:** Enter the password that is used to log in to your FTP server.
- > **Path:** Enter the path to the destination on the FTP server.
- Passive Mode: Enabling passive mode may help you reach your FTP server if your camera is behind a router protected by a firewall.

To set up a FTP to receive notification, follow the steps below:

 Notificat	ion	Sending			
Target:	$\checkmark$	FTP			
		FTP Server/Port:	192.168.1.168	:	21
		Username:	test		
		Password:	••••		
		Path:	/test		
		Passive Mode:			
		Test			
		E-mail			
					Save

- 1. Enter an IP address or domain of your FTP server, e.g. 192.168.1.168
- 2. Remain the FTP port number as the default value: 21.
- 3. Enter your username to log in to the FTP server, e.g. test.
- 4. Enter your password to log in to the FTP server.
- 5. Enter the path to the destination on the FTP server, e.g. /test
- 6. Enable **Passive Mode**.
- 7. Click **Save** to save and enable the settings.

Click **Test**, and a test JPEG snapshot will be sent to the specified FTP server to check whether your settings are correct.

If the settings are tested correct, you will see the following screen. Click **OK**.



If the settings are tested incorrect, you will see the following screen. Click **OK**. Please check your network and FTP settings and try again later.

TIPS	×
FTP service request timed out. Please try again later.	
OK	

#### E-mail

Select **E-mail**, you can configure your camera to send snapshots to a specified E-mail address on the following screen.

 Notificati	on	Sending			
Target:		FTP			
	<b>V</b>	E-mail			
		Recipient E-mail Address:			Add recipient
		SMTP Server/Port:			: 25
		Sender E-mail Address:			
		Password:			
		SSL Encryption:	Close	$\sim$	
		Sending Interval:	1m	$\sim$	
		Test			
					Save

- Recipient E-mail Address: Enter the receiver's E-mail address that the notification E-mail will be sent to. Click Add recipient to add receiver's E-mail addresses. You can specify up to four recipient E-mail addresses.
- SMTP Server/Port: Enter the domain name or IP address and the port of your external E-mail server. The port is 25 by default.
- Sender E-mail Address: Enter the sender's E-mal address that is used to send the notification E-mail.
- > **Password:** Enter your password if the SMTP server uses authentication.
- SSL Encryption: Select TLS or STARTTLS as the SSL encryption; select Close to disable SSL encryption.

#### PNote:

If TLS is selected, SMTP server port should be 465; if STARTTLS is selected, SMTP server port should be 25 or 587.

Sending Interval: Set the limit for how frequently E-mail notifications will be sent. Select one interval from the drop-down list.

For example, if you want to use Gmail with TLS for E-mail notifications, follow the steps below:

Notification Sending							
Target:		FTP					
		E-mail					
		Recipient E-mail Address:	test@tp-link.com	Add recipient			
		Sender E-mail server/Port:	smtp.gmail.com	: 465			
		User Name:	test@gmail.com	]			
		Password:	•••••	]			
		SSL Encryption:	TLS 🗸				
		Sending Interval:	1m 🗸				
		Test					
				Save			

- 1. Enter the receiver's E-mail address in Recipient E-mail Address, e.g. test@tp-link.com.
- 2. Enter smtp.gmail.com in SMTP server.
- 3. Enter your E-mail address in Sender E-mail Address, e.g. test@gmail.com

- 4. Enter the password required to access the SMTP server.
- 5. Select **TLS** as the SSL encryption and the SMPT server port number will be changed to **465** automatically.
- 6. Set the Sending Interval, e.g. 1m.
- 7. Click Save to save and enable the settings.

Click **Test**, and a test JPEG snapshot will be sent to the recipient E-mail address to check whether your settings are correct.

If the settings are tested correct, you will see the following screen. Click OK.

TIPS					×
E-mail address recipients.	connecting	succeeded	for	all	
	ОК				

If the settings are tested incorrect, you will see the following screen. Click **OK**. Please check your network and E-mail settings and try again later.

TIPS	×
Server connection failed.	
ОК	

# $\textbf{3.4.10 Advanced} \rightarrow \textbf{LED}$

Refer to  $3.3.5 \text{ Basic} \rightarrow \text{LED}$ .

# 3.5 System

Click the **System** folder to display the sub folders including **Account**, **Date/Time**, **Management**, and **System Log**.



# 3.5.1 Account

On this page, you can change the administrator's password and manage the user account(s) that are allowed to access to your camera.

Account	
User Name	User Group
admin	admin
test	user
Add Change	Password Delete

- > Username: Displays the name of user account.
- User Group: Displays the group that the user account is in. Different user group has different limits of authority.
  - admin: This group has all authority of configuration. It can only have one account: admin.
  - **user:** This group can only view the Live View. It can have up to five accounts.

#### Add a New User Account

You can create a new user account to provide viewing access for your camera's video. User accounts will only be able to access the Live View section of the web configuration page, but cannot access any other parts or change any settings.

#### To add a new user account, follow the steps below:

1. Click Add, and you will see the following screen.

Account			
User Nam	ie	Us	er Group
admin			admin
Add	Change	Password	Delete
Add a New User Accourt	nt		
User Name:	t	est	
Password:	•		
Confirm Password:	•	•••••	

- 2. Enter a username for your new account.
- 3. Enter a password for your new account. The password should contain 5~20 characters.
- 4. Enter the password again to confirm it.
- 5. Click **Save** to save and enable the settings.

#### **Change Password**

You can change the password of all the accounts here.

#### Solution Note:

The default account and password are both admin. Everyone who knows the camera's IP address can access the device with all configuration authority. It is necessary to change the default password if the device is intended to be accessed only by administrator.

#### To change password, follow the steps below:

- 1. Select one user account in the list whose password you want to change
- 2. Click **Change Password**, and you will see the following screen.

Account				
User Nan	ne	Us	er Group	
admin			admin	
test			user	
Add	Change I	Password	Delete	
Change Password:				
Current User:	ad	min		
Old Password:	•	••••		
New Password:	•	•••••		
Confirm Password:	•	•••••		
				Save

- 3. Enter the current password in the Old Password textbox.
- 4. Enter a new password.
- 5. Enter the new password again to confirm it.
- 6. Click **Save** to save and enable the settings.

#### **Delete a User Account**

You can delete a user account except admin here. Click a user entry in the list and click **Delete**.

# 3.5.2 Date/Time

On this page, you can configure the settings of the internal system clocks for your camera.

Current Time:	2014-06-09	10:45:44
Time Zone:	Auto Timezone	
Enable Daylight Sav	ing Time	
Automatic Time Configu	ration:	
Synchronize With N	TP Server	
Set Date And Time Manu	ially:	
Set Date and Time I	Manually	

- **Current Time:** Displays the current date and time of the camera.
- Time Zone: Select the time zone for the region where the camera is installed from the drop-down list. Auto Time zone is recommended.
- Enable Daylight Saving Time: Select this option to enable daylight saving time adjustment. If enabled, you will see the following screen:

✓	Enable Daylight S	Saving Time								
	O Automatically	y 💿 Manual	ly							
	Time Offset:	+0:30 🗸	]							
	Start Time:	First 🗸	Sunday	V in	January	$\sim$	at 0	~	0	$\sim$
	End Time:	First 🗸	Sunday	✓ in	January	$\sim$	at 0	~	0	$\sim$

- Automatically: If selected, the internal system clocks of the camera will adjust the DST automatically.
- **Manually:** If selected, you can adjust the DST by setting the Time Offset, Start Time, and End Time.
- Synchronize With NTP Server: Select this option to specify the NTP server name to synchronize the date and time of the camera with those of the time server, known as the NTP (Network Time Protocol) server. If enabled, you will see the following screen:

Automatic Time Configu	iration:			
Synchronize With N	TP Server			
NTP Service	0.pool.ntp.org	~	0.pool.ntp.org	$\sim$
O Set NTP Serve	r from Dynamic IP			

- **NTP Server:** You can either enter a domain name of the NTP server or select one which will be filled in automatically from the drop-down list.
- Set NTP Server from Dynamic IP: You can use the NTP server applied in the DHCP server on the network.
- Set Date and Time Manually: Select this option to set the date and time of the camera manually. If enabled, you will see the following screen:

Set Date And Ti	me Manually:				
Set Date a	nd Time Manually				
Year:	2014 🗸	Month:	6 🗸	Day:	09 🗸
Hour:	10 🗸	Minute:	45 🗸	Second:	29 🗸
	Copy Your Comput	er's Time Setti	ings		

• Copy Your Computer's Time Settings: Click this button to copy your computer's current time settings.

Click **Save** to save and enable the settings.

# 3.5.3 Management

On this page, you can reboot the camera, backup and restore the camera's current settings, reset factory settings, and update the camera's software.

 Reboot		
Reboot your camera:	Reboot	
 Backup and Restore		
Back up current settings:	Backup	
Restore settings from a backup file:		
	Browse	Restore
Restore factory default settings:	Reset	
 Update ·····		
Upgrade from a file on your hard disk:		
	Browse	Upgrade
Software update: Your software version is th	ie latest one.	

- Reboot: Click Reboot and then click Reboot on the pop-up screen to confirm. Rebooting will not change the camera's setting. After rebooting, you need to log in to this page again.
- Backup: Click Backup and follow the instructions on the browser to save the setting data file to your specified location.
- Restore: Click Browse to locate the saved backup file and then click Restore. The camera will start rebooting and then the settings will be restored to the previous configuration.
- Reset: Click Reset and then click Reset on the pop-up screen to restore the camera to its factory defaults. Don't turn off the camera while resetting. After resetting, you need to find out the IP address of your camera (refer to <u>3.1 Login</u>) and use the default username and password (admin/admin) to log in to this page.
- > Update:

The system will detect whether your camera's current software is the latest one automatically.

If the software is the latest one, you can see a note on the screen: **Your software version is the latest one**.

If not, a screen will pop up for you to download the latest software and you can follow the steps below to upgrade the software.

1. Click **Download** on the pop-up screen to download the latest software.



- 2. Click Browse to locate the latest downloaded software.
- 3. Click **Upgrade** to update the camera's software to the latest version.
- 4. Wait for the uploading process to complete, and the camera will reboot automatically.

#### Note:

- 1. We recommend that you use a wired connection for your camera and PC when upgrading firmware.
- 2. The firmware upgrade procedure must not be interrupted or the camera may be damaged.
- 3. The firmware upgrade procedure is always risky and do not try to upgrade new firmware if it's not necessary.

#### 3.5.4 System Log

On this page, you can review any changes and events happened to your camera. The system starts logging automatically after startup.

Time	Module	Level	Content	
[2013-01-02/00:27:29]	FTP	DEBUG	msgrcv failed No message of desired type, continue	
[2013-01-02/00:27:28]	FTP	DEBUG	msgrcv failed No message of desired type, continue	
[2013-01-02/00:27:28]	FTP	DEBUG	msgrcv failed No message of desired type, continue	
[2013-01-02/00:27:28]	UserManage	DEBUG	Get user info:admin	
[2013-01-02/00:27:27]	FTP	DEBUG	msgrcv failed No message of desired type, continue	
[2013-01-02/00:27:27]	FTP	DEBUG	msgrcv failed No message of desired type, continue	
[2013-01-02/00:27:26]	FTP	DEBUG	msgrcv failed No message of desired type, continue	
[2013-01-02/00:27:26]	FTP	DEBUG	msgrcv failed No message of desired type, continue	
[2013-01-02/00:27:25]	FTP	DEBUG	msgrcv failed No message of desired type, continue	
[2013-01-02/00:27:25]	FTP	DEBUG	msgrcv failed No message of desired type, continue	

- > **Time:** Displays the time when the log event occurs. The log can get the correct time after you configure on the Date/Time page. (go to <u>Advanced  $\rightarrow$  Date/Time</u>)
- Module: Displays the module to which the log information belongs. You can specify the module by selecting one from the Module drop-down list at the bottom.
- Level: Displays the severity level of the log information. You can specify the level by selecting one from the Level drop-down list at the bottom.
- > **Content:** Displays the details of the log information.
- > **Refresh:** Click **Refresh** to refresh the log information.
- Save Log: Click Save Log and follow the instructions on the browser to save the log as a text file named log.txt to your specified location.
- > Clear Log: Click Clear Log to clear all the log information.