

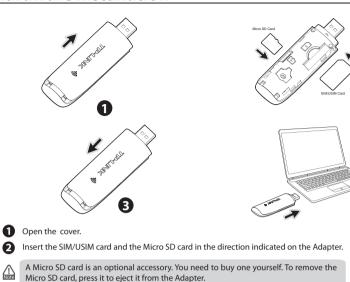
## **Quick Installation Guide**

3.75G HSUPA USB Adapter

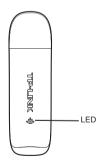
MODEL NO. MA180

# **Package Contents** TP-LINK Quick Installation Guide MA180 OIG **System Requirement** Operating System: Windows 7/Vista/XP 32/64-bit CPU: 500MHz Pentium or above Hard Disk: 20G or above RAM: 128M or above

# 1 Hardware Installation



# **2** LED Explanation



Status	Indication
Flashing Red	No SIM/USIM card is inserted.
Solid Red	The Adapter is initializing.
Flashing Green	The SIM/USIM card has registered to the network.
Solid Green	The network is available with a successful Internet connection.

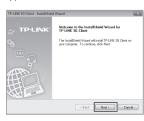
**Software Installation** (The installation procedures in Windows 7/Vista/ XP are similar. Here we use the procedures in Windows 7 as an example.)

4 Plug the Adapter directly into the USB port on your computer.

The following window will automatically appear on your desktop. Click the Run AutoRun.exe.



The InstallShield Wizard window will appear. Click Next to continue.



Click Change to specify the destination you wish the application to be located or leave it in the default location. Click Next to continue.

3 Replace the cover.



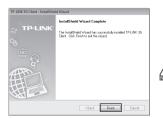
4 Click **Install** to begin the installation.



The installation process may take 1~2 minutes. Please wait.



The following screen will then appear. Click Finish to complete the setup.



After installation, the icon will appear on your desktop. Doubleclicking the icon can start the utility.

4

# Connect to Network

After installation, the utility will appear on your desktop. Click on the icon (Network) to display the **Network** interface.



The network parameters will be configured automatically according to the SIM/USIM card inserted. With successful configuration, a profile name (your ISP name by default) will appear on the interface. Here we use Profile 1 as an example.

Click Connect to establish an Internet connection.



If you see the **Disconnect** button and the icon a, it indicates that you are now connected to the Internet and can enjoy using it. To disconnect from the Internet. click the **Disconnect** button.





If you can't connect to the Internet, click on the icon 🐯 (Settings) and then click the **Connecting** button to check connection settings on the interface below. For details, please click on the icon (Help) to refer to the instructions in "4.5.1 Connecting" in the User Guide.



## **Troubleshooting**

## What can I do if the system does not run the installation program automatically?

The device will appear as a virtual disc in My Computer (as shown in the following picture). Double-click the icon to start the installation program.



### What do I do if I can't access the Internet?

- 1) Check the network's signal strength.
- 2) Make sure you have activated the wireless online service. You can ask your service provider for details as to how to activate it.
- 3) If the wireless online service is activated, click on the icon 🕼 (Settings) on the utility interface and then click the Connecting button to check connection settings.

## Why there is no signal indicated?

- 1) You may be in a location where there is no GSM/GPRS /EDGE/WCDMA/HSDPA (HSUPA) network coverage, such as an underground parking garages, tunnels or a remote rural area. Change your location to find a place where there is GSM/GPRS/EDGE/WCDMA/HSDPA (HSUPA) network coverage.
- 2) The Adapter may not be properly connected. Close the management software and carefully pull out the Adapter. Plug it into your computer again to check the signal.
- 3) The SIM/USIM card may not be inserted properly. Remove the SIM/USIM card and reinsert it properly.
- 4) The driver may not be installed properly. Remove the TP-LINK 3G client driver and then plug the Adapter into another USB port to reinstall the driver.

For more help with the Adapter, please click on the icon 1 (Help) on the interface to refer to the User Guide.

## **Technical Support**

- For more troubleshooting help, go to www.tp-link.com/support/faq.asp
- To download the latest Firmware, Driver, Utility and User Guide, go to www.tp-link.com/support/download.asp
- For all other technical support, please contact us by using the following details:

Tel: +86 755 26504400 E-mail: support@tp-link.com Service time: 24hrs, 7 days a week

Tel: +44 (0) 845 147 0017 E-mail: support.uk@tp-link.com Service time: 24hrs, 7days a week

#### Ukrainian

Tel: +380 (44) 590-51-14 E-mail: support.ua@tp-link.com Service time: Monday to Friday 14:00 PM to 22:00 PM

#### USA/Canada

Toll Free: +1 866 225 8139 E-mail: support.usa@tp-link.com Service time: 24hrs, 7days a week

### Germany / Austria

Tel :+49 1805 875465 (German Service) +49 1805 TPLINK E-mail: support.de@tp-link.com Fee: 0.14 EUR/min from the German fixed phone network and up to 0.42EUR/min from mobile phone. Service Time: Monday to Friday, 9:00 AM to 6:00 PM, GMT+1 or GMT+2 (Daylight Saving Time in Germany)
\* Except bank holidays in Hesse

Tel: 1300 88 875465 (1300 88TPLINK) E-mail: support.my@tp-link.com Service time: 24hrs, 7days a week

#### Turkey Tel: 444 19 25 (Turkish Service)

NZ 0800 87 5465 E-mail: support.tr@tp-link.com Service time: 9:00 AM to 6:00 PM, 7days a week

Tel: +39 02 66987799 E-mail: support.it@tp-link.com Service time: Monday to Friday, 9:00 AM to 6:00 PM

### Brazilian(Portuguese Service)

Toll Free: 0800-770-4337 E-mail: suporte.br@tp-link.com Service time: Monday to Saturday 08:00 AM to 08:00 PM

#### **Russian Federation**

Russian Federation

Tel: 8 (495) 223-55-60 8 (800) 250-55-60 (toll-free call form any RF region) E-mail: support.ru@tp-link.com Service time: From 10:00 to 18:00 (Moscow time) \*Except weekends and holidays in

## Singapore

Tel: +65 62840493 E-mail: support.sg@tp-link.com Service time: 24hrs, 7 days a week

### Australia & New Zealand

Tel: AU 1300 87 5465 NZ 0800 87 5465 E-mail: support@tp-link.com.au Service time: 24hrs, 7 days a week

Tel: +48 (0) 801 080 618/+48 22 7217563 (if calls form mobile phone) E-mail: support.pl@tp-link.com Service time: Monday to Friday 9:00 AM to 5:00 PM. GMT+1 or GMT+2 (Daylight Saying Time)

## Indonesia

Tel: (+62 ) 021 6259 135 E-mail: support.id@tp-link.com Service time: Monday to Friday 9:00 -12:00 : 13:00 -18:00 \*Except public holidays

#### Switzerland

Tel: +41 (0)848 800998 (German Service) E-mail: support.ch@tp-link.com Fee: 4-8 Rp/min, depending on rate of different time Service time: Monday to Friday 9:00 AM to 6:00 PM. GMT+ 1 or GMT+ 2 (Daylight Saving Time)

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