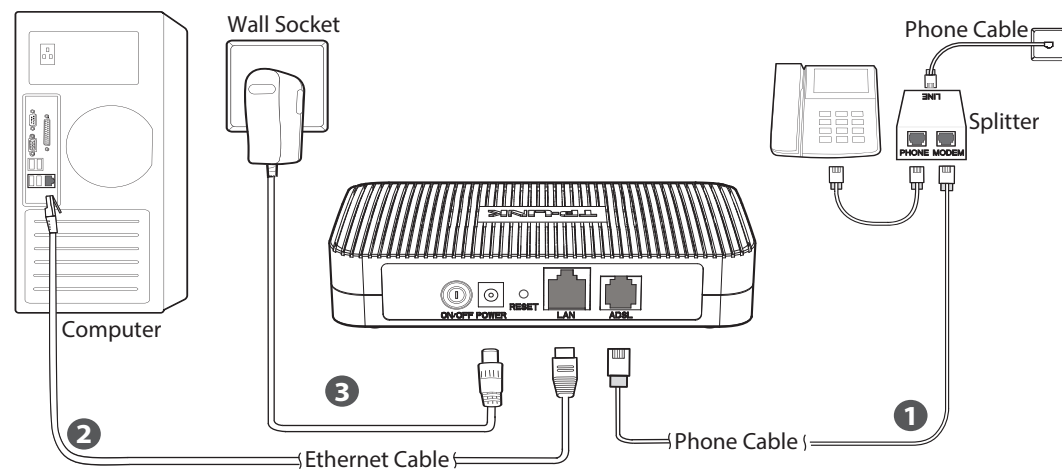


Quick Installation Guide

ADSL2+ Modem

MODEL NO. TD-8616

Hardware connection

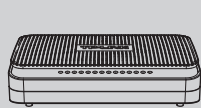


Step 1: Connect your devices step by step following the figure.

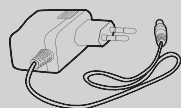
Step 2: Power on all your devices and then check the LEDs (especially the ADSL LED).

Name	Status	Indication
(Power)	On	The modem is powered on.
(ADSL)	On	ADSL line is synchronized and ready to use.
	Flashing	ADSL negotiation is in progress.
(LAN)	On	There is a device conneted to this LAN port.
	Flashing	The modem is sending or receiving data over this LAN port.

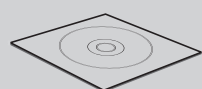
Package Contents



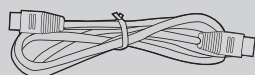
TD-8616



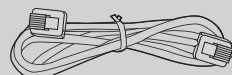
Power Adapter



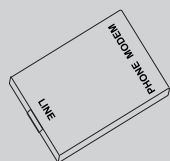
Resource CD



Ethernet Cable



Phone Cable x 2



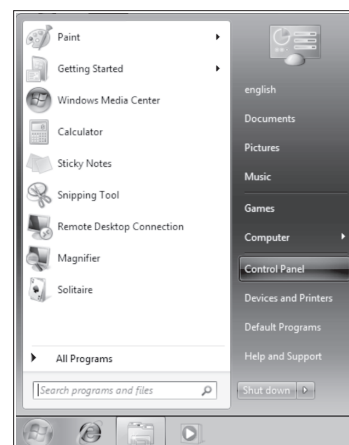
ADSL Splitter



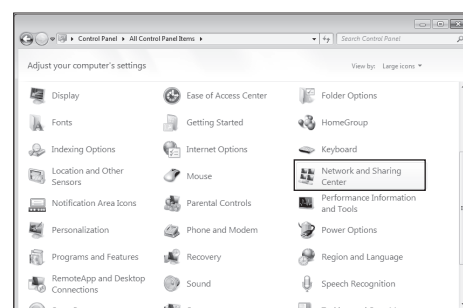
QIG

Connect to the Internet (Here we use Windows 7 as an example.)

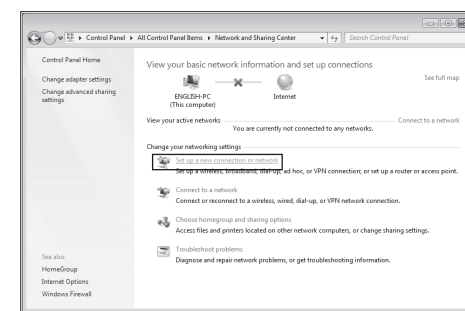
1 Click **Start -> Control Panel**.



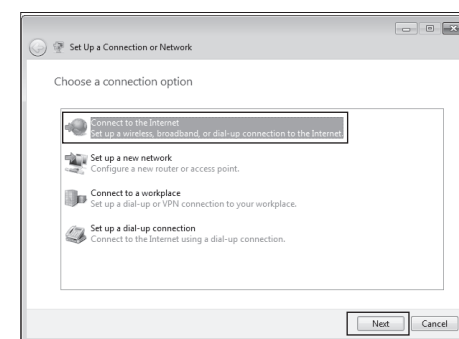
2 Click **Network and Sharing Center**.



3 Click **Set up a new connection or network**.



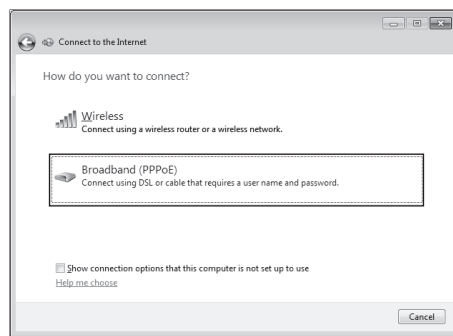
4 Click **Connect to the Internet**, and then click **Next**.



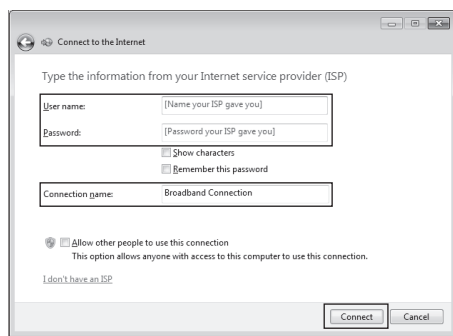
Connect to the Internet

 (Here we use Windows 7 as an example.)

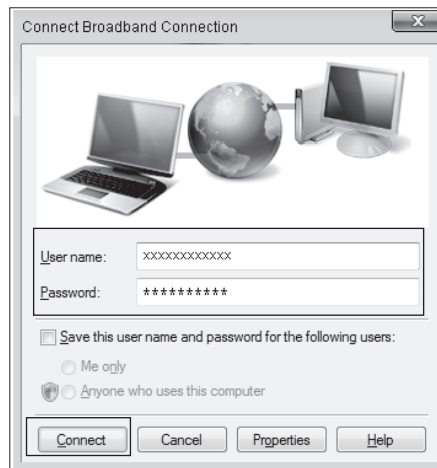
5 Click **Broadband (PPPoE)**.



6 Enter the **User name** and **Password** given by your ISP, and type a **Connection name** to identify your connection, then click **Connect**.



7 Click **Connect**.



Record the information here:

User name: _____
Password: _____

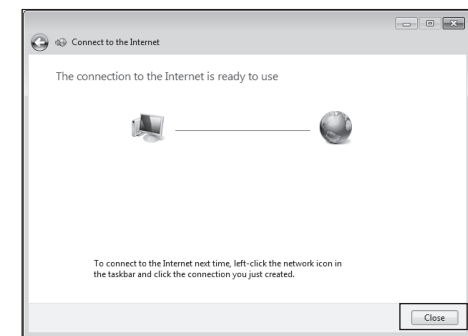


The **User name** and **Password** displayed here are given by your ISP, which you have entered in previous step.



For the advanced configurations, please refer to the User Guide on the Resource CD provided, or log on to www.tp-link.com -> select your region -> search for the product -> User Guide can be found under the "Download" tab on the product page.

8 Click **Close** to finish the setup.



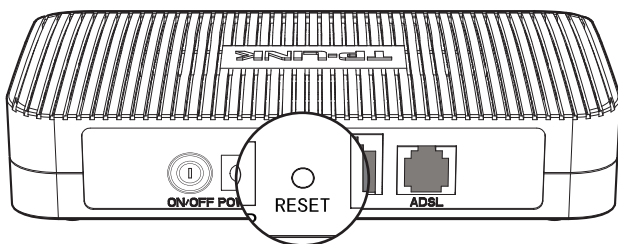
To connect to the Internet next time, click the icon or at the bottom of your screen in your system tray, and then click the connection you just created.

Troubleshooting

T1. How can I restore my modem's configuration to its factory default settings?

Once the modem is reset, the current settings will be lost and you will need to reconfigure the modem. We strongly suggest you back up the current settings before resetting the modem.

With the modem powered on, use a pin to press and hold the RESET button on the rear panel for 5 seconds before releasing it.



T2. What can I do if I forget my password?

- 1) Restore the modem's configuration to its factory default settings. If you don't know how to do that, please refer to section T1.
- 2) Use the default user name and password: **admin, admin**.
- 3) Try to configure your modem once again by following the instructions in the previous steps of the QIG.

T3. What can I do if I cannot access the Internet?

- 1) Check your cables and make sure they are all plugged in securely, including the telephone line, Ethernet cables and power adapter.
- 2) Check to see if you can log on to the web management page of the modem. If you can, try the following steps. If you cannot, please configure your computer's IP address referring to the User Guide: Chapter 3 Quick Installation Guide, then try to see if you can log on to the web management page of the Modem.
- 3) Please enter the VPI, VCI values provided by your ISP referring to the User Guide: Chapter 4.2.1 WAN Setting. If there are any mistakes, please correct the settings and try again.
- 4) If you still cannot access the Internet, please restore your modem to its factory default settings and reconfigure your modem following the instructions in this QIG.
- 5) Please feel free to contact our Technical Support if the problem still exists.



For more details about Troubleshooting and Technical Support contact information, please log on to our Technical Support website:
<http://www.tp-link.com/en/support>



Technical Support

- For more troubleshooting help, go to <http://www.tp-link.com/en/support/faq>
- To download the latest Firmware, Driver, Utility and User Guide, go to <http://www.tp-link.com/en/support/download>
- For all other technical support, please contact us by using the following details:

Global

Tel: +86 755 2650 4400
Fee: Depending on rate of different carriers, IDD.
E-mail: support@tp-link.com
Service time: 24hrs, 7 days a week

Malaysia

Toll Free: 1300 88 875 465
E-mail: support.my@tp-link.com
Service time: 24hrs, 7days a week

UK

Tel: +44 (0) 845 147 0017
Fee: Landline: 1p-10.5p/min, depending on the time of day. Mobile: 15p-40p/min, depending on your mobile network.
E-mail: support.uk@tp-link.com
Service time: 24hrs, 7days a week

Turkey

Tel: 0850 72 444 88 (Turkish Service)
Fee: Depending on rate of different carriers.
E-mail: support.tr@tp-link.com
Service time: 09:00 to 21:00, 7 days a week

Brazil

Toll Free: 0800 608 9799 (Portuguese Service)
E-mail: suporte.br@tp-link.com
Service time: Monday to Friday, 09:00 to 20:00; Saturday, 09:00 to 15:00

Italy

Tel: +39 023 051 9020
Fee: Depending on rate of different carriers.
E-mail: support.it@tp-link.com
Service time: Monday to Friday, 09:00 to 13:00; 14:00 to 18:00

Indonesia

Tel: (+62) 021 6386 1936
Fee: Depending on rate of different carriers.
E-mail: support.id@tp-link.com
Service time: Sunday to Friday, 09:00 to 12:00; 13:00 to 18:00 *Except public holidays

Germany / Austria

Tel: +49 1805 875 465 (German Service)
+49 1805 TPLINK
+43 820 820 360
Fee: Landline from Germany: 0.14EUR/min.
Landline from Austria: 0.20EUR/min.
E-mail: support.de@tp-link.com
Service Time: Monday to Friday, 09:00 to 12:30 and 13:30 to 18:00. GMT+1 or GMT+2 (DST in Germany)
* Except bank holidays in Hesse

Australia / New Zealand

Tel: NZ 0800 87 5465 (Toll Free)
AU 1300 87 5465 (Depending on 1300 policy.)
E-mail: support.au@tp-link.com (Australia)
support.nz@tp-link.com (New Zealand)
Service time: 24hrs, 7 days a week

Singapore

Tel: +65 6284 0493
Fee: Depending on rate of different carriers.
E-mail: support.sg@tp-link.com
Service time: 24hrs, 7 days a week

Ukraine

Tel: 0800 505 508
Fee: Free for Landline; Mobile: Depending on rate of different carriers.
E-mail: support.ua@tp-link.com
Service time: Monday to Friday, 10:00 to 22:00

USA / Canada

Toll Free: +1 866 225 8139
E-mail: support.usa@tp-link.com (USA)
support.ca@tp-link.com (Canada)
Service time: 24hrs, 7 days a week

Poland

Tel: +48 (0) 801 080 618
+48 223 606 363 (if calls from mobile phone)
Fee: Depending on rate of different carriers.
E-mail: support.pl@tp-link.com
Service time: Monday to Friday, 09:00 to 17:00. GMT+1 or GMT+2 (DST)

Switzerland

Tel: +41 (0)848 800 998 (German Service)
Fee: 4-8 Rp/min, depending on rate of different time.
E-mail: support.ch@tp-link.com
Service time: Monday to Friday, 09:00 to 12:30 and 13:30 to 18:00. GMT+1 or GMT+2 (DST)

France

Tel: 0820 800 860 (French service)
Fee: 0.118 EUR/min from France
Email: support.fr@tp-link.com
Service time: Monday to Friday, 09:00 to 18:00
*Except French Bank holidays

Russian Federation

Tel: 8 (499) 754 5560 (Moscow NO.)
8 (800) 250 5560 (Toll-free within RF)
E-mail: support.ru@tp-link.com
Service time: From 10:00 to 18:00 (Moscow time)
*Except weekends and holidays in RF