

Quick Installation Guide

AV200 Nano Powerline Adapter

MODEL NO. TL-PA2010

Package Contents





Powerline Adapter*

QIG

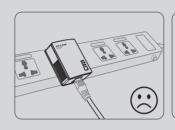




Resource CD Ethernet Cable

*The provided power plug may differ from the picture due to different regional power specifications. Here we take the EU version as an example.

Warning on Final Location

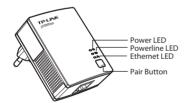


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NOTE: It's strongly recommended that you plug the adapter directly into the wall socket, for some power strips have surge protector which can filter data.

1 LED and Button Descriptions

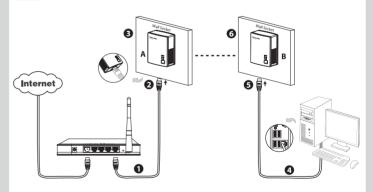


	Item	Status	Description
மு	Power LED	Solid	The adapter is on.
		Blinking	The adapter is in power-saving mode or in pairing procedure.
		Off	The adapter is off.
E	Powerline LED	Solid	The adapter is connected to a powerline network.
		Blinking	The adapter is transferring data.
		Off	The adapter isn't connected to any powerline network or is in power-saving mode. *
品	Ethernet LED	Solid	The Ethernet port is connected, but there is no data being transferred.
		Blinking	The Ethernet port is transferring data.
		Off	The Ethernet port isn't connected.

^{*} Five minutes after the device connected to the adapter is turned off, the adapter will automatically switch to power-saving mode.

Item	Description	
Pair Button	Pair button is used to secure a powerline network. To secure your network, please refer to Appendix: Using the Pair Button .	

2 Network Installation



After taking the steps above, you can surf the Internet.

To add another adapter

Plug an additional adapter into the wall socket, and the connection will be established automatically within 60 seconds.

NOTE

- 1. To surf the Internet, please make sure that your network is properly connected to the Internet.
- If the adapters fail to automatically link to each other, you can establish a private group by using the pair button. To set up a private group, please go to **Appendix Using the Pair Button** for detailed instructions.

Appendix: Using the Pair Button (Setting up a private group)

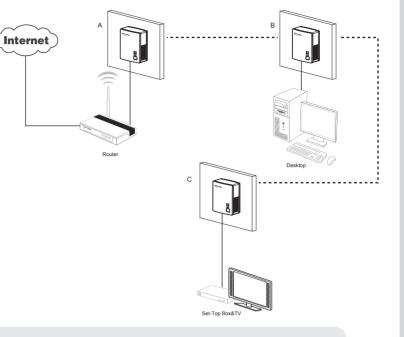
To set up a private group:

- Press the pair button on adapter A for 1 second and the Power LFD will begin flashing.
- 2. Within 2 minutes, press the pair button on adapter B for 1 second and the Power LED will begin flashing as well.
- 3. In about 60 seconds you'll see the Powerline LED on both adapters light up, indicating the two adapters have intercommunicated with each other successfully.
- * It is highly recommended to first set up the two adapters as close as possible and then place them in a suitable location.

To join an existing private group:

If you want to add adapter C to the existing private group, please follow the steps.

- 1. Press the pair button on the adapter A or B for 1 second (do not press both), and the Power LED will begin flashing.
- 2. Within 2 minutes press the pair button on adapter C for 1 second, the Powerline LED on the adapter C will light up in about 60
- * You can follow the steps above to add more adapters to the private group one by one.



NOTE:

More advanced configuration, such as reset, firmware upgrade and rename device can be accessed through the utility, so install the Powerline Utility if necessary. (Only for Windows).

For detailed instructions, please refer to the User Guide on the Resource CD.

Troubleshooting

Q1. I have followed the above instructions, but my adapters are still not working. What can I do?

- 1. Make sure all the adapters are under the same electric meter.
- 2. If the Power LED does not light up at all, there may be a hardware problem.
- 3. The PLC devices might not communicate with each other if they are in different phrases of a four-wire three-phase circuit.
- 4. As some power strips have surge protector, please make sure the adapters are not separated by the power strips.

Q2. The adapters were working fine but no longer work now that they've been moved. How do I make them work again?

Plug the adapters into the same power strip and follow **Appendix** Using the Pair Button to pair them . If they still don't work, please check for possible interference causes:

- 1. Air-conditioners, washing machines, and other similar household appliances are working too close to the adapters.
- 2. Air switch may lead to failed communication among PLC devices; check whether there are air switches hindering communication.

Technical Support

For more troubleshooting help, go to

http://www.tp-link.com/en/support/faq

■To download the latest Firmware, Driver, Utility and User Guide, go to:

http://www.tp-link.com/en/support/downloa

■ For all other technical support, please contact us by using the following details:

Global Tel: +86 755 26504400 E-mail: support@tp-link.com Service time: 24hrs, 7 days a week

Tel: +44 (0) 845 147 0017

E-mail: support.uk@tp-link.com Service time: 24hrs, 7 days a week <u>Turkey</u> Tel: 444 19 25 (Turkish Service)

E-mail: support.tr@tp-link.com Service time: 9:00 AM to 9:00 PM 7 days a week

Ukraine Tel: 0-800-505-508

E-mail: support.ua@tp-link.com Service time: Monday to Friday 14:00 PM to 22:00 PM

Brazil

Toll Free: 0800-770-4337 (Portuguese

E-mail: suporte.br@tp-link.com Service time: Monday to Saturday 08:00 AM to 08:00 PM

<u>France</u> Tel: +33 (0) 820 800 860 (French service) Email: support.fr@tp-link.com Fee: 0.118 EUR/min from France Service time: Monday to Friday 9:00 AM to 6:00 PM (Except French Bank holidays)

Russian Federation Tel: 8 (499) 754-55-60 8 (800) 250-55-60 (toll-free call from any RF region) E-mail: support.ru@tp-link.com

Service time: From 10:00 to 18:00 (Moscow time)

*Except weekends and holidays in Russian Federation

(Daylight Saving Time)

<u>Switzerland</u> Tel: +41 (0) 848 800998 (German Service) E-mail: support.ch@tp-link.com Fee: 4-8 Rp/min, depending on rate of different time Service time: Monday to Friday 9:00 AM to 6:00 PM. GMT+ 1 or GMT+ 2 **Singapore** Tel: +65 62840493

E-mail: support.sg@tp-link.com Service time: 24hrs, 7 days a week

<u>USA/Canada</u> Toll Free: +1 866 225 8139 E-mail: support.usa@tp-link.com Service time: 24hrs, 7 days a week

Australia/New Zealand Tel: AU 1300 87 5465

NZ 0800 87 5465 E-mail: support.au@tp-link.com

support.nz@tp-link.com Service time: 24hrs, 7 days a week

Tel: +39 0230519020

E-mail: support.it@tp-link.com Service time: Monday to Friday 9:00 AM to 1:00 PM, 2:00 PM to 6:00 PM

Tel: (+62) 021 6259 135

E-mail: support.id@tp-link.com Service time: Monday to Friday 9:00 -12:00; 13:00 -18:00 Except public holidays

Malaysia Tel: 1300 88 875465 (1300 88TPLINK)

Email: support.my@tp-link.com Service time: 24hrs, 7 days a week

Tel: +48 (0) 801 080 618 / +48 22 7217563

(if calls from mobile phone) E-mail: support.pl@tp-link.com Service time: Monday to Friday 9:00 AM to 5:00 PM. GMT+1 or GMT+2 (Daylight Saving Time)

Germany/Austria

Tel: +49 1805 875465 (German Service) +49 1805 TPLINK E-mail: support.de@tp-link.com Fee: 0.14 EUR/min from the German fixed phone network and up to 0.42 EUR/min from mobile phone Service time: Monday to Friday 9:00 AM to 6:00 PM. GMT+ 1 or GMT+ 2

(Daylight Saving Time in Germany)

*Except bank holidays in Hesse