tp-link

Smart Wi-Fi Plug Installation

① Download Kasa for Mobile from the App Store or Google Play.
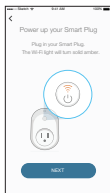
Download on the
App Store

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OR scan
QR code

② Connect your mobile device to a 2.4GHz Wi-Fi network.

*Note: The Smart Plug **only** supports 2.4GHz networks.*

③ Launch Kasa and follow the in-app instructions to connect the Smart Plug to your network.

Note: The U.S. plug version is used throughout the Kasa app.

Support

Visit **www.tp-link.com/support** for technical support and troubleshooting information.

Smart Wi-Fi Plug

⚙️ Press and hold for 5 seconds until the Wi-Fi LED blinks amber and green alternately to restart the configuration process.

Press and hold for 10 seconds until the Wi-Fi LED blinks amber rapidly to factory reset.

📶 **Blinking Amber and Green:** Configuring.
Quick Blinking Green: Connecting to the network.
Solid Green: Connected to the network.
Quick Blinking Amber: Factory resetting.
Solid Amber: Rebooting.
Solid Red: No network connection.

⏻ **Solid Green:** The Smart Plug is switched on.
Off: The Smart Plug is switched off.

Troubleshooting

1. **What devices can I control with the Smart Plug?**
   You can control lights, fans, humidifiers, portable heaters, and any small appliances in accordance with the Smart Plug's specifications.

2. **What should I do when I can't turn devices on or off?**
   - Make sure the devices connected to the Smart Plug are turned on.
   - Make sure your mobile device and the Smart Plug are connected to the same network.

3. **What should I do when the Wi-Fi LED is lit solid red?**
   A red LED light indicates no network connection.
   - Check your network connectivity.
   - Relocate the Smart Plug. Avoid placing the Smart Plug near potential sources of radio signal interference.
   - Repeat the configuration process.
   - Factory reset the Smart Plug and try to add it again.

4. **How do I pair the Smart Plugs with Amazon Echo?**
   Visit *www.tp-link.com/en/faq-944.html* or within the Kasa Help section for pairing instructions.