Hello, I’m here.
Follow me to extend your home network.

More: To add additional Powerline adapters and extenders with the default settings, simply plug them into the wall sockets on the same electrical circuit.

* Applicable to TL-PA7020P and its multiple-pack kits
* TL-PA7020P KIT (European version) is used for demonstration in this QIG.

Attention

- Wall Outlet
- Power Strip
Frequently Asked Questions

Q1. How do I reset my powerline adapter?
A. With the powerline adapter plugged into the electrical outlet, press and hold the Pair button for more than 15 seconds until the Power LED \(\square\) goes off momentarily and comes back on.

Q2. How to troubleshoot if there is no Internet connection in my powerline network?
A1. Make sure all powerline devices are on the same electrical circuit.
A2. Make sure the Powerline LEDs \(\square\) light up on all of your powerline devices. If they do not, reset or pair all your powerline devices.
A3. Make sure all hardware connections are correctly and securely connected.
A4. Check if you have an Internet connection by connecting the computer directly to the modem or router.

Q3. What should I do if a successfully-paired powerline device does not reconnect after it has been moved to a new location?
A1. Try another socket and make sure it is on the same electrical circuit.
A2. Try to pair it again, and make sure the Powerline LED \(\square\) is on.
A3. Check for possible interference, such as a washer, air conditioner or other household appliance that may be too close to one of the powerline devices. Plug them into the integrated electrical sockets to remove some electrical noise.

A5. Make sure your computer's IP address is in the same segment as your router’s.

Q4. How do I join an existing powerline network?
A1. Press the Pair button on any of the existing powerline devices for 1 second. Its Power LED \(\square\) starts blinking.
A2. Within 2 minutes, press the Pair button on the new powerline adapter for 1 second. Its Power LED \(\square\) starts blinking.
A3. When the Powerline LED \(\square\) is on and stable, it’s done.

Q5. How do I create a secure powerline network?
A1. Press the Pair button on one of the powerline devices for 1 second. Its Power LED \(\square\) starts blinking.
A2. Within 2 minutes, press the Pair button on another device for 1 second. Its Power LED \(\square\) starts blinking.
A3. When the Powerline LED \(\square\) is on and stable, it’s done.

Using tpPLC utility for advanced configuration:
2. Find and download the compatible version of utility on its Support page.
3. Install the utility and start your configuration.

For more information, please visit our website: http://www.tp-link.com