

Installation Guide

Gigabit Unmanaged Switch

TL-SG1016S/TL-SG1024S

Related Document

This Installation Guide is also available in PDF on our website. To obtain the latest documentation and product information, please visit the official website:

<http://www.tp-link.com>

About this Installation Guide

This Installation Guide describes the hardware characteristics, installation methods and the points that should be attended to during the installation. This Installation Guide is structured as follows:

Chapter 1 Introduction.

This chapter describes the external components of the switch.

Chapter 2 Installation.

This chapter illustrates how to install the switch.

Chapter 3 Lightning Protection.

This chapter illustrates how to prevent lightning damage.

Chapter 4 Connection.

This chapter illustrates how to do the physical connection of the switch.

Appendix A Troubleshooting.

Appendix B Specifications.

Audience

This Installation Guide is for:

Network Engineer

Network Administrator

Conventions

- Some models featured in this guide may be unavailable in your country or region. For local sales information, visit <http://www.tp-link.com>.
- The figures in Chapter 2 to Chapter 4 are for demonstration purposes only. Your switch may differ in appearance from that depicted.
- This Guide uses the specific formats to highlight special messages. The following table lists the notice icons that are used throughout this guide.

	Remind to be careful. A caution indicates a potential which may result in device damage.
	Remind to take notice. The note contains the helpful information for a better use of the product.

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Chapter 1 Introduction

1.1 Product Overview

The Gigabit Unmanaged Switch provides you with a high-performance, low-cost, easy-to-use, seamless and standard upgrade to boost your old network to 1000Mbps. By increasing the speed of your network server and backbone connections, the Gigabit Unmanaged Switch makes Gigabit a reality. Power users in the home, office, workgroup, or creative production environment can now move large, bandwidth-intensive files faster. Graphics, CGI, CAD, multimedia files and other large files moved by some applications can be transferred across the network almost instantly.

The Gigabit Unmanaged Switch features a non-blocking switching architecture that forwards and filters packets at full wire-speed for maximum throughput. The switch supports MAC address auto-learning and auto-aging. It is compatible with all 10Mbps, 100Mbps and 1000Mbps Ethernet devices because it is standard-based. It protects your existing network investments while providing you with a straightforward migration path to faster Gigabit speed.

The Gigabit Unmanaged Switch is plug-and-play and no configuration is required. Auto MDI/MDI-X cable detection on all ports eliminates the need for crossover cable or Uplink port. Each port can be used as general port or Uplink port, and any port can be simply plugged into a server, a hub, a router or a switch, using the straight cable or crossover cable. Diagnostic LEDs which display link status and activity, allow you to quickly detect and correct problems on the network.

1.2 Features

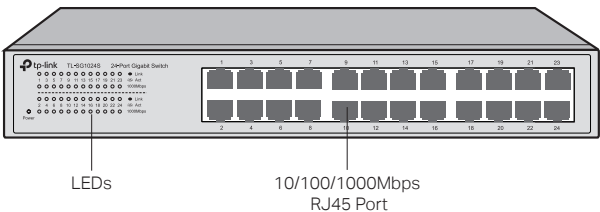
- Complies with IEEE802.3i, IEEE802.3u, IEEE802.3ab standards
- 16/24 10/100/1000Mbps Auto-Sense RJ45 ports supporting Auto-MDI/MDIX
- All ports support Full/Half Duplex transfer mode for 10/100Mbps and Full Duplex transfer mode for 1000Mbps
- Supports IEEE802.3x flow control for full-duplex mode and backpressure for half-duplex transfer mode
- Non-blocking switching architecture that forwards and filters packets at full wire-speed for maximum throughput
- Supports MAC address auto-learning and auto-aging
- Desktop and rack-mountable steel case
- Internal power supply

1.3 Appearance

■ Front Panel

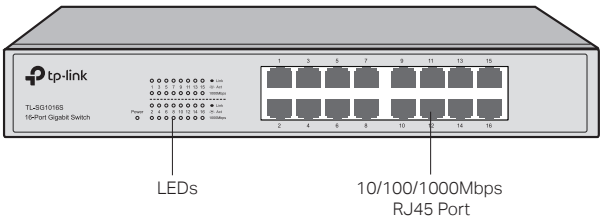
The front panel of TL-SG1024S is shown as the following figure.

Figure 1-1 Front Panel of TL-SG1024S



The front panel of TL-SG1016S is shown as the following figure.

Figure 1-2 Front Panel of TL-SG1016S



LEDs

LED	Status	Indication
Power	On	The switch is powered on.
	Off	The switch is powered off or power supply is abnormal.
Link/Act	On	There is a device linked to the corresponding port but no activity.
	Flashing	The corresponding port is transmitting or receiving data.
	Off	There is no device linked to the corresponding port.
1000Mbps	On	The corresponding port is running at 1000Mbps.
	Off	The corresponding port is not running at 1000Mbps or has no link.

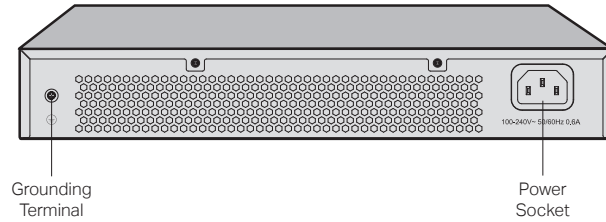
10/100/1000Mbps RJ45 Port

Designed to connect to the device with a bandwidth of 10Mbps, 100Mbps or 1000Mbps. Each has a corresponding Link/Act LED and a 1000Mbps LED.

■ Rear Panel

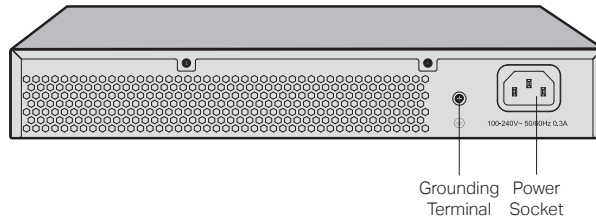
The rear panel of TL-SG1024S is shown as the following figure.

Figure 1-3 Rear Panel of TL-SG1024S



The rear panel of TL-SG1016S is shown as the following figure.

Figure 1-4 Rear Panel of TL-SG1016S



Power Socket

Connect the female connector of the power cord here, and the male connector to the AC (Alternating Current) power outlet. Please make sure the voltage of the power supply meets the requirement of the input voltage.

Grounding Terminal

The switch already comes with lightning protection mechanism. You can also ground the switch through the PE (Protecting Earth) cable of AC cord or with Ground Cable. For detailed information, please refer to **Chapter 3 Lightning Protection**.



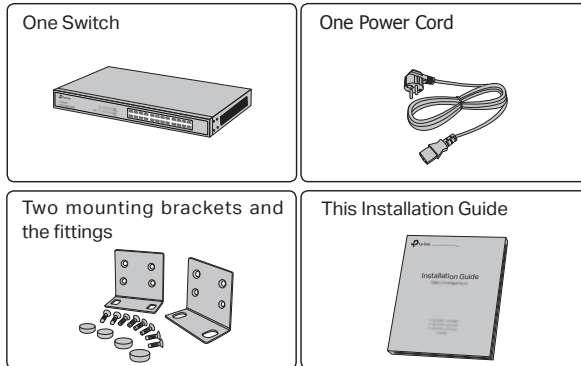
Caution:

Please use the provided power cord.

Chapter 2 Installation

2.1 Package Contents

Make sure that the package contains the following items. If any of the listed items is damaged or missing, please contact your distributor.



2.2 Safety Precautions

To avoid any device damage and bodily injury caused by improper use, please observe the following rules.

- **Safety Precautions**
 - Keep the power off during the installation.
 - Wear an ESD-preventive wrist strap, and make sure that the wrist strap has a good skin contact and is well grounded.
 - Use only the power cord provided with the switch.
 - Make sure that the supply voltage matches the specifications indicated on the rear panel of the switch.
 - Ensure the vent hole is well ventilated and unblocked.
 - Do not open or remove the cover of the switch.
 - Before cleaning the device, cut off the power supply. Do not clean it by the waterish cloth, and never use any other liquid cleaning method.

■ Site Requirements

Temperature/Humidity



Please keep a proper temperature and humidity in the equipment room. Too high/low humidity may lead to bad insulation, electricity leakage, mechanical property changes and corrosions. Too high temperature may accelerate aging of the insulation materials and can thus significantly shorten the service life of the device. For normal temperature and humidity of the device, please check the following table.

Environment	Temperature	Humidity
Operating	0 to 40°C	10% to 90%RH Non-condensing
Storage	-40 to 70°C	5% to 90%RH Non-condensing

Clearness



The dust accumulated on the switch can be absorbed by static electricity and result in poor contact of metal contact points. Some measures have been taken for the device to prevent static electricity, but too strong static electricity can cause deadly damage to the electronic elements on the internal circuit board. To avoid the effect of static electricity on the operation of the Switch, please attach much importance to the following items:

- Dust the device regularly, and keep the indoor air clean.
- Keep the device well grounded and ensure static electricity has been transferred.

Electromagnetic Interference



Electronic elements including capacitance and inductance on the device can be affected by external interferences, such as conducted emission by capacitance coupling, inductance coupling, and impedance coupling. To decrease the interferences, please make sure to take the following measures:

- Use the power supply that can effectively filter interference from the power grid.
- Keep the device far from high-frequency, strong-current devices, such as radio transmitting station.

- Use electromagnetic shielding when necessary.

Lightening Protection



Extremely high voltage currents can be produced instantly when lightning occurs and the air in the electric discharge path can be instantly heated up to 20,000°C. As this instant current is strong enough to damage electronic devices, more effective lightning protection measures should be taken.

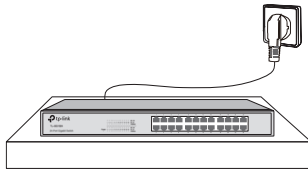
- Ensure the rack and device are well earthed.
- Make sure the power socket has a good contact with the ground.
- Keep a reasonable cabling system and avoid induced lightning.
- Use the signal SPD (Surge Protective Device) when wiring outdoor.



Note:

For detailed lightning protection measures, please refer to **Chapter 3 Lightning Protection**.

Installation Site



When installing the device on a rack or a flat workbench, please note the following items:

- The rack or workbench is flat and stable, and sturdy enough to support the weight of 5.5kg at least.
- The rack or workbench has a good ventilation system. The equipment room is well ventilated.
- The rack is well grounded. Keep the power socket less than 1.5 meters away from the device.

2.3 Installation Tools

- Phillips screwdriver
- ESD-preventive wrist wrap
- Cables

**Note:**

These tools are not provided with our product. If needed, please self purchase them.

2.4 Product Installation

■ Desktop Installation

To install the device on the desktop, please follow the steps:

1. Set the device on a flat surface strong enough to support the entire weight of the device with all fittings.
2. Remove the adhesive backing papers from the rubber feet.
3. Turnover the device and attach the supplied rubber feet to the recessed areas on the bottom at each corner of the device.

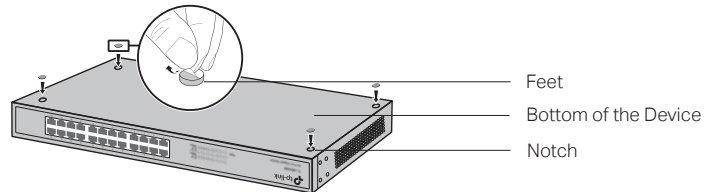


Figure 2-1 Desktop Installation

■ Rack Installation

To install the device in an EIA standard-sized, 19-inch rack, follow the instructions described below:

1. Check the grounding and stability of the rack.
2. Secure the supplied rack-mounting brackets to each side of the device with supplied screws, as illustrated in the following figure.

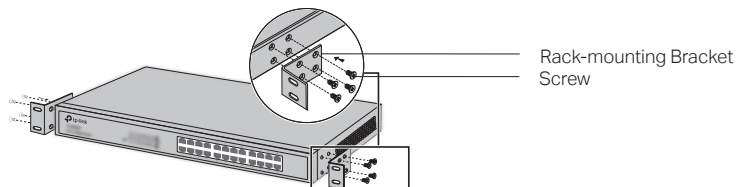


Figure 2-2 Bracket Installation

3. After the brackets are attached to the device, use suitable screws (not provided) to secure the brackets to the rack, as illustrated in the following figure.

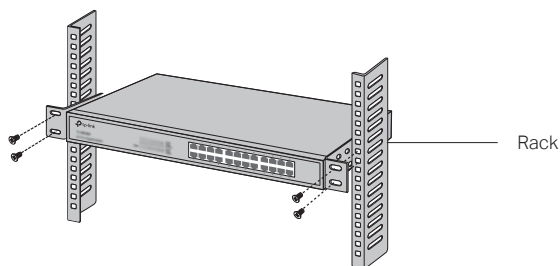


Figure 2-3 Rack Installation



Caution:

- Please set 5 to 10cm gaps around the device for air circulation.
- Please avoid any heavy thing placed on the device.
- Please mount devices in sequence from the bottom to top of the rack and ensure a certain clearance between devices for the purpose of heat dissipation.

Chapter 3 Lightning Protection

3.1 Cabling Reasonably

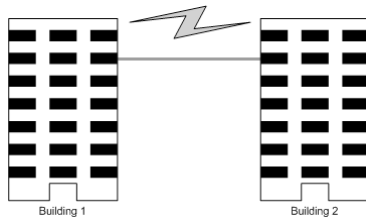
In the actual network environment, you may need cable outdoors and indoors, and the requirements for cabling outdoors and indoors are different. A reasonable cabling system can decrease the damage of induced lightning to devices.



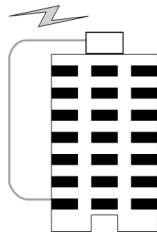
Note: It's not recommended using Ethernet cables outdoors. When cabling outdoors, please use a signal lightning arrester.

▪ Requirements for Cabling Outdoors

- Aerial cabling without safeguard is not allowed.



- It's not allowed cabling down the building to connect network devices in different floors.



- Outdoor cables should be buried and paved to the indoor through basement. A piece of steel wire should be paved underground along the pipe and connected to the lightning protection terminal of the building for shielding. Before connecting the cable to the device, install a signal lightning arrester on the corresponding port.
- When an aerial cable is set up, the cable should be through a metal pipe (15m long at least) before coming into the building. The two ends of this metal pipe should be grounded. Before connecting the cable to the device, install a signal lightning arrester on the corresponding port.
- It's not necessary to pave STP cables through pipes. The shielded layer of STP cable should be well grounded. Before connecting the cable to the device, install a signal lightning arrester on the corresponding port.

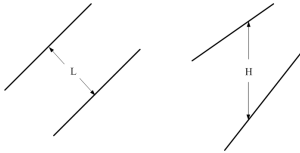
■ Requirements for Cabling Indoors

When cabling indoors, keep a certain distance away from the devices that may cause high-frequency interferences, such as down-conductor cable, powerline, power transformer and electromotor.

- The main cable should be paved in the metal raceway of the access shaft. When cabling, keep the loop area formed by the cable itself as small as possible.
- Requirements for the distance between Ethernet cable and other pipelines are shown in the table.

Other Pipelines	Ethernet Cable	
	Min Parallel Net Length L (mm)	Min Parallel-overlapping Net Height H (mm)
Down-conductor	1000	300
PE	50	20
Service pipe	150	20
Compressed air pipe	150	20
Thermal pipe (not wrapped)	500	500
Thermal pipe (wrapped)	300	300
Gas pipe	300	20

The two diagrams below demonstrate parallel net length and parallel-overlapping net height.



Note:

The above minimum net length/height is required when metal raceway is not used. If any requirements cannot be met, you can add a steel tube or metal raceway for shielding.

- Requirements for the distance between Ethernet cable and high-power electric devices are in following tables.

Cable	Pave Way	Min Parallel Length (mm)
<2kVA powerline	Parallel cabling	130
	One is in the grounded metal raceway or metal pipe	70
	The both are in the grounded metal raceway or metal pipe	10

Cable	Pave Way	Min Parallel Length (mm)
2 to 5kVA powerline	Parallel cabling	300
	One is in the grounded metal raceway or metal pipe	150
	The both are in the grounded metal raceway or metal pipe	80
>5kVA powerline	Parallel cabling	600
	One is in the grounded metal raceway or metal pipe	300
	The both are in the grounded metal raceway or metal pipe	150

Device	Min Distance (m)
Switch case	1.00
Transformer room	2.00
Elevator tower	2.00
Air-conditioner room	2.00

3.2 Connect to Ground

Connecting the device to ground is to quickly release the lightning over-voltage and over-current of the device, which is also a necessary measure to protect the body from electric shock.

In different environments, the device may be grounded differently. The following will instruct you to connect the device to the ground in two ways, connecting to the ground via the power supply or connecting to the ground via the grounding terminal. Please connect the device to ground in the optimum way according to your specific operation environment.



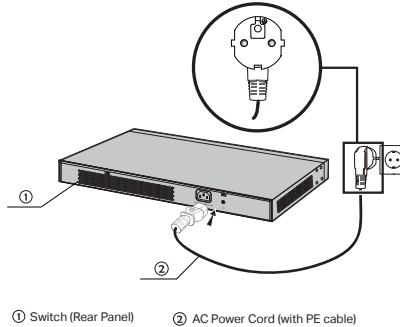
Note:

For the device without grounding terminal, please refer to the first way **Connecting to the Ground via the Power Supply** only.

■ Connecting to the Ground via the Power Supply

If the device is installed in the normal environment, the device can be grounded via the PE (Protecting Earth) cable of the AC power supply as shown in the following figure.

Figure 3-1 Connecting to the Ground via Power Supply



Note:

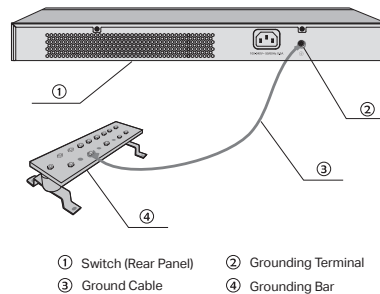
- The figure is to illustrate the application and principle. The power plug you get from the package and the socket in your situation will comply with the regulation in your country, so they may differ from the figure above.
- If you intend to connect the device to the ground via the PE (Protecting Earth) cable of AC power cord, please make sure the PE (Protecting Earth) cable in the electrical outlet is well grounded in advance.

■ Connecting to the Ground via the Grounding Terminal

Use the grounding bar

If the device is installed in the Equipment Room, where a grounding bar is available, you are recommended to connect the device to the grounding bar as shown in the following figure.

Figure 3-2 Connecting to the Grounding Bar



Note:

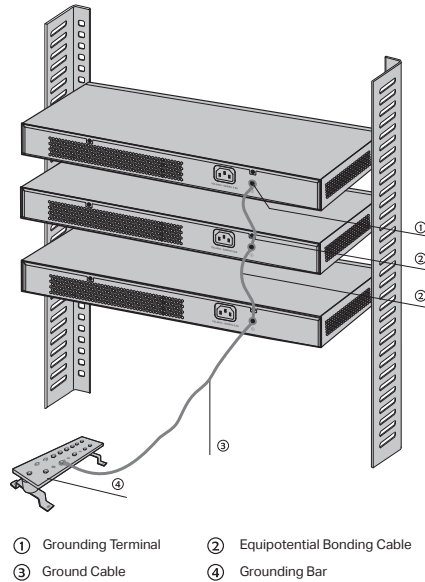
The grounding bar and the ground cable are not provided with our product. If needed, please self purchase them.

Equipotential Bonding

Equipotential Bonding is the practice of intentionally electrically connecting all earthed systems to the same grounding grid or connecting the grounding grids of all the earthed systems together through the ground or overground metal so as to create an earthed equipotential zone. When lightning occurs, the high voltage produced by lightning current in all systems will meanwhile exist in their ground cables, and thus all ground cables have the same electrical potential and basically eliminate the electric strikes between the systems.

The figure below illustrates how to practice equipotential bonding in a network.

Figure 3-3 Equipotential Bonding



When equipotential bonding, please note that the cable should be copper wrapped Kelly with its area being 6mm^2 at least. The shorter cable the better, and use a grounding bar to establish an equipotential bonding point.



Note:

The equipotential bonding cable and ground cable are not provided with our product. If needed, please self purchase it.

Use Lightning Arrester

Power lightning arrester and signal lightning arrester are used for lighting protection.

Power lightning arrester is used for limiting the voltage surge due to a lightning. If an outdoor AC power cord should be directly connected to the device, please use a power lightning arrester.



Note:

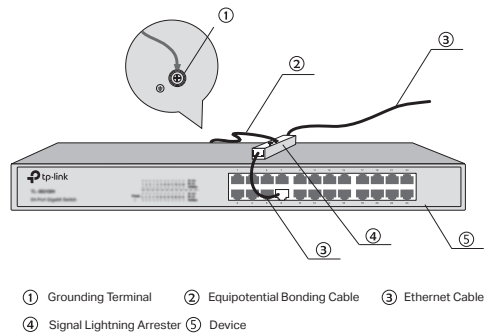
Power lightning arrester is not provided with our product. If needed, please self purchase it.

Signal lightning arrester is used to protect RJ45 ports of the device from lightning. When cabling outdoors, please install a signal lightning arrester before connecting the cable to the device.

When purchasing or using a signal lightning arrester, please observe the following rules:

- The port rate of the signal lightning arrester should match the rate of the desired port on the device. If it is not matched, this signal lightning arrester will not work. Purchase a standard lightning arrester.
- Install signal lightning arrester near the protected device and connect it to the ground via a shorter ground cable.

Figure 3-4 Use Lightning Arrester



Note:

Signal lightning arrester is not provided with our product. If needed, please self purchase it.

Chapter 4 Connection

4.1 Ethernet Port

Connect a Ethernet port of the switch to the computer by RJ45 cable as the following figure shows.

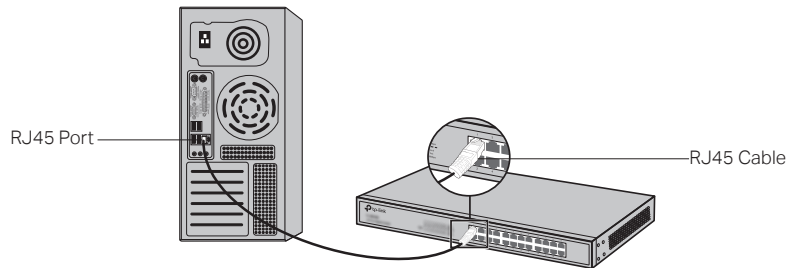


Figure 4-1 Connecting the RJ45 Port

4.2 Verify Installation

After completing the installation, please verify the following items:

- There are 5 to 10cm of clearance around the sides of the device for ventilation and the air flow is adequate.
- The voltage of the power supply meets the requirement of the input voltage of the device.
- The power socket, device and rack are well grounded.
- The device is correctly connected to other network devices.

4.3 Power On

Plug in the negative connector of the provided power cord into the power socket of the device, and the positive connector into a power outlet as the following figure shows.

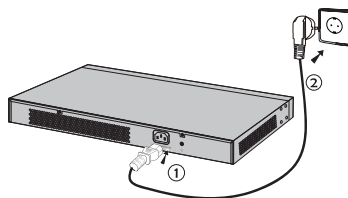


Figure 4-2 Connecting to Power Supply



Note:

The figure is to illustrate the application and principle. The power plug you get from the package and the socket in your situation will comply with the regulation in your country, so they may differ from the figure above.

4.4 Initialization

After the device is powered on, it begins the Power-On Self-Test. A series of tests run automatically to ensure the device functions properly. During this time, its LED indicators will respond as follows:

- All of the LED indicators will flash momentarily for one second, which represents a resetting of the system.
- The Power LED indicator will light up.

Appendix A Troubleshooting

Q1. Why is the Power LED not lit?

The Power LED should be lit up when the power system works normally. If the Power LED worked abnormally, please try the following:

1. Make sure that the power cable is connected properly, and the power contact is normal.
2. Make sure the voltage of the power supply meets the requirement of the input voltage of the switch.

Q2. Why is the Link/Act LED not lit while a device is connected to the corresponding port?

Please try the following:

1. Make sure that the cable connectors are firmly plugged into the switch and the device.
2. Make sure the connected device is turned on and working normally.
3. The cable must be less than 100 meters long (328 feet).

- For more troubleshooting help, go to: <http://www.tp-link.com/en/support/faq>

Appendix B Specifications

Item	Content
Standards	IEEE802.3i, IEEE802.3u, IEEE802.3ab
	IEEE802.3x, 802.1p
Transmission Medium	10Base-T UTP/STP of Cat. 3 or above(maximum 100m)
	100Base-TX 2-pair UTP/STP of Cat. 5 or above (maximum 100m)
	1000Base-T 4-pair UTP/STP of Cat. 5e or above (maximum 100m)
Safety & Emissions	FCC, CE
Protocol	CSMA/CD
Transfer Method	Store-and-Forward
MAC Address Learning	Automatically learning, automatically aging
Frame Forward Rate	10Base-T: 14881pps/Port
	100Base-Tx: 148810pps/Port
	1000Base-T: 1488095pps/Port
LEDs	Power, Link/Act, 1000Mbps
Operating Temperature	0 to 40°C (32 to 104°F)
Storage Temperature	-40 to 70°C (-40 to 158°F)
Operating Humidity	10% to 90%RH Non-condensing
Storage Humidity	5% to 90%RH Non-condensing

FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

CE Mark Warning



This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

EU declaration of conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/30/EU, 2014/35/EU, 2009/125/EC and 2011/65/EU.

The original EU declaration of conformity may be found at <http://www.tp-link.com/en/ce>



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.

Safety Information

- When product has power button, the power button is one of the way to shut off the product; when there is no power button, the only way to completely shut off power is to disconnect the product or the power adapter from the power source.
- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device.
- Do not use any other chargers than those recommended

BSMI Notice

安全諮詢及注意事項

- 請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮，請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用，以確保本產品的操作可靠並防止過熱，請勿堵塞或覆蓋開口。
- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風，否則不可放在密閉位置中。
- 請不要私自打開機殼，不要嘗試自行維修本產品，請由授權的專業人士進行此項工作。
- 此為甲類資訊技術設備，于居住環境中使用時，可能會造成射頻擾動，在此種情況下，使用者會被要求採取某些適當的對策。

限用物質含有情況標示聲明書

產品元件名稱	限用物質及其化學符號					
	鉛 Pb	鎘 Cd	汞 Hg	六價鉻 CrVI	多溴聯苯 PBB	多溴二苯醚 PBDE
PCB	○	○	○	○	○	○
外殼	○	○	○	○	○	○
電源供應板	—	○	○	○	○	○

備考1. “超出0.1 wt %”及“超出0.01 wt %”系指限用物質之百分比含量超出百分比含量基準值。

備考2. “○”系指該項限用物質之百分比含量未超出百分比含量基準值。

備考3. “—”系指該項限用物質為排除項目。

Industry Canada Statement

CAN ICES-3 (A)/NMB-3(A)

Explanation of the symbols on the product label

Symbol	Explanation
	AC voltage
	Indoor use only
	RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.

この装置は、クラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI-A



For technical support and other information, please visit
<http://www.tp-link.com/support>, or simply scan the QR code.