TP-LINK®

Archer VR200v User Guide AC750 Wireless Gigabit VolP VDSL/ADSL Modem Router

Contents

Abo	ut This (Guide	1
Chap	oter 1.	Get to Know Your Modem Router	2
1. 1.	Produc	tt Overview	3
1. 2.	Produc	t Appearance	
	1. 2. 1.	Top Panel	
	1. 2. 2.	Back Panel	5
	1. 2. 3.	Side Panel	5
Chap	oter 2.	Connect the Hardware	7
2. 1.	Positio	n Your Modem Router	8
2. 2.		ct Your Modem Router	
Chap	oter 3.	Log in to Your Modem Router	10
Chap	oter 4.	Set Up Internet Connections	12
4. 1.	Use Qu	uick Setup Wizard	13
4. 2.	Manua	Illy Set Up an Internet Connection	13
4. 3.	Test Int	ternet Connectivity	13
4. 4.	Set Up	an IPv6 Connection	14
4. 5.	More C	Operation Modes	15
	4. 5. 1.	Wireless Router Mode	15
	4. 5. 2.	3G/4G Router Mode	16
Chap	oter 5.	Telephony	18
5. 1.	Connec	cting the Telephone	19
5. 2.	DECT .		19
	5. 2. 1.	Registering Cordless Phone	19
	5. 2. 2.	Configuring DECT Settings	20
5. 3.	Enterin	ng Telephone Information	21
5. 4.	Telepho	one Book	24
	5. 4. 1.	Telephone Book	24
	5. 4. 2.	Emergency Calls	25

5. 5.	Telepho	ony Devices Management2	26
5. 6.	Call Log	j2	28
5. 7.	Calling	via Which Number	28
5. 8.	Call Blo	cks 2	<u> 2</u> 9
	5. 8. 1.	Do Not Disturb	30
	5. 8. 2.	Blocking Certain Calls 3	30
	5. 8. 3.	Prevent from Dialing	31
5. 9.	Forward	ding Calls	32
5. 10.	Call Thr	ough 3	3
5. 11.	tpPhon	e 3	35
5. 12.	Voice M	lail3	35
Chap	ter 6.	Bandwidth Control 3	8
Chap	ter 7.	Network Security4	2
7. 1.	MAC Fil	tering4	1 3
7. 2.	Access		14
7. 3.	IP & MA	C Binding4	ł6
Chap	ter 8.	IPTV 4	8
Chap	ter 9.	USB Settings 5	0
9. 1.	Local St	corage Sharing5	51
	9. 1. 1.	Access the USB Disk5	51
	9. 1. 2.	Customize Your Settings5	3
9. 2.	Remote	Access via FTP Server5	56
	9. 2. 1.	Access the USB Disk	56
	9. 2. 2.	Customize Your Settings5	59
9. 3.	Media S	Sharing6	50
	9. 3. 1.	Access the USB Disk6	51
	9. 3. 2.	Customize Your Settings6	52
9.4.	Printer :	Sharing	53
9.5.	3G/4G 9	Settings6	57
	9. 5. 1.	As a Backup Solution for Internet Access	57
	9. 5. 2.	As the Only Way to Access the Internet	68
Chap	ter 10.	Parental Controls	1

Chap	oter 11. Guest Network	. 75
11. 1.	Create a Network for Guests	76
11. 2.	Customize Guest Network Options	76
Chap	oter 12. NAT Forwarding	. 78
12. 1.	Share Local Resources in the Internet by Virtual Server	79
12. 2.	Open Ports Dynamically by Port Triggering	80
12. 3.	,	
12. 4.	Make Xbox Online Games Run Smoothly by UPnP	82
Chap	oter 13. Specify Your Network Settings	. 84
13. 1.	LAN Settings	85
	13. 1. 1. Change the LAN IP Address	
	13. 1. 2. Use the Modem Router as a DHCP Server	86
	13. 1. 3. Reserve LAN IP Addresses	87
13. 2.	IPv6 LAN Settings	87
	13. 2. 1. Configure the RADVD Address Type	88
	13. 2. 2. Configure the DHCPv6 Server Address Type	88
13.3.	Wireless Settings	89
	13. 3. 1. Specify Basic Wireless Settings	89
	13. 3. 2. Use WPS for Wireless Connection	91
	13. 3. 3. Schedule Your Wireless Function	93
	13. 3. 4. View Wireless Information	94
	13. 3. 5. Advanced Wireless Settings	95
13. 4.	Set Up a Dynamic DNS Service Account	96
13. 5.	Interface Grouping	
13. 6.		
	Set up a VPN Connection	
13. 8.	Set Up the IPv6 Tunnel	
	13. 8. 1. Use the Public IPv6 Tunnel Service-6to4	
	13. 8. 2. Specify the 6rd Tunnel with Parameters Provided by Your ISP	. 105
Chap	oter 14. Administrate Your Network	107
14. 1.	Set System Time	. 108
14. 2.	Update the Firmware	. 109
	14. 2. 1. Online Upgrade	. 109

	14. 2. 2. Local Upgrade	110
14. 3.	Back up and Restore Configuration Settings	110
14. 4.	Change the Administrator Account	111
14. 5.	Local Management	112
14. 6.	Remote Management	113
14. 7.	System Log	113
14. 8.	Monitor the Internet Traffic Statistics	115
14. 9.	CWMP Settings	115
14. 10.	. SNMP Settings	117
Appe	endix A: Troubleshooting	.119

About This Guide

This guide is a complement to Quick Installation Guide. The Quick Installation Guide provides instructions for quick internet setup, while this guide contains details of each function and demonstrates how to configure them in typical scenarios.

When using this guide, please notice that features of the powerline adapter may vary slightly depending on the model and software version you have, and on your location, and language. All images, parameters and descriptions documented in this guide are used for demonstration only.

Conventions

In this guide, the following conventions are used:

Convention	Description
Blue Italic	Hyperlinks are in blue italic. You can click to redirect to a website or a specific section.
Blue	Key information appears in blue, including management page text such as menus, items, buttons and so on.
>	The menu structures to show the path to load the corresponding page. For example, Advanced > Wireless > MAC Filtering means the MAC Filtering function page is under the Wireless menu that is located in the Advanced tab.
Note:	Ignoring this type of note might result in a malfunction or damage to the device.
▶ Tips:	Indicates important information that helps you make better use of your device.
symbols on the web page	 ☑ click to edit the corresponding entry. ⑩ click to delete the corresponding entry. ☑ click to enable or disable the corresponding entry. ② click to view more information about items on the page.

More Info

- The latest software, management app and utility are available from Download Center at http://www.tp-link.com/support.
- The Quick Installation Guide (QIG) can be found where you find this guide or inside the package of the router.
- Specifications can be found on the product page at http://www.tp-link.com.
- A Technical Support Forum is provided for you to discuss our products at http://forum.tp-link.com.
- Our Technical Support contact information can be found at the Contact Technical Support page at http://www.tp-link.com/support.

Chapter 1

Get to Know Your Modem Router

This chapter introduces what the modem router can do and shows its appearance. It contains the following sections:

- Product Overview
- Product Appearance

1. 1. Product Overview

TP-LINKs Modem Router is a combined wired/wireless network connection device with integrated wireless router and DSL modem, reducing hassle of configuration and saving space.

With DSL, WAN, and USB ports, the modem router is compatible with DSL connections, fiber/cable access and 3G/4G USB dongles.

With Ethernet ports and antennas, the modem router provides wired and wireless access for multiple computers and mobile devices.

With various features and functions, the modem router is the perfect hub of your home or business network.

1. 2. Product Appearance

1. 2. 1. Top Panel



The top panel provides LEDs. You can check the modem router's working status by following the LED Explanation table.

It also provides the LED On/Off button. You can press the button for 1 second to turn on/off the LEDs without affecting the modem router's function.

Name	Status	Indication
	On	System initialization is complete.
ن Power	Flashing	The system is initializing or the firmware is being upgraded. Do not disconnect or power off the modem router.
	Off	Power is off. Please ensure that the power adapter is connected correctly.
	On	DSL synchronization is established.
∃DSL	Flashing	DSL synchronization is in progress.
LIDSE	Off	DSL synchronization failed. Please refer to <i>Note 1</i> for troubleshooting.
	On	The network is available with a successful internet connection.
2 Internet	Off	No successful internet connection is available, or the modem router is operating in Bridge mode. Please refer to <i>Note 2</i> for troubleshooting.
	On	The wireless 2.4GHz band is working properly.
€ Wireless 2.4GHz	Flashing	WPS is in process and will continue for about 2 minutes.
	Off	The wireless 2.4GHz band is disabled.
On		The wireless 5GHz band is working properly.
இWireless 5GHz	Flashing	WPS is in process and will continue for about 2 minutes.
	Off	The wireless 5GHz band is disabled.
П	On	At least one LAN port is connected.
□LAN	Off	No LAN port is connected.
	On	USB device is identified.
\$ USB	Flashing	USB device identification is in progress.
	Off	USB device is unplugged or identification failed.
	On	The analog phone is off-hook or the cordless phone is busy.
© VoIP	Flashing	The phone is ringing or the cordless phone is registering.
	Off	The phone is on-hook.

Note:

- 1. If the DSL LED is off, check your internet connection first. Refer to *Connect Your Modem Router* for more information about how to make internet connection correctly. If you have already made a right connection, contact your ISP to make sure your internet service is available now.
- 2. If the internet LED is off, check your DSL LED first. If your DSL LED is also off, please refer to *Note 1*. If your DSL LED is ON, check your internet configuration. You may need to check this part of information with your ISP and make sure everything have been input correctly.

1. 2. 2. Back Panel



The back panel provides buttons, connection ports, and antennas. Refer to the following for detailed instructions.

ltem	Description
FON1/FON2	For connecting your analog phone to the modem router.
DSL	For connecting the modem router to the internet. Connect the port to the splitter or directly connect the port to the phone jack via a phone cable. For details, please refer to <i>Connect Your Modem Router</i> .
LAN1, LAN2, LAN3, LAN4/WAN	For connecting to your PCs or other Ethernet network devices. In wireless router mode, the LAN4/WAN port is used for connecting to a Cable/FTTH/VDSL/ADSL device.
USB1/USB2	For connecting to a USB storage device or a USB printer.
Power On/Off	The switch for the power. Press it to power on or off the modem router.
Power	For connecting the modem router to power socket via the provided power adapter.
Antennas	Used for wireless operation and data transmission. For the best WiFi performance, we recommend that the outside two antennas be outward at about 30 degrees.

1.2.3. Side Panel



The side panel provides buttons and connection ports. Refer to the following for detailed instructions.

ltem	Description	
Reset	Use a pin to press and hold the button for about 8 seconds until all LEDs turn back on momentarily, then release the button.	
WPS	The switch for the WPS function.	
WLAN	Press to turn 2.4GHz/5GHz Wi-Fi on or off.	
DECT	Press and hold for about 3 seconds until the Phone LED flashes to register your DECT cordless phone. Press briefly to page your registered DECT cordless phones.	

Chapter 2

Connect the Hardware

This chapter contains the following sections:

- Position Your Modem Router
- Connect Your Modem Router

Chapter 2 Connect the Hardware

2. 1. Position Your Modem Router

With the modem router, you can access your network from anywhere within the wireless network coverage. However, the wireless signal strength and coverage vary depending on the actual environment of your modem router. Many obstacles may limit the range of the wireless signal, for example, concrete structures or thick walls.

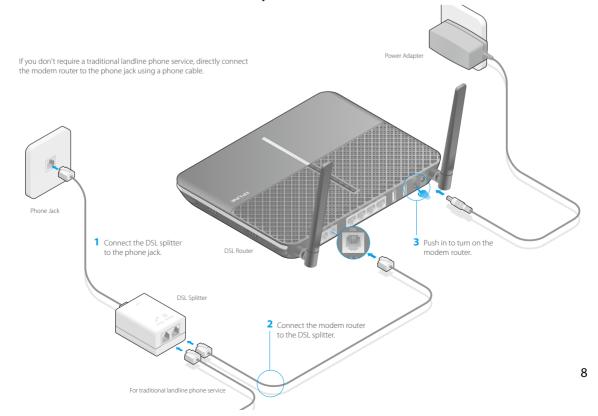
For your safety and best Wi-Fi performance, please:

- Do Not locate the modem router in the place where it will be exposed to moisture or excessive heat.
- Keep away from the strong electromagnetic radiation and the device of electromagnetic sensitive.
- Place the modem router in a location where it can be connected to the various devices as well as to a power source.
- Make sure the cables and power cord are safely placed out of the way to avoid a tripping hazard.
- Keep the outside two antennas be outward at about 30 degrees (recommended).
- Tips: The modem router can be placed on a shelf or desktop.

2. 2. Connect Your Modem Router

Follow the steps below to connect your modem router.

1. Connect the DSL line and power adapter. The electrical outlet shall be installed near the device and shall be easily accessible.



Chapter 2 Connect the Hardware

2. Connect your computer to the modem router.

Method 1: Wired

Connect your computer's Ethernet port to a LAN port on the modem router via an Ethernet cable.

Method 2: Wireless

Connect wirelessly by using the default SSID (Wireless Network Name) and Wireless Password printed on the product label of the modem router.

Method 3: Use the WPS button

Wireless devices that support WPS, including Android phones, tablets, most USB network cards, can be connected to your router through this method. (WPS is not supported by iOS devices.)

Note:

The WPS function cannot be configured if the wireless function of the modem router is disabled. Also, the WPS function will be disabled if your wireless encryption is WEP. Please make sure the wireless function is enabled and is configured with the appropriate encryption before configuring the WPS.

- 1) Tab the WPS icon on the device's screen.
- 2) Immediately press the WPS button on your modem router.
- 3) The Wireless LED fine fine for about two minutes during the WPS process.
- 4) When the Wireless LED is on, the client device has successfully connected to the modem router.





Chapter 3

Log in to Your Modem Router

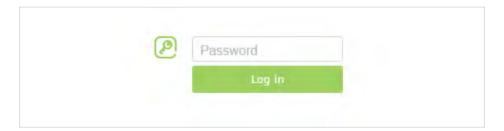
With a web management page, it is easy to configure and manage the modem router. The web management page can be used on any Windows, Macintosh or UNIX OS with a Web browser, such as Microsoft Internet Explorer, Mozilla Firefox or Apple Safari.

Follow the steps below to log in to your modem router.

- 1. If the TCP/IP Protocol on your computer is set to the static (fixed) IP address, you need to change it to obtain an IP address automatically. Refer to *Appendix A: Troubleshooting* to configure your computer.
- **2.** Launch a web browser and go to http://192.168.1.1. Create a strong password and save the settings.



3. Enter the password you created and log in.



Note: For subsequent logins, you only need to enter the password that you have created. ■

Chapter 4

Set Up Internet Connections

This chapter introduces how to connect your modem router to the internet. The modem router is equipped with a web-based Quick Setup wizard. It has many ISP information built in, automates many of the steps and verifies that those steps have been successfully completed. Furthermore, you can also set up an IPv6 connection if your ISP provides IPv6 service.

This chapter includes the following sections:

- Use Quick Setup Wizard
- Manually Set Up an Internet Connection
- Test Internet Connectivity
- Set Up an IPv6 Connection
- More Operation Modes

4. 1. Use Quick Setup Wizard

To set up your modem router with several easy steps quickly:

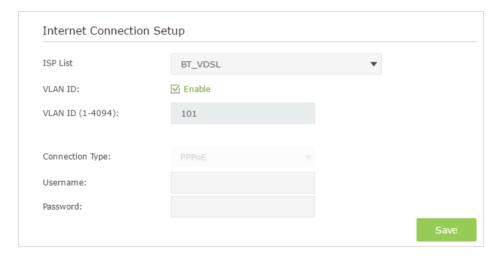
- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- **2.** Follow the step-by-step instructions of the Quick Setup to complete the initial configuration.

Note:

During the quick setup process, you can change the preset wireless network name (SSID) and wireless password. After that, all your wireless devices must use the new SSID and password to connect to the modem router.

4. 2. Manually Set Up an Internet Connection

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Basic > Internet page. Select your ISP, and related information will be automatically filled in. For some ISPs, you may need to manually specify some information provided. If you can't find your ISP in the ISP List, select Other and then enter the information provided by your ISP.

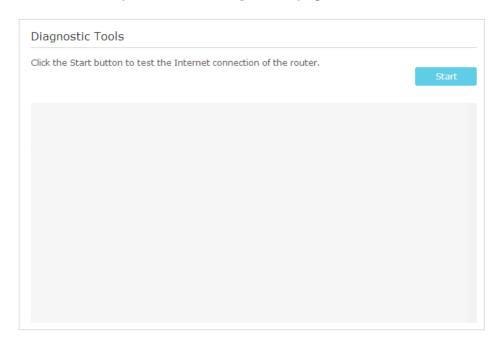


- **3.** Click Save to make the settings effective, and you can refer to *Test Internet Connectivity* to test the internet connection.
- ▶ Tips: You can view and edit all internet connections on Advanced > Network > Internet page.

4. 3. Test Internet Connectivity

After manually setting up the internet connection, you need to test the internet connectivity. The modem router provides a diagnostic tool to help you locate the malfunction.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > System Tools > Diagnostics page.



3. Click Start to test the internet connectivity and you will see the test result in the gray box.

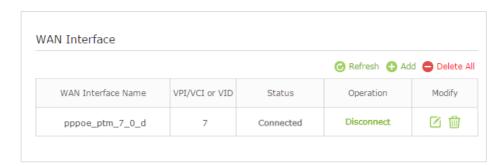
4. 4. Set Up an IPv6 Connection

If your ISP has provided a DSL line that supports IPv6 connection as well as some detailed IPv6 parameters, you can manually set up an IPv6 connection.

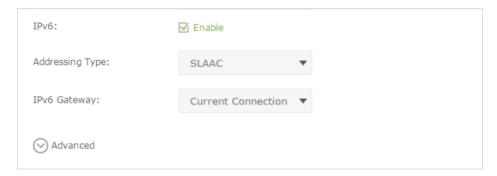
If your ISP provides an IPv4-only connection or IPv6 tunnel service, permit IPv6 connection by referring to Set Up the IPv6 Tunnel.

Follow the steps below to set up an IPv6 connection:

- 1. Make sure you have set up an IPv4 connection by using Quick Setup wizard or manually before setting up an IPv6 connection.
- 2. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- **3.** Go to Advanced > Network > Internet page.



- **4.** Select your WAN Interface Name (Status should be Connected) and click the (Edit) icon.
- 5. Scroll down the page, enable IPv6, and configure the IPv6 parameters.



Addressing Type: Consult your ISP for the addressing type, DHCPv6 or SLAAC. SLAAC is the most commonly used addressing type.

IPv6 Gateway: Keep the default setting as Current Connection.

- Note: If your ISP has provided the IPv6 address, click Advanced to reveal more settings. Check to use IPv6 specified by ISP and enter the parameters provided by your ISP.
- **6.** Click OK to make the settings effective. Now IPv6 service is available for your network.

4. 5. More Operation Modes

The modem router supports three operation modes: DSL Modem Router Mode, Wireless Router mode, and 3G/4G Router Mode. The modem router uses the DSL Modem Router Mode by default, and you can change the mode according to your needs.

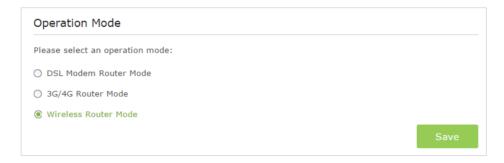
4. 5. 1. Wireless Router Mode

If you already have a modem or your internet comes via an Ethernet jack on the wall, you can set up the modem router as a regular wireless router to share the internet.

1. Find the WAN port (labeled as "WAN" or "LAN4/WAN") on the modem router, and connect it to your existing modem or the Ethernet jack on the wall. Then connect

the power adapter and turn on the modem router. If you connect an existing modem, reboot it to get the modem router connected to the internet.

- **2.** Connect your computer to the modem router. For details, refer to *Connect Your Modem Router*.
- **3.** Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 4. Go to Advanced > Operation Mode, select the Wireless Router Mode, and click Save.



5. Go to Basic > Internet, select the Connection Type, and enter the information provided by your ISP.



- **6.** Click Save to make the settings effective.
- **♦** Tips:
- 1. You can view and edit all internet connections on Advanced > Network > Internet page.
- 2. In the Wireless Router Mode, you can also permit IPv6 connection by setting up an IPv6 connection or setting up the IPv6 tunnel just as in the DSL Modem Router Mode. For details, refer to Set Up an IPv6 Connection and Set Up the IPv6 Tunnel.

4. 5. 2. 3G/4G Router Mode

The modem router can be used as a 3G/4G wireless router if you have a 3G/4G USB modem. There are two ways to use your 3G/4G network:

As a backup solution for internet access

Use this way if you have set up an internet connection successfully and want to use the 3G/4G network as a backup network. Your modem router will be directly connected to

the 3G/4G network when the original network service fails. For detailed instructions, refer to *As a Backup Solution for Internet Access*.

• As the only way to access the internet

Use this way if wired internet access is not available and you can only use the 3G/4G network to access the internet. For detailed instructions, refer to *As the Only Way to Access the Internet*.

Tips:

In the 3G/4G Router Mode, you can also permit IPv6 connection by setting up the IPv6 tunnel just as in the DSL Modem Router Mode. For details, refer to *Set Up the IPv6 Tunnel*.

Chapter 5

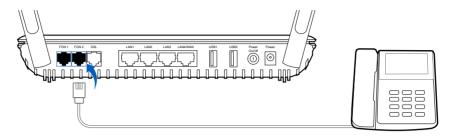
Telephony

This chapter guides you on how to make telephone calls via internet.

- Connecting the Telephone
- DECT
- Entering Telephone Information
- Telephone Book
- Telephony Devices Management
- Call Log
- Calling via Which Number
- Call Blocks
- Forwarding Calls
- Call Through
- tpPhone
- Voice Mail

5. 1. Connecting the Telephone

Connect your telephone to the RJ11 ports on the back panel.



5. 2. **DECT**

The modem router is integrated with DECT (Digital Enhanced Cordless Telecommunications) function. With this function enabled, you can register your cordless phone on the modem router and make calls via internet.

5. 2. 1. Registering Cordless Phone

There are two ways to register your DECT cordless phone.

Method 1: Via DECT Button

1. Set your DECT cordless phone in the registration mode, and then press and hold the DECT button on the DSL router for about 3 seconds until the Phone LED © flashes.



2. Enter the PIN (Default: 0000) on the DECT cordless phone if required.

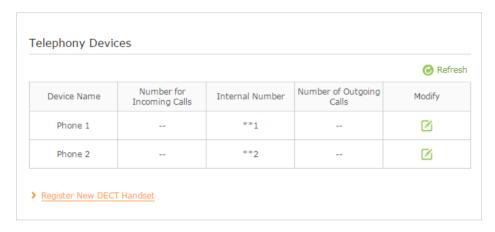
Notes:

- 1. Up to six DECT cordless phones can be registered on the modem router.
- 2. If you press the DECT button for more than 4 seconds, and the Phone LED still does not light, release the button and try again.

Method 2: Via Web Management Interface

Follow the steps below to register:

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > Telephony Devices to open the registration page.

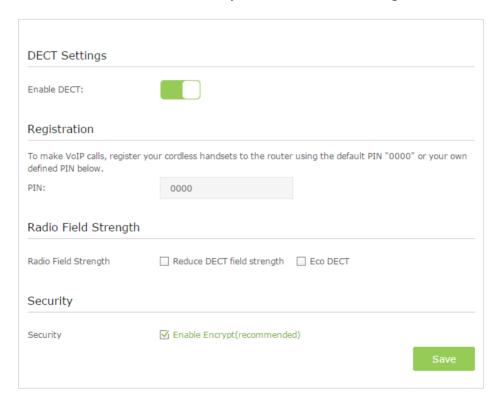


3. Click Register New DECT Handset and follow instructions on the page to register your DECT cordless phone.

5. 2. 2. Configuring DECT Settings

Configure DECT settings on the web management page of the modem router. Follow the steps below to configure:

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > DECT, and you will see the following screen.



3. Enable DECT.

4. The PIN code is needed when registering your cordless phone. The default is 0000. Change it by entering a new one.

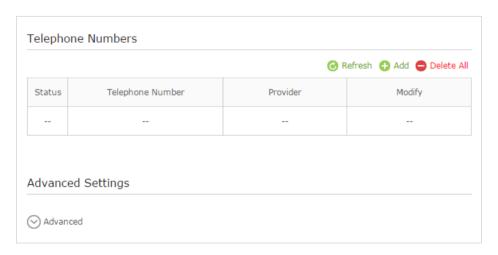
- 5. Reduce DECT field strength: Check the box to enable this function. In this mode, base transmit power will be decreased. Then the DECT Handset will have signal within a small distance.
- **6.** Eco DECT: Only when all handsets support Eco Mode, will it take effect. In this mode, if all the handsets standby for more than one minutes, DECT Base and DECT Handsets would be in Eco Mode and do not emit any signal. It will wake up automatically when there is a call.
- 7. Security: Check the box if you want the DECT/CAT-iq encrypt security to take effect.
- **8.** Click Save to make the settings effective.

5. 3. Entering Telephone Information

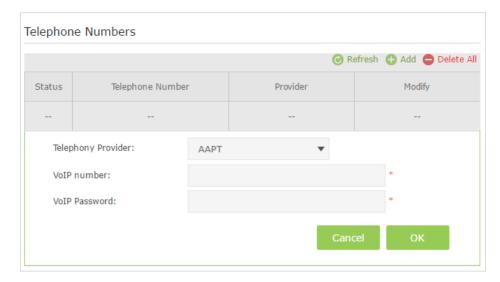
Before using telephony services, you should first enter your telephone information provided by your telephony service provider.

Follow the steps below to enter information:

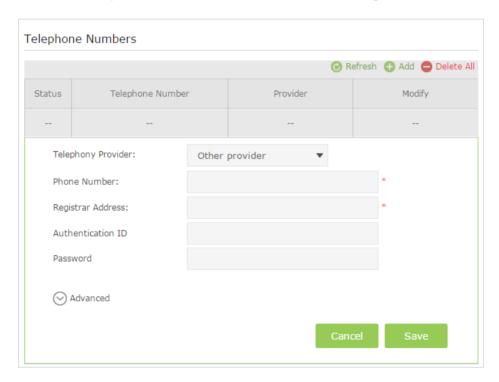
- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > Telephone Numbers to open the configuration page.



3. Click Add and you will see the following screen.



- **4.** Choose your Telephony Provider and enter the necessary information as required, and click Save to make the settings effective.
- **5.** If your telephony provider is not listed here, choose Other provider, enter the information as required, and click Save to make the settings effective.



Phone Number: The number you use to dial and answer.

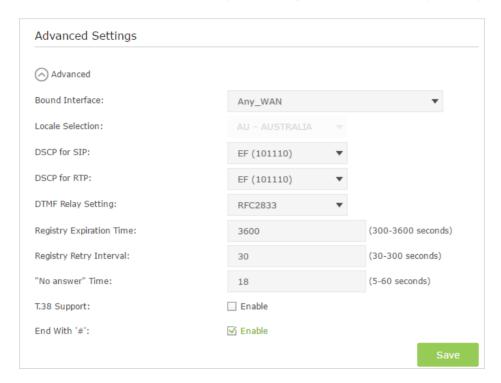
Registrar Address: Usually a domain name, if not, an IP address.

Authentication ID and Password: Not necessary information, but if you have, fill them in.

Advanced: Click to have more configuration.

To have more configuration on telephony settings

Click Advanced under Advanced Settings to configure more telephony settings.



Bound Interface: Bound Interface decides where to send/receive the VoIP traffic. An easy way to select the interface is to check the location of the SIP (Session Initiation Protocol) server. If it locates somewhere on the internet then select Any_WAN. If it is on the local network, select LAN.

Locale Selection: Select a country where you are located. The modem router is embedded with some default parameters according to different countries such as ring tones. The default country is Australia.

DSCP for SIP/RTP: DSCP (Differentiated Services Code Point) is the first 6 bits in the ToS byte. DSCP marking allows users to assign specific application traffic to be executed in priority by the next Router based on the DSCP value. Select DSCP for the SIP (Session Initiation Protocol) and RTP (Real-time Transport Protocol) respectively. If you are unsure, please always keep the default value.

DTMF Relay Setting: DTMF is Dual Tone Multi Frequency. Options available are SIP-Info, RFC2833, and In-band. If you are unsure which one to choose, please always keep the default value.

- SIP INFO: If it is selected, the modem router will capture the DTMF tone and transfer it into SIP form. Then it will be sent to the remote end with SIP message.
- RFC2833: If it is selected, the modem router will capture the keypad number you
 pressed and transfer it into digital form then send to the other side; the receiver will
 generate the tone according to the digital form it receives. This function is very useful

when the network traffic congestion occurs and it still can remain the accuracy of DTMF tone.

• In-band: If it is selected, the modem router will send the DTMF tone as audio directly when you press the keypad on the phone.

Registry Expiration Time: Expiration time for the registration message sending.

Registration Retry Interval: Set the time duration for your SIP Registrar server to keep your registration record. Before the time expires, the Modem Router will send another register request to SIP Registrar again. If you are unsure of it, please always keep the default value.

"No answer" Time: Set a time period, after which the caller is told that the call is not answered and he or she can leave a message if the voice mail function is enabled.

T 38 support: Select the checkbox to enable this function. T 38 specifies a protocol for transmitting a fax across IP network in real time. It allows the transfer of fax documents in real-time between two standard Group 3 facsimile terminals over the internet or other networks using IP protocols. It will only function when both sites support this feature and are enabled.

End With '#': Choose whether to use "#" as the end signal of your dialing or not.

When the Status column change to , your telephone information is successfully registered. At this time, you can pick up your phone, dial the number, and call via internet!

5. 4. Telephone Book

You can store all contacts on your modem router, have a telephone book, set speed dial number for some contacts and enable emergency calls.

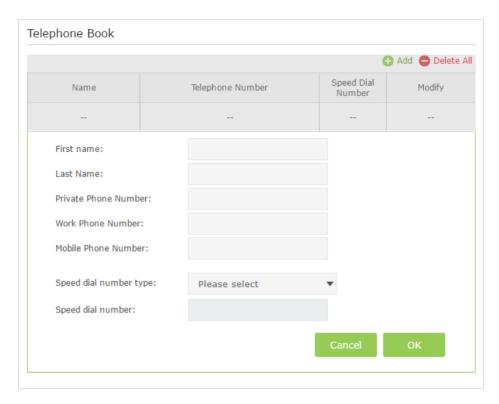
5.4.1. Telephone Book

Follow the steps below to have a telephone book on the modem router.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > Telephone Book.



3. Click Add to enter a new contact's information.



- **4.** You can set speed dial number for certain numbers. Speed dial function allows you to reach the desired party by dialing the reduced number of keys rather than a long phone number.
- **5.** Click OK to save the settings.

5. 4. 2. Emergency Calls

I want to:

Make my telephone automatically call a specific contact when the handset is picked up but no operation is done within a period of time. In this way the old, the kids, the patient or the pregnant in house are able to send signals for help when emergencies occur.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > Telephone Book.



- 3. Enable Emergency Number.
- **4.** No Operation Time: Set how long should the telephone wait before the first number is automatically dialed).
- 5. Emergency Number: Set the number to be automatically reached. If more than one number is set, the modem router will automatically call the next one if the previous is not answered.
- **6.** Click Save to make the settings effective.

Done!

From now on, if you pick up your phone but do not dial within the no operation time, your phone will automatically call the emergency number!

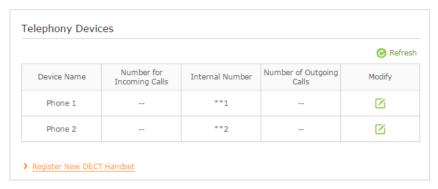
5. 5. Telephony Devices Management

I want to:

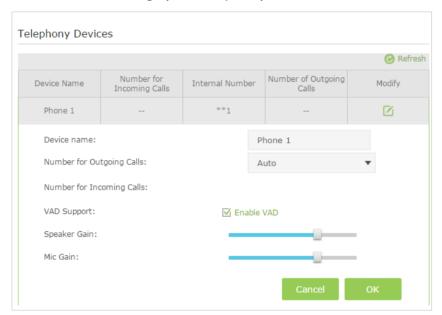
Bind different telephony devices with different incoming and outgoing call numbers, because I have more than one telephone number and telephony device and I don't want all telephones ring at the same time when a number is called.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > Telephony Devices.



3. Click to manage your telephony devices.



- **4.** Device Name: Name the telephone device here.
- **5.** Number for Outgoing Calls: Assign an outgoing number for this phone.
- **6.** Number for Incoming Calls: Tick the incoming number for this phone.
- 7. VAD Support: VAD (Voice Activation Detection) prevents transmitting the silence packets to consume the bandwidth. It is also known as Silence Suppression, a software application that ensures bandwidth when voice activity is activated.
- **8.** Adjust the Speaker Gain slider to control the speaker sound.
- **9.** Adjust the Mic Gain slider to control the speaker sound of microphone.
- **10.** Click OK to make the settings effective.

Done!

Now your telephony devices are bound to different incoming call numbers and outgoing call numbers.

Tips:

Internal number showed on the table are used to make calls between telephony devices connected to the same modem router. It is preset and cannot be changed.

5. 6. **Call Log**

I want to:

Have a call list recording detailed information of incoming calls and outgoing calls on your modem router.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > Call Log.



3. Enable Call Log.

Done!

From now on, all calls in and out are recorded here. If you've already had a telephone book, name of the contact would be shown on the call list.

5. 7. Calling via Which Number

I want to:

Use different outgoing numbers to call different types of numbers.

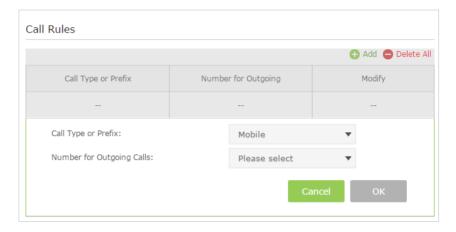
For example, one of my phone number has a relatively low charge in making long distance calls. I want all long distance calls to be dialed via this number.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > Call Rules.



3. Click Add to set call rules.



- **4.** Choose "Long Distance" in Call Type or Prefix. Prefixes and call types can vary according to your own circumstances.
- **5.** In Number for Outgoing Calls, choose the number that has low charge in making long distance calls.
- **6.** Click OK to make the settings effective.

Done!

From now on, whenever you are dialing a long distance call, the call is made via the number you chose in step 5.

In addition:

Call type can vary according to your circumstances. You can also set prefix by choosing Calls with Specific Number Prefix in Call Type or Prefix. When a prefix is set, all numbers with this prefix is called via the assigned number.

5. 8. Call Blocks

When you do not want calls to be received or dialed, use call block functions. This part consists of three functions: Do Not Disturb, Block Certain Calls and Prevent from Dialing.

5. 8. 1. Do Not Disturb

I want to:

Have no telephone ring at a certain period of time.

How can I do that?

1. Visit http://tplinkmodem.net, and log in with the password you set for the router.

2. Go to Advanced > VoIP > DND & Call Blocking.



- 3. Enable DND.
- **4.** Set the day(s) when DND is enabled.
- **5.** Click Save to make the settings effective.

Done!

Now, within this period of time, no telephone will ring, but all incoming calls would be recorded in call log. Enjoy your peaceful time and when you are back, check the call log to see what was missed.

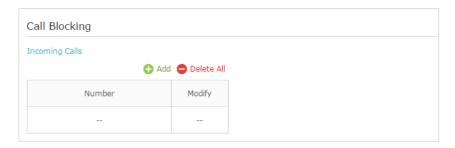
5. 8. 2. Blocking Certain Calls

I want to:

Block certain calls, for example, the anonymous calls, or calls from the annoying salesmen.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > DND & Call Blocking.



- 3. Click Add under Incoming Calls.
- 4. Choose to block a specific number or anonymous calls.
- **5.** Click OK to make the settings effective.

Done!

From now on, these calls are all automatically blocked by your modem router.

5.8.3. Prevent from Dialing

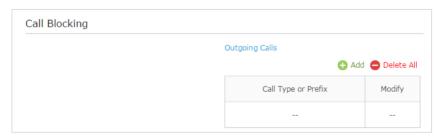
I want to:

Prevent my modem router from dialing a certain type of numbers.

For example, it costs a lot to call a mobile phone via my telephone number, so I don't want anyone to call a mobile phone using my number.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > DND & Call Blocking.



- 3. Click Add under Outgoing Calls.
- **4.** Choose to prevent mobile phone from being dialed. Number type may vary according to your circumstances.
- **5.** Click OK to make the settings effective.

Done!

Now your modem router will prevent all mobile phone from being dialed.

In addition:

Number type may vary according to your circumstances. You can also set prefix by choosing Calls with Specific Number Prefix. When a prefix is set, all numbers with this prefix is prevented from being called.

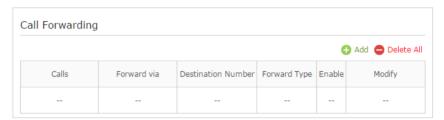
5. 9. Forwarding Calls

I want to:

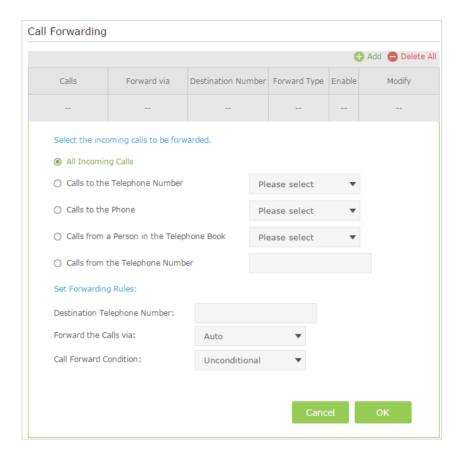
Forward some incoming calls to a designated telephone number. For example, when no one answers the incoming call, it would be forwarded to my mobile phone so that I won't miss it.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > Call Forward.



3. Click Add to set how calls should be forwarded.



- **4.** Select the incoming calls to be forwarded: Choose to forward which call or call type.
- **5.** Destination Telephone Number: Set the destination where calls should be forwarded.
- **6.** Forward the Calls via: Choose via which phone number the calls will be forwarded.
- **7.** Call Forward Condition: Choose the forwarding type (Unconditional or No Answer) of the entry.
- **8.** Click OK to make the settings effective.

Done!

Now your modem router will automatically forward the call according to your rule.

5. 10. Call Through

I want to:

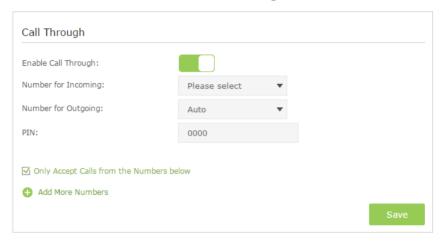
Call someone through my telephone number registered on my modem router.

For example, I am away from home, and want to call a friend who

is aboard. I can call the friend using my mobile phone of course, but that would cost a huge sum. Meantime, my telephone number has a low charge in making international calls. So it would be great if I can call the friend using my mobile phone and my telephone number. Fortunately, you can do that.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- **2.** Go to Advanced > VoIP > Call Through.



- 3. Enable Call Through.
- **4.** Number for Incoming: Select the number you are going to use to call home via your mobile.
- **5.** Number for Outgoing: Select the number you are going to use to call your friend who is abroad.
- 6. If you tick Only Accept Calls from the Numbers below, you should add numbers that are allowed to use Call Through function on you modem router. In this example, add your mobile number.
- **7.** Click Save to make the settings effective.

Done!

Now you could follow the process below to call your friend using your mobile phone and telephone number:

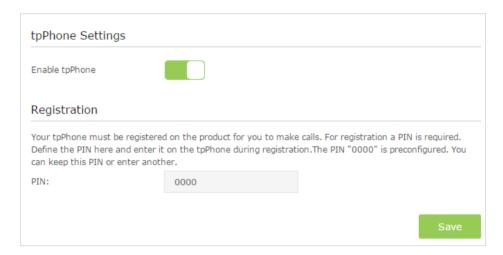
- 1. Use your mobile to call the incoming number you selected in step 4.
- 2. Put in the PIN code when you hear the tone, remember to end the PIN with a "#". Change of the default PIN code is recommended.

- 3. Dial the number of your friend.
- **4.** At this time, your friend will receive a call from the outgoing number your selected in step 5. You can talk to your friend from your mobile phone.

5.11. tpPhone

tpPhone is an App allowing you to make and receive calls through VoIP modem router. Follow the steps below to configure tpPhone settings:

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > VoIP > tpPhone and you will see the following screen.



- 3. Enable tpPhone.
- **4.** The PIN code is used when registering tpPhone on the modem router. You can change it by entering a new one in the field.
- **5.** Click Save to make the settings effective.
- Tips:

Search for tpPhone on the Apple App Store or Google Play, or simply scan the QR code to download and install the tpPhone app.



5. 12. Voice Mail

I want to: Allow the caller who is not answered to leave a voice mail.

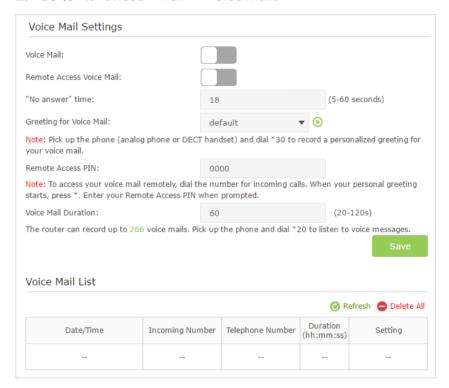
For example, I'm on my vocation, and cannot receive any call at

the moment. If people who called can leave a voice mail, I would know what was going on when I was absent from home.

How can I do that?

1. Visit http://tplinkmodem.net, and log in with the password you set for the router.

2. Go to Advanced > VoIP > Voice Mail.



- 3. Enable Voice Mail.
- **4.** Enable Remote Access Voice Mail if you want to listen to your voicemails remotely by entering the Remote Access PIN.
- 5. Set the "No answer" Time. A time period. If the call is not answered within this time period, the caller can leave a voice mail.
- **6.** Choose greetings for your Voice Mail. You can record the greeting by dialing *30 on the keyboard of your telephone.
- **7.** Remote Access PIN: The PIN needed for listening to your voice mails remotely.
- **8.** Set how long a voice mail can last at Voice Mail Duration.
- **9.** Click Save to make the settings effective.

Done!

When a voice mail is recorded, the modem router will display it in the following table.



There are three ways to listen to these voice mails.

- Click on the table to listen.
- Press *20 on the telephone keyboard to listen.
- Dial the number of your telephone, press * when you hear the greeting and follow the voice prompt to enter the Remote Access PIN to listen.

Chapter 6

Bandwidth Control

The Bandwidth Control feature is used to fully utilize your limited bandwidth and optimize the load respectively. With this feature enabled, you can assign a specific minimum or maximum bandwidth for each computer, thus minimizing the impact caused by heavy load.

Chapter 6 Bandwidth Control

I want to:

Use an independent bandwidth and enjoy a good internet experience without being affected by other users who are sharing the same router.

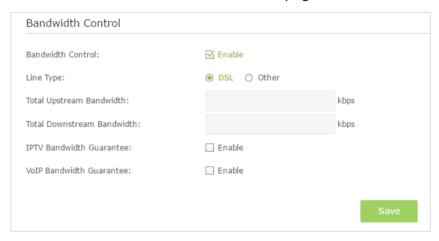
For example, my roommate and I share 512Kbps Upstream Bandwidth and 4Mbps Downstream Bandwidth via this router, she likes to watch live show and play online games, which may take up much bandwidth. I don't want to be affected, so we agree to equally distribute the bandwidth. Our IP addresses are 192.168.1.101 and 192.168.1.110.

Tips:

To use the bandwidth control feature, you'd better set static IP Address on each computer to be controlled or configure Address reservation on the modem router in order to manage easily. About how to configure address reservation, please refer to *Reserve LAN IP Addresses*.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Bandwidth Control page.



- 3. Enable Bandwidth Control.
- **4.** Choose your Line Type.
- **5.** Enter the Total Upstream Bandwidth and the Total Down stream Bandwidth given by your ISP (1Mbps=1024kbps).
- **6.** Enable IPTV Bandwidth Guarantee to limit the upstream and downstream bandwidth for IPTV service.
- 7. Enable VoIP Bandwidth Guarantee to limit the upstream and downstream bandwidth for VoIP service.
- **8.** Click Save to save the settings.

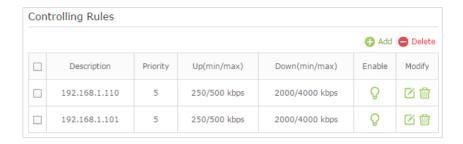
Chapter 6 Bandwidth Control

Controlling Rules Description Priority Up(min/max) Down(min/max) Enable Modify 192.168.1.101 192.168.1.101 IP Range: 65535 Port Range: Protocol: ALI Priority: (1 meaning highest priority) Upstream: 250 to 500 Downstream: 2000 4000 ☑ Enable this entry

9. Click Add to add a controlling rule.

- 1) IP Range: Enter the IP address. The field can be single IP address or IP address range according to your demands. When you configure the single IP address, the computer with this IP address will get independent given bandwidth. When you configure the IP address range, all computers in the range will share the given bandwidth.
- 2) Port Range: Keep the default settings. The default port range of TCP protocol or UDP protocol is from 1 to 65535.
- 3) Protocol: Keep the default setting. Or you can choose the TCP protocol or UDP protocol or both of them.
- 4) Priority: Keep the default setting. You can change the value if you want to first guarantee the bandwidth for one computer. The smaller value has the higher priority.
- 5) Upstream/Downstream: Enter the bandwidth according to your division.
- 6) Check to enable this entry and click OK to save the settings.
- **10.** Repeat Step 6 to add a rule for the other computer. And then you will get the following table.

Chapter 6 Bandwidth Control



Done!

Now you and your roommate have an independent bandwidth.

Chapter 7

Network Security

This chapter guides you on how to protect your home network from unauthorized users by implementing these three network security functions. You can block or allow specific client devices to access your wireless network using MAC Filtering, or using Access Control for wired and wireless networks, or you can prevent ARP spoofing and ARP attacks by using IP & MAC Binding.

- MAC Filtering
- Access Control
- IP & MAC Binding

7. 1. MAC Filtering

This function exploits the uniqueness of the MAC (Medium Access Control) address, a unique 12-digit hexadecimal address (for example, D8:5D:4C:B4:46:EA) of every network device, to determine if the device can or cannot access your wireless network.

I want to:

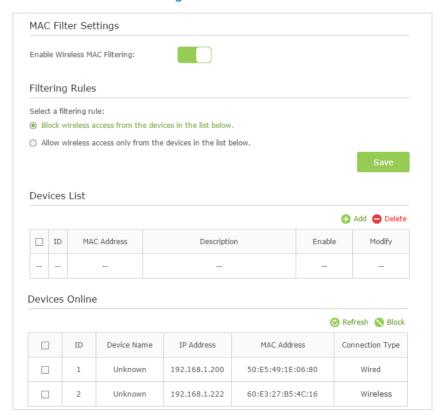
Prevent unauthorized users from accessing my wireless network by utilizing the network device's MAC address.

For example, I have a computer that is connected to my wireless network. Now, an unknown device (an intruder) is also using my wireless network, which affects my internet speed. I would like to control my wireless network with the following capabilities:

- My computer is always allowed to access the wireless network.
- The unknown device is not allowed to access the wireless network.
- I don't have to keep changing my wireless password as often.

How can I

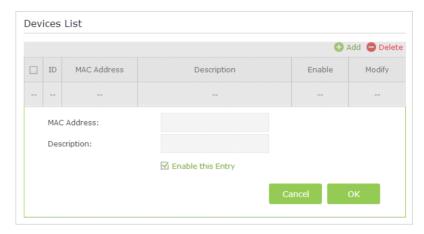
- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > Wireless > MAC Filtering and enable Wireless MAC Filtering.



3. Select the filtering rule to either block (recommended) or allow the device(s) in the list.

To block/allow specific device(s)

- 1) Select Block wireless access from the devices in the list below or Allow wireless access only from the devices in the list below and click Save.
- 2) Click Add.



- 3) Enter the MAC Address manually. (You can copy and paste the information from Devices Online table if the device is connected to your network).
- 4) Enter the Description of the device.
- 5) Select the check box to enable this entry, and click OK.

Done!

Now MAC Filtering is implemented to protect your wireless network.

7. 2. Access Control

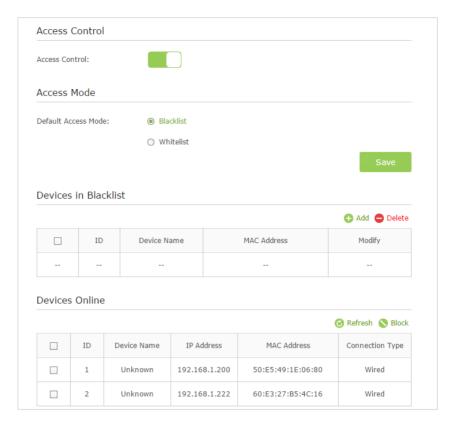
Access Control is used to block or allow specific client devices to access your network (via wired or wireless) based on a list of blocked devices (Blacklist) or a list of allowed devices (Whitelist).

I want to:

Block or allow specific client devices to access my network (via wired or wireless).

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > Security > Access Control and enable Access Control.



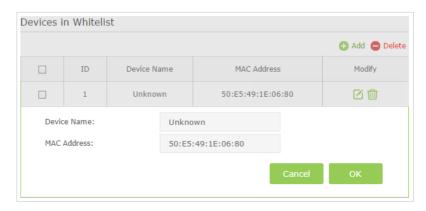
3. Select the access mode to either block (recommended) or allow the device(s) in the list.

To block specific device(s)

- 1) Select Blacklist and click Save.
- 2) Select the device(s) to be blocked in the Devices Online table.
- 3) Click Block above the Devices Online table. The selected devices will be added to Devices in Blacklist automatically.

To allow specific device(s)

- 1) Select Whitelist and click Save.
- 2) Click Add.



3) Enter the Device Name and MAC Address (You can copy and paste the information from Devices Online table if the device is connected to your network).

4) Click OK.

Done!

Now you can block or allow specific client devices to access your network (via wired or wireless) using the Blacklist or Whitelist.

7. 3. IP & MAC Binding

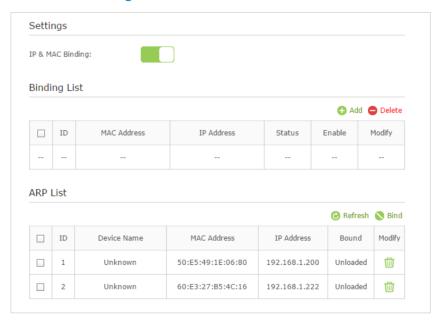
IP & MAC Binding, namely, ARP (Address Resolution Protocol) Binding, is used to bind network device's IP address to its MAC address. This will prevent ARP spoofing and other ARP attacks by denying network access to a device with matching IP address in the Binding list, but unrecognized MAC address.

I want to:

Prevent ARP spoofing and ARP attacks.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. Go to Advanced > Security > IP & MAC Binding and enable IP & MAC Binding.



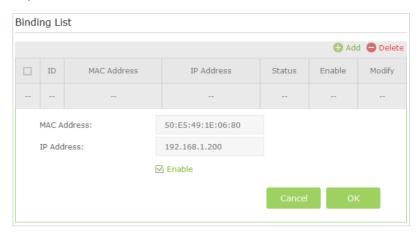
3. Bind your device(s) according to your needs.

To bind the connected device(s)

- 1) Select the device(s) to be bound in the ARP List.
- 2) Click Bind to add to the Binding List.

To bind the unconnected device

1) Click Add.



- 2) Enter the MAC address and IP address that you want to bind.
- 3) Select the check box to enable the entry and click OK.

Done!

Now you don't need to worry about ARP spoofing and ARP attacks.

Chapter 8

IPTV

IPTV is the abbreviation of Internet Protocol Television. The service can only be delivered through the internet, and our modem router provides a specific LAN port for IPTV.

By automatically separating IPTV from internet surfing, we guarantee you a high quality of video streaming and a high speed of internet surfing.

Chapter 8 IPTV

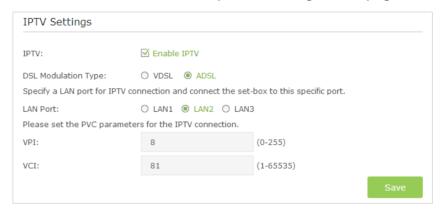
I want to:

Configure the modem router to enable Internet Protocol Television (IPTV) Services.

For example, I already bought IPTV service, but this service can only be delivered through the internet. Therefore, I need to configure my modem router first.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- **2.** Go to Advanced > IPTV to open the configuration page.



- 3. Click Enable IPTV to enable this function.
- **4.** Select your DSL modulation type.
- **5.** Specify a LAN port for IPTV connection and connect the settop box to this port.
- 6. If you select VDSL modulation type, check to enable VLAN and set the VLAN ID. If you select ADSL, fill in PVC parameters (VPI and VCI). VLAN ID and PVC parameters are all provided by your IPTV service provider.
- **7.** Click Save to make the settings effective.

Done!

Configurations needed on modem router is done now! You may need other configurations on your set-top box before enjoying your TV.

Chapter 9

USB Settings

This chapter describes how to share and access USB devices connected to the modem router among different clients.

The modem router supports USB external flash drives, hard drives and USB printers.

It contains the following sections:

- Local Storage Sharing
- Remote Access via FTP Server
- Media Sharing
- Printer Sharing
- 3G/4G Settings

9. 1. Local Storage Sharing

Share your USB storage devices with different users on the network.

9. 1. 1. Access the USB Disk

1. Connect Your USB Disk

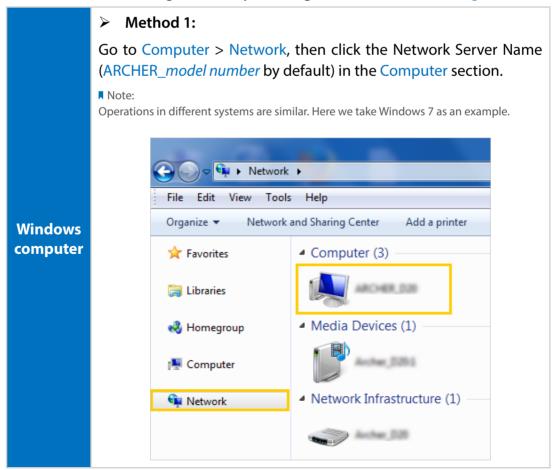
Insert your USB storage device into the modem router's USB port directly or using a USB cable. Wait several seconds until the USB LED becomes solid on.

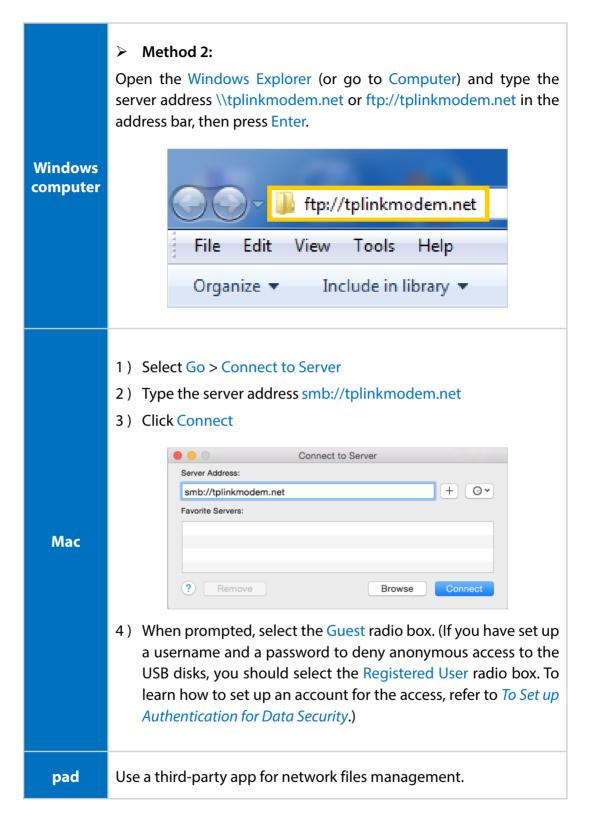
Tips:

- If you use USB hubs, make sure no more than 4 devices are connected to the modem router.
- If the USB storage device requires using bundled external power, make sure the external power has been connected.
- If you use a USB hard drive, make sure its file system is FAT32 or NTFS. Some modem routers also support the HFS+ and exFAT file systems.
- Before you physically disconnect a USB device from the modem router, safely remove it to avoid data damage: Go to Advanced > USB Settings > Device Settings and click Safely Remove.

2. Access Your USB Disk

By default, all the network clients can access all folders on your USB disk. Refer to the following table for access instructions. You can also customize your sharing content and set a sharing account by referring to *Customize Your Settings*.





Tips:

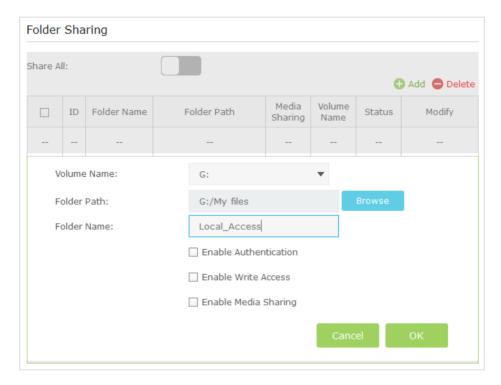
You can also access your USB disk by using your Network/Media Server Name as the server address. Refer to *To Customize the Address of the USB Disk* to learn more.

9. 1. 2. Customize Your Settings

To Only Share Specific Content

By default, Share All is enabled so all content on the USB disk is shared. If you want to only share specific folders, follow the steps below:

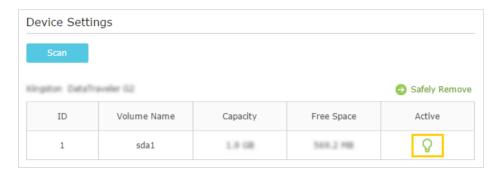
- 1. Visit http://tplinkmodem.net, then log in with the password you set for the modem router.
- 2. Select Basic > USB Settings > Sharing Access. Focus on the Folder Sharing section. Click the button to disable Share All, then click Add to add a new sharing folder.



- 3. Select the Volume Name and Folder Path, then enter a Folder Name as you like.
- **4.** Decide the way you share the folder:
 - Enable Authentication: Tick to enable authentication for this folder sharing, and you will be required to use a username and password to access the USB disk. Refer to To Set up Authentication for Data Security to learn more.
 - Enable Write Access: If you tick this check box, network clients can modify this folder.
 - Enable Media Sharing: Tick to enable media sharing for this folder, and you can view photos, play music and watch movies stored on the USB disk directly from DLNA-supported devices. Click *Media Sharing* to learn more.
- 5. Click OK.

Tips:

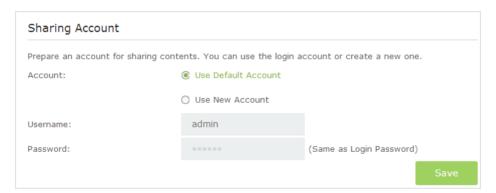
The modem router can share eight volumes at most. You can click \mathbb{Q} on the page to detach the corresponding volume you do not need to share.



> To Set up Authentication for Data Security

If you enable Authentication, network clients will be required to enter the username and password you set when accessing the USB disk.

- 1. Visit http://tplinkmodem.net, then log in with the password you set for the modem router.
- 2. Select Advanced > USB Settings > Sharing Access.



3. Choose to use the default Account (admin) or use a new account and click Save.

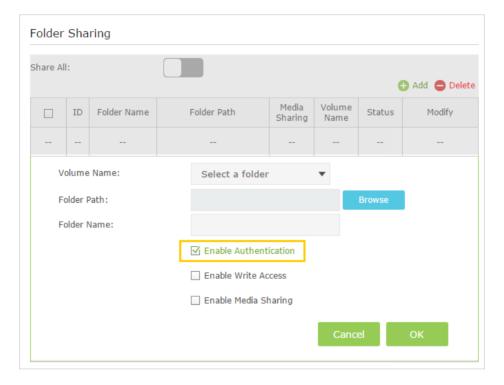
Note:

For Windows users, do not set the sharing username the same as the Windows username. Otherwise, Windows credential mechanism may cause the following problems:

- If the sharing password is also the same as the Windows password, authentication will not work since the Windows will automatically use its account information for USB access.
- If the sharing password is different from the Windows password, the Windows will be unable to remember your credentials and you will always be required to enter the sharing password for USB access.
- **4.** Enable Authentication to apply the account you just set.
 - If you leave Share All enabled, click the button to enable Authentication for all folders.



If Share All is disabled, enable Authentication for specific folders.



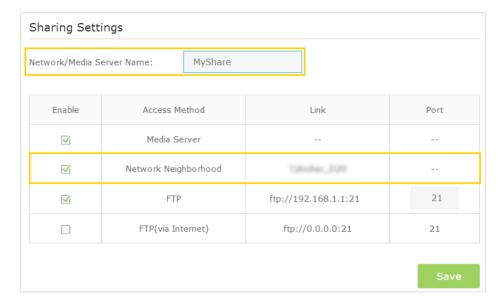
Note:

Due to Windows credential mechanism, you might be unable to access the USB disk after changing Authentication settings. Please log out from the Windows and try to access again. Or you can change the address of the USB disk by referring to *To Customize the Address of the USB Disk*.

To Customize the Address of the USB Disk

You can customize the server name and use the name to access your USB disk.

- 1. Visit http://tplinkmodem.net, then log in with the password you set for the modem router.
- 2. Select Advanced > USB Settings > Sharing Access.
- **3.** Make sure Network Neighborhood is ticked, and enter a Network/Media Server Name as you like, such as MyShare, then click Save.



4. Now you can access the USB disk by visiting \\MyShare (for Windows) or smb:// MyShare (for Mac).

9. 2. Remote Access via FTP Server

You can access your USB disk outside the local area network.

For example:

- Share photos and other large files with your friends without logging in to (and paying for) a photo-sharing site or email system.
- Get a safe backup for the materials for a presentation.
- Remove the files on your camera's memory card from time to time during the journey.

Note

If your ISP assigns a private WAN IP address (such as 192.168.x.x or 10.x.x.x), you cannot use this feature because private addresses are not routed on the internet.

9. 2. 1. Access the USB Disk

1. Connect Your USB Disk

Insert your USB storage device into the modem router's USB port directly or using a USB cable. Wait several seconds until the USB LED becomes solid on.

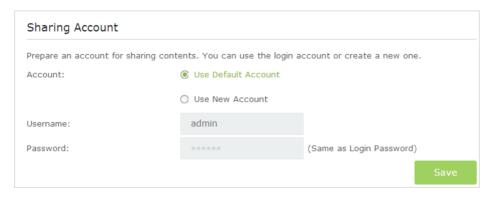
Tips:

- If you use USB hubs, make sure no more than 4 devices are connected to the modem router.
- If the USB storage device requires using bundled external power, make sure the external power has been connected.
- If you use a USB hard drive, make sure its file system is FAT32 or NTFS. Some modem router also support the HFS+ and exFAT file systems.
- Before you physically disconnect a USB device from the modem router, safely remove it to avoid data damage: Select Advanced > USB Settings > Device Settings and click Safely Remove.

2. Enable Authentication for Data Security

It is strongly recommended that you set and apply a sharing account for data security.

- 1) Visit http://tplinkmodem.net, then log in with the password you set for the modem router.
- 2) Select Advanced > USB Settings > Sharing Access.
- 3) Choose to use the default Account (admin) or use a new account and click Save.



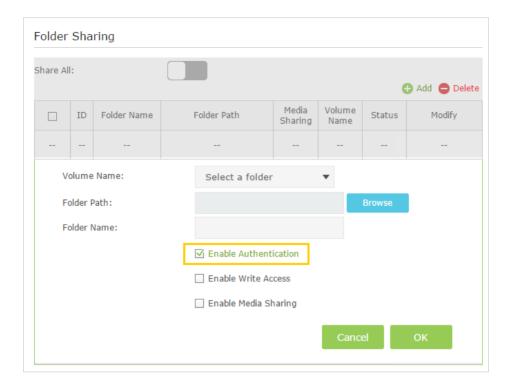
Note:

For Windows users, do not set the sharing username the same as the Windows username. Otherwise, Windows credential mechanism may cause the following problems:

- If the sharing password is also the same as the Windows password, authentication will not work since the Windows will automatically use its account information for USB access.
- If the sharing password is different from the Windows password, the Windows will be unable to remember your credentials and you will always be required to enter the sharing password for USB access.
- 4) Enable Authentication to apply the sharing account.
- If you leave Share All enabled, click the button to enable Authentication for all folders.



• If Share All is disabled, enable Authentication for specific folders.

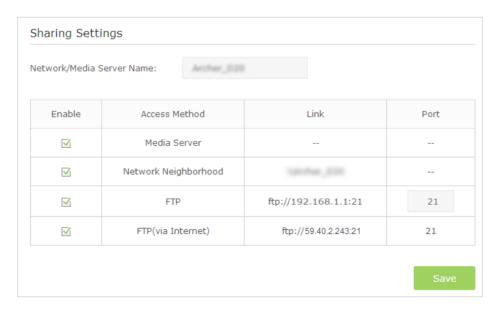


Note

Due to Windows credential mechanism, you might be unable to access the USB disk after changing Authentication settings. Please log out from the Windows and try to access again.

3. Enable the FTP (via Internet)

Select the check box to enable FTP(via Internet), then click Save.



4. Access Your USB Disk via Internet

Now different clients with internet connection can access the USB disk:



Tips:

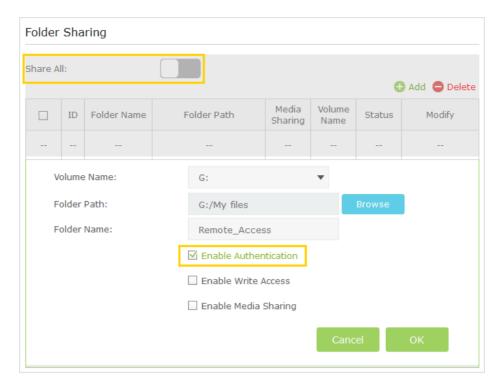
Click Set Up a Dynamic DNS Service Account to learn how to set up a domain name for your modem router.

9. 2. 2. Customize Your Settings

> To Only Share Specific Content

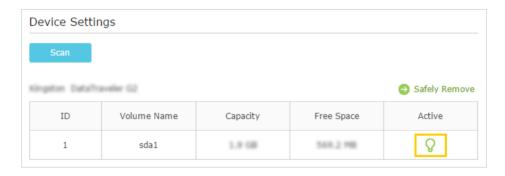
By default, Share All is enabled so all content on the USB disk is shared. If you want to only share specific folders, follow the steps below:

- 1. Visit http://tplinkmodem.net, then log in with the password you set for the modem router.
- 2. Select Basic > USB Settings > Sharing Access. Focus on the section of Folder Sharing. Click the button to disable Share All, then click Add to add a new sharing folder.



- 3. Select the Volume Name and Folder Path, then specify the Folder Name as you like.
- **4.** Tick Enable Authentication. If you allow network clients to modify this folder, tick Enable Write Access.
- 5. Click OK.
- Tins

The modem router can share eight volumes at most. You can click \mathbb{Q} on the page to detach the corresponding volume you do not need to share.



9.3. Media Sharing

The feature of Media Sharing allows you to view photos, play music and watch movies stored on the USB disk directly from DLNA-supported devices, such as your computer, pad and PS2/3/4.

9. 3. 1. Access the USB Disk

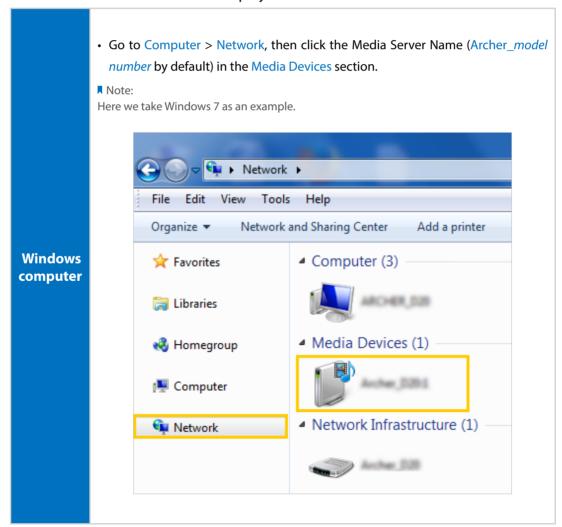
1. Connect Your USB Disk

Insert your USB storage device into the modem router's USB port directly or using a USB cable. Wait several seconds until the USB LED becomes solid on.

- Tips:
- If you use USB hubs, make sure no more than 4 devices are connected to the modem router.
- If the USB storage device requires using bundled external power, make sure the external power has been connected.
- If you use a USB hard drive, make sure its file system is FAT32 or NTFS. Some modem routers also support the HFS+ and exFAT file systems.
- Before you physically disconnect a USB device from the modem router, safely remove it to avoid data damage: Go to Advanced > USB Settings > Device Settings and click Safely Remove.

2. Access the Media Files on Your USB Disk

Now the DLNA-supported devices (such as your computer and pad) connected to the modem router can detect and play the media files on the USB disks.



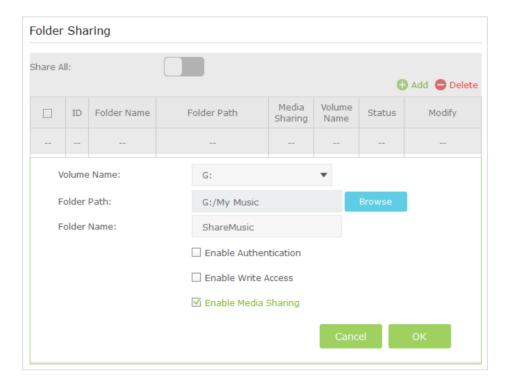


9.3.2. Customize Your Settings

> To Only Share Specific Content

By default, Share All is enabled so all content on the USB disk is shared. If you want to only share specific folders, follow the steps below:

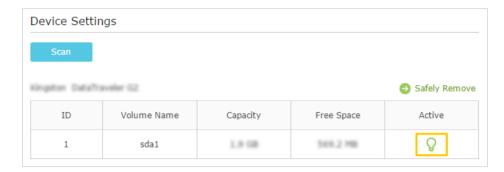
- 1. Visit http://tplinkmodem.net, then log in with the password you set for the modem router.
- 2. Select Basic > USB Settings > Sharing Access.
- **3.** Focus on the section of Folder Sharing. Click the button to disable Share All, then click Add to add a new sharing folder.



- 4. Select the Volume Name and Folder Path, then enter a Folder Name as you like.
- 5. Tick Enable Media Sharing and click OK.

Tips:

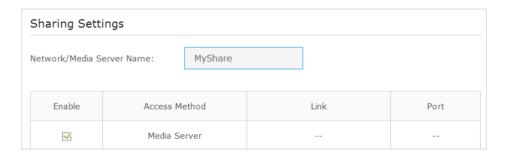
The modem router can share eight volumes at most. You can click \bigcirc on the page to detach the corresponding volume you do not need to share.



> To Specify the Media Server

You can also modify the media server name or disable the feature of Media Sharing as needed.

- 1. Visit http://tplinkmodem.net, then log in with the password you set for the modem router.
- 2. Select Advanced > USB Settings > Sharing Access.
- 3. Enter a Network/Media Server Name as you like, such as MyShare. You can deselect the check box of Media Server to disable the media server feature.



4. Click Save.

9.4. Printer Sharing

The feature of Printer Sharing helps you share a printer with different computers connected to the modern router.

Note:

Printers unlisted on this page may be incompatible with the modem router: http://www.tp-link.com/common/compatible/print-server/.

1. Install the Driver of the Printer

Make sure you have installed the driver of the printer on each computer that needs printer service.

If you do not have the driver, contact the printer manufacturer.

2. Connect the Printer

Cable a printer to the USB port with the USB cable. Wait several seconds until the USB LED becomes solid on.

3. Install the TP-LINK USB Printer Controller Utility

TP-LINK USB Printer Controller Utility helps you access the shared printer. Download and Install the utility on each computer that needs printer service.

- 1) Visit http://www.tp-link.com/app/usb/.
- 2) Click PC Utility (for Windows users) or Mac Utility to download the installation file and uncompress it.



3) Open the uncompressed folder, then click TP-LINK USB Printer Controller Setup (for Windows users) or TP-LINK UDS Printer Controller Installer (for Mac users) to install the utility.

4. Access the Printer

You should set the shared printer as Auto-Connect Printer on every computer that needs printer service.

- 1) Double-click the icon on your desktop to launch the USB Printer Controller.
- 2) Highlight the printer you share.

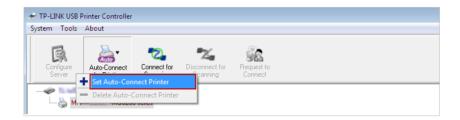


Windows



Mac

3) Click the Auto-Connect for printing tab to pull down a list, then select Set Auto-Connect Printer.

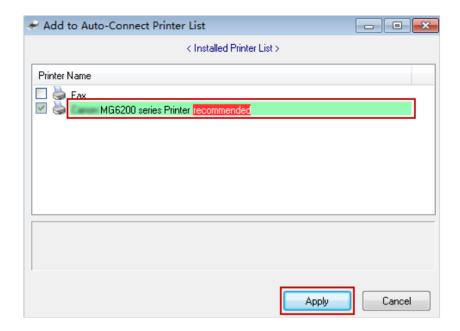


Windows

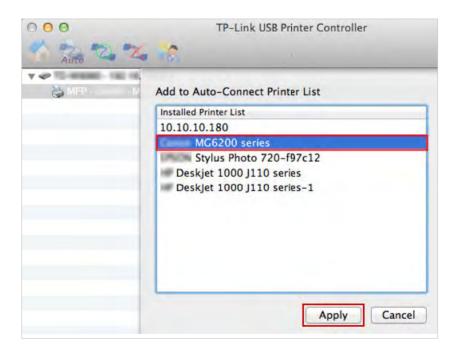


Mac

4) Select the printer you share, then click Apply.

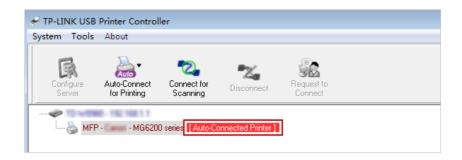


Windows



Mac

5) You will see the printer marked as Auto-Connect Printer. Now you can print with this printer.



Windows



Mac

Tips:

The Print Server also allows different clients to share the scan feature of MFPs (Multi-Function Printers). To scan with TP-LINK USB Printer Controller, right-click the printer and select Network Scanner. Then, a scanning window will pop up. Finish the scanning process by following on-screen instructions.

9. 5. **3G/4G Settings**

The modem router can be used as a 3G/4G wireless router if you have a 3G/4G USB modem. There are two ways to use your 3G/4G network:

- As a backup solution for internet access
- As the only way to access the internet

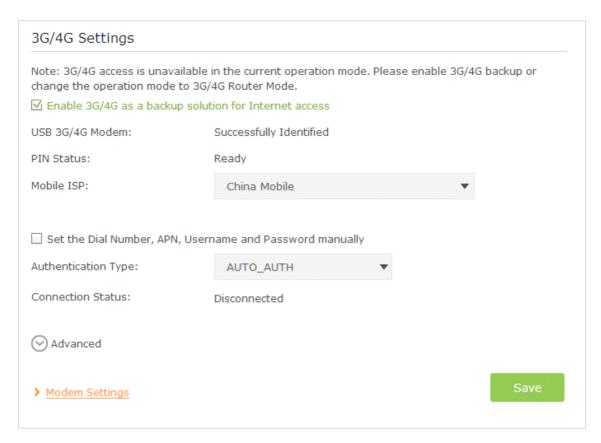
9. 5. 1. As a Backup Solution for Internet Access

Using 3G/4G network as a backup solution for internet access, your modem router will be directly connected to the 3G/4G network when the original network service fails.

Follow the steps below to set your 3G/4G network as a backup for internet access:

- 1. Plug your USB modem into the USB port of your modem router.
- 2. Visit http://tplinkmodem.net, then log in with the password you set for the modem router.
- **3.** Go to Advanced > USB Settings > 3G/4G Settings, and select the box of Enable 3G/4G as a backup solution for internet access.

Chapter 9 USB Settings



4. Verify that your USB 3G/4G Modem is successfully identified.

Note:

The 3G/4G USB modem will not be identified if it is incompatible with the modem router. Find the 3G/4G Compatibility List on the web page: http://www.tp-link.com/en/comp-list.html. If your USB modem is incompatible, contact our technical support.

- 5. Verify that the modem router has correctly recognized your Mobile ISP. When your Mobile ISP is correct, you have successfully set 3G/4G network as a backup solution for internet access. Otherwise, select the box of Set the Dial Number, APN, Username and Password manually and enter the information provided by your 3G/4G network service provider.
- **6.** Click Advanced to have more configurations if needed.
- 7. Click Save to make the settings effective.

9. 5. 2. As the Only Way to Access the Internet

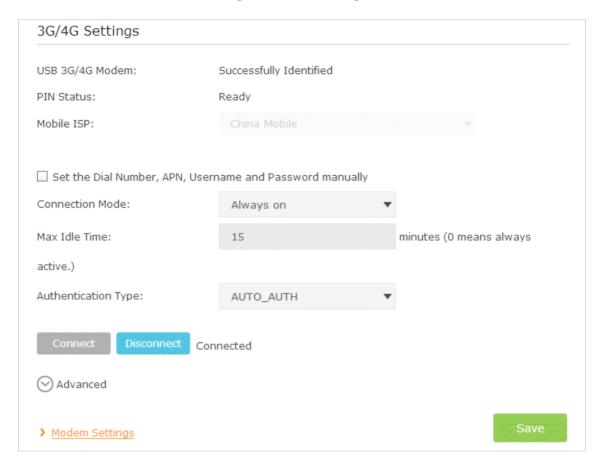
If you want the 3G/4G network to be your only way to access the internet, follow the steps below to configure:

1. Plug your USB modem into the USB port of your modem router.

Chapter 9 USB Settings

2. Visit http://tplinkmodem.net, then log in with the password you set for the modem router.

- 3. Go to Advanced > Operation Mode and choose 3G/4G Router Mode.
- **4.** Click Save and when the modem router is successfully rebooted, the settings will be effective.
- **5.** Go to Advanced > USB Settings > 3G/4G Settings.



6. Verify that your USB 3G/4G Modem is successfully identified.

Note:

If your 3G/4G USB modem is incompatible with the modem router, it will not be identified. Find the 3G/4G Compatibility List on the web page: http://www.tp-link.com/en/comp-list.html. If your USB modem is incompatible, contact our technical support.

- 7. Verify that the modem router has correctly recognized your Mobile ISP. When your Mobile ISP is correct, you can enjoy the internet now! Otherwise, select the box of Set the Dial Number, APN, Username and Password manually and enter the information provided by your 3G/4G network service provider.
- **8.** Select the Connection Mode. The default mode is Always on. You can choose Connect on demand or Connect manually.
 - If you choose Connect manually, you need to click the Connect or Disconnect button to manually turn on or off the internet.

Chapter 9 USB Settings

• If you choose Connect on demand, the network will automatically turn off when there is no internet request in Max Idle Time, and turn on again when you try to connect to the internet.

- **9.** Click Advanced to have more configurations if needed.
- **10.** Click Save to make the settings effective.

Chapter 10

Parental Controls

This function allows you to block inappropriate, explicit and malicious websites, and control access to specified websites at specified time.

Chapter 10 Parental Controls

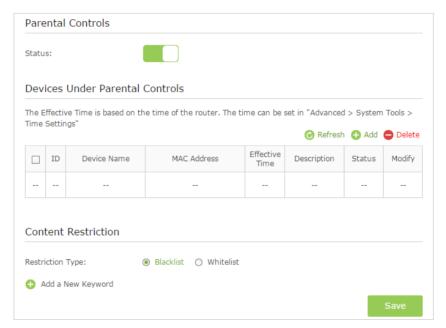
I want to:

Control what types of websites my children or other home network users can visit and even the time of day they are allowed to access the internet.

For example, I want to allow my children's devices (e.g. a computer or a tablet) to access only www.tp-link.com and Wikipedia.org from 18:00 (6PM) to 22:00 (10PM) on weekdays and not other time.

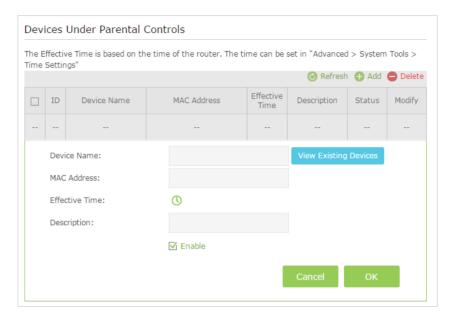
How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- **2.** Go to Basic or Advanced > Parental Controls and enable Parental Controls.

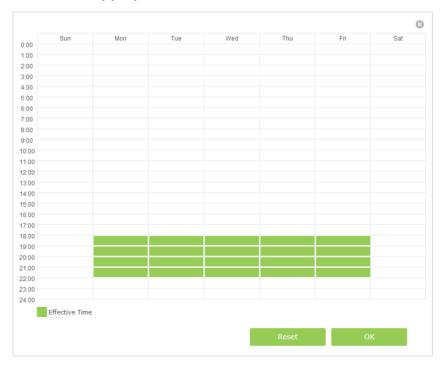


3. Click Add.

Chapter 10 Parental Controls



- **4.** Click View Existing Devices, and select the device to be controlled. Or, enter the Device Name and MAC Address manually.
- **5.** Click the occurrence icon to set the Effective Time. Drag the cursor over the appropriate cell(s) and click OK.



- **6.** Enter a Description for the entry.
- 7. Select the check box to enable this entry and click OK.
- 8. Select the restriction mode.

Chapter 10 Parental Controls

1) In Blacklist mode, the controlled devices cannot access any websites containing the specified keywords during the Effective Time period.

2) In Whitelist mode, the controlled devices can only access websites containing the specified keywords during the Effective Time period.



- Click Add a New Keyword. You can add many keywords for both Blacklist and Whitelist. Below are some sample entries to allow access.
 - 1) Enter a web address (e.g. www.tp-link.com) or a web address keyword (e.g. wikipedia) to only allow or block access to the websites containing that keyword.
 - 2) Specify the domain suffix (eg. .edu or .org) to allow access only to the websites with that suffix.
- **10.** Enter the keywords or websites you want to add and click Save.

Done!

Now you can control your children's internet access according to your needs.

Chapter 11

Guest Network

This function allows you to provide Wi-Fi access for guests without disclosing your main network. When you have guests in your house, apartment, or workplace, you can create a guest network for them. In addition, you can assign network authorities and bandwidth for guests to ensure network security, privacy, and fluency.

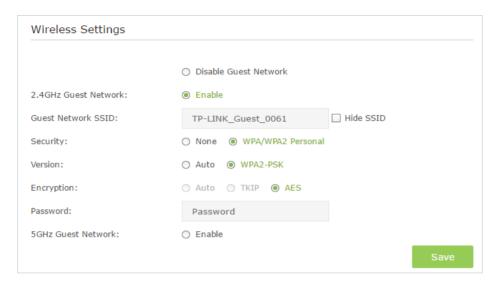
- Create a Network for Guests
- Customize Guest Network Options

Chapter 11 Guest Network

11. 1. Create a Network for Guests

1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.

- 2. Go to Advanced > Guest Network. Locate the Wireless section.
- 3. Create a 2.4GHz or 5GHz guest network according to your needs.



- 1) Enable 2.4GHz or 5GHz guest network.
- 2) Set an easy-to-identify SSID. Don't select Hide SSID unless you want your guests and other people to manually input this SSID for Wi-Fi access.
- 3) Set Security to WPA/WPA2 Personal, keep the default Version and Encryption values, and set an easy-to-remember password.
- **4.** Click Save. Now your guests can access your guest network using the SSID and password you set!

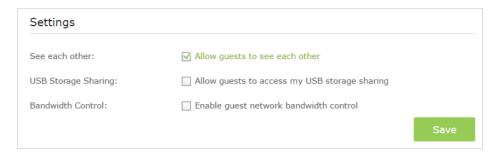
Tips:

To view guest network information, go to Advanced > Status and find the Guest Network section.

11. 2. Customize Guest Network Options

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Guest Network. Locate the Settings section.

Chapter 11 Guest Network



3. Assign network authorities and bandwidth according to your needs.

Note:

Some modem routers may not offer some of these guest network options.

Allow guests to see each other

Select this check box to allow the clients in your guest network to access each other.

Allow guests to access my USB storage sharing

Select this check box to allow the clients in your guest network to access your router's USB storage sharing.

Enable guest network bandwidth control

Select this check box to assign the upstream and downstream bandwidth of the guest network. This option is available only when Bandwidth Control is enabled on the Advanced > Bandwidth Control page.



4. Click Save. Now users in your guest network can enjoy only the network authorities and bandwidth you assigned!

Tips:

To view guest network information, go to Advanced > Status and find the Guest Network section.

Chapter 12

NAT Forwarding

Modem router's NAT (Network Address Translation) feature makes the devices in the LAN use the same public IP address to communicate in the internet, which protects the local network by hiding IP addresses of the devices. However, it also brings about the problem that external host cannot initiatively communicate with the specified device in the local network.

With forwarding feature the modem router can penetrate the isolation of NAT and allows the external hosts in the internet to initiatively communicate with the devices in the local network, thus to realize some special functions.

TP-LINK modem router includes four forwarding rules. If two or more rules are set, the priority of implementation from high to low is Virtual Servers, Port Triggering, UPnP and DMZ.

This chapter contains the following sections:

- Share Local Resources in the Internet by Virtual Server
- Open Ports Dynamically by Port Triggering
- Free Applications from Port Restriction by DMZ
- Make Xbox Online Games Run Smoothly by UPnP

12. 1. Share Local Resources in the Internet by Virtual Server

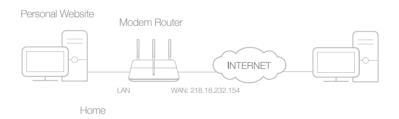
When you build up a server in the local network and want to share it on the internet, Virtual Server can realize the service and provide it to the internet users. At the same time virtual server can keep the local network safe as other services are still invisible from the internet.

Virtual server can be used for setting up public services in your local network, such as HTTP, FTP, DNS, POP3/SMTP and Telnet. Different service uses different service port. Port 80 is used in HTTP service, port 21 in FTP service, port 25 in SMTP service and port 110 in POP3 service. Please verify the service port number before the configuration.

I want to:

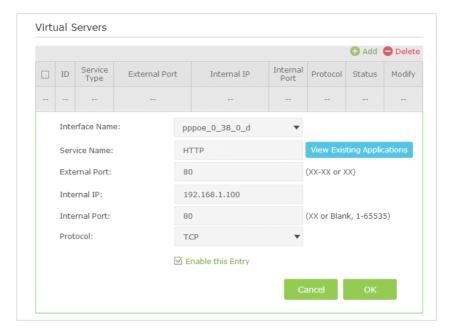
Share my personal website I've built in local network with my friends through the internet.

For example, the personal website has been built in my home PC (192.168.1.100). I hope that my friends in the internet can visit my website in some way. The PC is connected to the modem router with the WAN IP address 218.18.232.154.



How can I do that?

- **1.** Assign a static IP address to your PC, for example 192.168.1.100.
- **2.** Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- **3.** Go to Advanced > NAT Forwarding > Virtual Servers, click Add.



- **4.** Click View Existing Services, and choose HTTP. The external port, internal port and protocol will be automatically filled with contents. Enter the PC's IP address 192.168.1.100 in the Internal IP field.
- **5.** Click OK to save the settings.
- Tips:
- 1. It is recommended to keep the default settings of Internal Port and Protocol if you are not clear about which port and protocol to use.
- 2. If the service you want to use is not in the Service Type, you can enter the corresponding parameters manually. You should verify the port number that the service needs.
- 3. You can add multiple virtual server rules if you want to provide several services in a modem router. Please note that the External Port cannot be overlapped.

Done!

Users in the internet can enter http:// WAN IP (in this example: http:// 218.18.232.154) to visit your personal website.

- Tips:
- WAN IP should be a public IP address. For the WAN IP is assigned dynamically by ISP, it is recommended to apply and register a domain name for the WAN by DDNS, go to Set Up a Dynamic DNS Service Account for more information. Then you can use http://domain name to visit the website.
- 2. If you have changed the default External Port, you should use http:// WAN IP: External Port or http:// domain name: External Port to visit the website.

12. 2. Open Ports Dynamically by Port Triggering

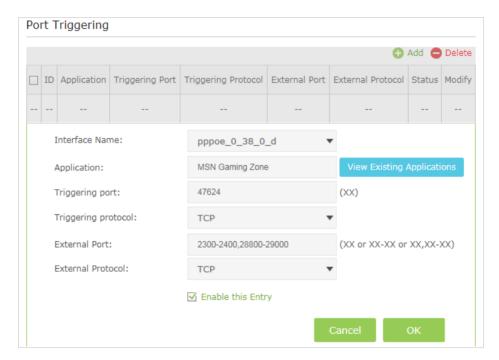
Port triggering can specify a triggering port and its corresponding external ports. When a host in the local network initiates a connection to the triggering port, all the external ports will be opened for subsequent connections. The modem router can record the IP address of the host. When the data from the internet return to the external ports, the

modem router can forward them to the corresponding host. Port triggering is mainly applied to online games, VoIPs and video players. Common applications include MSN Gaming Zone, Dialpad and Quick Time 4 players, etc.

Follow the steps below to configure the port triggering rules:

1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.





- 3. Click View Existing Applications, and select the desired application. The triggering port and protocol, the external port and protocol will be automatically filled with contents. Here we take application MSN Gaming Zone as an example.
- **4.** Click OK to save the settings.
- Tips:
- 1. You can add multiple port triggering rules according to your network need.
- 2. If the application you need is not listed in the Existing Applications list, please enter the parameters manually. You should verify the external ports the application uses first and enter them into External Port field according to the format the page displays.

12. 3. Free Applications from Port Restriction by DMZ

When a PC is set to be a DMZ (Demilitarized Zone) host in the local network, it is totally exposed to the internet. This can realize the unlimited bidirectional communication between internal hosts and external hosts. The DMZ host becomes a virtual server with all ports opened. When you are not clear about which ports to open in some special

applications, like IP camera and database software, you can set the PC to be a DMZ host.

Note:

DMZ is more applicable in the situation that users are not clear about which ports to open. When it is enabled, the DMZ host is totally exposed to the internet, which may bring some potential safety hazard. If DMZ is not in use, please disable it in time.

I want to:

Make the home PC join the internet online game without port restriction.

For example, Due to some port restriction, when playing the online games, you can login normally but cannot join a team with other players. To solve this problem, set your PC as a DMZ with all ports opened.

How can I do that?

- **1.** Assign a static IP address to your PC, for example 192.168.1.100.
- **2.** Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- **3.** Go to Advanced > NAT Forwarding > DMZ and select the check box to enable DMZ.



- **4.** Enter the IP address 192.168.1.100 in the DMZ Host IP Address filed.
- **5.** Click Save to save the settings.

Done!

The configuration is completed. You've set your PC to a DMZ host and now you can make a team to game with other players.

12. 4. Make Xbox Online Games Run Smoothly by UPnP

UPnP (Universal Plug and Play) protocol allows the applications or host devices to automatically find the front-end NAT device and send request to it to open the corresponding ports. With UPnP enabled, the applications or host devices in the both sides of NAT device can freely communicate with each other realizing the seamless connection of the network. You may need to enable the UPnP if you want

to use applications for multiplayer gaming, peer-to-peer connections, real-time communication (such as VoIP or telephone conference) or remote assistance, etc.

Tips:

- 1. UPnP is enabled by default in this modem router.
- 2. Only the application supporting UPnP protocol can use this feature.
- 3. UPnP feature needs the support of operating system (e.g. Windows Vista/ Windows 7/ Windows 8, etc. Some of operating system need to install the UPnP components).

For example, When you connect your Xbox to the modem router which has connected to the internet to play online games, UPnP will send request to the modem router to open the corresponding ports, which allows the following data penetrating the NAT to transmit. Therefore, you can play Xbox online games without a hitch.



If necessary, you can follow the steps to change the status of UPnP.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router;
- 2. Go to Advanced > NAT Forwarding > UPnP and toggle on or off according to your needs.



Chapter 13

Specify Your Network Settings

This chapter introduces how to change the default settings or adjust the basic configuration of the modem router using the web management page.

It contains the following sections:

- LAN Settings
- IPv6 LAN Settings
- Wireless Settings
- Set Up a Dynamic DNS Service Account
- Interface Grouping
- Create Static Routes
- Set up a VPN Connection
- Set Up the IPv6 Tunnel

13. 1. LAN Settings

13. 1. 1. Change the LAN IP Address

The modem router is preset with a default LAN IP 192.168.1.1, which you can use to log in to its web management page. The LAN IP address together with the Subnet Mask also defines the subnet that the connected devices are on. If the IP address conflicts with another device in your local network or your network requires a specific IP subnet, you can change it.

Follow the steps below to change your IP address.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Network > LAN Settings page and select IPv4.



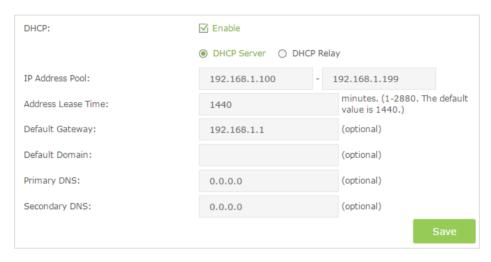
- 3. Type in a new IP Address appropriate to your needs.
- **4.** Select the Subnet Mask from the drop-down list. The subnet mask together with the IP address identifies the local IP subnet.
- **5.** Keep IGMP Snooping as enabled by default. IGMP snooping is the process of listening to IGMP (Internet Group Management Protocol) network traffic. The function prevents hosts on a local network from receiving traffic for a multicast group they have not explicitly joined.
- **6.** You can configure the modem router's Second IP and Subnet Mask for LAN interface through which you can also access the web management page.
- 7. Leave the rest of the default settings as they are.
- **8.** Click Save to make the settings effective.

13. 1. 2. Use the Modem Router as a DHCP Server

You can configure the modem router to act as a DHCP server to assign IP addresses to its clients. To use the DHCP server function of the modem router, you must configure all computers on the LAN to obtain an IP Address automatically.

Follow the steps below to configure DHCP server.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Network > LAN Settings page and select IPv4.



- 3. Select DHCP to enable the DHCP function and select DHCP Server.
- **4.** Specify the IP Address Pool, the start address and end address must be on the same subnet with LAN IP. The modem router will assign addresses within this specified range to its clients. It is from 192.168.1.100 to 192.168.1.199 by default.
- 5. Enter a value for the Address Lease Time. The Address Lease Time is the amount of time in which a DHCP client can lease its current dynamic IP address assigned by the modem router. After the dynamic IP address expires, the user will be automatically assigned a new dynamic IP address. The default is 1440 minutes.
- **6.** Keep the rest of the settings as default and click Save.

Note:

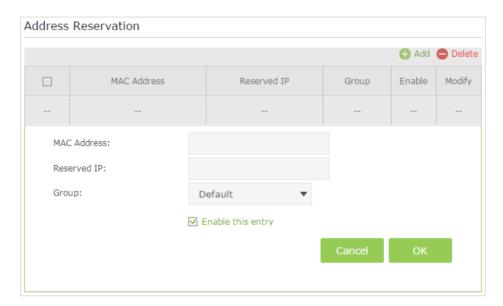
- 1. The modem router can be configured to work as a DHCP Relay. A DHCP relay is a computer that forwards DHCP data between computers that request IP addresses and the DHCP server that assigns the addresses. Each of the device's interfaces can be configured as a DHCP relay. If it is enabled, the DHCP requests from local PCs will be forwarded to the DHCP server that runs on WAN side.
- 2. You can also appoint IP addresses within a specified range to devices of the same type by using Condition Pool feature. For example, you can assign IP addresses within the range (192.168.1.50 to192.168.1.80) to Camera devices, thus facilitating the network management. Enable DHCP feature and configure the parameters according to your actual situation on Advanced > Network > LAN Settings page.

13. 1. 3. Reserve LAN IP Addresses

You can view and add a reserved address for a client. When you specify an IP address for a device on the LAN, that device will always receive the same IP address each time when it accesses the DHCP server. If there are some devices in the LAN that require permanent IP addresses, please configure Address Reservation on the router for the purpose.

Follow the steps below to reserve an IP address for your device.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Network > LAN Settings page and select IPv4.
- **3.** Scroll down to locate the Address Reservation table and click Add to add an address reservation entry for your device.



- 4. Enter the MAC address of the device for which you want to reserve IP address.
- **5.** Specify the IP address which will be reserved by the router.
- **6.** Check to Enable this entry and click OK to make the settings effective.

13. 2. IPv6 LAN Settings

Based on the IPv6 protocol, the modem router provides two ways to assign IPv6 LAN addresses:

- Configure the RADVD (Router Advertisement Daemon) address type
- Configure the DHCPv6 Server address type

13. 2. 1. Configure the RADVD Address Type

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Network > LAN Settings.
- 3. Select IPv6 to configure IPv6 LAN parameters.



1) Select the RADVD address type to make the modem router assign IPv6 address prefixes to hosts.

Note:

Do not select the Enable RDNSS and Enable ULA Prefix check boxes unless required by your ISP. Otherwise you may not be able to access the IPv6 network. For more information about RDNSS and ULA Prefix, contact our technical support.

- 2) Keep Site Prefix Type as the default value Delegated. If your ISP has provided a specific IPv6 site prefix, select Static and enter the prefix.
- 3) Keep Prefix Delegated WAN Connection as the default value.
- 4. Click Save to make the settings effective.

13. 2. 2. Configure the DHCPv6 Server Address Type

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Network > LAN Settings.
- 3. Select IPv6 to configure IPv6 LAN parameters.



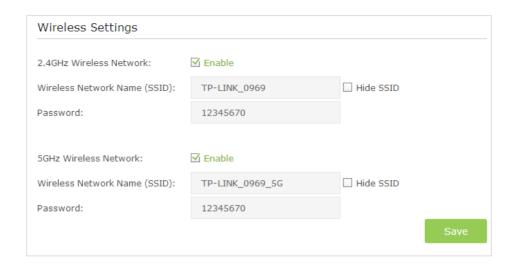
- 1) Select the DHCPv6 Server address type to make the modem router assign IPv6 addresses to hosts.
- 2) Specify the Start/End IPv6 Address for the IPv6 suffixes. The modem router will generate IPv6 addresses within the specified range.
- 3) Keep Leased Time as the default value.
- 4) Keep Site Prefix Type as the default value Delegated. If your ISP has provided a specific IPv6 site prefix, select Static and enter the prefix.
- 5) Keep Prefix Delegated WAN Connection as the default value.
- 4. Click Save to make the settings effective.

13. 3. Wireless Settings

13. 3. 1. Specify Basic Wireless Settings

The modem router's wireless network name (SSID) and password, and security option are preset in the factory. The preset SSID and password can be found on the product label. You can customize the wireless settings according to your needs.

Visit http://tplinkmodem.net, and log in with the password you set for the modem router. Go to Basic > Wireless page.



To enable or disable the wireless function:

Enable the 2.4 GHz or 5GHz Wireless Network. If you don't want to use the wireless function, just deselect the box. If you disable the wireless function, all the wireless settings won't be effective.

To change the wireless network name (SSID) and wireless password:

Enter a new SSID using up to 32 characters. The value is case-sensitive.

Note:

If you use a wireless device to change the wireless settings, you will be disconnected after the new settings are effective. Please write down the new SSID and password for future use.

> To hide SSID:

Select Hide SSID, and your SSID will not broadcast. Your SSID won't display on your wireless device when you scan for local wireless network list on your wireless device and you need to manually join the network.

> To change the mode or channel:

Go to Advanced > Wireless > Wireless Settings page and select the wireless network 2.4GHz or 5GHz.

Mode: Select the desired mode.

- 802.11n only: Select only if all of your wireless clients are 802.11n devices.
- 802.11gn mixed: Select if you are using both 802.11g and 802.11n wireless clients.
- 802.11bgn mixed: Select if you are using a mix of 802.11b, 11g, and 11n wireless clients.
 - Note: When 802.11n only mode is selected, only 802.11n wireless stations can connect to the modem router. It is strongly recommended that you select 802.11bgn mixed, and all of 802.11b, 802.11g, and 802.11n wireless stations can connect to the modem router.
- 802.11ac only (5GHz): Select only if all of your wireless clients are 802.11ac devices.

- 802.11ac/n mixed (5Ghz): Select if you are using both 802.11ac and 802.11n wireless clients.
- 802.11a/n/ac mixed (5Ghz): Select if you are using a mix of 802.11a, 802.11n and 802.11ac wireless clients. It is strongly recommended that you select 11a/n/ac mixed.

Channel: Select the channel you want to use from the drop-down list. This field determines which operating frequency will be used. It is not necessary to change the wireless channel unless you notice interference problems with another nearby access point.

Channel Width: Select the channel width from the drop-down list. The default setting is Automatic, which can adjust the channel width for your clients automatically.

> To change the security option:

- 1. Go to Advanced > Wireless > Wireless Settings page.
- 2. Select the wireless network 2.4GHz or 5GHz.
- 3. Select an option from the Security drop-down list. The router provides four options, None, WPA/WPA2 Personal (Recommended), WPA/WPA2 Enterprise, WEP. WPA2 uses the newest standard and the security level is the highest. We recommend you don't change the default settings unless necessary.

13. 3. 2. Use WPS for Wireless Connection

You can use WPS (Wi-Fi Protected Setup) feature to add a new wireless device to your existing network quickly.

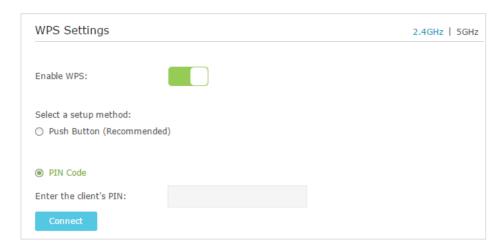
Method 1 Use the WPS Button

Use this method if your client device has a WPS button.

- 1. Press the WPS button the modem router for 1 second.
- 2. Press the WPS button of the client device directly.
- **3.** The Wireless LED (2.4GHz , 5GHz) flashes for about 2 minutes during the WPS process.
- **4.** When the Wireless LED (2.4GHz , 5GHz) is on, the client device has successfully connected to the modem router.

Method 2 Enter the client device's PIN on the modem router

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- **2.** Go to Advanced > Wireless > WPS page. Select the wireless network 2.4GHz or 5GHz according to your wireless client.



- 3. Keep the default WPS status as Enabled and select the PIN Code radio button.
- **4.** Enter the client device's PIN in the field on the above WPS screen. Then click the Connect button.
- **5.** Connect successfully will appear on the above screen, which means the client device has successfully connected to the modem router.

Method 3 Enter the modem router's PIN on your client device

Use this method if your client device asks for the modem router's PIN.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- **2.** Go to Advanced > Wireless > WPS page. Select the wireless network 2.4GHz or 5GHz according to your wireless client.



- **3.** Keep the Router's PIN status as enabled. Take a note of the Current PIN of the modem router. You can also click the Generate button to get a new PIN.
- **4.** On the client device, enter the modem router's PIN. (The default PIN is also printed on the label of the modem router.)
- **5.** The Wireless LED (2.4GHz , 5GHz) flashes for about two minutes during the WPS process.
- **6.** When the Wireless LED (2.4GHz , 5GHz) is on, the client device has successfully connected to the modem router.

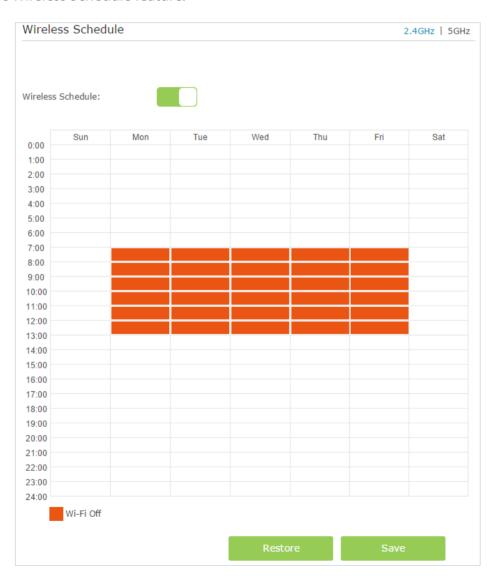
Note:

The WPS function cannot be configured if the wireless function of the modem router is disabled. Please make sure the wireless function is enabled before configuring the WPS.

13. 3. 3. Schedule Your Wireless Function

You can automatically turn off your wireless network (both 2.4GHz and 5GHz) at time when you do not need the wireless connection.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Wireless > Wireless Schedule page.
- **3.** Select the 2.4GHz wireless network to configure. Toggle on the button to enable the Wireless Schedule feature.



- **4.** Set the time. Drag the cursor to cover the time area and click Save to make the settings effective. The selected time will be in red.
- 5. Repeat steps 3 and 4 to set time for 5GHz wireless network.

Notes:

- 1. Make sure that the time of the router is correct before using this function. For details, refer to Set System Time.
- 2. If you just set time for one wireless band, the other wireless band is still always on, so set time for both of the two bands to schedule your whole wireless network.
- 3. The wireless LED (2.4GHz, 5GHz) will turn off if the corresponding wireless network is disabled.
- 4. The wireless network will be automatically turned on after the time period you set.

13. 3. 4. View Wireless Information

- To view the detailed wireless network settings:
- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Status page. You can see the Wireless box.
- 3. Select 2.4GHz or 5GHz to view the wireless details.

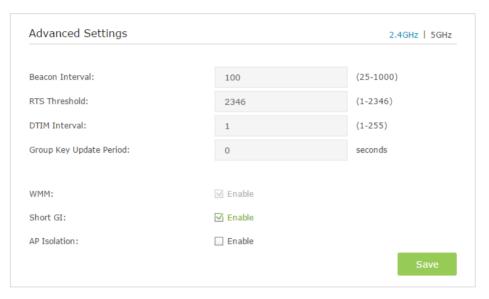


- Tips: You can also see the wireless details by clicking the router icon on Basic> Network Map.
- > To view the detailed information of the connected wireless clients:
- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Wireless > Statistics page.
- 3. You can view the detailed information of the wireless clients, including its connected wireless band and security option as well as the packets transmitted.
- Tips: You can also see the wireless details by clicking the wireless clients icon on Basic> Network Map.

13. 3. 5. Advanced Wireless Settings

Advanced wireless settings are for those who have a network concept. If you are not familiar with the settings on this page, it's strongly recommended that you keep the provided default values; otherwise it may result in lower wireless network performance.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Wireless > Advanced Settings page.



- Beacon Interval: Enter a value between 25 and 1000 in milliseconds to determine the duration between which beacon packets are broadcasted by the router to synchronize the wireless network. The default is 100 milliseconds.
- RTS Threshold: Enter a value between 1 and 2346 to determine the packet size of data transmission through the router. By default, the RTS (Request to Send) Threshold size is 2346. If the packet size is greater than the preset threshold, the router sends Request to Send frames to a particular receiving station and negotiates the sending of a data frame, or else the packet will be sent immediately.
- DTIM Interval: Enter a value between 1 and 255 to determine the interval of the Delivery Traffic Indication Message (DTIM). 1 indicates the DTIM Interval is the same as Beacon Interval.
- Group Key Update Period: Enter the number of seconds to control the time interval for the encryption key automatic renewal. The default is 0, indicating no key renewal.
- Enable WMM: This feature guarantees the packets with high-priority messages being transmitted preferentially. WMM is enabled compulsively under 802.11n or 802.11ac mode. It is strongly recommended to enable WMM.
- Enable Short GI: This feature is enabled by default and recommended to increase the data capacity by reducing the Guard Interval (GI) time.

AP Isolation: Select this check box to enable the AP Isolation feature that allows you
to confine and restrict all wireless devices on your network from interacting with each
other, but still able to access the internet. AP isolation is disabled by default.

13. 4. Set Up a Dynamic DNS Service Account

Most ISPs (Internet service providers) assign a dynamic IP address to the router and you can use this IP address to access your router remotely. However, the IP address can change any time and you don't know when it changes. In this case, you might need the DDNS (Dynamic Domain Name Server) feature on the router to allow you and your friends to access your router and local servers (FTP, HTTP, etc.) using domain name, in no need of checking and remembering the IP address.

Note: DDNS does not work if the ISP assigns a private WAN IP address (such as 192.168.1.x) to the modem router. ■

To set up DDNS, please follow the instructions below:

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Network> Dynamic DNS.
- **3.** Select the DDNS service provider (Dyndns or NO-IP). If you don't have a DDNS account, select a service provider and click Go to register.



- **4.** Enter the username, password and domain name of the account (such as lisa.ddns. net).
- **5.** Click Log in and Save.
- ▶ Tips: If you want to use a new DDNS account, please Logout first, then login with the new account.

13. 5. Interface Grouping

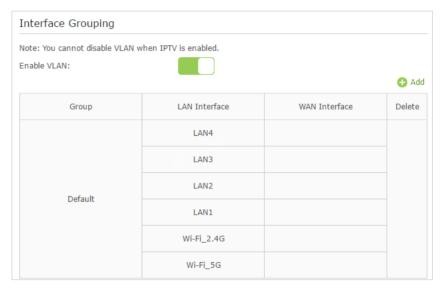
I want to:

Divide my devices connected to the modem router into different groups and disallow devices' cross-group communication.

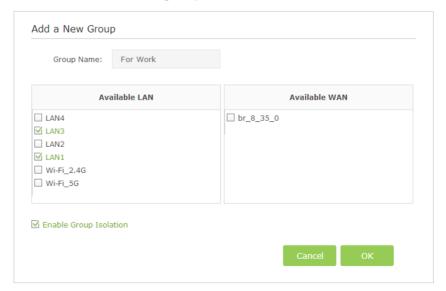
For example, in my house, devices connected to LAN1 and LAN3 are for work, while others for entertainment. I want to isolate working devices from others while keep all devices' access to the internet.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Network > Interface Grouping to open the configuration page where some interfaces can be grouped together.



3. Click to Add a new group.



4. Name the group.

- 5. Check the boxes of LAN1 and LAN3 in Available LAN. Here Wi-Fi 2.4G network and Wi-Fi 5G network are viewed as a LAN interface respectively.
- **6.** Click Enable Group Isolation to isolate working devices and disallow other devices from communicating with them.
- **7.** Click OK to save the settings.

Done!

Now your working devices connected to LAN1 and LAN3 are in an isolated group!

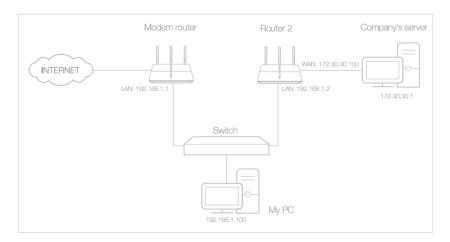
13. 6. Create Static Routes

A static route is a pre-determined path that network information must travel to reach a specific host or network. Data from one point to another will always follow the same path regardless of other considerations. Normal internet usage does not require this setting to be configured.

I want to:

Visit multiple networks and multiple servers at the same time.

For example, in a small office, my PC can surf the internet, but I also want to visit my company's server. Now I have a switch and another router. I connect the devices as shown in the following figure so that the physical connection between my PC and my company's server is achieved. To surf the internet and visit my company's network at the same time, I need to configure the static routing.



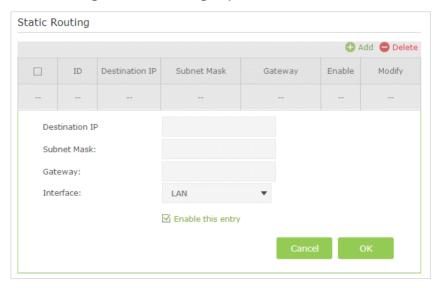
How can I do that?

1. Make sure the routers use different LAN IP addresses on the same subnet. Disable Router 2's DHCP function.

- 2. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- Go to Advanced > Network > Advanced Routing. Select your current WAN Interface and click Save.



4. Click Add to add a new static routing entry. Finish the settings according to the following explanations:



- Destination IP: The destination IP address that you want to assign to a static route. This IP address cannot be on the same subnet with the WAN IP or LAN IP of the router. In the example, the IP address of the company network is the destination IP address, so here enters 172.30.30.1.
- Subnet Mask: Determines the destination network with the destination IP address. If the destination is a single IP address, enter 255.255.255.255; otherwise, enter the subnet mask of the corresponding network IP. In the example, the destination network is a single IP, so here enters 255.255.255.255.

- Gateway: The IP address of the gateway device to which the data packets will be sent. This IP address must be on the same subnet with the router's IP which sends out the data. In the example, the data packets will be sent to the LAN port of Router 2 and then to the Server, so the default gateway should be 192.168.1.2.
- Interface: Determined by the port (WAN/LAN) that sends out the data packets. In the example, the data is sent to the gateway through the LAN port, so LAN should be selected.
- **5.** Select the check box to enable this entry.
- **6.** Click OK to save the settings.

Done!

Open a web browser on your PC. Enter the company server's IP address to visit the company network.

13. 7. Set up a VPN Connection

VPN (Virtual Private Network) is a private network established across the public network, generally via the internet. However, the private network is a logical network without any physical network lines, so it is called Virtual Private Network.

With the wide application of the internet, more and more data are needed to be shared through the internet. Connecting the local network to the internet directly, though can allow the data exchange, will cause the private data to be exposed to all the users on the internet.

The VPN (Virtual Private Network) technology is developed and used to establish the private network through the public network, which can provides a secure communication to a remote computer or remote network, and guarantee a secured data exchange. IPSec is one of the major implementations of VPNs.

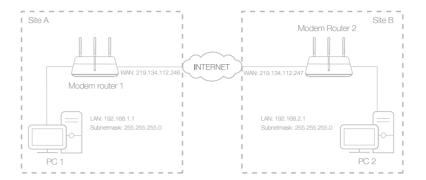
I want to:

Establish an IPSec VPN tunnel to connect two LANs via internet so that the hosts in different remote LANs are able to communicate with each as if they are in the same LAN.

For example, I am the network administrator of a regional office, I need to let my office staff can visit the headquarter's servers and resources, and vice versa. I know that the modem router in my office and the device in headquarter both support IPSec VPN feature, so I decide to set up a VPN connection with the headquarter office.

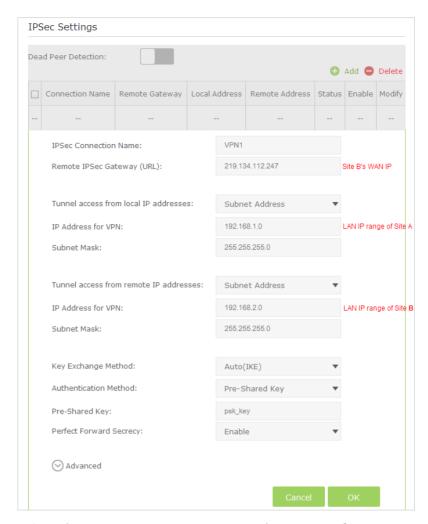
The following diagram is a typical VPN topology. Here Site A refers to regional office's network (local network). And Site B

refers to the headquarter's network (remote network) which I want to connect.



How can I do that?

- 1. Make sure of the topology you want to build and record site A (local network) and site B (remote network)'s LAN IP and WAN IP.
- 2. Configuration on site A (local network).
 - 1) Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
 - 2) Go to Advanced > Network > IPSec VPN to open the configuration page. Click Add to set up a VPN tunnel.



- 3) In the IPSec Connection Name column, specify a name.
- 4) In the Remote IPSec Gateway (URL) column, Enter Site B's WAN IP address.
- 5) Configure Site A's LAN:

In the Tunnel access from local IP addresses column, here we take Subnet Address as an example. Then input the LAN IP range of Site A in the IP Address for VPN column, and input Subnet Mask of Site A.

6) Configure Site B's LAN:

In the Tunnel access from local IP addresses column, here we take Subnet Address as an example. Then input the LAN IP range of Site B in the IP Address for VPN column, and input Subnet Mask of Site B.

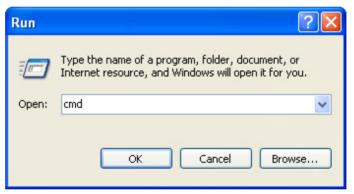
7) Select the Key Exchange Method for the policy. We select Auto(IKE) here.

8) Enter the Pre-Shared Key for IKE authentication. Then keep Perfect Forward Secrecy enabled.

Note:

Make sure Site A and Site B use the same key.

- 9) Leave the Advanced Settings as default value. Then click OK to save.
- **3.** Configuration on Site B (remote network). Refer to step 2 configuration on Site A and make sure that Site A and Site B use the same pre-shared keys and Perfect Forward Secrecy settings.
- **4.** The Status column will change to UP if the VPN connection has been set up successfully.
- **5.** Check the VPN connection. You can ping site B' LAN IP from your computer in site A to verify that the IPSec VPN connection is set up correctly.
 - Tips: To check the VPN connection, you can do the following.
 - 1. On the host in Site A, press [Windows Logo] + [R] to open Run dialog. Input "cmd" and hit OK.



2. In the CLI window, type in "ping 192.168.2.x" ("192.168.2.x" can be IP address of any host in Site B). Then press [Enter].

```
Microsoft Windows XP [Version 5.1.2600]

(C) Copyright 1985-2001 Microsoft Corp.

C: Wsers Administrator)ping 192.168.2.100

Pinging 192.168.2.100 with 32 bytes of data:

Reply from 192.168.2.100: bytes=32 time(1ms ITL=128

Ping statistics for 192.168.2.100:

Packets: Sent = 4, Received = 4, Lost = 0 (0% loss).

Approximate round trip times in milli-seconds:

Minimum = 0ms, Maximum = 0ms, Average = 0ms

C: Wsers Administrator)
```

3. If Ping proceeds successfully (gets replies from host in Site B), the IPSec connection is working properly now.

Done!

Now IPSec VPN is implemented to establish a connection.

Note:

- 1. The product supports a maximum of ten simultaneous connections.
- 2. If one of the site has been offline for a while, for example, if Site A has been disconnected, on Site B you need to click Disable and then click Enable after Site A back on line in order to re-establish the IPSec tunnel.

13. 8. Set Up the IPv6 Tunnel

The IPv6 Tunnel feature helps you obtain IPv6 resources based on an IPv4 WAN connection or vice versa.

IPv6 Tunnel is a transition mechanism that enables IPv6-only hosts to reach IPv4 services or vice versa and allows isolated IPv6 hosts and networks to reach each other over IPv4-only infrastructure before IPv6 completely supplants IPv4. It is a temporary solution for networks that do not support native dual-stack, where both IPv6 and IPv4 run independently.

The modem router provides three tunneling mechanisms: 6to4, 6rd and DS-Lite. The way to set up 6rd and DS-Lite tunnel are similar.

13. 8. 1. Use the Public IPv6 Tunnel Service-6to4

The 6to4 tunnel is a kind of public service. If there is any 6to4 server in your network, you can use this mechanism to access IPv6 service. If your ISP provides you with an IPv4-only connection but you want to visit IPv6 websites, you can try to set up a 6to4 tunnel.

I want to:

Set up the IPv6 tunnel though my ISP doesn't provide me with the tunnel service.

How can I

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Network > IPv6 Tunnel.
- **3.** Tick the check box, select 6to4 as the tunneling mechanism and select a WAN connection from the drop-down list, then click Save.



Note

If there is no available WAN connection to choose, make sure you have connected to the internet and the connection type is not Bridge.

Done!

Now you can visit the IPv6 websites with the 6to4 tunnel.

Note:

Still not being able to access IPv6 resources means that not any 6to4 public server was found in your network. You can contact your ISP to sign up for IPv6 connection service.

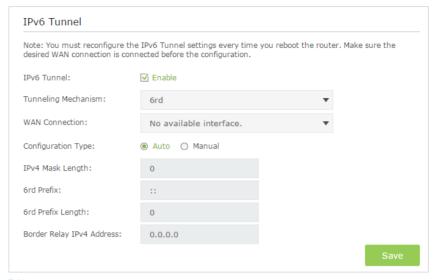
13. 8. 2. Specify the 6rd Tunnel with Parameters Provided by Your ISP

I want to:

Specify the 6rd tunnel with the parameters provided by my 6rd tunnel service provider.

How can I do that?

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > Network > IPv6 Tunnel.
- **3.** Tick the check box, select 6rd as the tunneling mechanism and select a WAN connection from the drop-down list.
- **4.** According to the parameters provided by your ISP, choose Auto or Manual. More parameters are needed if you choose Manual.
- 5. Click Save.



Note:

If there is no available WAN connection to choose, make sure you have connected to the internet and the connection type is not Bridge.

Done!

Now you can visit the IPv6 websites with the 6rd tunnel.

Tips:

The way to set up DS-Lite tunnel is similar to that of 6rd tunnel. If you are provided with an IPv6-only WAN connection and have signed up for DS-Lite tunnel service, specify the DS-Lite tunnel by referring to the steps above.

Chapter 14

Administrate Your Network

This chapter introduces how to change the system settings and administrate your modem router's network.

It contains the following sections:

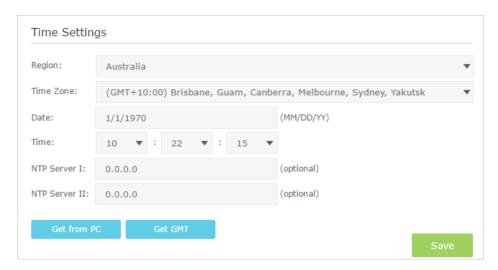
- Set System Time
- Update the Firmware
- Back up and Restore Configuration Settings
- Change the Administrator Account
- Local Management
- Remote Management
- System Log
- Monitor the Internet Traffic Statistics
- CWMP Settings
- SNMP Settings

14. 1. Set System Time

System time is the time displayed while the modem router is running. The system time you configure here will be used for other time-based functions like Parental Controls and Wireless Schedule. You can manually set how to get the system time.

Follow the steps below to set your system time.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > System Tools > Time Settings page.



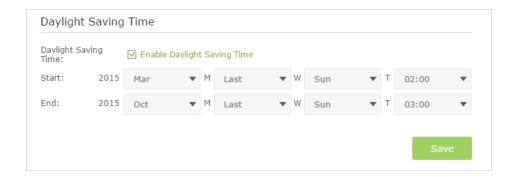
3. Configure the system time using the following methods:

Manually: Select your time zone and enter your local time.

Get from PC: Click this button if you want to use the current managing PC's time.

Get GMT: Click this button if you want to get time from the internet. Make sure your modem router can access the internet before you select this way to get system time.

- 4. Click Save.
- 5. After setting the system time, you can set Daylight Saving Time according to your needs. Tick the checkbox to enable Daylight Saving Time, set the start and end time and then click Save to make the settings effective.



14. 2. Update the Firmware

TP-LINK is dedicated to improving and richening the product features, giving you a better network experience.

We will inform you through the web management page if there's any update firmware available for your router. Also, the latest firmware will be released at TP-LINK official website, you can download it from the Support page of our website www.tp-link.com for free.

Note:

- 1. Make sure that you have a stable connection between the router and your computer. It is NOT recommended to upgrade the firmware wirelessly.
- 2. Make sure you remove any USB storage device connected to the router before the firmware upgrade to prevent data loss.
- 3. Back up your router configuration before upgrading the firmware.
- 4. Do NOT turn off the router during the firmware upgrade.

14. 2. 1. Online Upgrade

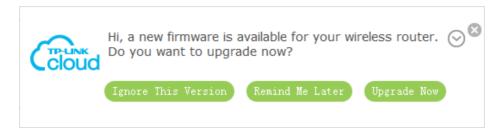
- 1. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 2. If there's any firmware update available for your router, the update icon will display on the top-right corner of the page. Click the icon to go to the Firmware Upgrade page.

Alternatively, you can go to Advanced > System Tools > Firmware Upgrade, and click Check for Upgrades to see if there's any new firmware.

Online Upgrade					
Latest Version:	1.2.0 0.8.0 v0050.0 Build 160121 Rel.50535n				
	Check for Upgrades				

▶ Tips:

If there's any new important firmware update for your router, you will see the notification (similar as shown below) on your computer when open a new web page. Click Upgrade now, and log in to the web management page. You will see the Firmware Upgrade page.



3. Focus on the Online Upgrade section, and click Upgrade.



4. Wait a few moments for the upgrading and rebooting.

14. 2. 2. Local Upgrade

- 1. Download the latest firmware file for the router from our website www.tp-link.com.
- 2. Visit http://tplinkmodem.net, and log in with the password you set for the router.
- 3. Go to Advanced > System Tools > Firmware Upgrade.
- 4. Focus on the Device Information section. Make sure the downloaded firmware file matches with the Hardware Version.
- 5. Focus on the Local Upgrade section. Click Browse to locate the downloaded new firmware file, and click Upgrade.



6. Wait a few moments for the upgrading and rebooting.

14.3. Back up and Restore Configuration Settings

The configuration settings are stored as a configuration file in the router. You can back up the configuration file to your computer for future use and restore the modem router

to a previous settings from the backup file when needed. Moreover, if needed you can erase the current settings and reset the modem router to the default factory settings.

To back up configuration settings

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Click Advanced > System Tools > Backup & Restore page.
- **3.** Click Backup to save a copy of the current settings to your local computer. A conf. bin file will be stored to your computer.

To restore configuration settings

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Click Advanced > System Tools > Backup & Restore page.



- 3. Click Browse to locate the previous backup configuration file, and click Restore.
- 4. Wait for the restoring and then the modem router will automatically reboot.

To reset the modem router to factory default settings

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Click Advanced > System Tools > Backup & Restore page.
- 3. Click Factory Restore to reset the modem router.
- **4.** Wait for the resetting and then the modem router will automatically reboot.

Note:

- 1. During the resetting process, do not turn off or reset the modem router.
- 2. We strongly recommend you back up the current configuration settings before resetting the modem router.

14. 4. Change the Administrator Account

Admin account is used to log in to the modem router's web management page. You are required to set the admin account at first login. You can also change it on the web page.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- **2.** Go to Advanced > System Tools> Administration page. Locate the Account Management section.



- 3. Enter the old password. Enter the new password and enter again to confirm.
- **4.** Click Save to make the settings effective.

14.5. Local Management

You can control the local devices' authority to manage the modem router via Local Management feature. By default all local connected devices are allowed to manage the modem router. You can also allow only one device to manage the modem router.

Follow the steps below to specify the local management.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- **2.** Go to Advanced > System Tools> Administration page. Locate the Local Management section.
- **3.** Keep the Port as the default setting. Enter the IP address or MAC address of the local device to manage the modem router.



4. Click Save to make the settings effective. Now only the device (192.168.1.100) can manage the modem router. If you want that all local devices can manage the modem router, just leave the IP/MAC Address field blank.

14. 6. Remote Management

By default, the remote devices are not allowed to manage the modem router from the internet.

Follow the steps below to allow remote devices to manage the modem router.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- **2.** Go to Advanced > System Tools> Administration page. Locate the Remote Management section.



- 3. Tick the checkbox to enable Remote Management. Keep the Port as the default setting. Leave the IP/MAC Address field blank. If you just want to allow a specific device to manage the modem router, you can enter the IP address of the remote device in the IP/MAC Address field.
- **4.** Click Save to make the settings effective. Now, all devices on the internet can log in to http://modem router's WAN IP address: port number (such as http://113.116.60.229:80) to manage the modem router.

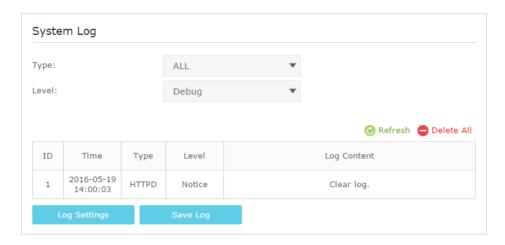
Tips:

- 1. You can find the WAN IP address of the router on Basic > Network Maps > Internet.
- 2. The router's WAN IP is usually a dynamic IP. Please refer to Set Up a Dynamic DNS Service Account if you want to log in to the router through a domain name.

14.7. System Log

System Log can help you know what happened to your modem router, facilitating you to locate the malfunctions. For example when your modem router does not work properly, you will need to save the system log and send it to the technical support for troubleshooting.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Click Advanced > System Tools > System Log page.



To view the system logs:

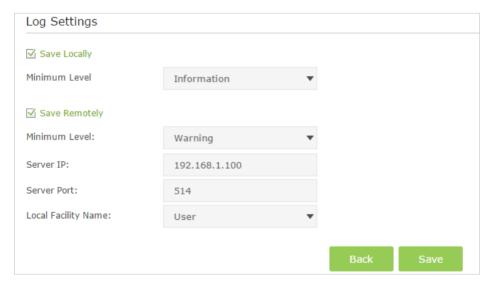
You can view specific system logs by selecting the log Type and Level. Click Refresh to refresh the log list.

To save the system logs:

You can choose to save the system logs to your local computer or a remote server.

Click Save Log to save the logs in a txt file to your computer.

Click Log Settings to set the storage path of logs.



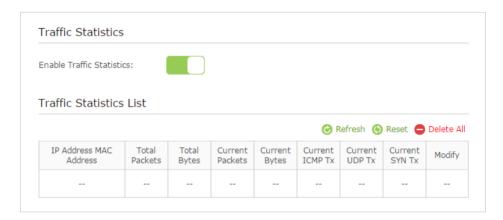
- Save Locally: Select this option to cache the system log to the router's local memory, select the minimum level of system log to be saved from the drop-down list. The logs will be shown in the table in descending order on the System Log page.
- Save Remotely: Select this option to send the system log to a remote server, select
 the minimum level of system log to be saved from the drop-down list and enter the
 information of the remote server. If the remote server has a log viewer client or a

sniffer tool implemented, you can view and analyze the system log remotely in realtime.

14. 8. Monitor the Internet Traffic Statistics

The Traffic Statistics page displays the network traffic of the LAN-WAN and WLAN-WLAN sent and received packets, allowing you to monitor the volume of internet traffic statistics.

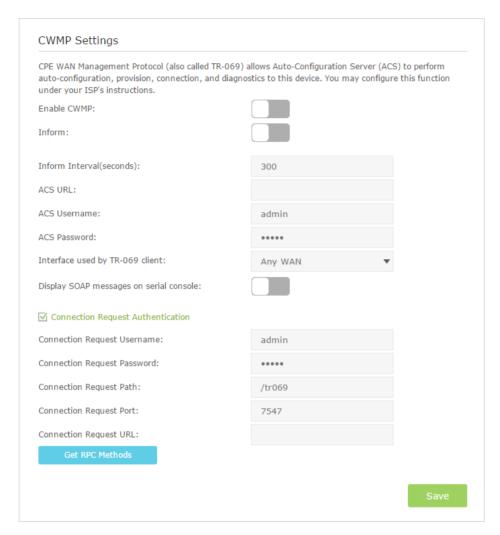
- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > System Tools > Statistics.
- **3.** Toggle on Enable Traffic Statistics, and then you can monitor the traffic statistics in Traffic Statistics List section.



14.9. CWMP Settings

The modem router offers CWMP feature. The function supports TR-069 protocol which collects information, diagnoses the devices and configures the devices automatically via ACS (Auto-Configuration Server).

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- 2. Go to Advanced > System Tools > CWMP Settings page.



- Enable CWMP: Toggle On to enable the CWMP (CPE WAN Management Protocol) feature.
- Inform: Enable this feature to send an Inform message to the ACS (Auto Configuration Server) periodically.
- Inform Interval: Enter the time interval in seconds when the Inform message will be sent to the ACS.
- ACS URL: Enter the web address of the ACS which is provided by your ISP.
- ACS Username/Password: Enter the username/password to log in to the ACS server.
- Interface used by TR-069 client: Select which interface to be used by the TR-069 client.
- Display SOAP messages on serial console: Toggle to enable or disable this feature.
- Connection Request Authentication: Select this checkbox to enable authentication for the connection request.
- Connection Request Username/Password: Enter the username/password for the ACS server to log in to the router.
- Connection Request Path: Enter the path for the ACS server to log in to the router.

- Connection Request Port: Enter the port that connects to the ACS server.
- Connection Request URL: Enter the URL that connects to the ACS server.
- Get RPC methods: Click to get the methods to support CWMP.

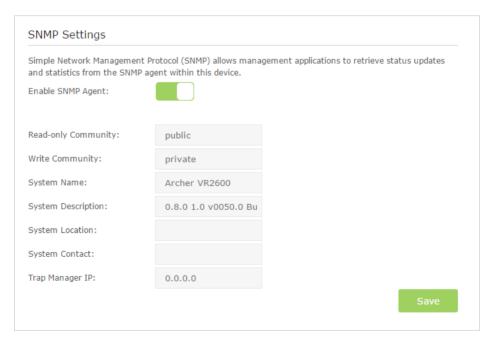
Click Save to make the settings effective.

14. 10. SNMP Settings

SNMP (Simple Network Management Protocol) has been widely applied in the computer networks currently, which is used for ensuring the transmission of the management information between two nodes. In this way, network administrators can easily search and modify the information on any node on the network. Meanwhile, they can locate faults promptly and implement the fault diagnosis, capacity planning and report generating.

An SNMP Agent is an application running on the modem router that performs the operational role of receiving and processing SNMP messages, sending responses to the SNMP manager, and sending traps when an event occurs. So a router contains SNMP "agent" software can be monitored and/or controlled by SNMP Manager using SNMP messages.

- 1. Visit http://tplinkmodem.net, and log in with the password you set for the modem router.
- **2.** Go to Advanced > System Tools > SNMP Settings page.



• Enable SNMP Agent: Toggle On to enable the built-in SNMP agent that allows the router to operate as the operational role in receiving and processing of SNMP

messages, sending responses to the SNMP manager, and triggering SNMP traps when an event occurs.

- Read-only Community: Displays the default public community string that protects the router from unauthorized access.
- Write Community: Displays the default read and write community string that protects the router from unauthorized changes.
- System Name: Displays the administratively-assigned name for this managed device.
- System Description: Displays the textual description of the managed device. This value should include the full name and version identification of the system's hardware type, software operating-system, and networking software.
- System Location: Displays the physical location of this device (e.g., telephone closet, 3rd floor).
- System Contact: Displays the textual identification of the contact person for this managed device, together with information on how to contact this person.
- Trap Manager IP: Displays the IP address of the host to receive the traps.

You are suggested to keep the default settings. Click Save to make the settings effective.

Appendix A: Troubleshooting

T1. How do I restore my modem router's configuration to its factory default settings?

There are two ways to reset the modem router:

- Method 1: Use the Reset button. For details, refer to the related button description.
- Method 2: Use the Backup & Restore page. For details, refer to the instructions in *To reset the modem router to factory default settings*.

Note: Once the modem router is reset, the current configuration settings will be lost and you will need to reconfigure the modem router. ■

T2. What can I do if I forgot my password?

Web management page password:

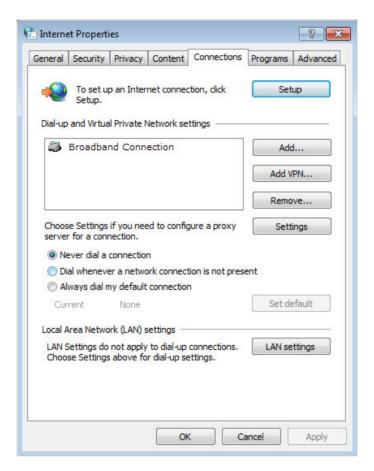
Restore the modem router to its factory default settings and then set a new password.

Wireless network password:

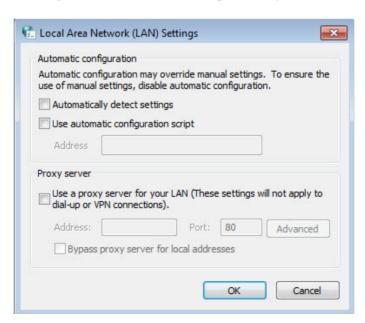
- 1. The default Wireless Password/PIN is printed on the product label of the modem router.
- 2. If the default wireless password has been changed, log in to the modem router's web management page and go to Basic > Wireless to retrieve or reset your password.

T3. What can I do if I cannot log in to the modem router's web management page?

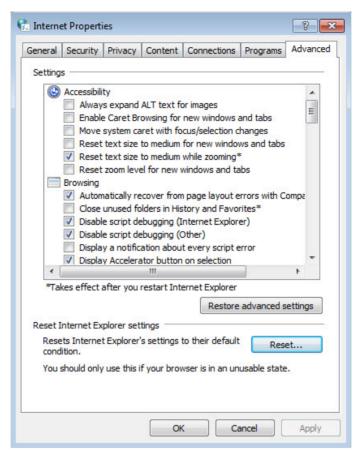
- Make sure the modem router connects to the computer correctly and the corresponding LED indicator(s) light up.
- Make sure the IP address of your computer is configured to obtain an IP address automatically and obtain DNS server address automatically.
- Make sure the default access http://192.168.1.1 is correctly input.
- Check your computer's settings:
 - 1) Go to Start > Control Panel > Network and Internet, and click View network status and tasks;
 - 2) Click Internet Options on the bottom left;
 - 3) Click Connections, select Never dial a connection;



4) Click LAN settings, deselect the following three options and click OK;



5) Go to Advanced > Restore advanced settings, click OK to save the settings.



- Change a web browser or computer and log in again.
- Reset the modem router to factory default settings.
 - Note: You'll need to reconfigure the modem router to surf the internet once the modem router is reset.

Open a web browser and log in again. If login fails, please contact the technical support.

T4. What can I do if I cannot access the internet?

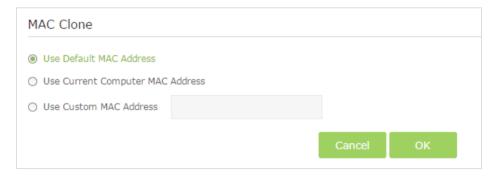
- 1. Check to see if all the connectors are connected well, including the telephone line, Ethernet cables and power adapter.
- 2. Check to see if you can log in to the web management page of the modem router. If you can, try the following steps. If you cannot, please set your computer by referring to T3 and then try to see if you can access the internet. If the problem persists, please go to the next step.
- **3.** Consult your ISP and make sure all the VLAN ID (VDSL), VPI/VCI (ADSL), Connection Type, account username and password are correct. If there are any mistakes, please correct the settings and try again.
- 4. Refer to T5 to clone the MAC address.

- 5. If you still cannot access the internet, please restore your modem router to its factory default settings and reconfigure your modem router by following the instructions in *Use Quick Setup Wizard*.
- **6.** Please contact our Technical Support if the problem still exists.

T5. How to configure MAC Clone?

You can manually change the MAC address of the modem router. It is helpful when your internet access account provided by your ISP is bound to one specific MAC address, in other words, your ISP just permits only one computer with the authenticated MAC address to access the internet. In this case, you can use MAC Clone to allow more computers to access the internet via the same account.

- 1. Visit http://tplinkmodem.net, and log in with password you set for the modem router.
- 2. Go to Advanced > Network > Internet page. Click the Add icon, and scroll down to get the MAC Clone section.



- If you are using the computer with the authenticated MAC address to access the modem router, please select Use Current Computer MAC Address.
- If you know the authenticated MAC address, please select Use Custom MAC Address and then enter the address.
- **3.** Click OK to make the settings effective.

T6. What can I do if I cannot find my wireless network or I cannot connect the wireless network?

- > If you fail to find any wireless network, follow the steps below:
- 1. Make sure the wireless function is enabled if you're using a laptop with built-in wireless adapter. You can refer to the relevant document or contact the laptop manufacturer.
- 2. Make sure the wireless adapter driver is installed successfully and the wireless adapter is enabled. You can refer to the relevant document or contact the wireless adapter manufacturer.

- If you can find other wireless network except your own, follow the steps below:
- 1. Check the Wi-Fi LED indicator on your wireless router/modem;
- 2. Make sure your computer/device is still in the range of your router/modem, move closer if it is currently too far away;
- **3.** Go to Basic > Wireless page, and check the wireless settings, double check your Wireless Name and the SSID is not hidden.
- 4. Connect to wireless network.
- If you can find your wireless network but fail to connect, follow the steps below:
- 1. Authenticating problem, password mismatch.
 - Sometimes it will ask you to type in a PIN number when you connect to the wireless network for the first time. This PIN number is different from the Wireless Password/Network Security Key, usually you can only find it on the label of your modem router.



2) If you cannot find the PIN or PIN failed, you may choose "Connecting using a security key instead", and then type in the Network Security Key/Wireless Password:



- 3) If it continues on saying network security key mismatch, it is suggested to confirm the wireless password on your modem router.
 - Note: Wireless password/Network Security Key is case sensitive.



- 4) Connect to wireless network.
- 2. Windows was unable to connect to XXXX /Cannot join this network/Taking longer than usual to connect to this network.
 - 1) Check the wireless signal strength of your network, if it is weak (1~3 bars), please move the router closer and try again;
 - 2) Change the wireless Channel of the router to 1,6,or 11 to reduce interference from other networks;
 - 3) Re-install or update the driver for your wireless adapter of the computer;
 - 4) Connect to wireless network.

T7. How can I change my computer's settings to obtain an IP address automatically?

To change the computer's network settings, follow the steps below.

- For MAC OS X:
- 1) Click the Apple icon, and select System Preferences from the drop-down list.
- 2) Click the Network icon.
- 3) Select Ethernet (for wired connection) or Wi-Fi (for wireless connection) in the left panel, then click Advanced.
- 4) Click TCP/IP.
- 5) From the Configure IPv4 drop-down list, select Using DHCP.
- 6) Click OK.
- For Windows 7/8/8.1/10:
- 1) Right-click the Network icon on the system tray and select Open Network and Sharing Center > Change adapter settings.

- 2) Right-click your network connection (wired or wireless) and select Properties.
- 3) Double-click Internet Protocol Version 4 (TCP/IPv4).
- 4) Select both Obtain an IP address automatically and Obtain DNS server address automatically, then click OK.
- 5) Click OK again to save your configuration.
- For Windows XP:
- 1) Right-click the Network icon on the system tray and select Open Network Connections.
- 2) Right-click your network connection (wired or wireless) and select Properties.
- 3) Double-click Internet Protocol (TCP/IP).
- 4) Select both Obtain an IP address automatically and Obtain DNS server address automatically, then click OK.
- 5) Click OK again to save your configuration.

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CE Mark Warning



This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

RF Exposure Information

This device meets the EU requirements (1999/5/EC Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

Restricted to indoor use.



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.



Safety Information

- When product has power button, the power button is one of the way to shut off the product; when there is no power button, the only way to completely shut off power is to disconnect the product or the power adapter from the power source.
- Don't disassemble the product, or make repairs yourself. You run the risk of electric shock and voiding the limited warranty. If you need service, please contact us.
- · Avoid water and wet locations.
- Adapter shall be installed near the equipment and shall be easily accessible.
- The plug considered as disconnect device of adapter.

Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.

For EU/EFTA, this product can be used in the following countries:

AT	BE	BG	CH	CY	CZ	DE	DK
EE	ES	FI	FR	GB	GR	HR	HU
IE	IS	IT	LI	LT	LU	LV	MT
NL	NO	PL	PT	RO	SE	SI	SK

Explanation of the symbols on the product label

Symbol	Explanation
===	DC voltage
	RECYCLING
	This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.
	User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.