

TP-Link Compliance Statement – EU Data Act

As of September 5, 2025

TP-Link Systems Inc. is committed to compliance with the EU Data Act (Regulation (EU) 2023/2854). This regulation, which came into force on January 11, 2024, and will apply from September 12, 2025, aims to promote data sharing and innovation. We create innovative networking and smart home products and are committed to transparency, data access, and responsible data handling.

Transparency and User Control

In accordance with the EU Data Act, we provide all users with information about what data is collected by TP-Link's connected products and related services (as those terms are defined in the Act), how the data is used and shared and how users can control their data. Please contact your TP-Link representative or privacy@tp-link.com for information about specific products or services.

Data Access and Portability

We provide our customers with free access to data generated by their use of our smart devices, networking products, and related services:

- Users can access data generated by their devices via the TP-Link app or web-based interface.
- Users may request the transfer of their data to third parties of their choice in a structured, commonly used, and machine-readable format.

Government Access

In cases of exceptional need (e.g., a public emergency), TP-Link is committed to cooperating with lawful data requests from public authorities. Under the EU Data Act, such requests must be proportionate, justified and limited to what is strictly necessary.

The EU Data Act also requires companies to assess whether a non-EU government request for non-personal data held in the EU aligns with EU law and is based on legal authorization. TP-Link complies with legitimate law enforcement requests, such as subpoenas, and is prepared to conduct the assessment of non-EU government requests as needed.

How to Contact Us

For questions regarding this statement or to exercise your rights under the EU Data Act, please contact us by emailing privacy@tp-link.com.