

## TP-Link Warranty Terms and Conditions for Repainting Camera Housing

To support customization needs while ensuring the continued safe and effective operation of TP-Link camera devices, the following specific conditions apply to any product whose external housing has been repainted or resprayed:

### 1. Permitted Repainting Scope

- Repainting is strictly limited to the external surface of the camera housing only.
- No internal components (including lenses, sensors, connectors, microphone, speaker, PIR sensor, or IR LEDs) may be exposed to, or affected by, repainting or related preparation processes.
- The repainting process must not involve disassembly of the device, and no openings or vents should be obstructed or compromised.

### 2. Warranty Exclusions for Repainted Devices

The TP-Link product warranty does not cover any faults, defects, or failures that result directly or indirectly from repainting, including but not limited to:

- **Lens contamination** (blurring, glare, or image noise).
- **Thermal management impairment** (leading to overheating or component failure).
- **Audio malfunctions** (due to paint ingress into microphones or speakers).
- **Infrared (IR) night vision failures** (if IR LEDs are obscured).
- **PIR motion detection issues** (if sensors are covered).
- **Housing corrosion or structural damage** caused by incompatible paints or solvents.

### 3. TP-Link Inspection Rights

TP-Link reserves the right to inspect any returned product that has been repainted. If the inspection finds that the repainting has contributed to or caused the reported fault, the warranty claim will be declined.

### 4. Customer Responsibility

- Customers choosing to repaint their devices do so at their own risk.
- TP-Link will not be held liable for any loss of functionality, durability, or safety caused by improper repainting.

### 5. Legal Disclaimer

TP-Link shall bear no responsibility for any third-party losses, damages, or legal disputes arising from user modifications, including but not limited to:

- **Property damage** caused by paint contamination of neighboring surfaces.
- **Privacy disputes** resulting from modified devices becoming less visible (such as repainting the camera to match the wall color, causing it to be overly discreet).
- Any other legal consequences or liabilities caused by customer-initiated repainting or modification.