

# Easy Wi-Fi Extension Flexible Placement AC 1200 Wi-Fi Range Extender RE350K

1910011514 REV 1.0.0

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# 1

# Introduction

This chapter covers the following topics:

- Product Overview
- Appearance

# Product Overview

# What does the Range Extender actually do?

TP-LINK's **AC1200 Wi-Fi Range Extender**, model **RE350K**, is a compact, wall-plug extender that provides a robust Wi-Fi signal extension to expand wireless connectivity to those hard-to-reach areas throughout your home and Small Office/Home Office (SOHO) environment. With super-fast speed, the extender delivers up to 1200Mbps, providing reliable connections for bandwidth-intensive needs such as HD/4K video streaming and online gaming.

The Range Extender provides two easy-to-use setup options to extend your existing Wi-Fi network.

Option One: <u>Setup Using the Mobile App</u>

Option Two: Setup Using a Computer

Before connecting the extender to your network, please read through this user guide to familiarize yourself with the AC1200 Wi-Fi Range Extender.

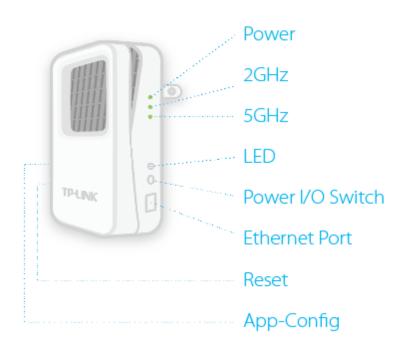
# Support for the 802.11ac wireless technology

With IEEE 802.11ac-supported wireless technology, the range extender can transmit wireless data at the rate of up to 300Mbps with 2.4GHz and 867Mbps with 5GHz; it's 3 times faster than the standard 802.11n speed. The range extender is also compatible with all IEEE 802.11n, IEEE 802.11a, IEEE 802.11b, and IEEE 802.11g products.

# Main features

- Complies with IEEE 802.11ac
- Supports built-in DHCP server
- Supports firmware update
- Supports web-based management
- Supports mobile app management

# Appearance



### **Buttons**

- LED: Press this button to turn the status LEDs on or off.
- Power I/O Switch: Slide the Power switch to turn the extender on or off.
- **App-Config:** Press this button for 2 seconds until the 2.4GHz and 5GHz LEDs blink to initiate the App-Config process.
- Reset: Press this button for 2 seconds until all LEDs blink once to reset the Range Extender to factory defaults.

**Ethernet Port:** The 10/100Mbps RJ45 Ethernet port is used to add wireless connectivity to an Ethernet-enabled device such as Internet TV, DVR, or game console. Please note that this port **cannot** be used to connect the extender directly to the router.

### **LED** Indicators

Name	Status	Indication			
	Blinking Green	The extender is initializing or updating firmware.			
Power	Green	The extender is ready for use.			
	Off	The extender is powered off.			
2.4GHz	Blinking Green	App-Config is initiated.			
	Green	The extender is connected to the primary network over 2.4GHz.			
	Amber	The extender is connected but too far away from the router.			
	Off	No connection.			

5GHz	Blinking Green	App-Config is in progress.
	Green	The extender is connected to the primary network over 5GHz.
	Amber	The extender is connected but too far away from the router.
	Off	No connection.



# **Connect the Extender** to the Internet

This chapter covers the following topics:

- Before You Begin
- Safety Information
- Quick Setup

# Before You Begin

# Where should I place my Range Extender?

The operating distance range of your wireless connection can vary significantly depending on the physical position of the wireless devices. Factors that can weaken signals by getting in the way of your network's radio waves are motor-driven appliances or obstructions, and walls. Typical ranges vary based on the types of materials and background RF (Radio Frequency) noise in your home or office.

In order to optimize the performance of the AC1200 Wi-Fi Range Extender, please read through the information below that describes the **ideal location** to place your Range Extender. Make sure that the extender is always within the wireless coverage of the wireless router.

 Halfway – Generally, the ideal placement for the extender is halfway between your wireless router and wireless devices. If the wireless signal is not satisfactory, you should relocate the extender closer to the router.



• **No Obstacles** – Clear obstacles around the extender or place it in an open corridor or a spacious location.

• No Interference – To minimize signal interference, choose a location away from Bluetooth® devices and other household electronics such as cordless phones, microwave ovens, and baby monitors, etc.



# Safety Information

Please read and observe the following information for the safe and proper use of the Range Extender to prevent any unanticipated damage.

- Place the extender in a well-ventilated location, far from direct sunlight or any heat sources.
- Leave at least 2 inches (5cm) of space around the extender for heat dissipation.
- Turn off and unplug the extender during a lightning storm to avoid electronic shock or fire.
- Operating temperature of the extender should be 0°C~40°C (32°F~104°F).
- Operating humidity of the extender should be 10%~90% RH (Non-condensing).

# Quick Setup

There are two easy setup options to extend your Wi-Fi network.

# Setup Using the Mobile App



The Kasa app requires a mobile device running iOS 8 or later; or Android 4.1 or later. The extender can also be configured <u>via a web</u> <u>browser</u>.

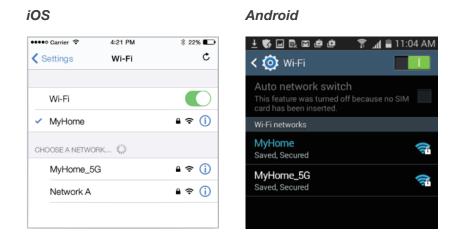
# Download TP-LINK Kasa app

Search for and download the **Kasa** mobile app in the App Store or Google Play, or simply scan the QR code.



# 2 Connect to your Wi-Fi Network

Go to your mobile device's Settings and connect to your home Wi-Fi network that you wish to extend.



### useri 💷 and Statute T DOLLAR 100N \*\*\*\*\* ALC: NO 100% ć < + Plug in your Range Extender Start Configuration Mode Plug in your Range Extender midway Press the APP CONFIG button and wait between your router and the area. until the 2 bottom lights on the other side are blinking green. with weak WI-FI. My Range Extender MARLESS CLICK TH 3 Ц Mash W-D Area Total Clients ~ -HETWORE D STALLS 2.4 MyHome\_EXT MyHome\_6G\_EXT NEXT NECT

If the 2.4GHz and 5GHz LEDs do not change from blinking to solid, please refer to <u>Setup Using a Computer</u>.

### 3 Extend your Wi-Fi Network

Launch Kasa and follow the app instructions to extend your Wi-Fi network.

## 4 Connect to Extended Network

Unless you customized the extended network names during the configuration, the extender adds \_*EXT* to the end of the main network's SSIDs and uses the same Wi-Fi password.

# Setup Using a Computer

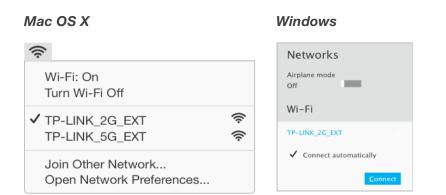
# 1 Plug In

Plug in the Range Extender to an electrical wall outlet near your router. Toggle the Power switch to On and wait until the Power () LED is lit and solid green.



### 2 Connect via Wireless

Disconnect the Ethernet (wired) connection from your computer (if any). Click the  $\clubsuit$  (Wi-Fi) icon on the taskbar and connect to the extender's network (e.g. *TP-LINK\_2G\_EXT* or *TP-LINK\_5G\_EXT*). No password is needed to connect.



# 3 Log In

Launch a web browser and type: http://tplinkrepeater.net (or http://192.168.0.254) into the URL field. Enter admin (all lowercase) for both username and password to log in.



If this is your first time logging into the extender's web-based interface, you are prompted to create a new username and password. Please do so, or you can change the admin account at a later time. Refer to <u>Changing admin</u> account.

New Username:	username	
New Password:	•••••	
	Low Middle H	ligh
Confirm Password:	•••••	<b>Ø</b>

### 4 Extend your Wi-Fi Network

Follow the **Quick Setup** wizard to extend your 2.4GHz and 5GHz Wi-Fi networks.

a) Select your region and click

 2.4GHz Host Network
 Wireless Settings

 Region
 5GHz Host Network

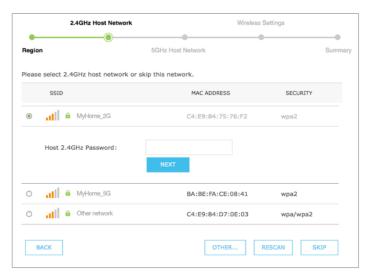
 Summary

 Region:
 United States

 EXIT
 NEXT

Per FCC regulations, all wireless products marketed in the U.S. are fixed to the U.S. region.

b) Select your router's 2.4GHz network and enter your Wi-Fi password, then click **NEXT**.



If your network name (SSID) is hidden, click OTHER... to enter your 2.4GHz network settings.

Select your router's 5GHz network and enter your Wi-Fi password, C)

		Settings
Region 50	GHz Host Network	Summa
Please select 5GHz host network or skip this	s network.	
SSID	MAC ADDRESS	SECURITY
● .11 â MyHome_5G	E8:DE:27:42:54:F4	wpa2
Host 5GHz Password:		
	NEXT	
O 📊 🔒 MyHome_2G	64:66:B3:5F:A7:E6	wpa/wpa2
O 📊 🔒 Other network	C2:E9:84:F1:66:A4	wpa/wpa2

If your network name (SSID) is hidden, click OTHER... to enter your 5GHz network settings.

If your router does not support 5GHz wireless band, click SKIP to continue.

d) On the Wireless Settings screen, you can either copy and use the same SSIDs as your main (host) networks, or create new names for

the extended networks, then

2.4GHz Host Network		Wireless Settings	
Region	5GHz Host Net	work	Summar
Extended 2.4GHz SSID:	MyHome_2G_EXT	COPY HOST SSID	
	Hide SSID broadcast		
Note: The extended 2.40	GHz password is the same as yo	our Host password.	
Extended 5GHz SSID:	MyHome_5G_EXT	COPY HOST SSID	
	Hide SSID broadcast		
Note: The extended 5GH	Iz password is the same as you	r Host password.	
BACK			NEXT

To prevent your SSIDs from being seen by others, select the Hide SSID broadcast checkbox.

e) Verify your extended wireless settings and click . The extender applies the settings and automatically reboots. Once the connection is established, the 2.4GHz and 5GHz LEDs on the extender should turn on and stay solid.

	2.4GHz Host Network			Wireless Settings	
Region		5GHz Host N	letwork		Summary
Ļ	2.4GHz SGHz			2.4GHz SGHz	
Ro	uter		Ran	ge Extender	
Route	r		Range Ext	tender	
2.4GHz Wirele	55		2.4GHz Wirel	055	
SSID:	MyHome		SSID:	MyHome_EXT	
Password:	1234567890		Hide SSID:	On	
			Password:	1234567890	
5GHz Wireless					
SSID:	MyHome_5G		5GHz Wireles	s	
Password:	1234567890		SSID:	MyHome_5G_EXT	
			Hide SSID:	On	
			Password:	1234567890	
BACK					FINISH



2.4GHz and 5GHz Wi-Fi LEDs

**Green:** Good connection. **Amber:** Connection is established, but the extender is too far away from the main (host) router. **Off:** No connection.

### 5 Relocate your Extender

a) Plug in the extender to an electrical outlet around the midpoint between your router (Host Network) and the weak signal area.

 b) Wait for the extender to reconnect and both Wi-Fi (2.4GHz and 5GHz) LEDs are lit a solid green. If not, relocate the extender closer to the router.

Unless you customized the extended network names during the configuration (step 4d), the extender adds \_*EXT* to the end of the main network's SSIDs and uses the same Wi-Fi password.

For example: If the SSIDs of your main Wi-Fi network are *MyHome* (for 2.4GHz) and *MyHome\_5G* (for 5GHz). The extended network's SSIDs will be *MyHome\_EXT* and *MyHome\_5G\_EXT*.





# Manage the Range Extender

This chapter covers the following section:

- Manage via Web Interface
- Other Functions

# Manage via Web Interface

The Range Extender's web-based interface allows you to do more advanced configuration for your extended network. Please make sure that you connect your computer or mobile device to the extended network before any configuration.

# Changing admin account

The default admin account credentials to log into the extender's web interface are **admin** (all lowercase) for both username and password. It is strongly recommended that you change the default to something unique.

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field.
- 2) Log in using the admin credentials.
- 3) Go to Settings > System Tools > Admin Account.

Admin Account		?
Old Username:		
Old Password:		
New Username:		
New Password:	Low Middle High	
Confirm Password:		
		SAVE

- Enter your current username and password into the Old Username and Old Password fields respectively.
- 5) Enter your new username and password into the **New Username** and **New Password** fields, then enter the password again to confirm.
- 6) Click SAVE to confirm the changes.



# Dashboard

After the initial setup, you will be taken to the dashboard (or control panel) of the Range Extender every time you log in. The dashboard displays the current status of your extended networks. To view the additional information about the main (host) network or see who's currently connected to your extended network, simply click on the icon.

### To access the dashboard:

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- You should be redirected to the dashboard automatically. If not, go to Settings > Status.

				?
	2,4GHz 5GHz	2.4	GHz 5GHz	
Internet	Router	Range Extend	er	Clients
Range Exten	der			
Extended 2.4GHz		Extended 5GHz		
SSID:	MyHome_EXT	SSID:	MyHome_5G_EXT	
MAC Address:	00:4C:52:06:07:74	MAC Address:	00:4C:52:06:07:76	5
Uplink Signal:	60%	Uplink Signal:	20%	
Uplink Speed:	108 Mbps	Uplink Speed:	81 Mbps	
Link Uptime:	2 hours 5 mins	Link Uptime:	2 hours 5 mins	
Wired		General Info		
DHCP Server:	Auto (Off)	Uptime:	2 hours, 6 minutes,	, 18 secon
IP Address:	10.30.31.181			
Туре:	Dynamic IP			

Normal network connection status.



The Range Extender is not connected to the router.



• The Range Extender is connected to the router, but Internet is not available.



 The Range Extender is partially connected to the router. Make sure the extender is set to obtain an IP address automatically under Settings > Network > Network Settings.

		즉   즉 ☐ 즉   즉 2.4GHz 5GHz ☐ 2.4GHz 5GHz	
Internet	Router	Range Extender	Clients

Wi-Fi icon indicators for 2.4GHz and 5GHz:

Wi-Fi Icon	Indication
	A secure Wi-Fi connection.
((r.	A non-secure Wi-Fi connection.
2.4GHz 5GHz	No Wi-Fi connection.

# Extending another Wi-Fi network

If you want to change the extender's connection to another Wi-Fi network, you can either go through the Quick Setup again or follow the steps below without using the Quick Setup.

### To extend another Wi-Fi network without using Quick Setup:

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 2) Go to Settings > Wireless > Connect to Network.

Connect to Host Netwo	ork	?
2.4GHz Network:	Connect to 2.4GHz Network	
	WIRELESS SCANNER	
Host 2.4GHz SSID:	MyHome_EXT	
Host 2.4GHz Security:	WPA2-PSK	•
Host 2.4GHz Password:	1234567890	
5GHz Network:	☑ Connect to 5GHz Network	
	WIRELESS SCANNER	
Host 5GHz SSID:	MyHome_5G_EXT	
Host 5GHz Security:	WPA2-PSK	•
Host 5GHz Password:	1234567890	
		SAVE

- 3) Select the **Connect to 2.4GHz Network** checkbox to extend the 2.4GHz band of the main (host) network.
- 4) Click WIRELESS SCANNER to scan for available 2.4GHz networks near you.
- 5) Select the Wi-Fi network that you wish to extend from the list.



If your Wi-Fi network doesn't appear on the list, its SSID may be hidden, click 🔀 to close the list and enter the **SSID**, **Security**, and **Password** of the main (host) network. These fields are case-sensitive.

- 6) Enter the Wi-Fi password of the selected network.
- 7) If your router supports the 5GHz band, repeat step **3** to **6** to extend the 5GHz network.
- 8) Click SAVE to apply your settings.

# **Extended Network Settings**

You can change or hide the network name (SSID) of the extended network. However, you cannot change the extender's Wi-Fi security. You must use the same Wi-Fi password of the main (host) network to connect to the extended network.

### To change the extended network's SSID:

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 2) Go to Settings > Wireless > Extended Network.
- 3) Change the following Wi-Fi settings.

Extended 2.4GHz:	🗹 Enable		
Extended 2.4GHz SSID:	MyHome_EXT	COPY HOST SSID	
	Hide SSID broadcast		
	a president is the same as your H	test second	
Note: The extended 2.4GHz	z passworu is the same as your r	lost password.	
Note: The extended 2.4GH:	z passworu is the same as your r	lost password.	
		iost password.	
		iost password.	
Extended 5GHz:		COPY HOST SSID	
Extended 5GHz:	I Enable		
Note: The extended 2.4GH2 Extended 5GHz: Extended 5GHz SSID:	✓ Enable MyHome_5G_EXT	COPY HOST SSID	

- a) **Extended 2.4GHz** and **Extended 5GHz**: The extended network is enabled by default. Deselect **Enable** if you do not want to use the extender's 2.4GHz or 5GHz band.
- b) Extended 2.4GHz SSID and Extended 5GHz SSID: You can either enter a new name or click COPY HOST SSID to use the same SSID of the main (host) network.
- c) **Hide SSID broadcast:** Select this checkbox to hide the extender's SSID from the Wi-Fi network list.
- 4) Click **SAVE** to save the extended network settings.

# Wi-Fi Access Control

By default, any wireless devices can connect to the extended network through the SSID. To increase network security, you can restrict access to the Wi-Fi network of your extender using the Access Control function.



It is strongly recommended that you use a computer with a wired connection to configure and enable the Access Control function.

If you use a wireless device to manage the Access Control, make sure that you add the device to the Whitelist first.

### To restrict access:

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 2) Go to Settings > Wireless > Access Control.
- 3) Toggle **On** to enable the Access Control function.

Access Control		?	
Access Control:	On		

4) Under Access Mode, select Blacklist or Whitelist.

Access Mode		
Default Access Mode:	Blacklist	O Whitelist

- **Blacklist:** The devices in this list **are not** allowed to connect to the extended network.
- Whitelist: Only the devices in this list **are** allowed to connect to the extended network.

5) Click SAVE

To add one or more wireless devices (clients) to the Blacklist:

- 1) In the **Online Devices** list, displaying all wireless device(s) that are currently connected to the extended network.
  - To block a device, click the S (Block) icon on the row of the device.

It will be added to the **Device in Blacklist**.

Online [	Devices				
				🕝 Refresh	S BLOCK
ID ID	DEVICE NAME	IP ADDRESS	MAC ADDRESS	CONNECTION TYPE	MODIFY
1		10.30.31.131	D8-D1-CB-A1-56-48	Wireless	$\odot$

 To block multiple devices, select the checkboxes of the devices and click Select at the top-right of the listing. Those devices will be added to the *Devices in Blacklist*.

Online [	Devices				
				🕝 Refresh	S BLO
🗹 ID	DEVICE NAME	IP ADDRESS	MAC ADDRESS	CONNECTION TYPE	MODIFY
1		10.30.31.131	D8-D1-CB-A1-56-48	Wireless	0

To manually add a device to the Blacklist or Whitelist:

1) Under the **Devices in Blacklist** or **Devices in Whitelist**, click 🛟 Add.

		🔂 Add 🛛 😑 Dele
ID DEVICE NAME	MAC ADDRESS	MODIFY
n an an an an an		
Device Name:	iPad Air	
MAC Address:	00-FC-E9-98-7E-A0	

- 2) Enter the **Device Name**.
- 3) Enter the device's **MAC Address** in hexadecimal format (0-9, a-f, A-F) separated by a dash (for example, 00-FC-E9-98-7E-A0).

4) Click OK

To modify the device's name or its MAC address, or remove a device from the Blacklist or Whitelist, click the  $\boxed{}$  (Edit) icon or the  $\boxed{}$  (Trash) icon on the row of the device.

Devices	in Blacklist			
			🔂 Add	😑 Delete
D ID	DEVICE NAME	MAC ADDRESS	мс	DDIFY
1	iPad Air	00-FC-E9-98-7E-A0	Ū	Z Ó

To remove multiple devices, select the checkboxes of the devices and click **Delete** at the top-right of the listing.

Devices	in Blacklist		
			🔂 Add 🕒 Delete
🗹 ID	DEVICE NAME	MAC ADDRESS	MODIFY
1	iPad Air	00-FC-E9-98-7E-A0	6

# Changing the IP address

By default, the extender is configured to obtain its IP address automatically from your wireless router or Access Point (AP) that it connects to. If the wireless router does not have a DHCP server or its DHCP server is disabled, you can assign a static IP address to the extender.

We do NOT recommend that you change the Range Extender's IP address unless you are an experienced network administrator with strong knowledge of IP addressing, subnetting, and DHCP. Incorrect configuration can cause performance and network connection issues.

### To change the extender's IP address:

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 2) Go to Settings > Network > Network Settings.
- 3) Select **Use the following IP address** and enter the static IP addresses in dotted-decimal notation into the following fields.

Network Settings		?
	<ul><li>Obtain an IP address automatically</li><li>Ise the following IP address</li></ul>	
IP Address:	192.168.0.100	
Subnet Mask:	255.255.255.0	
Default Gateway:	192.168.0.1	

- a) **IP Address**: The IP address to be assigned to the extender.
- b) **Subnet Mask**: The subnet mask that matches the static IP address entered above.
- c) **Default Gateway**: The gateway address of your Wi-Fi network.
- 4) Click SAVE to apply your configuration.

You will be disconnected from the extender. To continue to configure the extender, log into the extender using the new IP address.

## **DHCP** Server

By default, the Range Extender is configured as a DHCP (Dynamic Host Configuration Protocol) server to automatically allocates dynamic IP addresses to DHCP clients connected to your extended networks.

### To change the DHCP Server Settings:

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 2) Go to Settings > Network > DHCP Server Settings.

DHCP Server Set	DHCP Server Settings	
DHCP Server:	◉ Auto 🔿 On 🔿 O	ff
IP Address Pool:	192.168.0.200	- 192.168.0.253
Address Lease Time:	1 minutes (	1 default, 2880 maximum)
Default Gateway:	192.168.0.254	(Optional)
Primary DNS:	0.0.0	(Optional)
Secondary DNS:	0.0.0	(Optional)

- 3) Under *DHCP Server*, select one of the following options:
  - Auto: This option is selected by default to automatically allocate IP addresses to devices.
  - **On:** If you want the extender to allocate IP addresses from a IP address pool, select this option and enter the following:
    - a. **IP Address Pool**: Enter the starting and ending IP addresses in dotted-decimal notation. These addresses must be in the same subnet as the main (host) network.
    - Address Lease Time: Enter the time duration that an IP address is leased to the client between 1 and 2880 minutes. The default is 1 minute.
    - c. **Default Gateway:** Enter the LAN IP address of your main (host) network. This field is optional.
    - d. **Primary DNS:** Enter the primary DNS address of your main (host) network. This field is optional.
    - e. Secondary DNS: Enter the secondary DNS address of your main

(host) network. This field is optional.

- **Off:** If selected, you must have another DHCP server within your LAN; otherwise, you have to assign an IP address for each client manually.
- 4) Click SAVE to save your DHCP Server configuration.

### **DHCP Client List**

The DHCP Client List displays the following information of each DHCP client that is currently connected to the extended network. Use the **Refresh** button to update the client list.

DHCP Client List						
Client N	Number: 0			🕑 Refresh		
ID	CLIENT NAME	MAC ADDRESS	ASSIGNED IP ADDRESS	LEASE TIME		

- Client Name: The name of the DHCP client.
- **MAC Address:** The DHCP client's MAC address.
- Assigned IP Address: The IP address that is allocated to the DHCP client by the DHCP server.
- Lease Time: The time duration that the IP address is leased to the DHCP client.



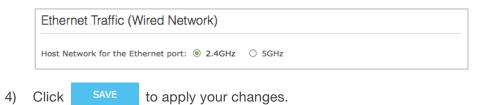
# **Wireless Adapter**

The Range Extender can also be used as a wireless adapter to connect any Ethernet-only device, such as a Blu-ray® player, game console, DVR, or Smart TV, to your Wi-Fi network.

Once the extender is successfully connected to your Wi-Fi networks, simply plug the Ethernet cable from the Ethernet-only device directly into the extender's Ethernet port.

By default, the Ethernet port connects to the 5GHz wireless network. If you want the Ethernet-only device to connect to the 2.4GHz wireless network, follow the steps below.

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 2) Go to Settings > Network > Ethernet Traffic (Wired Network).
- 3) Select **2.4GHz**.



# **Status LED Control**

You can conveniently turn off and on the Status LEDs (Power, 2.4GHz, and 5GHz) by pressing the LED button on the extender. However, the LEDs can also be set to turn off and on at a specific time every day.



### To set the time to turn off and on the LEDs:

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 2) Go to Settings > System Tools > LED Control.

LED Control												?
🗹 Night Mode												
LED Off Time:	21	•	: 00	•	-	06	•	:	00	•		

- 3) Select **Night Mode** to enable the LED Control feature.
- 4) Under *LED Off Time*, select the time range (from and to) during which the LEDs will be off in 24-hour time.
- 5) Click SAVE to apply your settings.



# Maintain the Range Extender

This chapter covers the following topics:

- Firmware Upgrade
- Backup and Restore
- Factory Defaults
- System Log
- Reboot
- Log out

# Firmware Upgrade

Upgrading the Range Extender's firmware is necessary to improve the current performance of the device and fix the issues that the previous firmware version may have.

Before upgrading the firmware, you need to download the latest firmware from the TP-LINK Support website to your computer.



**IMPORTANT:** To prevent upgrade failure, please note the following:

- Make sure the latest firmware file is matched with the hardware version as shown under the Settings > System Tools > Firmware Upgrade page.
- Make sure you have a stable connection between the extender and your computer.
- Backup your current configuration.
- Do **NOT** switch off or unplug the extender during the firmware upgrade.

To upgrade the extender's firmware:

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 2) Go to Settings > System Tools > Firmware Upgrade.

New Firmware File:		BROWSE	
Firmware Version:	1.0.0 Build 20151019 F	tel. 39946	
Hardware Version:	RE350K v1.0		
			UPG

The firmware upgrade takes a few minutes to complete. Please DO NOT power off or unplug the extender. After the firmware upgrade is finished, the extender will automatically reboot.

UPGRADE

# Backup and Restore

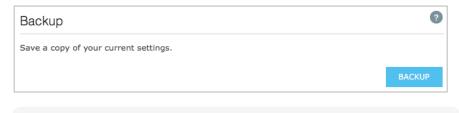
It is highly recommended to backup your current configurations on a regular basis, before factory resetting or firmware upgrading. In the case of network failure or poor performance, you will be able to restore the Range Extender to its previous state.

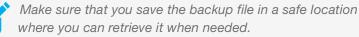


Please DO NOT power off or unplug the extender during the backup or restore process.

### To backup your current configuration:

- 1) Connect your computer to the extended network.
- 2) Launch a web browser and type: http://tplinkrepeater.net in the URL field, then log in using the admin credentials.
- 3) Go to Settings > System Tools > Backup & Restore.
- 4) Under *Backup*, click BACKUP to save a copy of your current configuration as a "*config.bin*" file on your computer.





### To restore the extender to its previous state:

- 1) Connect your computer to the extended network.
- 2) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 3) Go to Settings > System Tools > Backup & Restore.
- 4) Under **Restore**, click **BROWSE** to locate and select the saved *"config.bin"* file.

Restore		
Restore saved settings from	a file.	
File:	BROWSE	
		RESTORE



Click

5)

The restore process takes a few minutes to complete. After reverting back to a previous state is finished, the extender will automatically reboot.

# Factory Defaults

Resetting the Range Extender back to factory defaults can be done with a single click of the button on the extender's web-based interface. Alternatively, you can factory reset by pressing the Reset button on the extender for 2 seconds.



Factory reset will erase all your configurations that have been made to the extender and revert it back to the original state.

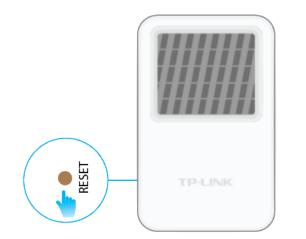
### To factory reset via the web-based interface:

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 2) Go to Settings > System Tools > Backup & Restore.
- 3) Under *Factory Default Restore*, click FACTORY RESTORE and confirm at the prompt.



### To factory reset via the Reset button:

 With the extender powered on, use a pin to press and hold the recessed Reset button until all LEDs start flashing multiple times, then release the button.



The factory reset takes a few minutes to complete. The extender will automatically reboot when the factory reset is finished.

To log back into the extender, enter **admin** for both username and password.

# System Log

The System Log displays a list of the most recent activities (events) of the Range Extender. You can define which type of logs and/or the level of logs you want to view. You also have the ability to export the system log as a text file to your computer.

### To view the System Log:

- 1) Launch a web browser and type: **http://tplinkrepeater.net** in the URL field, then log in using the admin credentials.
- 2) Go to Settings > System Tools > System Log.
- Under Log Filter, select the type of logs and/or the log level you want to view. All is the default for log type and log level.

System Log		0
Log Filter: Type =	ALL 🔻	Level = ALL
	ALL DHCPC	🕝 Refresh 🛛 🖨 Delete All
ID TIME	DNS	CONTENT
	NTP	
	WPS	
SAVE LOG	WIRELESS	
	DHCPS	

Click *O* Refresh to update the system log.

Click 🧲 Delete All to permanently remove all system logs.

Maintain the Range Extender 27

• Click SAVE LOG to export the system log as a text (\*.txt) file to your computer.

# Reboot

If you are having a problem with the extended network, you can simply reboot the extender. There are two ways to reboot the extender:

- Toggle the Power Switch to Off. Wait for 10 seconds then switch it back on.
- Log into the extender's web-based interface and click 🔱 (REBOOT) on the top right corner of the dashboard.

# Log out

To log out of the extender's web-based interface, simply click [] (LOG OUT) on the top right corner of the dashboard.

# Factory Defaults Settings

Appendix

This chapter covers the following topics:

- Factory Defaults Settings
- Troubleshooting FAQs
- Specifications
- Glossary

5

The following are the factory default settings of the Range Extender.

Admin Account:			
Username:	admin		
Password:	sword: admin		
Wireless Info:			
	2.4GHz: TP-LINK_2G_EXT		
Default SSIDs:	<i>5GHz:</i> TP-LINK_5G_EXT		
Security:	None		
Access Control: Disabled			
Extender IP Info:			
IP Address:	192.168.0.254		
Subnet Mask:	255.255.255.0		
Domain:	http://tplinkrepeater.net		
Quick Setup:	Enabled		

# Troubleshooting FAQs

Q1. How do I restore my extender's configuration to its factory default settings?

There are two options to factory reset the extender:

- *Option One:* With the extender powered on, use a pin to press and hold the RESET button until all LEDs turn off and turn back on (about 2 seconds), then release the button.
- *Option Two:* Restore the default settings from the extender's web-based interface. Go to **System Tools > Restore & Backup**.

Factory resetting your range extender will erase the current configuration settings.

### Q2. I forgot my password, what should I do?

There are two types of passwords: Wi-Fi password and admin account's password.

• Wi-Fi Password

The Wi-Fi password of your extended network is the same as your main (host) network.

Admin account's Password

The default admin password, which is used to access the extender's web-based interface, is **admin** (all lowercase). If you have changed and forgotten the admin password, you will have to factory reset the extender to its original state. Refer to the *Factory* 

### **Defaults** section for instructions.

### Q3. The App-Config process fails during the initial setup, what should I do?

Follow Kasa's instructions to reinitiate the App-Config process or use Option 2 to set up the extender using a computer.

# Q4. What should I do if I cannot access the extender's web-based interface?

- Make sure that **http://tplinkrepeater.net** is entered correctly.
- Make sure that you only use either Ethernet or Wi-Fi connection when accessing the extender's web-based interface but not both.
- If you use a computer to access the extender's web-based interface, make sure that it is configured to obtain an IP address automatically (DHCP).
- If the problem still persists, contact our technical support.

### Q5. How do I check the Wi-Fi signal strength of my extended networks?

An easy way to check the signal strength is to access the dashboard of the extender. Go to **Settings > Status**, the Uplink Signal and the Uplink Speed are shown under both of your extended networks.

### Q6. Why the 2.4GHz and 5GHz LEDs on the extender are lit in amber?

Amber indicates that the extender is connected, but it is far away from the main (host) router (or AP). You should relocate it closer to the router or use the Location Assistant feature on the Kasa mobile app to find a best location to place the extender.

# Specifications

General				
General				
Standards and Protocols	IEEE 802.3, IEEE 802.3u, IEEE 802.11a, IEEE 802.11n, IEEE 802.11b, IEEE 802.11g, IEEE 802.1x, IEEE 802.11e, IEEE 802.11i, IEEE 802.11ac, TCP/IP, DHCP			
Safety & Emission	CE			
Ports	One 10/100/1000M Auto-Negotiation LAN RJ45 port			
Wireless				
Fragueney Band	2.4GHz: 2.4~2.4835GHz			
Frequency Band	5GHz: 5.15~5.25GHz			
	2.4GHz:			
	11n: Up to 450Mbps			
	11g: 54/48/36/24/18/12/9/6Mbps			
Radio Data Rate	11b: 11/5.5/2/1Mbps			
	5GHz:			
	11ac: Up to 1300Mbps			
	11n: Up to 450Mbps			
	11a: 54/48/36/24/18/12/9/6Mbps			

Security	WEP, WPA-PSK, WPA2-PSK
Physical and Environm	ent
Working Temperature	0°C~40°C (32°F~104°F)
Working Humidity	10% ~ 90% RH, Non-condensing
Storage Temperature	-40°C~70°C(-40°F~158°F)
Storage Humidity	5% ~ 95% RH, Non-condensing

# Glossary

- **802.11b** The 802.11b standard, also known as Wi-Fi, which provides speeds up to 11 Mbps using direct-sequence spread-spectrum (DSSS) technology and operating in the unlicensed radio spectrum at 2.4GHz, and WEP encryption for security.
- 802.11g The 802.11g specification is for wireless networking at 54 Mbps using direct-sequence spread-spectrum (DSSS) technology, using OFDM modulation and operating in the unlicensed radio spectrum at 2.4GHz, and backward compatibility with IEEE 802.11b devices, and WEP encryption for security.
- 802.11n 802.11n builds upon previous 802.11 standards by adding MIMO (multiple-input multiple-output). MIMO uses multiple transmitter and receiver antennas to allow for increased data throughput via spatial multiplexing and increased range by exploiting the spatial diversity, perhaps through coding schemes like Alamouti coding. The Enhanced Wireless Consortium (EWC) was formed to help accelerate the IEEE 802.11n development process and promote a technology specification

for interoperability of next-generation wireless local area networking (WLAN) products.

- Access Point (Range Extender) A wireless LAN transceiver or "base station" that can connect a wired LAN to one or many wireless devices. Access points can also bridge to each other.
- **DNS** (Domain Name System) An Internet Service that translates the names of websites into IP addresses.
- **Domain Name** A descriptive name for an address or group of addresses on the Internet.
- **DSL** (Digital Subscriber Line) A technology that allows data to be sent or received over existing traditional phone lines.
- **ISP** (Internet Service Provider) A company that provides access to the Internet.
- **MTU** (**Maximum Transmission Unit**) The size in bytes of the largest packet that can be transmitted.
- **SSID** A Service Set Identification is a thirty-two character (maximum) alphanumeric key identifying a wireless local area network. For the wireless devices in a network to communicate with each other, all devices must be configured with the same SSID. This is typically the configuration parameter for a wireless PC card. It corresponds to the ESSID in the wireless Access Point and to the wireless network name.
- WEP (Wired Equivalent Privacy) A data privacy mechanism based on a 64-bit or 128-bit or 152-bit shared key algorithm, as described in the IEEE 802.11 standard.
- **Wi-Fi** A trademark of the Wi-Fi Alliance and the brand name for products using the IEEE 802.11 family of standards.
- WLAN (Wireless Local Area Network) A group of computers and

associated devices communicate with each other wirelessly, which network serving users are limited in a local area.

WPA (Wi-Fi Protected Access) – WPA is a security technology for wireless networks that improves on the authentication and encryption features of WEP (Wired Equivalent Privacy). In fact, WPA was developed by the networking industry in response to the shortcomings of WEP. One of the key technologies behind WPA is the Temporal Key Integrity Protocol (TKIP). TKIP addresses the encryption weaknesses of WEP. Another key component of WPA is built-in authentication that WEP does not offer. With this feature, WPA provides roughly comparable security to VPN tunneling with WEP, with the benefit of easier administration and use. This is similar to 802.1x support and requires a RADIUS server in order to implement. The Wi-Fi Alliance will call this, WPA-Enterprise. One variation of WPA is called WPA Pre Shared Key or WPA-Personal for short - this provides an authentication alternative to an expensive RADIUS server. WPA-Personal is a simplified but still powerful form of WPA most suitable for home Wi-Fi networking. To use WPA-Personal, a person sets a static key or "passphrase" as with WEP. But, using TKIP, WPA-Personal automatically changes the keys at a preset time interval, making it much more difficult for hackers to find and exploit them. The Wi-Fi Alliance will call this, WPA-Personal.

# FCC STATEMENT

# FC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference.
- 2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

# FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

"To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter."

The device operates in 5.15 ~ 5.25GHz / 5.745 ~ 5.85 GHz frequency range. It is restricted in indoor environment only. This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

# CE Mark Warning

# €1588

This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

# **RF Exposure Information**

This device meets the EU requirements (1999/519/EC) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

# National Restrictions

This device is intended for home and office use in all EU countries (and other countries following the EU directive 1999/5/EC) without any limitation except for the countries mentioned below:

Country	Restriction	Reason/remark
Belarus	Not implemented	
Norway	Implemented	This subsection does not apply for the geographical area within a radius of 20 km from the centre of Ny-Ålesund on Svalbard.
Italy	Implemented	The public use is subject to general authorisation by the respective service provider.
Russian Federation	Limited implementation	<ol> <li>SRD with FHSS modulation         <ol> <li>Maximum 2.5 mW e.i.r.p.</li> <li>Maximum 100 mW e.i.r.p. Permitted for use SRD for outdoor applications without restriction on installation height only for purposes of gathering telemetry information for automated monitoring and resources accounting systems. Permitted to use SRD for other purposes for outdoor applications only when the installation height is not exceeding 10 m above the ground surface.</li> <li>Maximum 100 mW e.i.r.p. Indoor applications.</li> </ol> </li> <li>SRD with DSSS and other than FHSS wideband modulation         <ol> <li>Maximum mean e.i.r.p. density is 2 mW/MHz. Maximum 100 mW e.i.r.p.</li> <li>Maximum mean e.i.r.p. density is 20 mW/MHz. Maximum 100 mW e.i.r.p. It is permitted to use SRD for outdoor applications only for purposes of gathering telemetry information for automated monitoring and resources accounting systems or security systems.</li> <li>Maximum mean e.i.r.p. density is 10 mW/MHz. Maximum 100 mW e.i.r.p. Indoor applications.</li> </ol> </li></ol>
Ukraine	Limited	e.i.r.p. ≤100 mW with built-in antenna with amplification factor up
	implementation	to 6 dBi.

ATTENTION: Due to EU law, the country settings must be identical to the country where the device is operating (important due to non-harmonised frequencies in the EU).

Restricted to indoor use.

# Canadian Compliance Statement

This device complies with Industry Canada license-exempt RSSs. Operation is subject to the following two conditions:

- 1) This device may not cause interference, and
- 2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) l'appareil nedoit pas produire de brouillage, et
- 2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

# Caution

- 1) The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.
- 2) For devices with detachable antenna(s), the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate; and

The high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

# Avertissement

- 1) Le dispositif fonctionnant dans la bande 5150-5250 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;
- 2) Le gain maximal d'antenne permis pour les dispositifs avec antenne(s) amovible(s) utilisant la bande 5725-5850 MHz doit se conformer à la limitation P.I.R.E spécifiée pour l'exploitation point à point et non point à point, selon le cas.

En outre, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5250-5350 MHz et 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

# Industry Canada Statement

CAN ICES-3 (B)/NMB-3(B)

# Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

# Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

# Korea Warning Statements

당해 무선설비는 운용중 전파혼신 가능성이 있음.

# NCC Notice & BSMI Notice

注意!

依據 低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機,非經許可,公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性或功能。

第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通行; 經發現有干擾現象時,應立即停用,並改善至無干擾時方得繼續使用。前項合法通信,指依電信 規定作業之無線電信。低功率射頻電機需忍受合法通信或工業、科學以及醫療用電波輻射性電機設備之干擾。

減少電磁波影響,請妥適使用。

# 安全諮詢及注意事項

- 請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮,請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用,以確保本產品的操作可靠並防止過熱,請勿堵塞或覆蓋開口。
- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風,否則不可放在密閉位置中。
- 請不要私自打開機殼,不要嘗試自行維修本產品,請由授權的專業人士進行此項工作。



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.

# EHC

# Safety Information

• When product has power button, the power button is one of the way to shut off the product; when there is no power button, the only way to completely shut off power is to disconnect the product or the power adapter from the power source.

- Don't disassemble the product, or make repairs yourself. You run the risk of electric shock and voiding the limited warranty. If you need service, please contact us.
- Avoid water and wet locations.

This product can be used in the following countries:

AT	BG	BY	CA	CZ	DE	DK	EE
ES	FI	FR	GB	GR	HU	IE	IT
LT	LV	MT	NL	NO	PL	PT	RO
RU	SE	SG	SK	TR	UA	US	

# **TP-LINK** TP-LINK TECHNOLOGIES CO., LTD

# DECLARATION OF CONFORMITY

For the following equipment:

Product Description: AC1200 Wi-Fi Range Extender

Model No.: RE350K

Trademark: TP-LINK

We declare under our own responsibility that the above products satisfy all the technical regulations applicable to the product within the scope of Council Directives: Directives 1999/5/EC, Directives 2004/108/EC, Directives 2006/95/EC, Directives 1999/519/EC, Directives 2011/65/EU The above product is in conformity with the following standards or other normative documents EN 300 328 V1.8.1 EN 301 893 V1.7.1 EN 301 489-1 V1.9.2:2011 & EN 301 489-17 V2.2.1:2012 EN 55022:2010+AC:2011 EN 55024:2010 EN 60950-1: 2006 + A11: 2009 + A1: 2010 + A12: 2011 +A2: 2013 EN 50385: 2002

The product carries the CE Mark:



TP-LINK TECHNOLOGIES CO., LTD.

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# **TP-LINK** TP-LINK TECHNOLOGIES CO., LTD

Person responsible for marking this declaration:

Yang Hongliang Product Manager of International Business

Date of issue: 2015-11-10

TP-LINK TECHNOLOGIES CO., LTD.

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