

# Installation

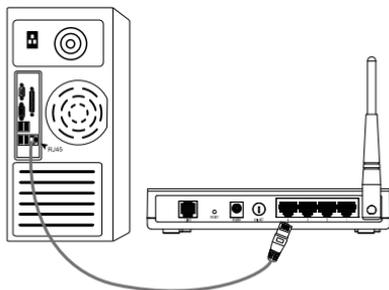
## 1

### Connecting the device

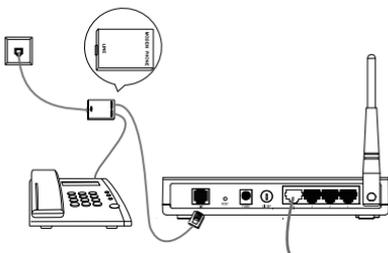
**Note** Please use only wired network connections to configure the Router.

**1** Power down all of your network devices, including your computer(s) and the Modem Router. If you currently use a modem, disconnect it now - the Modem Router will replace your current modem.

**2** Connect your computer to the LAN port on the Modem Router with an Ethernet cable.

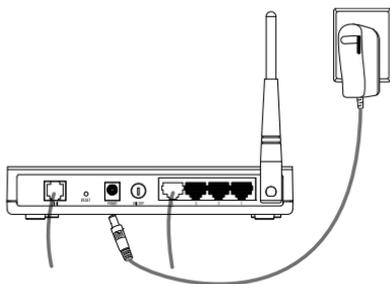


**3** Connect the splitter to the wall jack using a telephone line, then use the other telephone line to directly connect it to the LINE port of the Modem Router and the MODEM port of the splitter, also have the PHONE port of the splitter connected to a telephone.

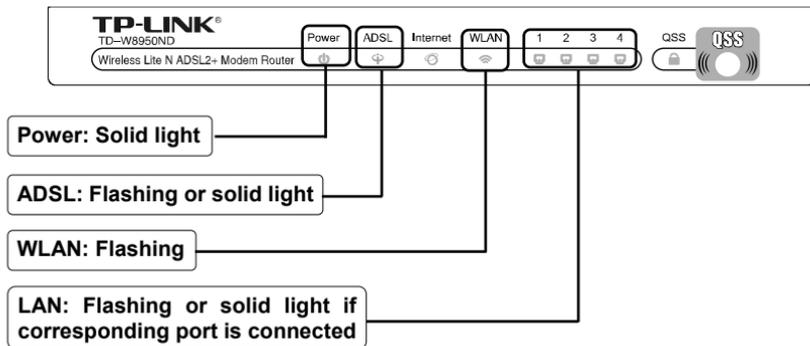


**Note** If no telephone is needed, please connect the LINE port of the Modem Router to the wall jack using the telephone line directly.

- 4 Plug the provided Power Adapter into the Power jack on the back of the Modem Router and the other end to a standard electrical wall socket.



- 5 Power on all your network devices and then check to see if the LEDs of the Router display normally as the diagram below describes.



**Note** If the LEDs display abnormally, please check to see if all the cable connectors (power adapter, phone line and Ethernet cable) are well connected to your device. With the phone line well connected, if the ADSL LED turns off after flashing, please contact your ISP to ensure that your internet connection is active.

## 2

## Configuring the device

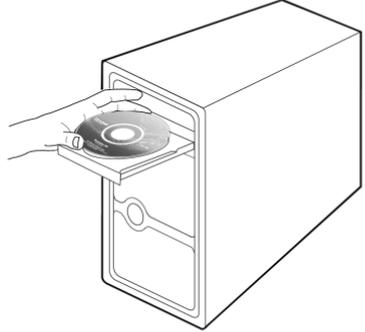
**Note** To configure the device, you can either run the setup CD-ROM (method one), or run the Web based Quick Setup Wizard (method two). TP-LINK strongly recommends that you run the setup CD-ROM.

## Method One :

### Configuring the Device via the Resource CD

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- 1 Insert the provided Resource CD into your CD-ROM drive.



- 2 The Setup Wizard will automatically pop up on your computer's screen.

Please select your product model and click **Start Setup**



Then a flash video will pop up and show you how to connect your devices. After that, the **Easy Setup Assistant** will start.

Click **START**, and then follow the step-by-step instructions until you complete the configuration



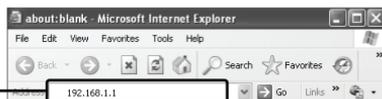
The configuration has now been completed. Please skip to **Step 3 "Testing the Internet Connection"**.

## Method Two:

### Configuring the device via the Web based Quick Setup Wizard

#### 1 Login

Open your web browser and type in **192.168.1.1** in the address bar and press **Enter**



A dialog box will prompt you for the **User name** and **Password**. Enter the default values and click **OK**.

**User name: admin**  
**Password: admin**

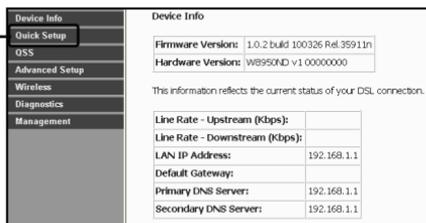


Click **OK**

**Note** If the dialog box does not pop up, please refer to **T3** in the **Troubleshooting** guide. **T2** will help you if you forget the password.

The web management page will display after a successful login.

Click **Quick Setup**



## 2 Internet Parameters Configuration

This page will then display.

Enter the **VPI** and **VCI** values given by your ISP

Click **Next**

**WAN Setup**

The WAN Setup will guide you through the steps necessary to configure your DSL router.

**ATM PVC Configuration**

You will enter the VPI (Virtual Path Identifier (VPI) and virtual channel identifier (VCI) are needed for setting up the ATM PVC. Do not change VPI and VCI unless you are instructed to do so by your ISP.

VPI:

VCI:

**Enable Quality of Service**

Enabling QoS for a WAN connection can help to control congestion of applications, however, also QoS also consumes system resources. The number of QoS rules is limited accordingly. Use Advanced Setup/Quality of Service to assign priorities for the applications.

Enable Quality of Service:

**Next**

**Note** If you did not get the **VPI**, **VCI** and **WAN Link Type** information, please contact your ISP for this information.

Choose the **Connection Type** given by your ISP.

If **PPPoE/PPPoA** is selected,

please proceed to **A**;

If **MER** is selected, please skip to **B**;

If **IPoA** is selected, please skip to **C**;

If **Bridging** is selected, please skip to **3 Wireless Configuration**

Click **Next**

**Connection Type**

Select the type of network protocol for IP over Ethernet as WAN interface

PPP over ATM (PPPoA)

PPP over Ethernet (PPPoE)

MAC Encapsulation Routing (MER)

IP over ATM (IPoA)

Bridging

**Encapsulation Mode**

LLC/SNAP-BRIDGING

**Back** **Next**

**Note** If you did not get the **Connection Type** information, please contact your ISP for this information.

**Note** **Bridging** mode is not recommended because multiple computers are not permitted to share Internet access in this mode.

## A. Configuration for PPPoE/PPPoA

This page will then display

Enter the **Username** and **Password** given by your ISP

PPP Username and Password

PPP Username:

PPP Password:

PPPoE Service Name:

MTU (512-1482):

Enable Failover failt

Dial on demand (pull via timeout timer)

PPP IP extension

Use Static IP Address

Enable PPP Debug/Trac

Bridge PPPd Frames Between WAN and Local Ports (Default Enabled)

Next

Click **Next**

Enable IGMP Multicast, and WAN Service

Enable IGMP Multicast:

Enable WAN Service:

Service Name:  (Only letters, numbers and underline are allowed)

Back Next

Click **Next**

**Note** If you did not get the **PPP Username** or **PPP Password**, please contact your ISP for this information.

**Note** The configuration for **PPPoA** is similar to that of **PPPoE**.

After completing the above configuration, please proceed to **3 Wireless Configuration**.

## B. Configuration for MER

Enter the parameters provided by your ISP

WAN IP Settings

Enter information provided to you by your ISP to configure the WAN IP settings.

Radio DHCP can be enabled by PNC in MER mode or IP over Ethernet as WAN interface. If obtain an IP address and gateway automatically is chosen, changing the default gateway or the DNS effects for the whole system. Configure them with size, value will decide the automatic assignment from DHCP or other WAN connection.

Obtain an IP address and gateway automatically

Use the following IP address and gateway:

WAN IP Address:

WAN Subnet Mask:

Gateway:

Use IP Address:

Use WAN Interface:

Obtain DNS server address automatically

Use the following DNS server addresses:

Primary DNS server:

Secondary DNS server:

Back Next

Click **Next**

Click Next



**Network Address Translation Settings**

Network Address Translation (NAT) allows you to share one Wide Area Network (WAN) IP address for multiple computers on your Local Area Network (LAN).

Enable NAT

Enable Fullcone NAT

Enable Firewall

**Enable Icmp-Hulks and WAN Service**

Enable Icmp-Hulks

Enable WAN Service

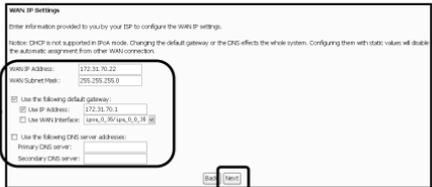
Service Name:  (Only letters, numbers and underline are allowed)

Next

After completing the above configuration, please proceed to **3 Wireless Configuration**.

### C. Configuration for IPoA

Manually enter the **IP address, Subnet Mask, default gateway and DNS server addresses** provided by your ISP



**WAN IP Settings**

Enter information provided to you by your ISP to configure the WAN IP settings.

Note: DHCP is not supported in IPoA mode. Changing the default gateway or the DNS affects the whole system. Configuring them with static values will disable the automatic assignment from other WAN connection.

WAN IP Address:

WAN Subnet Mask:

Use the following default gateway:

Use IP Address:

Use WAN Interface:

Use the following DNS server address:

Primary DNS server:

Secondary DNS server:

Next

Click Next



**Network Address Translation Settings**

Network Address Translation (NAT) allows you to share one Wide Area Network (WAN) IP address for multiple computers on your Local Area Network (LAN).

Enable NAT

Enable Fullcone NAT

Enable Firewall

**Enable Icmp-Hulks and WAN Service**

Enable Icmp-Hulks

Enable WAN Service

Service Name:  (Only letters, numbers and underline are allowed)

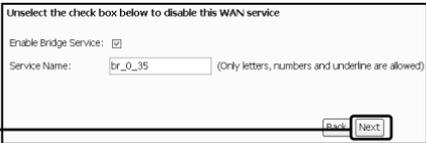
Next

Click Next

**Note** If you did not get the **IP Address, Subnet Mask and DNS** addresses, please contact your ISP for this information.

After completing the above configuration, please proceed to **3 Wireless Configuration**.

## D. Configuration for Bridge Mode



Unselect the check box below to disable this WAN service

Enable Bridge Service:

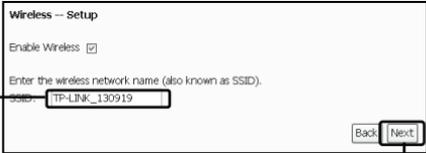
Service Name:  (Only letters, numbers and underline are allowed)

Back Next

Click Next

After completing the above configuration, please proceed to **3 Wireless Configuration**.

## 3 Wireless Configuration



Wireless - Setup

Enable Wireless

Enter the wireless network name (also known as SSID):

SSID:

Back Next

Create a unique and easy to remember name for your wireless network. You can also keep the default setting without the device being affected

Click Next

**Note** The wireless security is **Disabled** by default. You are suggested to select a **Network Authentication** for security settings.

After completing the above configuration, please proceed to **4 WAN Setup - Summary**.

## 4 WAN Setup – Summary

To continue, the following page will be displayed (take PPPoE for example).

WAN Setup - Summary	
Make sure that the settings below match the settings provided by your ISP.	
VPI / VCI:	0 / 35
Connection Type:	PPPoE
Service Name:	pppoe_0_35_2
Service Category:	UBR
IP Address:	Automatically Assigned
Service State:	Enabled
NAT:	Enabled
Firewall:	Enabled
IGMP Multicast:	Enabled
Quality Of Service:	Disabled

Click "Save/Reboot" to save these settings and reboot router. Click "Back" to make any modifications.  
NOTE: The configuration process takes about 1 minute to complete and your DSL Router will reboot.

Back Save/Reboot

Click **Save/Reboot**

**Note** The information on this page will differ depending on the very connection type you select in **2 Internet Parameters Configuration**.

Now, your Modem Router has been configured and is rebooting. Please do not turn off the Modem Router while it's rebooting.

## 3 Testing the Internet Connection

The basic settings for your Router are completed. Please open the web browser and log on to the following websites:

<http://www.tp-link.com>

<http://www.google.com>

If the above websites can be accessed, it indicates that your Router has been configured successfully and you can start to enjoy the Internet. If the websites cannot be accessed, please refer to **"T4. What can I do if I cannot access the Internet?"** in the **Troubleshooting** guide.

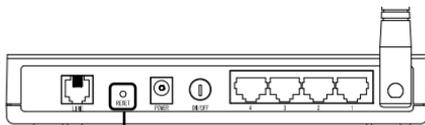
**Note** For the advanced configurations, please refer to the User Guide on the CD-ROM provided.

**Note** The above configurations only need to be set once. If you want other computers in your LAN to access the Internet, please connect the desired computer to the ADSL Router directly. If the additional computer can not access the Internet, please set that computer referring to **"T3. What can I do if I cannot access the web-based configuration page?"** in the **Troubleshooting** guide.

# Troubleshooting

## T1. How do I restore my Router's configuration to its factory default settings?

With the Router powered on, press and hold the **Reset** button on the rear panel for 8 to 10 seconds before releasing it.



Press it for 8 to 10 seconds

**Note** Once the Router is reset, the current configuration settings will be lost and you will need to re-configure the Router.

## T2. What can I do if I don't know or forgot my password?

- 1) Restore the Router's configuration to its factory default settings. If you don't know how to do that, please refer to section T1.
- 2) Use the default user name and password: **admin, admin**.
- 3) Try to configure your Router once again by following the instructions in the previous steps of the QIG.

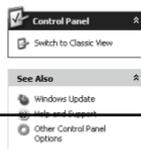
## T3. What can I do if I cannot access the web-based configuration page?

- 1) Configure your computer's IP Address

### For Windows XP OS

Go to **Start > Control Panel**, you will then see the following page.

Click **Network and Internet Connections**



### Pick a category





## Network and Internet Connections

### Pick a task...

- 1 Set up or change your Internet connection
- 2 Create a connection to the network at your workplace
- 3 Set up or change your home or small office network
- 4 Set up a wireless network for a home or small office
- 5 Change Windows Firewall settings

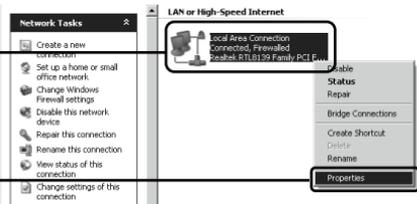
### or pick a Control Panel icon



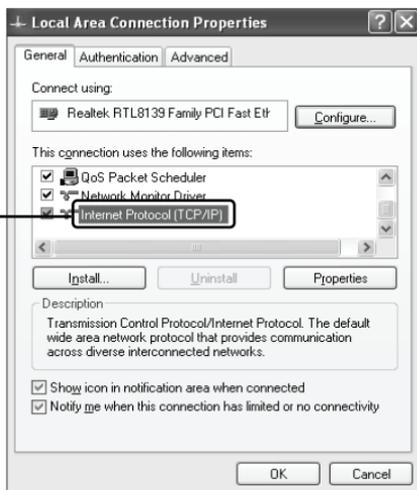
Click **Network Connections**

Right-click **Local Area Connection**

Click **Properties**



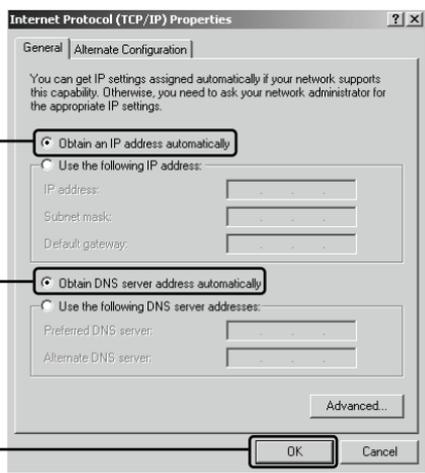
Double-click **Internet Protocol (TCP/IP)**



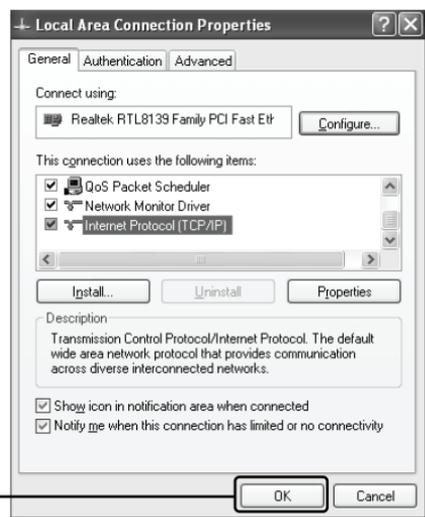
Select **Obtain an IP address automatically**

Select **Obtain DNS server address automatically**

Click **OK**



Click **OK**



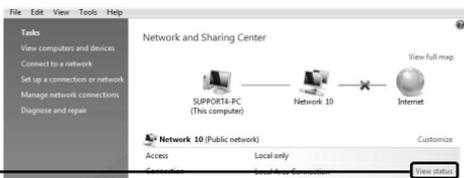
## For Windows Vista OS

Go to **Start > Settings > Control Panel**, and then you will see the following page.

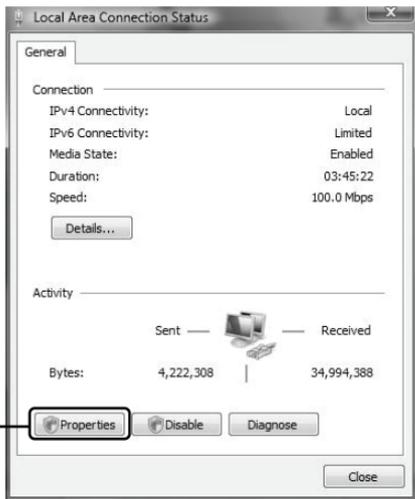
Click **View network status and tasks**



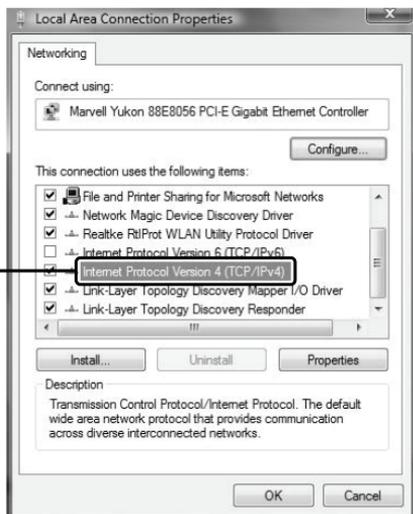
Click **View status**



Click **Properties**



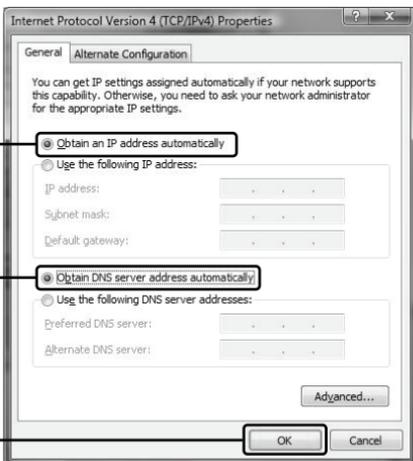
Double-click **Internet Protocol Version 4 (TCP/IPv4)**



Select **Obtain an IP address automatically**

Select **Obtain DNS server address automatically**

Click **OK**



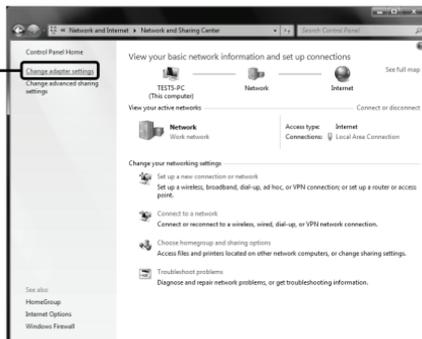
## For Windows 7 OS

Go to **Start > Settings > Control Panel**, and then you will see the following page.

Click **View network status and tasks**



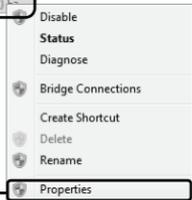
Click **Change adapter settings**



Right-click **Local Area Connection**



Click **Properties**



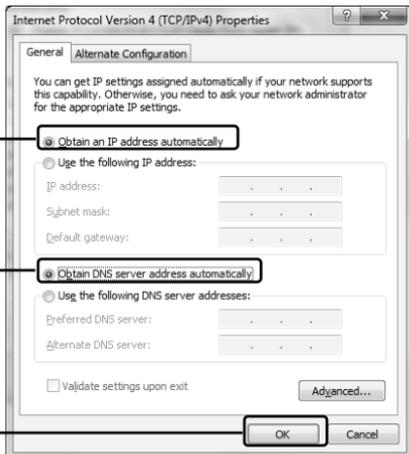
Double-click **Internet Protocol Version 4 (TCP/IPv4)**



Select **Obtain an IP address automatically**

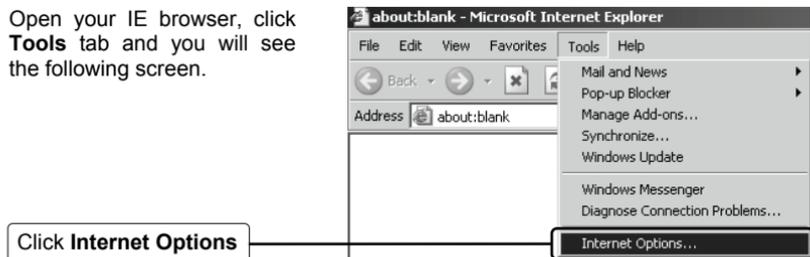
Select **Obtain DNS server address automatically**

Click **OK**



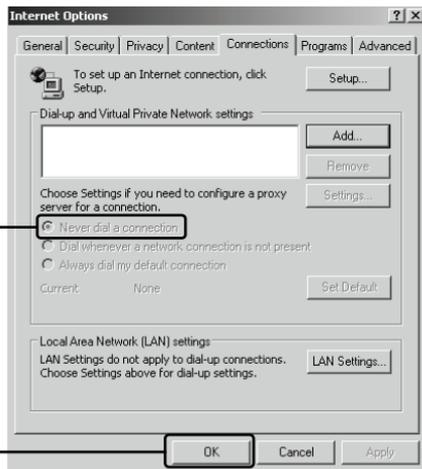
## 2) Configure your IE browser

Open your IE browser, click **Tools** tab and you will see the following screen.



Select **Never dial a connection**

Click **OK**



Now, try to log on to the Web-based configuration page again after the above settings have been configured. If you still cannot access the configuration page, please restore your Router's factory default settings and reconfigure your Router following the instructions of this QIG. Please feel free to contact our Technical Support if the problem persists.

## T4. What can I do if I cannot access the Internet?

- 1) Check to see if all the connectors are connected well, including the telephone line, Ethernet cables and power adapter.

- 2) Consult your ISP and make sure all the VPI/VCI, Connection Type, account username and password are correct. If there are any mistakes, please correct the settings and try again.
- 3) If you still cannot access the Internet, please restore your Router to its factory default settings and reconfigure your Router by following the instructions of this QIG.
- 4) Please feel free to contact our Technical Support if the problem still exists.

**Note** For more details about Troubleshooting and Technical Support contact information, please log on to our Technical Support Website:  
**<http://www.tp-link.com/support/Support.asp>**

# Technical Support

- For more troubleshooting help, go to:  
**[www.tp-link.com/support/faq.asp](http://www.tp-link.com/support/faq.asp)**
- To download the latest Firmware, Driver, Utility and User Guide, go to:  
**[www.tp-link.com/support/download.asp](http://www.tp-link.com/support/download.asp)**
- For all other technical support, please contact us by using the following details:

## Global

Tel: +86 755 26504400  
E-mail: [support@tp-link.com](mailto:support@tp-link.com)  
Service time: 24hrs, 7days a week

## Singapore

Tel: +65 62840493  
E-mail: [support.sg@tp-link.com](mailto:support.sg@tp-link.com)  
Service time: 24hrs, 7days a week

## Switzerland

Tel: +41 (0)848 800998 (German service)  
E-mail: [support.ch@tp-link.com](mailto:support.ch@tp-link.com)  
Fee: 4-8 Rp/min, depending on rate of different time  
Service Time: Monday to Friday  
9:00 AM to 6:00 PM. GMT+1 or GMT+2 (Daylight Saving Time)

## Malaysia

Tel: 1300 88 875465 (1300 88TPLINK)  
Email: [support.my@tp-link.com](mailto:support.my@tp-link.com)  
Service Time: 24 hours a day, 7 days a week

## Australia & New Zealand

Tel: AU 1300 87 5465  
NZ 0800 87 5465  
E-mail: [support@tp-link.com.au](mailto:support@tp-link.com.au)  
Service time: 24hrs, 7days a week

## USA/Canada

Toll Free: +1 866 225 8139  
E-mail: [support.usa@tp-link.com](mailto:support.usa@tp-link.com)  
Service time: 24hrs, 7days a week

## UK

Tel: +44 (0) 845 147 0017  
E-mail: [support.uk@tp-link.com](mailto:support.uk@tp-link.com)  
Service time: 24hrs, 7days a week

## Germany / Austria

Tel: +49 1805 875465 (German Service) / +49 1805 TPLINK  
E-mail: [support.de@tp-link.com](mailto:support.de@tp-link.com)  
Fee: 0.14 EUR/min from the German fixed phone network and up to 0.42 EUR/min from mobile phone  
Service time: Monday to Friday 9:00 AM to 6:00 PM. GMT+ 1 or GMT+ 2 (Daylight Saving Time in Germany)  
Except bank holidays in Hesse

