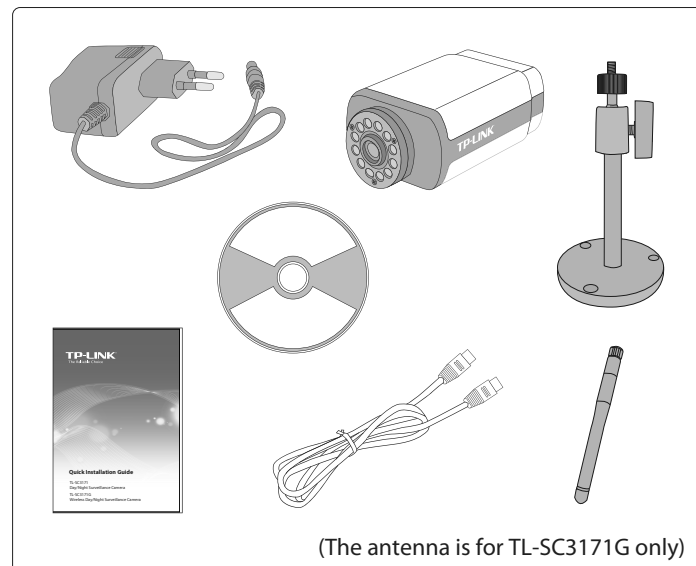


## Quick Installation Guide

TL-SC3171  
Day/Night Surveillance Camera  
TL-SC3171G  
Wireless Day/Night Surveillance Camera

## 1 Package Contents

**Note:** The product model shown in this QIG is TL-SC3171G, as an example.



### System Requirement

The following operating systems are supported:

- Windows 2000
- Windows 2003
- Windows XP
- Windows Vista
- Windows 7
- Mac

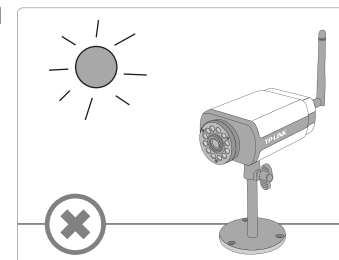
The following browsers are supported:

- Internet Explorer 6 or higher
  - Safari
  - Firefox
  - Chrome
- (\*Windows and Internet Explore Browser are recommended.)

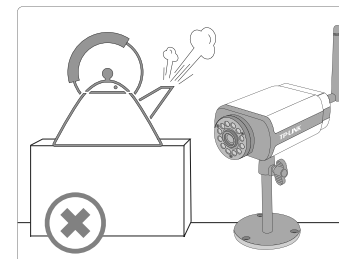
7106503246

## 2 Warning Before Installation

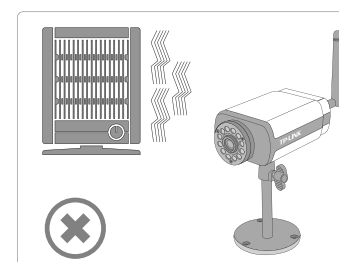
- Do not keep the Camera exposed to direct sunlight.



- Do not place the Camera in high humidity environments such as in a kitchen.



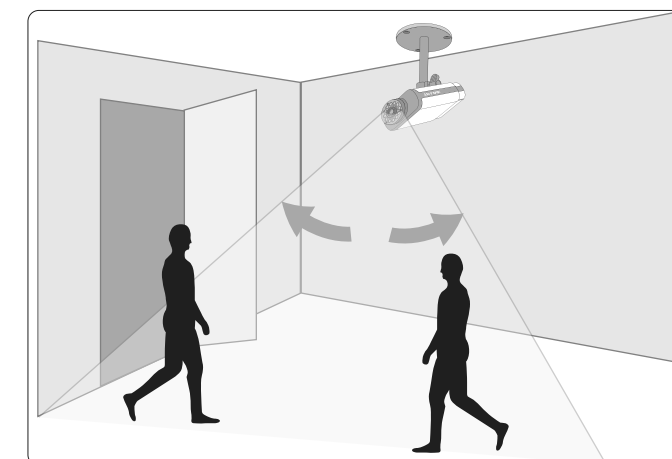
- Do not place the Camera where there are high temperatures such as near an oven.



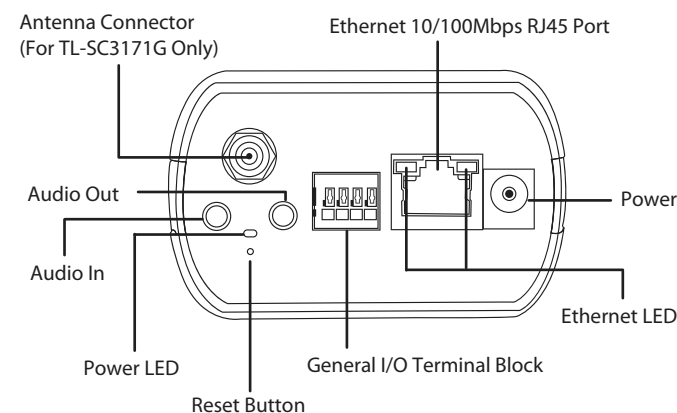
- Do not place the Camera near devices that emit radio waves, such as mobile phones.



- It is recommended to mount the Camera where objects often pass, and the direction towards the door or passage is much better, see the illustration below:

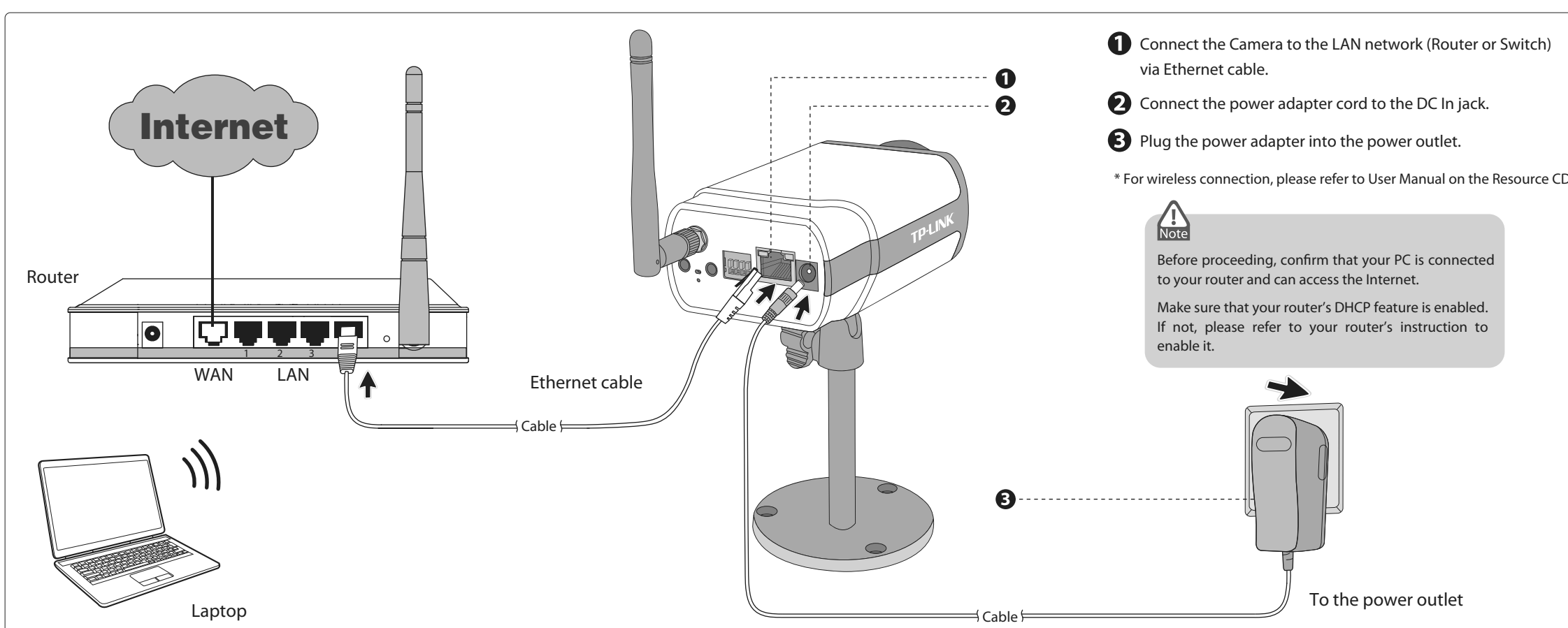


## 3 Physical Description



| Item         | Description                                                                                                                                                                                                                                                             |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Power LED    | <ul style="list-style-type: none"> <li>• <b>Solid:</b> The electrical power is on.</li> <li>• <b>Off:</b> There is no electrical power.</li> </ul>                                                                                                                      |
| Ethernet LED | <ul style="list-style-type: none"> <li>• <b>Solid:</b> The Ethernet port is linked, but there is no activity.</li> <li>• <b>Blinking:</b> There is traffic between the Ethernet port and the network.</li> <li>• <b>Off:</b> There is no network connection.</li> </ul> |

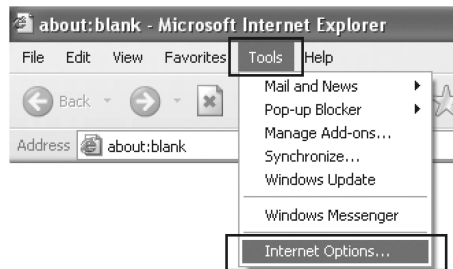
## 4 Hardware Connection



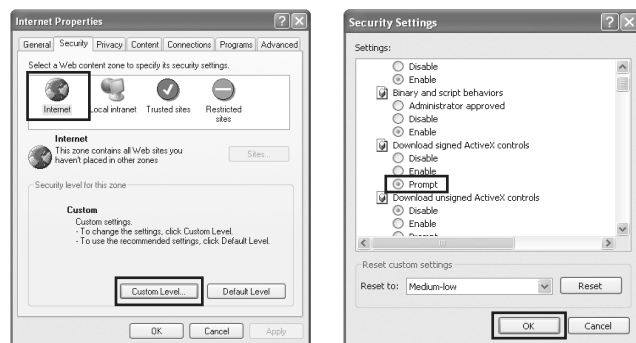
## 5 PC Configuration

The configuration is similar in Windows XP/Vista/7. Here we take Internet Explorer 6.0 in Windows XP for example.

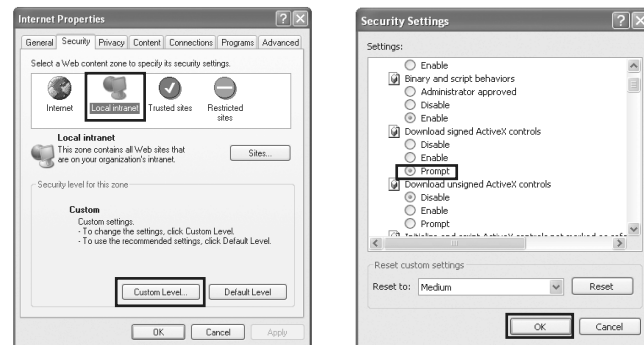
- 1 Open IE browser. Click **"Tools"**, then select **"Internet Options..."**



- 2 Click **"Security"** -> **"Internet"** -> **"Custom Level..."**. Find the item **"Download signed ActiveX controls"** and check **"Prompt"**. Click **"OK"**.<sup>1</sup>

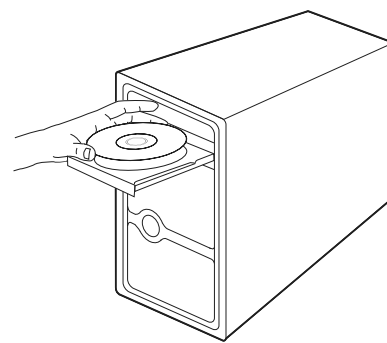


- 3 Click **"Security"** -> **"Local intranet"** -> **"Custom Level..."**. Find the item **"Download signed ActiveX controls"** and check **"Prompt"**. Click **"OK"**.<sup>1</sup>



## 6 Software Installation

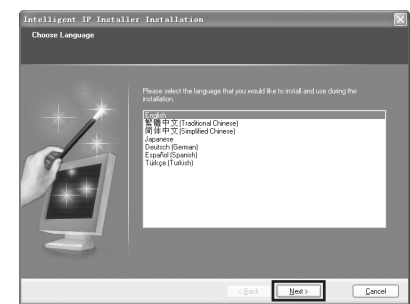
- 1 Insert the provided Resource CD into your CD-ROM drive.



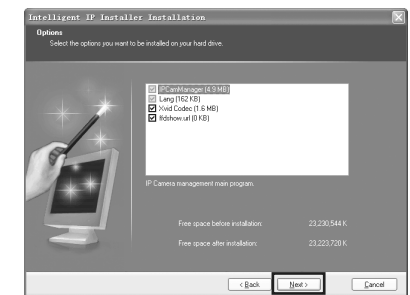
- 2 The Setup Wizard will automatically pop up, then click **"Intelligent IP Installer"**.<sup>2</sup>



- 3 The Intelligent IP Installer window will appear. Click **"Next"**.



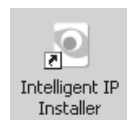
- 4 Select the optional program as needed. The default setting is highly recommended. Click **"Next"**.



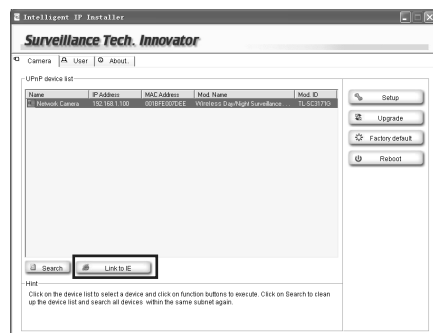
Click **"Finish"** to complete the setup.

## 7 Access the Camera using IP Installer

- 1 Click the icon of **Intelligent IP Installer** on the computer's Desktop.



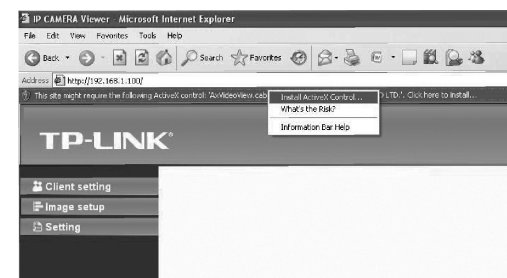
Click **"Search"**, the main page will show up listing all active TP-LINK camera devices. You can find the MAC address of the Camera on its label. Select the relevant camera from the list and click **"Link to IE"**.



- 2 Enter User name and Password to log in to the IP Camera. (Default is **admin / admin**)



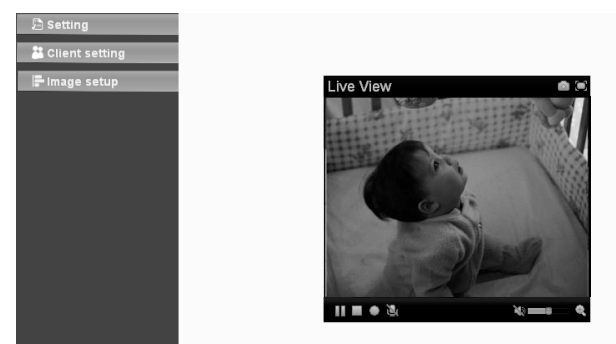
- 3 When accessing the IP Camera for the first time, a yellow information bar will appear below the address bar. Click the information bar, and select **"Install ActiveX Control..."**.



- 4 Click **"Install"**.



- 5 Live video displays in the centre of your web browser.



### Your surveillance Camera Installation is Complete!

1. The item **"Download signed ActiveX controls"** is **"Prompt"** by default, you can change it after the whole configuration.
2. If the CD does not automatically run with the installation window appearing, find the CD drive in the **"My Computer"** space and run it directly there.

#### Note:

For advanced settings, please refer to the User Manual and Application Guide on Resource CD.

For detailed Troubleshooting and Technical Support contact, please log on to our Technical Support Website.

<http://www.tp-link.com/en/support>

### Technical Support

- For more troubleshooting help, go to [www.tp-link.com/en/support/faq](http://www.tp-link.com/en/support/faq)
- To download the latest Firmware, Driver, Utility and User Guide, go to <http://www.tp-link.com/en/support/download/>
- For all other technical support, please contact us by using the following details:

|                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                            |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Global</b><br>Tel: +86 755 26504400<br>E-mail: support@tp-link.com<br>Service time: 24hrs, 7 days a week                                                                                                                                                                                                                                                          | <b>Australia / New Zealand</b><br>Tel: AU 1300 87 5465<br>NZ 0800 87 5465<br>E-mail: support.au@tp-link.com (AU)<br>support.nz@tp-link.com (NZ)<br>Service time: 24hrs, 7 days a week                                                                      |
| <b>Singapore</b><br>Tel: +65 62840493<br>E-mail: support.sg@tp-link.com<br>Service time: 24hrs, 7 days a week                                                                                                                                                                                                                                                        | <b>Turkey</b><br>Tel: 444 19 25 (Turkish Service)<br>NZ 0800 87 5465<br>E-mail: support.tr@tp-link.com<br>Service time: 9:00 AM to 6:00 PM, 7days a week                                                                                                   |
| <b>UK</b><br>Tel: +44 (0) 845 147 0017<br>E-mail: support.uk@tp-link.com<br>Service time: 24hrs, 7days a week                                                                                                                                                                                                                                                        | <b>USA/ Canada</b><br>Toll Free: +1 866 225 8139<br>E-mail: support.usa@tp-link.com<br>Service time: 24hrs, 7days a week                                                                                                                                   |
| <b>Ukraine</b><br>Tel: 0-800-505-508<br>E-mail: support.ua@tp-link.com<br>Service time: Monday to Friday<br>14:00 PM to 22:00 PM                                                                                                                                                                                                                                     | <b>Malaysia</b><br>Tel: 1300 88 875465 (1300 88TPLINK)<br>E-mail: support.my@tp-link.com<br>Service time: 24hrs, 7days a week                                                                                                                              |
| <b>Brazil</b><br>Toll Free: 0800-770-4337<br>(Portuguese Service)<br>E-mail: suporte.br@tp-link.com<br>Service time: Monday to Saturday<br>08:00 AM to 08:00 PM                                                                                                                                                                                                      | <b>Poland</b><br>Tel: +48 (0) 801 080 618 / +48 22 7217563<br>(if calls from mobile phone)<br>E-mail: support.pl@tp-link.com<br>Service time: Monday to Friday 9:00 AM to 5:00 PM, GMT+1 or GMT+2 (Daylight Saving Time)                                   |
| <b>Italy</b><br>Tel: +39 02 66987799<br>E-mail: support.it@tp-link.com<br>Service time: Monday to Friday,<br>9:00 AM to 6:00 PM                                                                                                                                                                                                                                      | <b>Switzerland</b><br>Tel: +41 (0)848 800998 (German Service)<br>E-mail: support.ch@tp-link.com<br>Fee: 4-8 Rp/min, depending on rate of different time<br>Service time: Monday to Friday 9:00 AM to 6:00 PM, GMT+1 or GMT+2 (Daylight Saving Time)        |
| <b>Indonesia</b><br>Tel: (+62) 021 6259 135<br>E-mail: support.id@tp-link.com<br>Service time: Monday to Friday 9:00 -12:00 ; 13:00 -18:00 (Except public holidays)                                                                                                                                                                                                  | <b>France</b><br>Tel: +33 (0) 820 800 860 (French service)<br>E-mail: support.fr@tp-link.com<br>Fee: 0.118 EUR/min from France<br>Service time: Monday to Friday 9:00 AM to 6:00 PM (Except French Bank holidays)                                          |
| <b>Germany / Austria</b><br>Tel: +49 1805 875465 (German Service)<br>+49 1805 TPLINK<br>E-mail: support.de@tp-link.com<br>Fee: 0.14 EUR/min from the German fixed phone network and up to 0.42 EUR/min from mobile phone.<br>Service Time: Monday to Friday, 9:00 AM to 6:00 PM, GMT+1 or GMT+2 (Daylight Saving Time in Germany)<br>* Except bank holidays in Hesse | <b>Russian Federation</b><br>Tel: 8 (499) 754-55-60 / 8 (800) 250-55-60<br>(toll-free call from any RF region)<br>E-mail: support.ru@tp-link.com<br>Service time: From 10:00 to 18:00 (Moscow time)<br>*Except weekends and holidays in Russian Federation |