



User Guide
Home Security Wi-Fi Camera
TC60

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## **About This Guide**

This guide provides a brief introduction to the Home Security Wi-Fi Camera and the Tapo app, as well as regulatory information.

Please note that features available of the Tapo smart camera may vary by model and software version. The availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual experience.

#### Conventions

In this guide, the following convention is used:

Convention	Description
Blue	Key information appears in teal, including management page text such as menus, items, buttons and so on.
<u>Underline</u>	Hyperlinks are in teal and underlined. You can click to redirect to a website.
Note:	Ignoring this type of note might result in a malfunction or damage to the device.

#### More Info

- Specifications can be found on the product page at <a href="https://www.tapo.com">https://www.tapo.com</a>.
- Our Technical Support and troubleshooting information can be found at <a href="https://www.tapo.com/support/">https://www.tapo.com/support/</a>.
- The setup video can be found at <a href="https://www.tp-link.com/support/setup-video/#cloud-cameras">https://www.tp-link.com/support/setup-video/#cloud-cameras</a>.

## Introduction

When you are away home, there are always something you care about. TC60 helps you receive a notification whenever your camera detects movement and check it in detail through the Tapo app. Also, you can personalize your security by setting motion detection zones to only notify you of what happens in areas that you choose.

- 1080p High-Definition Provides greater sharpness and clarity.
- Night Vision Provides a visual distance of up to 30 ft in total darkness.
- Live View Always keep an eye on what matters most to you—anytime, anywhere.
- Two-Way Audio Communicate in real time through a built-in microphone and speaker.
- Alarm System Triggers lights and sounds as an alarm when motion is detected.
- Privacy Mode Temporarily shut down surveillance with a tap in the app.
- Sharing Share interesting and funny videos to everyone on social media.
- Easy Setup Follow in-app instructions to easily set up within minutes.
- Local Storage Store up to 128 GB of video on a microSD card<sup>†</sup>, equal to 384 hours (16 days) of footage<sup>△</sup>.

<sup>&</sup>lt;sup>†</sup> The SD card is not provided. <sup>a</sup>The data comes from TP-Link laboratory.

## Appearance

The Home Security Wi-Fi Camera has a system LED that changes color according to its status, an alert light, lens, microphone, DC power port, RESET button and a microSD card slot. Refer below for details.



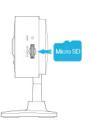
#### **RESET Button**

Press and hold for at least 5 seconds until the LED blinks red to reset your camera.

#### microSD Card Slot

Insert a microSD card and initialize it on the app for local recording.

Note: Holding the card in the correct orientation, carefully insert the SD card into the slot. Push in the SD card until you hear a clicking sound. Do NOT insert at an angle or use force.



- Solid red: Starting up
- Blinking red and green: Ready for setup
- Blinking red slowly: Connecting to Wi-Fi
- Solid amber: Connected to Wi-Fi
- Connected to TP-Link Cloud server
- Blinking red quickly: Camera resetting
- Blinking green quickly: Camera updating

# Set Up Your Camera

Follow the steps below to get started with your new camera.

### Step 1. Download App

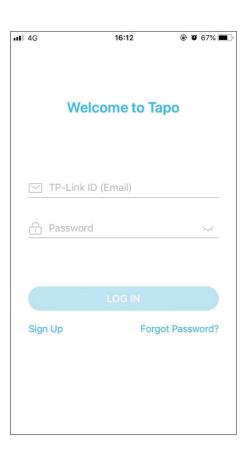
Get the Tapo app from the App Store or Google Play, or by scanning the QR code below.

App Store

Google Play

## Step 2. Log In

Open the app, and log in with your TP-Link ID. If you don't have an account, create one first.



## Step 3. Add Your Camera

Tap the  $\oplus$  button in the app and select your model.



### **Step 4. Configure Camera**

Follow app instructions to configure your camera and add it to your home network.

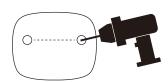


### Step 5. Place Camera

Place your camera on a flat surface, or install it on a wall or ceiling with the provided mounting screws.

#### 1. Mark Position

Place the mounting template where you want the camera. For wall mounting, drill two holes through two circles.



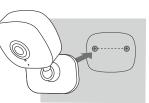
#### 2. Mount Base

Affix two mounting screws with the help of mounting template. For wall mounting, insert two anchors into holes and screw the screws into the anchors.



#### 3. Secure Camera

Hang your camera on the screws.



Note: Your camera might use one of the following two types of screws.



# Set Up Using Amazon Frustration-Free Setup

## What is Amazon Frustration-Free Setup?

Amazon Frustration-Free Setup can help connect and set up Tapo smart devices in fewer steps, without having to remember and re-enter your Wi-Fi password on each device.

To use this feature, confirm the following:

- The new Tapo device supports Amazon FFS.
- You have an Amazon FFS enabled Alexa device or router.
- You have saved your Wi-Fi information to Amazon by using Alexa echo.
- Your Tapo device and router are on the same network as your Alexa echo.

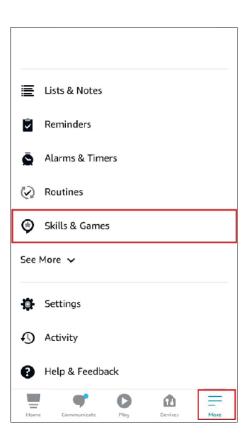
## LED Indications during Amazon Frustration-Free Setup

LED	Status
Blinking amber and green	Ready for setup
Blinking amber	FFS setup in progress
Solid green	Working properly

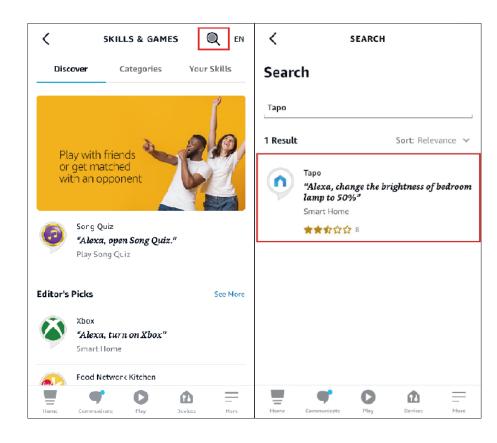
If the LED does not turn solid green after a long time, you can try to add the Tapo device manually. (Press the Reset button on your Tapo device once. Then open the Tapo app, tap the + button on the page, select your device model, and follow the app instructions.)

## How to use Amazon Frustration-Free Setup with Tapo devices

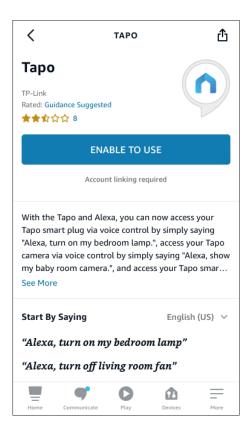
1. Open the Amazon Alexa app. Then tap More and select Skills & Games.



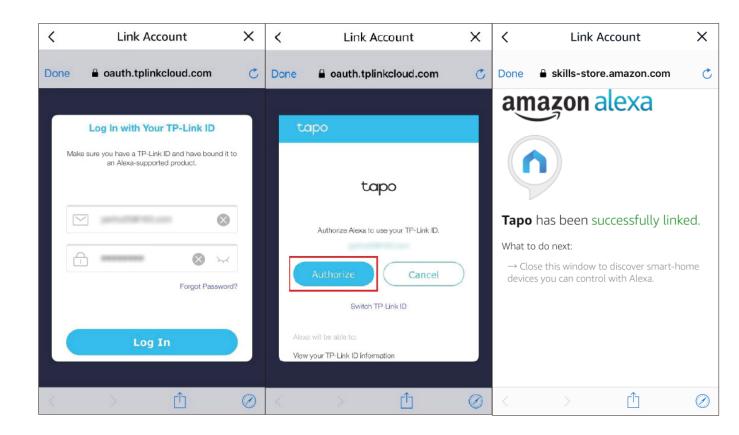
2. Enter Tapo in the search bar and choose Tapo.



3. Tap the ENABLE TO USE button.



4. Log in with your TP-Link ID that has bound to your Tapo device, and tap Authorize. After authorized successfully, the message Tapo has been successfully linked will come up.



5. Plug in your Tapo device and the setup will complete automatically in two minutes.

For setting up more Tapo devices, just plug in and enjoy!

#### Done!

If this device displays on the Home page in the Tapo app, it indicates this device has been successfully associated with your Amazon account and joined your Wi-Fi network automatically.

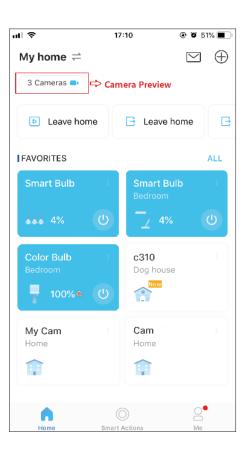
If this device does not display on the Home page in the Tapo app, try setting it up manually. (Tap the + button on the page, select your device model, and then follow the app instructions.)

## Main Camera Controls

After you successfully set up the camera, you will see your camera listed on the home page. You can view and manage your camera from anywhere at any time with the Tapo app.

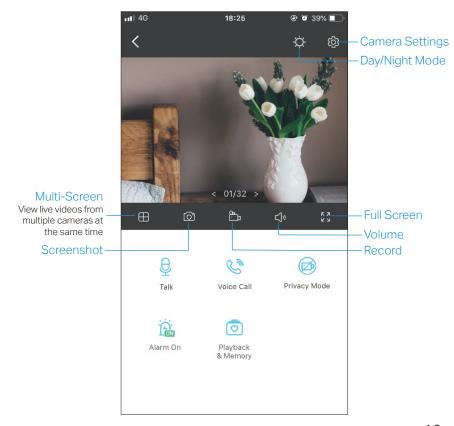
### **Home Page**

This page lists all your cameras you've added and you can view them directly and manage them easily. Tap the camera or go to Camera Preview > Manage to enter the Live View page.



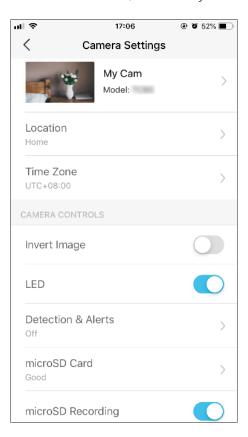
#### **Live View**

Tap Talk or Voice Call to communicate with loved ones, turn on Alarm to get noticed when motion detected, enable the Privacy Mode to temporarily shut down the surveillance for privacy, or go to Playback & Memory to check all recordings and saved moments.



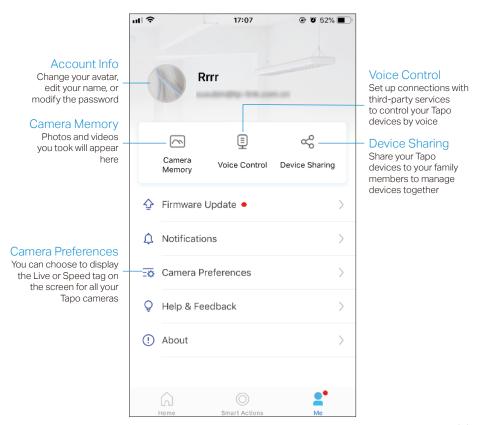
### **Camera Settings**

On Live View page, tap ( to enter the Camera Settings page. You can change the settings of your camera to meet various needs, such as change your camera name, customize detection settings and recording schedules, turn on or off notifications, set activity zones, etc.



#### Me

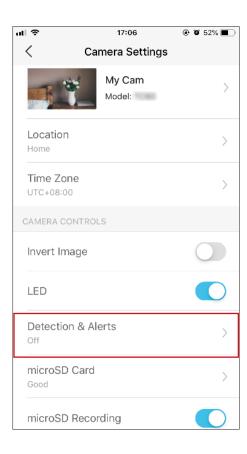
On this page, you can edit your account, quickly check the memorable moments you saved, or find the FAQs of using smart camera and basic info related to the Tapo app.



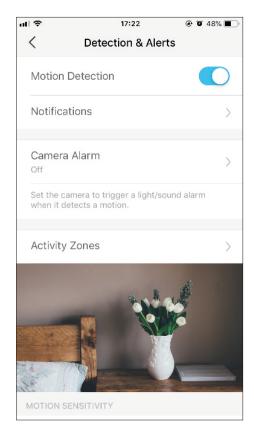
## **Motion Detection**

With motion detection, the Tapo app alerts you of activity that matters and sends notifications straight to you when motion detected. Insert a microSD card to record the clips when motion detected. Otherwise, you can only receive the notifications.

- Note: Initialize the SD card on the app before using it.
- 1. Go to Camera Settings page and tap Detection & Alerts to customize its current detection settings.

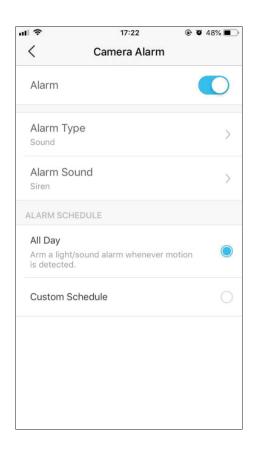


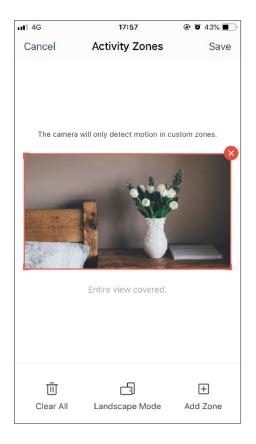
2. On the Detection & Alerts page, enable the Motion Detection function. It's recommended to enable the Notifications function to receive motion detection messages.



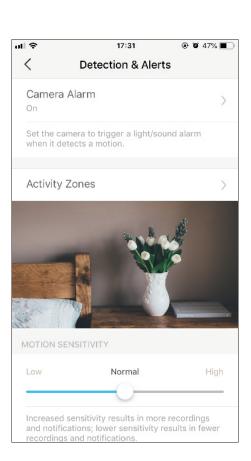
3. Customize Camera Alarm settings. Choose Alarm Type (Sound/Light) and Alarm Sound (Siren/Tone), and set Alarm Schedule as needed.



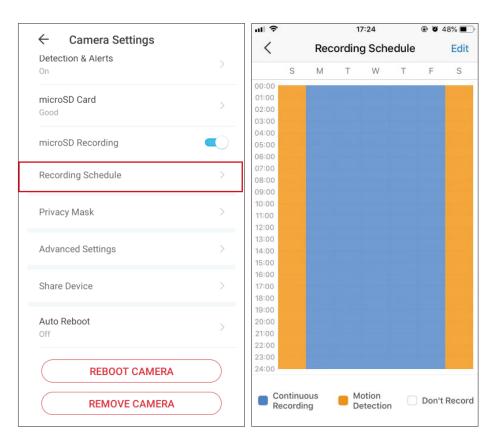




5. Adjust Motion Sensitivity (Low/Normal/High) as needed. Increased sensitivity results in more recordings and notifications.

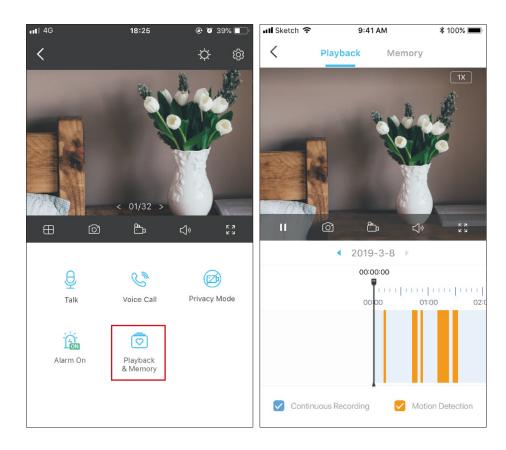


6. After editing the detection settings for the camera, you can set the Recording Schedule for the motion detection.



7. On the Live View page, tap Playback to find all recordings. The orange sections are recordings for motion detection.

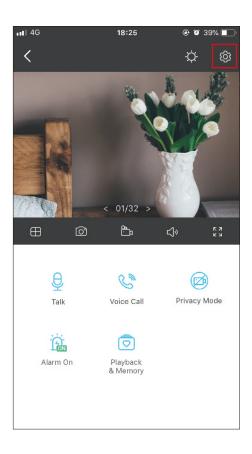
Note: The microSD card is needed for recordings. Initialize the SD card on the app before using it.



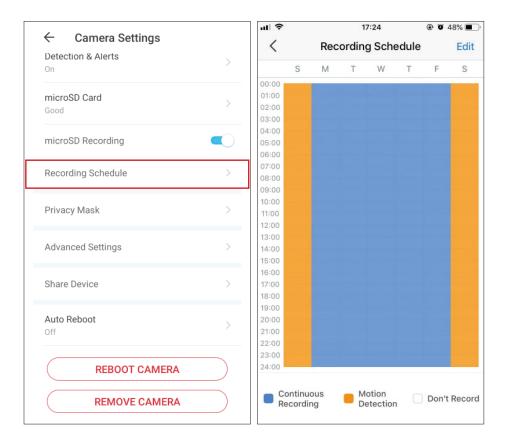
## 24-hour Recordings

The microSD card is needed for 24-hour recording and it's suggested to initialize the SD card on the app before using it.

1. On the Live View page, tap 🔯 to enter the Camera Settings page.

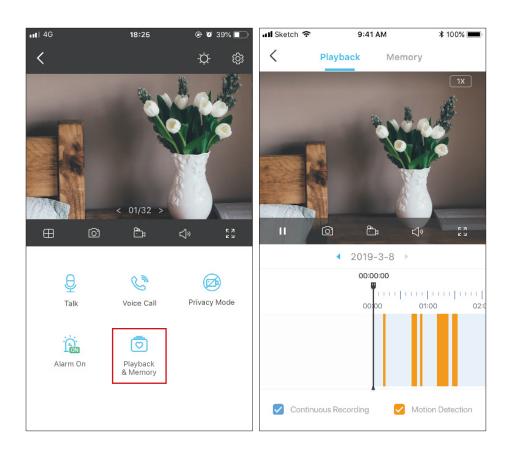


2. Toggle on to enable the microSD Recording function and set the Recording Schedule for Continuous Recording (24-hour Recording) as needed.



3. On the Live View page, tap Playback to find all recordings. The blue sections mean continuous recording.

Note: The microSD card is needed for recordings. Initialize the SD card on the app before using it.



# **Privacy Mode**

On the Live View page, tap privacy Mode to enable the Privacy Mode. When enabled, streaming and recording functions will be temporarily disabled to protect your privacy.



## Authentication

#### **CE Mark Warning**



This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

#### **OPERATING FREQUENCY (the maximum transmitted power)**

2412MHz - 2472MHz (20dBm)

#### **EU Declaration of Conformity**

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.

The original EU Declaration of Conformity may be found at <a href="https://www.tapo.com/en/support/ce/">https://www.tapo.com/en/support/ce/</a>.

#### **RF Exposure Information**

This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

Restricted to indoor use.

#### **UKCA Mark**



#### **UKCA Declaration of Conformity**

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK Declaration of Conformity may be found at <a href="https://www.tapo.com/support/ukca/">https://www.tapo.com/support/ukca/</a>.

#### **Korea Warning Statements:**

당해 무선설비는 운용중 전파혼신 가능성이 있음.

#### **NCC Notice & BSMI Notice:**

#### 注意!

取得審驗證明之低功率射頻器材,非經核准,公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信;經發現有干擾現象時,應立即停用,並改善至無干擾時方得繼續使用。

前述合法通信,指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

#### 安全諮詢及注意事項

- 請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮,請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用,以確保本產品的操作可靠並防止過熱,請勿堵塞或覆蓋開口。
- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風,否則不可放在密閉位置中。
- 請不要私自拆開機殼或自行維修,如產品有故障請與原廠或代理商聯繫。

#### 限用物質含有情況標示聲明書

設備名稱:Home Security Wi-Fi Camera			Camera	型號	(型式): TC60		
Equipment r	name			Type	designation (Type)		
				限用物質	<b></b>		
	Restricted substances and its chemical symbols						
單元	鉛	汞	鎘	六價鉻	多溴聯苯	多溴二苯醚	
Unit	Lead	Mercury	Cadmium	Hexavalent chromium	Polybrominated biphenyls	Polybrominated diphenyl ethers	
	(Pb)	(Hg)	(Cd)	(Cr <sup>+6</sup> )	(PBB)	(PBDE)	
PCB	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$	$\bigcirc$	$\circ$	
外殼	$\circ$	0		$\bigcirc$	$\bigcirc$	0	
電源供應器	_	0		$\bigcirc$	$\circ$	$\circ$	
其他及其 配件	_	0	0	0	0		

備考 1. "超出 0.1 wt %"及 "超出 0.01 wt %" 係指限用物質之百分比含量超出百分比含量基準值

Note 1: "Exceeding 0.1 wt %" and "exceeding 0.01 wt %" indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考 2. ℃ 係指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2: "O" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考 3. "一"係指該項限用物質為排除項目。

Note 3: The "—" indicates that the restricted substance corresponds to the exemption.



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# EAC

### **Safety Information**

- Keep the device away from water, fire, humidity or hot environments. If you need service, please contact us.
- Do not attempt to disassemble, repair, or modify the device.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended
- Do not use the device where wireless devices are not allowed.
- Adapter shall be installed near the equipment and shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.

Operating Temperature: 0 °C~ 40 °C (32°F ~ 104°F)

Storage Temperature: -40°C~70°C (-40°F ~ 158°F)

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

#### Explanation of the symbols on the product label

Symbol	Explanation
	DC voltage
	Indoor use only
	RECYCLING  This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.  User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.