Quick Start Guide
Outdoor Security Wi-Fi Camera

Set Up Camera

STEP 2
POWER UP
Plug in the adapter to power up your camera.

STEP 3
SET UP
Tap the button in the app and select your model. Follow app instructions to complete setup.

Install Your Camera

1. Drill Holes
Stick the mounting template to the desired mounting place. Drill 3 screw holes (Φ=6mm) according to the template.

2. Mount Camera
Insert three anchors into the holes and use the screws to affix the camera over the anchors.

3. Connect to Power
Connect the camera to a power outlet using the provided power adapter. Install the waterproof seal for the power connectors.

4. Install Waterproof Cable Attachments
Install the waterproof cable attachments for the network interface. Make sure each part is securely attached and the waterproof rings are flush to keep out water.

   • The Ethernet port does not connect to a network device.

   a. Route the network cable through the following components in order: fix nut, waterproof ring, and then the waterproof jacket.

   b. Insert the waterproof ring into the waterproof jacket.

   c. Fix the O-ring to the network interface of the camera and connect the network cables.

   d. Attach the network interface with the waterproof jacket, then twist to lock. Rotate the fix nut to secure it to the waterproof jacket.

SET UP

a. Insert the waterproof plug into the waterproof ring, then insert them into the waterproof jacket.

b. Attach the network interface with the waterproof jacket, then twist to lock. Rotate the fix nut to secure it to the waterproof jacket.

Setup Videos
Scan QR code or visit https://www.tp-link.com/support/setup-video/#cloud-cameras

*Images may differ from actual products.
For technical support, the user guide, and more information, please visit www.tapo.com/support/ for detailed instructions.

Q1. What should I do if I fail to configure Tapo Camera?


Q2. What should I do if the SD card is not working properly?

Make sure you are using a microSD card. It’s recommended to use a Class 10 microSD card or higher, with storage from 8 GB to 512 GB. Make sure you have initialized the microSD card in the Tapo app. If the problem still persists, contact our technical support.

Q3. How do I reset the camera?

Open the Tapo app, go to the Camera Settings page, and remove the camera to factory reset it. With the camera powered on, press and hold the Reset button for about 5s until the System LED blinks red quickly to reset the Wi-Fi while keeping other settings; for 10s to factory reset the camera.

FAQ (Frequently Asked Questions)

- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Keep the device away from fire or hot environments. DO NOT immerse in water or any other liquid.
- Do not disassemble, repair or modify the device.
- Do not use the device where wireless devices are not allowed.
- Do not use microSD cards in any device other than the Tapo Camera.
- Never put metal objects inside the product. If a metal object enters the product, turn off the circuit breaker and contact an authorised electrician.
- This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long time unplug the product from the power outlet.
- Adapter should be used indoors where the ambient temperature is lower than or equal to 40 °C.
- This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.
- Operating Temperature: -20°C~45°C (-4°F ~113 °F)

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use the product at your own risk.

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863. The original EU declaration of conformity may be found at https://www.tapo.com/support/ce

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017. The original UK declaration of conformity may be found at https://www.tapo.com/support/ukca/