Instructions for using web emergency mode

Materials and devices below are required before the operation.

- 1. A computer that supported Ethernet connection
- 2. Two Ethernet cables (At least one)
- 3. Problematic Tapo camera
- 4. Camera firmware (The .bin file)

The operation steps are as follows:

1. Download the camera firmware according to your camera's model number.

<u>Tapo C310 V1</u> <u>Tapo C310 V2</u> <u>TC65 V1</u> <u>Tapo C320WS V1</u>

After downloading the firmware, unzip it, and you will see the .bin file.

2. Connect the problem Tapo camera to the computer:

Two types of connection are available (Choose the one that is convenient for you):

Connection topology 1:

Tapo camera--<Ethernet>--Router--<Ethernet or Wireless>--PC

After the connection is completed, change the IP settings of the computer network card (Figure 1-1).

Set a fixed IP address for the PC:

IP address: in the 0 (Zero) network segment, e.g. 192.168.0.123 Subnet mask: 255.255.255.0

atil) wlan2 Status	wlan2 Properties	Internet Protocol Version 4 (TCP/IPv4) Properties
General	Networking Sharing	General
Connection IPv4 Connectivity: Internet IPv6 Connectivity: No Internet access	Connect using:	You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.
Media State: Enabled SSD: TP-Link_A414 Duration: 1 day 08:03:54 Speed: 144.5 Mippe Signal Quality: all Detais Wireless Properties	Configure This connection uses the following items: Image: Clerif for Microsoft Networks <	Obtain an IP address automatically Ivestimation IP address: IP address: Subnet mask: Ip 5: 255 . 255 . 0 Default gateway: .
Activity	Bend Printer Sharing for Microsoft Networks A-Internet Protocol Vension 4 (TCP/IPv4) Hitternet P	Obtain DNS server address automatically Ots the following DNS server addresses: Preferred DNS server: Alternate DNS server:
Properties Diagnose Diagnose	Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.	Validate settings upon exit Advanced
Close	OK Cancel	OK Cancel

Figure 1-1 Change IP settings

Connection topology 2:

Tapo camera--Ethernet>--PC

After the connection is completed, change the IP settings of the computer network card (Figure 1-1). Set a fixed IP address for the PC: IP address: in the 0 (Zero) network segment, e.g. 192.168.0.123 Subnet mask: 255.255.255.0

3. Upgrading via web interface:

Note: the web interface may vary from different models, hardware, or firmware versions.

- Launch a browser on the computer, visit <u>http://192.168.0.10</u>
- Click Browse to find the path of the firmware to be upgraded, and then click Upgrade. Do not interrupt the power supply during the upgrade process.
- Done, Upgrade Success (Figure 3-2-2)

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C	a	○ 😫 192.168.0.10	2	
-	-			
			TP-LINK	
Firmwar	re Upgrade			
	Please select upp	ade firmware, and then click upo	rade letton to upgrade:	
		Breek.		
- 1	Desparate	2		
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.09	n.If you still canno	coftware that is consistent with t obtain the model version after	repeated refresh o	
34	amera.Do not pov	e model version from the tail lab we off the network cartece durin	g the upgrade. Oth	
		k camera will be damaged and u m about 340 seconds. When the		
	te, the network ca	meca automatically restarts.		
8.80	dule Version: 1.1	a		
		Figure 3-1 Firmwar	e upgrade interface	



Figure 3-2-1 Camera is being upgraded



If the upgrade succeeds, go to the following page to enter Settings: Main Settings page

Figure 3-2-2 Firmware upgrade completed