Failed to Set Up?

Option 1: Setup via the Tapo App

 Follow the in-app instructions to manually exit the HomeKit setup and add your smart device to Tapo. Then go to Device Settings > Add to Home to complete the HomeKit setup.

Option 2: Reset and Retry

- Move your iPhone/iPad and the smart device closer to the router for a stronger Wi-Fi signal.
- HomeKit setup will be disabled **10** minutes after the smart device is powered on. You can turn it off and on to retry.
- Creating a new home in the Home app can greatly help set up your smart device.



Visit www.tapo.com/support/ for Technical Support, FAQs, and more.

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Visit

https://www.tp-link.com/support/faq/3390/

for detailed troubleshooting & help





Scan the QR Code



Before You Start

- 1. Your iPhone/iPad should be connected to a stable 2.4 GHz Wi-Fi network with internet access.
- 2. Ensure your iPhone/iPad, HomeKit device, and Apple home hub* (if any) are connected to the same Wi-Fi network.

*The hub like HomePod, HomePod mini, and Apple TV helps control your HomeKit devices remotely, share the devices with others, and automate your devices to do tasks for you.

- 3. To control the HomeKit-enabled device in the Apple Home app, the latest iOS or iPadOS version is highly recommended.
- 4. Find the HomeKit QR code or numeric code on your device or in its packaging. After setup, you can find the code in Device Settings in Tapo.



Only for demonstration

How to Set Up

1. Factory reset your smart device.

Press and hold the controller button for at least **10 seconds**.

- 2. Open the Apple Home/Tapo app.
- 3. Scan the HomeKit QR code of the device to start the setup .
- 4. Follow the instructions in the app to complete the setup.

