



User Guide

Pan/Tilt AI Home Security Wi-Fi Camera

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About This Guide

This guide provides a brief introduction to the Pan/Tilt AI Home Security Wi-Fi Camera and the Tapo app, as well as regulatory information.

Please note that features available in Tapo may vary by model and software version. Tapo availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Tapo Camera experience.

Conventions

In this guide, the following convention is used:

Convention	Description
Blue	Key information appears in blue, including management page text such as menus, items, buttons and so on.
<u>Underline</u>	Hyperlinks are in blue and underlined. You can click to redirect to a website.
 Note:	Ignoring this type of note might result in a malfunction or damage to the device.

More Info

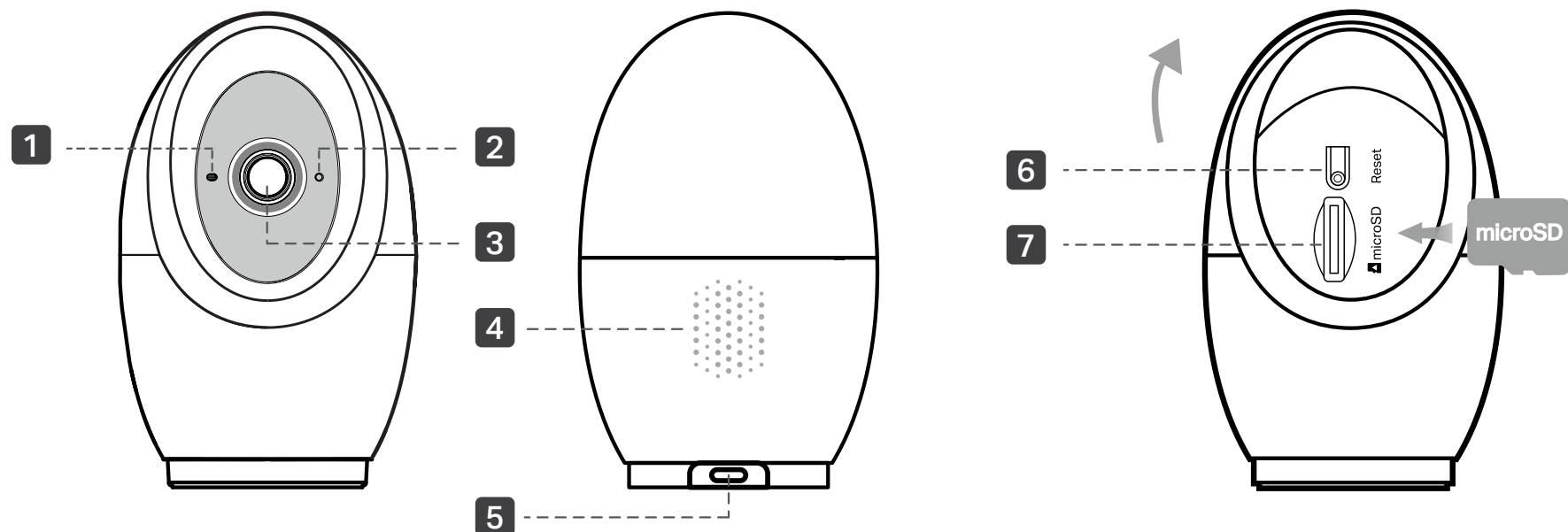
- Specifications can be found on the product page at <https://www.tapo.com>.
- Our Technical Support and troubleshooting information can be found at <https://www.tapo.com/support/>

Introduction

The Pan/Tilt AI Home Security Wi-Fi Camera helps you add security to your home wherever and whenever. It recognizes individuals by their faces, sending alerts only when an unfamiliar face is detected. Supports 18× digital zoom for superior clarity. See more. See clearer. Stay secure.

- **Smart AI Detection and Notification** – Accurately identifies faces, people, pets, and vehicles, reducing false alerts and unnecessary notifications.
- **Human Face Recognition** – Recognizes individuals by their faces, sending alerts only when an unfamiliar face is detected.
- **4K 8MP Crystal-Clear** – Supports 18× digital zoom for superior clarity. See more. See clearer. Stay secure.
- **AI Auto-Zoom Tracking** – Automatically tracks and zooms in on distant people and pets to capture every detail.
- **Physical Privacy Mode** – Maintains your privacy with the lens physically blocked by the housing.
- **Customizable Block Zones** – Set customizable block zones to keep private areas from being monitored.
- **Local* and Cloud** Storage** – Save recorded videos to a microSD card (up to 512 GB)* or by using Tapo Care** cloud storage services.
*microSD card purchased separately.
**Subscribe for cloud storage at <https://www.tapo.com/tapocare/>
- **Two-Way Audio** – Communicate in real time through a built-in microphone and speaker.
- **Activity Zones** – Set up your own activity zones to only receive alerts that matter.

Appearance



- 1** Status LED
- 2** Microphone
- 3** Lens
- 4** Speaker
- 5** USB Type-C Power Port

*Tilt the camera lens up to find the RESET button and the microSD card slot.

- 6** Reset Button
 - Use a pin to press and hold for 5s: Reset Wi-Fi settings
 - Use a pin to press and hold for 10s: Reset to factory settings
- 7** microSD Card Slot

Insert a microSD card (not included) and initialize it on the Tapo app for local recording.

System LED Indication

Solid red	Starting up
Blinking red and green	Ready for setup
Blinking red slowly	Connecting to Wi-Fi
Solid amber	Connected to Wi-Fi
Solid green	Connected to the cloud
Blinking red quickly	Camera resetting
Blinking green quickly	Camera updating

Set Up Your Camera

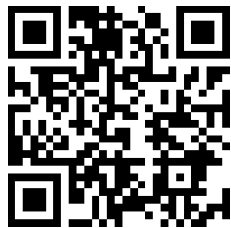
Follow the steps below to get started with your new camera.

Step 1. Download Tapo App

Get the [Tapo](#) app from the App Store or Google Play, or by scanning the QR code below.

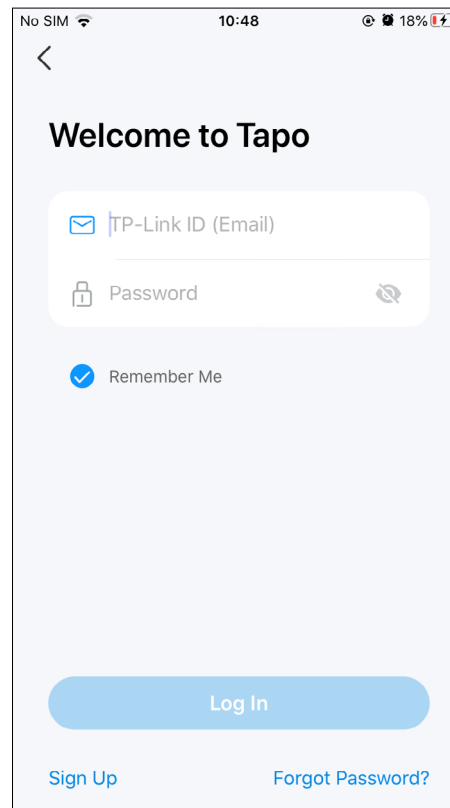


OR



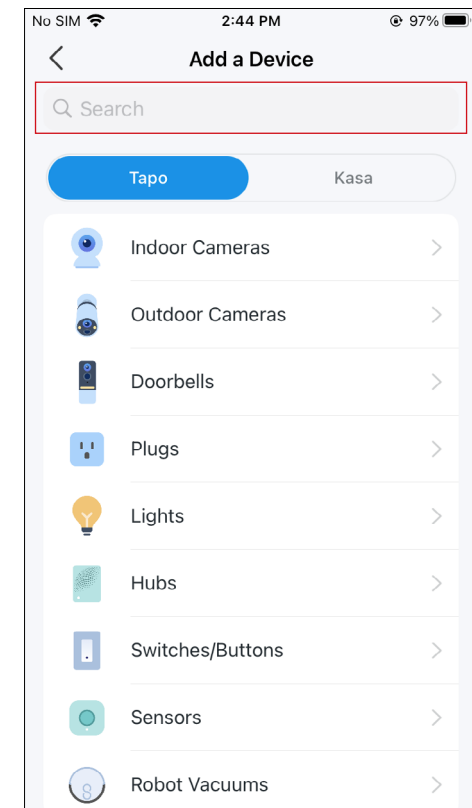
Step 2. Log In

Open the app, and log in with your TP-Link ID. If you don't have an account, create one first.



Step 3. Add Your Camera

Tap the ⊕ button > Add Device in the app and search for your model. Follow app instructions to complete the setup.



Set Up Using Amazon Frustration-Free Setup

■Note: TCW30 does not support Amazon Frustration-Free Setup.

What is Amazon Frustration-Free Setup?

Amazon Frustration-Free Setup can help connect and set up Tapo smart devices in fewer steps, without having to remember and re-enter your Wi-Fi password on each device.

To use this feature, confirm the following:

- The new Tapo device supports Amazon FFS.
- The new Tapo device is purchased from Amazon.
- You have an Amazon FFS enabled Alexa device or router.
- You have saved your Wi-Fi information to Amazon by using Alexa echo.
- Your Tapo device and router are on the same network as your Alexa echo.

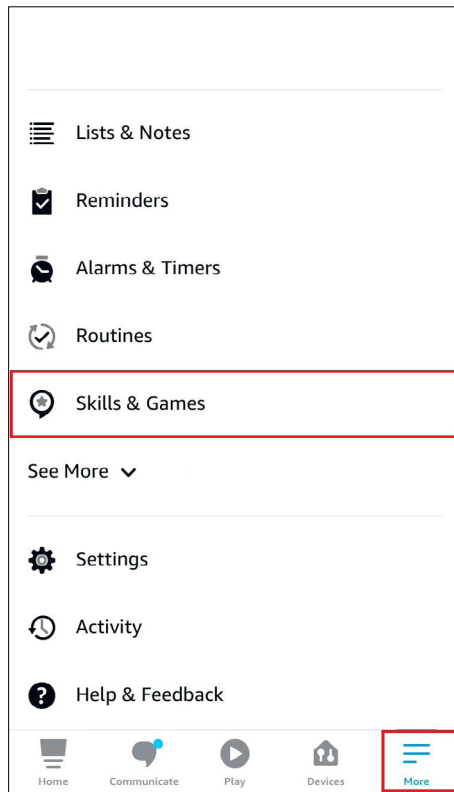
LED Indications during Amazon Frustration-Free Setup

LED	Status
Blinking red and green	Ready for setup
Blinking amber	FFS setup in progress
Solid green	Working properly

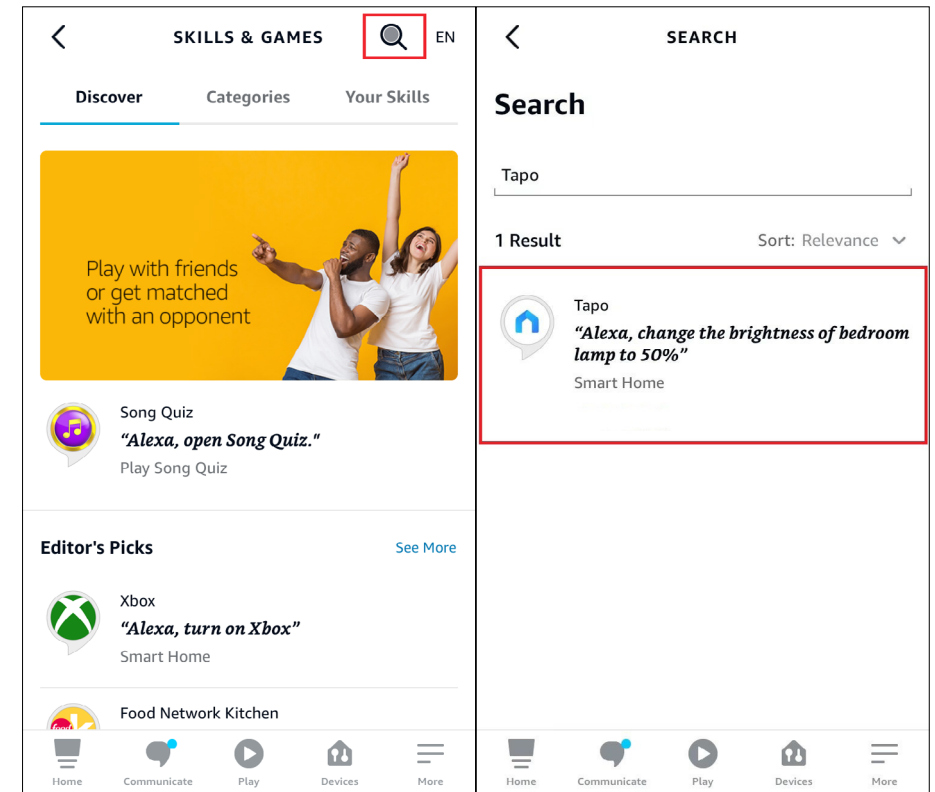
If the LED does not turn solid green after a long time, you can try to add the Tapo device manually. (Press the Reset button on your Tapo device once. Then open the Tapo app, tap the + button on the page, select your device model, and follow the app instructions.)

How to use Amazon Frustration-Free Setup with Tapo devices

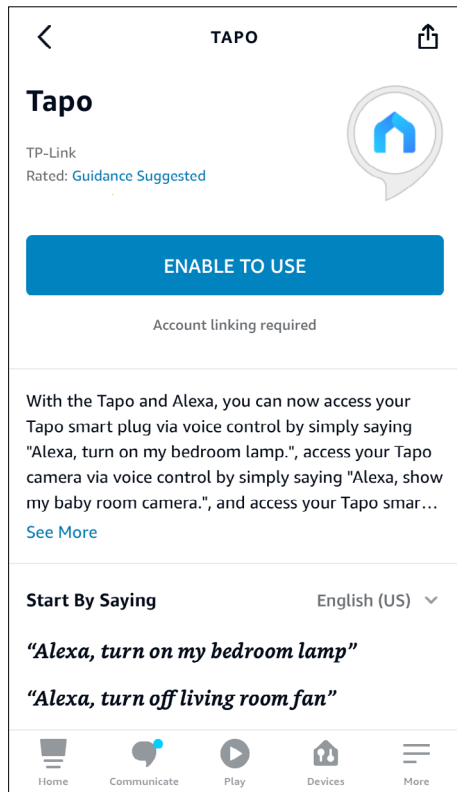
1. Open the Amazon Alexa app. Then tap **More** and select **Skills & Games**.



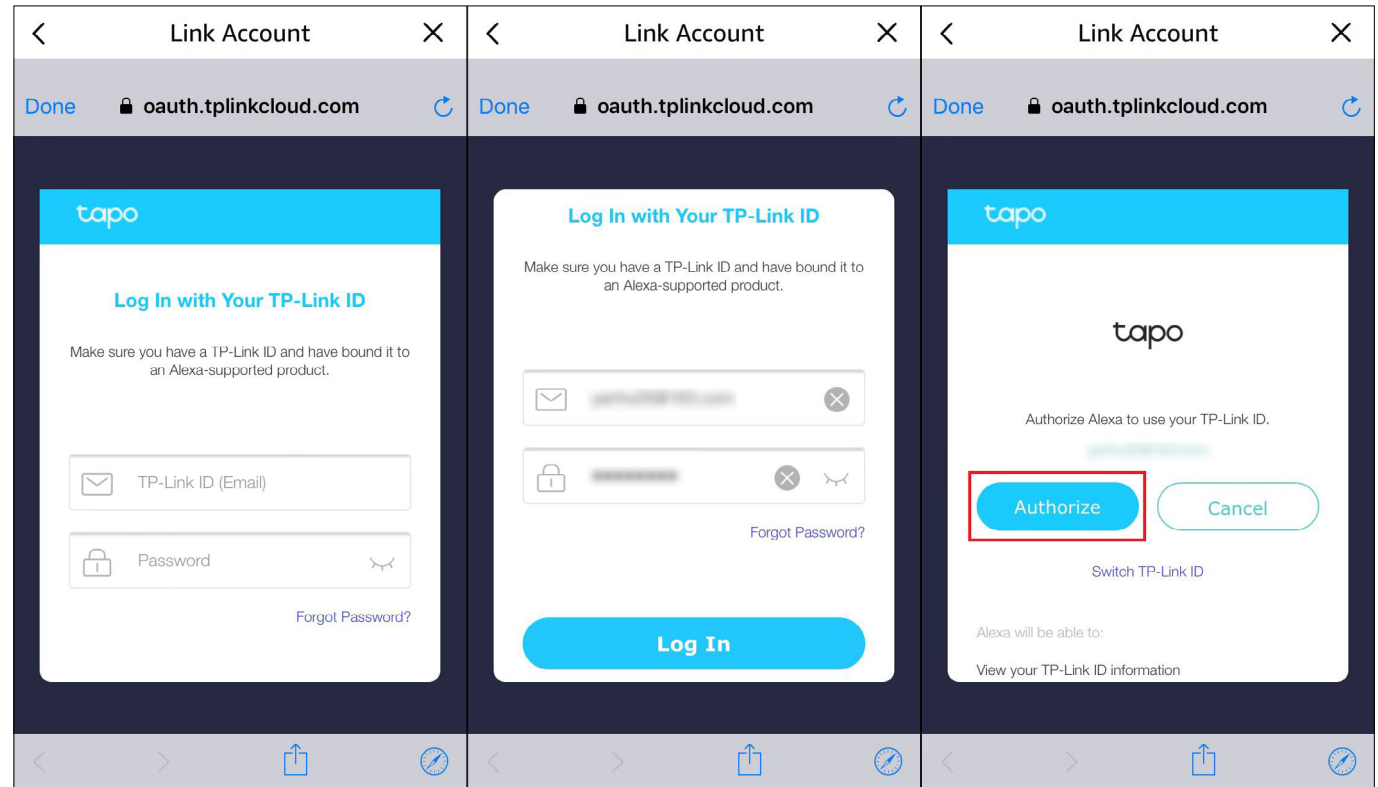
2. Enter **Tapo** in the search bar and choose **Tapo**.



3. Tap the **ENABLE TO USE** button.



4. Log in with your TP-Link ID that has bound to your Tapo device, and tap **Authorize**. After authorized successfully, the message **Tapo has been successfully linked** will come up.



5. Plug in your Tapo device and the setup will complete automatically in two minutes.

For setting up more Tapo devices, just plug in and enjoy!

Done!

If this device displays on the Home page in the Tapo app, it indicates this device has been successfully associated with your Amazon account and joined your Wi-Fi network automatically.

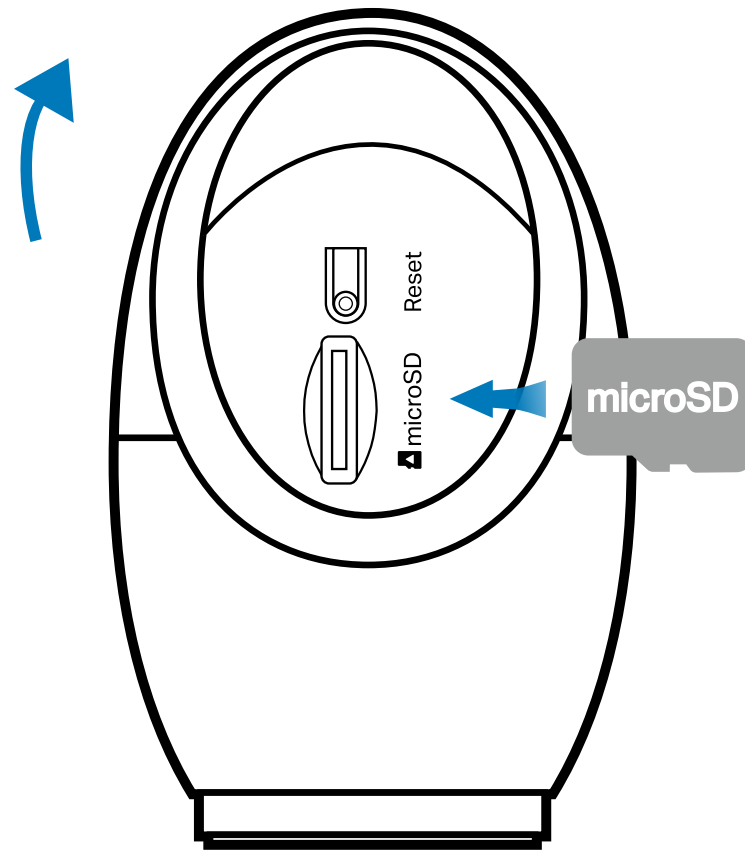
If this device does not display on the Home page in the Tapo app, try setting it up manually. (Tap the + button on the page, select your device model, and then follow the app instructions.)

Install a microSD Card

Follow the steps below to install the microSD card for local recording.

You can go to [Camera Settings](#) > [microSD Card](#) in the Tapo app to check the card status or format your card.

1. Manually tilt the camera lens up.
2. Identify the direction of the microSD card and carefully insert the card into the slot. Push in the card until you hear a click.



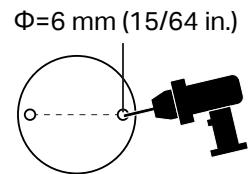
Mount Your Camera

When you finish adding your camera to the Tapo app, you can set it on a table or shelf. You can also mount it on a wall or ceiling with the provided mounting template and screws, or mount it on the pole with a mounting loop (not included).

Option 1: Wall Mount

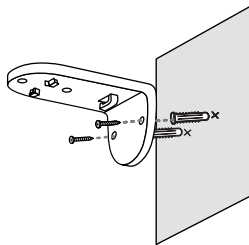
1. Drill Holes

Place the mounting template where you want the camera. Then drill two holes through two circles.



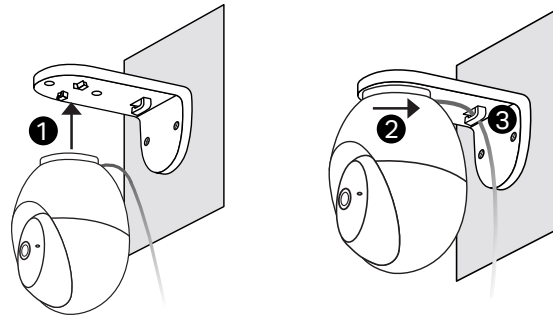
2. Install the Bracket

Insert two anchors into the holes and use the screws to affix the bracket over the anchors.



3. Secure the Camera

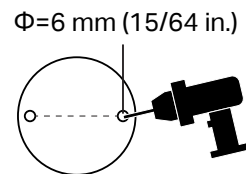
Align the snap fit and slide the camera onto the bracket from outside in until it clicks into place. Route the USB cable under the buckle on the bracket.



Option 2: Ceiling Mount

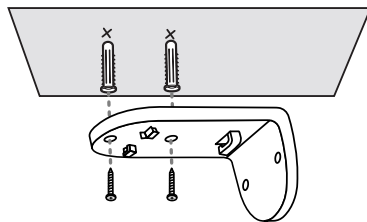
1. Drill Holes

Place the mounting template where you want the camera. Then drill two holes through two circles.



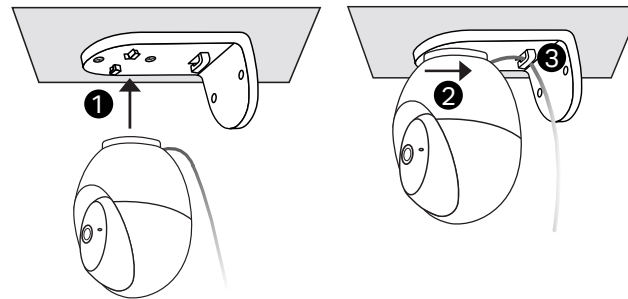
2. Install the Bracket

Insert two anchors into the holes and use the screws to affix the bracket over the anchors.



3. Secure the Camera

Align the snap fit and slide the camera onto the bracket from outside in until it clicks into place. Route the USB cable under the buckle on the bracket.



How to Reset Your Camera

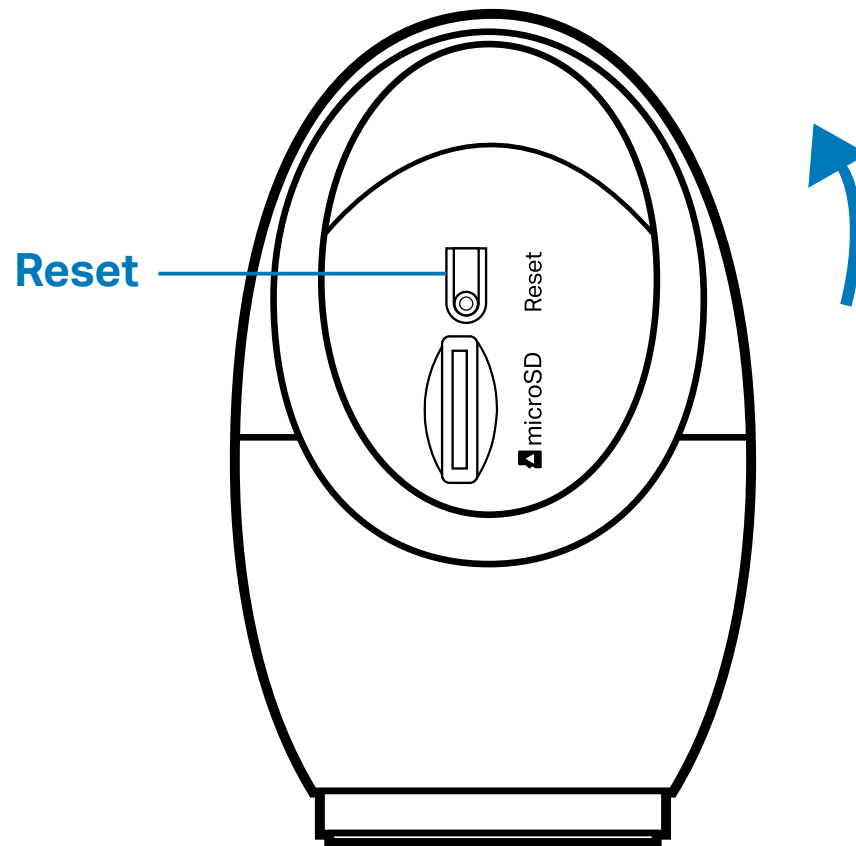
Follow the steps below to reset your camera via the Reset button.

You can also go to [Camera Settings](#) in the Tapo app and tap [Remove Device](#) at the bottom to factory reset your camera.

1. Manually tilt the camera lens up to find the reset button.

2. Press and hold the RESET button to reset the camera.

- Press and hold for 5s until the LED blinks red slowly: Reset Wi-Fi settings only
- Press and hold for 10s until the LED blinks red quickly: Reset to factory settings



Authentication

FCC compliance information statement



Product Name: Pan/Tilt AI Home Security Wi-Fi Camera

Model Number: Tapo C260

Component Name	Model
I.T.E. Power Supply	DSA-10PF06-05 FUS 050200

Responsible Party:

TP-Link Systems Inc.

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

"To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter."

We, **TP-Link Systems Inc.**, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2025-06-12

FCC compliance information statement

Product Name: I.T.E. Power Supply

Model Number: DSA-10PF06-05 FUS 050200

Responsible Party:

TP-Link Systems Inc.

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

We, **TP-Link Systems Inc.**, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2025-06-12

CE Mark Warning



OPERATING FREQUENCY (the maximum transmitted power)

2400 MHz -2483.5 MHz(20dBm)

5150 MHz -5250 MHz(23dBm)

5250 MHz -5350 MHz (23dBm)

5470 MHz -5725 MHz (30dBm)

EU Declaration of Conformity

TP-Link hereby declares that Pan/Tilt AI Home Security Wi-Fi Camera is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.

The original EU Declaration of Conformity may be found at <https://www.tapo.com/en/support/ce/>.

RF Exposure Information

This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

National restrictions

Frequency band: 5150 - 5250 MHz:

Indoor use: Inside buildings only. Installations and use inside road vehicles and train carriages are not permitted. Limited outdoor use: If used outdoors, equipment shall not be attached to a fixed installation or to the external body of road vehicles, a fixed infrastructure or a fixed outdoor antenna. Use by unmanned aircraft systems (UAS) is limited to within the 5170 - 5250 MHz band.

Frequency band: 5250 - 5350 MHz:

Indoor use: Inside buildings only. Installations and use in road vehicles, trains and aircraft are not permitted. Outdoor use is not permitted.

Frequency band: 5470 - 5725 MHz:

Installations and use in road vehicles, trains and aircraft and use for unmanned aircraft systems (UAS) are not permitted.



UKCA Mark



UK Declaration of Conformity

TP-Link hereby declares that Pan/Tilt AI Home Security Wi-Fi Camera is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK Declaration of Conformity may be found at <https://www.tapo.com/support/ukca/>.

National restrictions

Attention: In Great Britain, the operation in the frequency range 5150MHz - 5350MHz is only permitted indoors.



Canadian Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1) L'appareil ne doit pas produire de brouillage;

2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Caution:

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

DFS (Dynamic Frequency Selection) products that operate in the bands 5250- 5350 MHz, 5470-5600MHz, and 5650-5725MHz.

Avertissement:

Le dispositif fonctionnant dans la bande 5150-5250 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

Les produits utilisant la technique d'atténuation DFS (sélection dynamique des fréquences) sur les bandes 5250- 5350 MHz, 5470-5600MHz et 5650-5725MHz.

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

CAN ICES-003 (B)/NMB-003(B)



Korea Warning Statements:

당해 무선설비는 운용중 전파혼신 가능성이 있음.

NCC Notice & BSMI Notice

注意！

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

為避免本器材影像畫面遭偷窺或擷取，本器材使用者應先修改預設密碼，並定期更新密碼。

應避免影響附近雷達系統之操作。

安全諮詢及注意事項

- 請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮，請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用，以確保本產品的操作可靠並防止過熱，請勿堵塞或覆蓋開口。
- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風，否則不可放在密閉位置中。
- 不要私自拆開機殼或自行維修，如產品有故障請與原廠或代理商聯繫。

限用物質含有情況標示聲明書

設備名稱：旋轉式 AI 家庭防護 / Wi-Fi 網路攝影機				型號（型式）：Tapo C260		
Equipment name				Type designation (Type)		
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr ⁺⁶)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
PCB	○	○	○	○	○	○
外殼	○	○	○	○	○	○
電源供應器	—	○	○	○	○	○
其他及其 配件	—	○	○	○	○	○
備考 1. “超出 0.1 wt %” 及 “超出 0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值 Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.						
備考 2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。 Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.						
備考 3. “—” 係指該項限用物質為排除項目。 Note 3: The “—” indicates that the restricted substance corresponds to the exemption.						



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.



Safety Information

- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- Keep the device away from water, fire, humidity or hot environments.
- For indoor use only.
- Do not disassemble, repair or modify the product.
- Do not use the product if the casing has been broken. Danger of electric shock.
- Never touch the product with wet hands.
- Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.
- Do not use liquid to clean the product. Only use a dry cloth.
- Never put metal objects inside the product. If a metal object enters the product turn off the circuit breaker and contact an authorised electrician.
- This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.
- Do not use this product in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long time unplug the product from the power outlet.

- This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.
- Adapter should be used indoors where the ambient temperature is lower than or equal to 40 °C.
- Operating Temperature: 0 °C ~ 40°C (32°F ~ 104°F)

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

Explanation of the symbols on the product label

Note: The product label is on the bottom of the product and its power supply. Symbols may vary from products.

Symbol 符號解釋	Explanation 解釋
	Class II equipment Class II 設備
	Class II equipment with functional earthing 具有功能接地的 Class II 設備
	Alternating current 交流電
	DC voltage 直流電壓
	Polarity of output terminals 輸出端子極性
	Indoor use only 僅限室內使用
	Dangerous voltage 危險電壓
	Caution, risk of electric shock 注意，有觸電危險
	Energy efficiency Marking 能源效率標示
	Protective earth 保護地線

Symbol 符號解釋	Explanation 解釋
	Earth 地線
	Frame or chassis 機架接地
	Functional earthing 功能地線
	Caution, hot surface 警告，表面高溫
	Caution 警告
	Operator's manual 操作手冊
	Stand-by 待機
	"ON"/"OFF" (push-push) 「開」 / 「關」 (按壓式)
	Fuse 保險絲
	Fuse is used in neutral N 保險絲用於中性線 N

	RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment. 回收利用 本產品標示有「廢棄電氣電子設備（WEEE）」的分類回收標誌。這表示本產品必須依據歐盟指令 2012/19/EU 進行妥善回收或拆解，以減少對環境的影響。 使用者可選擇將本產品交給合格的回收機構，或在購買新電器或電子設備時，交回給零售商進行回收處理。
	Caution, avoid listening at high volume levels for long periods 注意，避免長時間以高音量收聽
	Disconnection, all power plugs 斷開所有電源插頭
m	Switch of mini-gap construction 微間隙結構的開關
μ	Switch of micro-gap construction (for US version) Switch of micro-gap / micro-disconnection construction (for other versions except US) 微小間隙結構開關（適用於美國版） 微小間隙 / 微小斷開結構開關（適用於美國以外的其他版本）
ε	Switch without contact gap (Semiconductor switching device) 無接點間隙開關（半導體開關裝置）