



User Guide

Indoor/Outdoor Wi-Fi Home Security Camera

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About This Guide

This guide provides a brief introduction to the Indoor/Outdoor Home Security Wi-Fi Camera and regulatory information.

Please note that features available in Tapo may vary by model and software version. Tapo availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Tapo experience.

Conventions

In this guide, the following convention is used:

Convention	Description
Blue	Key information appears in blue, including management page text such as menus, items, buttons and so on.
<u>Underline</u>	Hyperlinks are in blue and underlined. You can click to redirect to a website.
■Note:	Ignoring this type of note might result in a malfunction or damage to the device.

More Info

- Specifications can be found on the product page at <https://www.tapo.com>.
- Our Technical Support and troubleshooting information can be found at <https://www.tapo.com/support/>.

Introduction

Your Flexible Home Security Guard, Always on the Watch. Enjoy flexible indoor/outdoor use, versatile placement, and reliable performance in any weather, thanks to its robust IP65 weatherproofing.

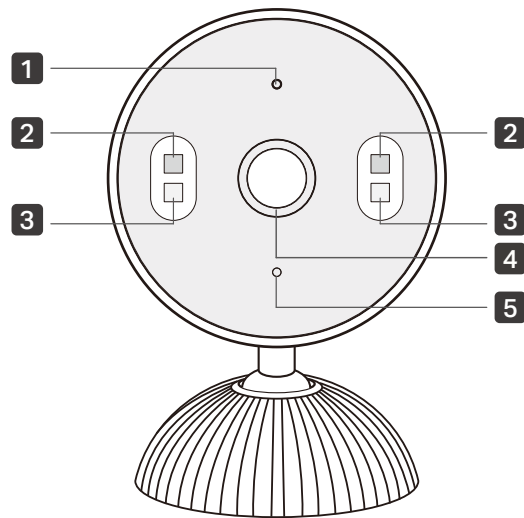
- **Indoor & Outdoor 24/7 Monitoring** - Perfect for your yard, garage, bedroom, or kitchen. The IP65 weatherproof design withstands rain, snow, and dust for 24/7 protection in any environment.
- **Clear Vision, Day & Night** - Integrated spotlights and color night vision deliver sharp 1080p video, ensuring rich details even in the dark.
- **Free Smart AI Detection & Alerts** - Advanced AI detects motion, people, and even a baby's cry, keeping you instantly informed of what matters most.
- **Secured Local & Cloud Storage** - Save recorded videos to a microSD card* (up to 512 GB) or by using Tapo Care** cloud services.

*microSD card needs to be purchased separately.

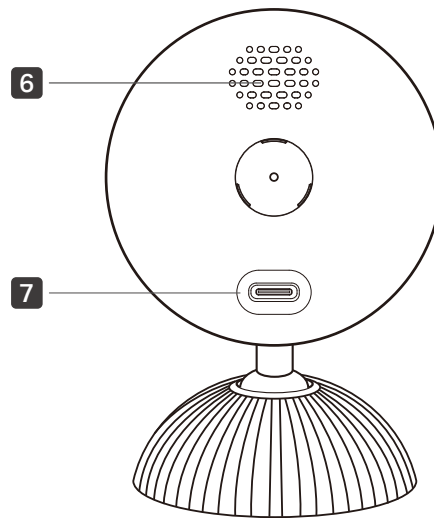
**Subscribe for cloud storage at <https://www.tapo.com/tapocare/>

- **Light and Custom Sound Triggers** - The camera can be set to have the spotlights turn on when motion is detected. You can also customize sound to play in the event of a motion trigger.
- **Full Duplex Two-Way Audio** - Listen and speak to guests, delivery drivers, and pets on the other side of the camera with enhanced clarity thanks to Tapo camera's premium microphone and speakers.
- **Customizable Block Zones** - Set customizable block zones to keep certain spaces from being recorded so you never need to worry about personal moments being leaked.
- **Compatibility with Amazon Alexa, Google Home & Samsung SmartThings** - Take command with voice control capabilities through popular third-party devices like Amazon Alexa and Google Home, allowing you to effortlessly manage your Tapo camera and enjoy true hands-free operation.

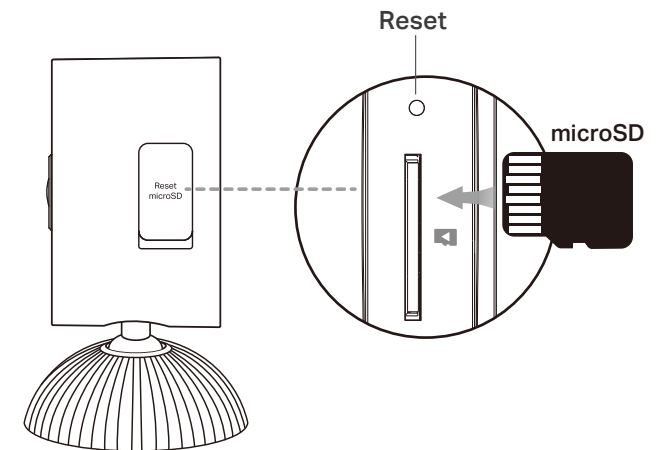
Appearance



- 1** Status LED
- 2** White Lights
- 3** IR Lights
- 4** Lens
- 5** Microphone



- 6** Speaker
- 7** USB Type-C Power Port



microSD Card Slot

Open the cover. Insert a microSD card (not included) and initialize it on the Tapo app for local recording.

Reset

- Use a pin to press and hold for **5s**: Reset Wi-Fi settings
- Use a pin to press and hold for **10s**: Reset to factory settings

LED

Solid red	Starting up
Blinking red and green	Ready for setup
Blinking red slowly	Connecting to Wi-Fi
Solid amber	Connected to Wi-Fi
Solid green	Connected to the cloud
Blinking red quickly	Camera resetting
Blinking green quickly	Camera updating

Set Up Your Camera

Follow the steps below to set up your camera.

Step 1. Download Tapo App

Get the [Tapo](#) app from the App Store or Google Play, or by scanning the QR code below.

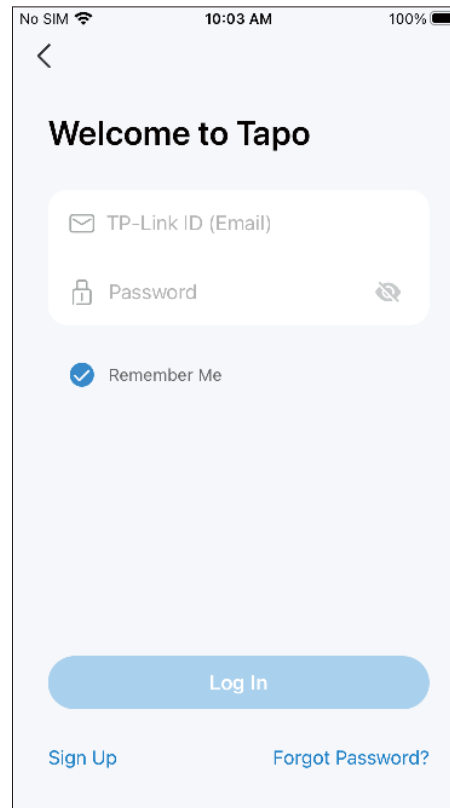


OR



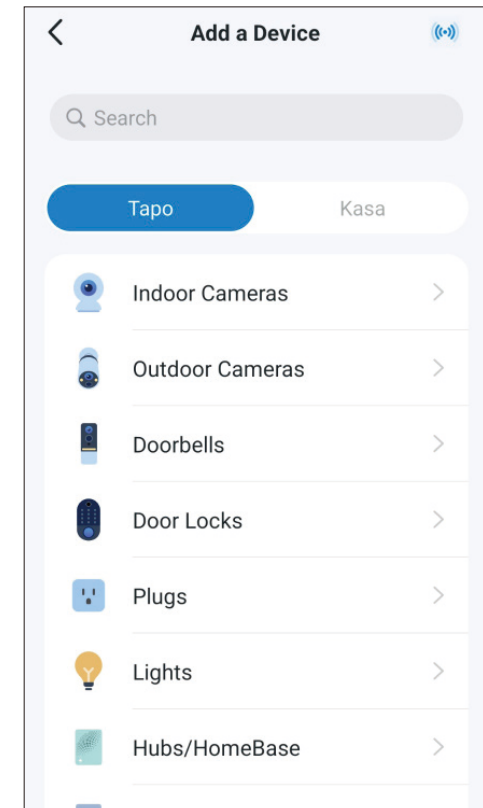
Step 2. Log In

Open the app, and log in with your TP-Link ID. If you don't have an account, create one first.



Step 3. Add Your Camera

Tap the ⊕ button in the app and select your model. Then follow app instructions to set up your camera.



Set Up Using Amazon Frustration-Free Setup

■Note: TCW61 doesn't support Amazon Frustration-Free setup.

What is Amazon Frustration-Free Setup?

Amazon Frustration-Free Setup can help connect and set up Tapo smart devices in fewer steps, without having to remember and re-enter your Wi-Fi password on each device.

To use this feature, confirm the following:

- The new Tapo device supports Amazon FFS.
- The new Tapo device is purchased from Amazon.
- You have an Amazon FFS enabled Alexa device or router.
- You have saved your Wi-Fi information to Amazon by using Alexa echo.
- Your Tapo device and router are on the same network as your Alexa echo.

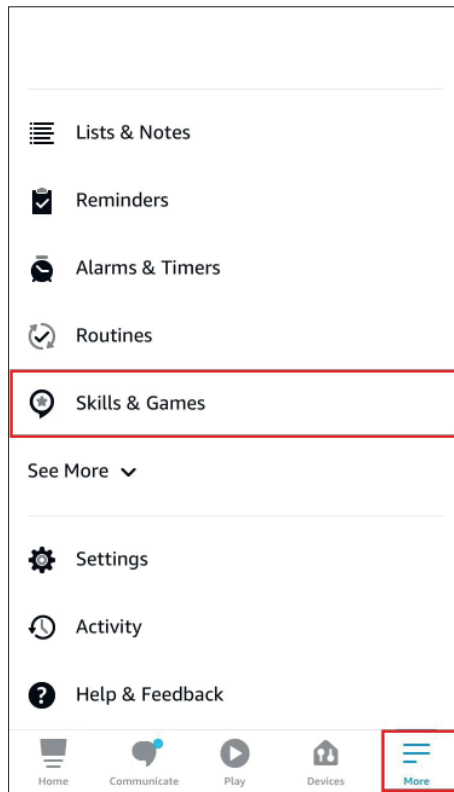
LED Indications during Amazon Frustration-Free Setup

LED	Status
Blinking red and green	Ready for setup
Blinking amber	FFS setup in progress
Solid green	Working properly

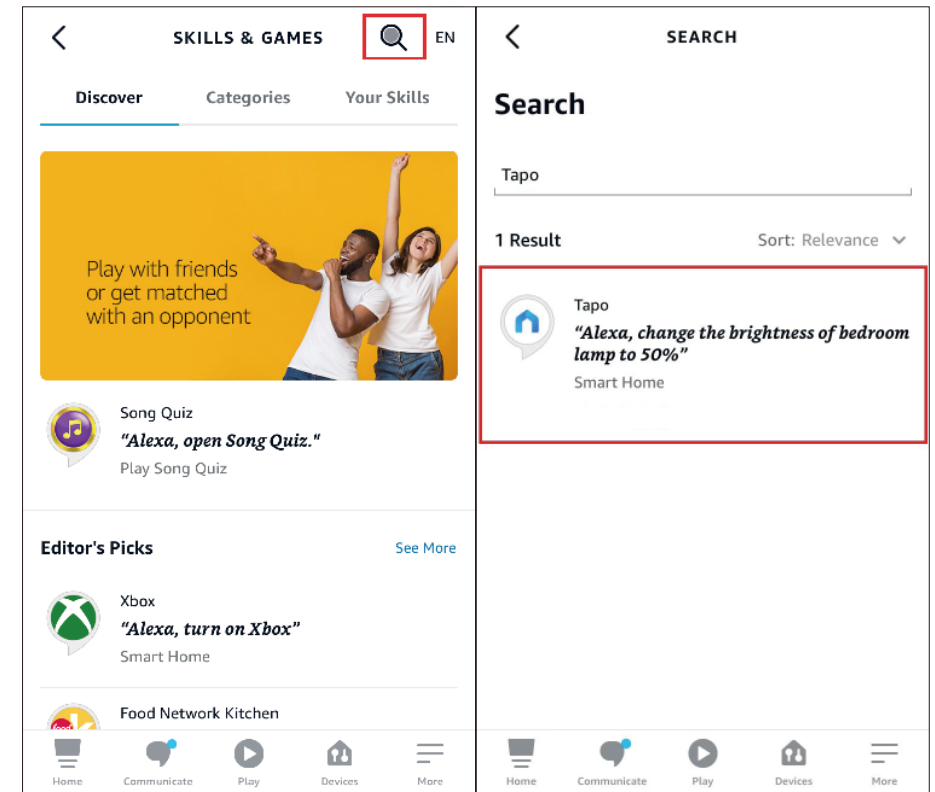
If the LED does not turn solid green after a long time, you can try to add the Tapo device manually. (Press the Reset button on your Tapo device once. Then open the Tapo app, tap the + button on the page, select your device model, and follow the app instructions.)

How to use Amazon Frustration-Free Setup with Tapo devices

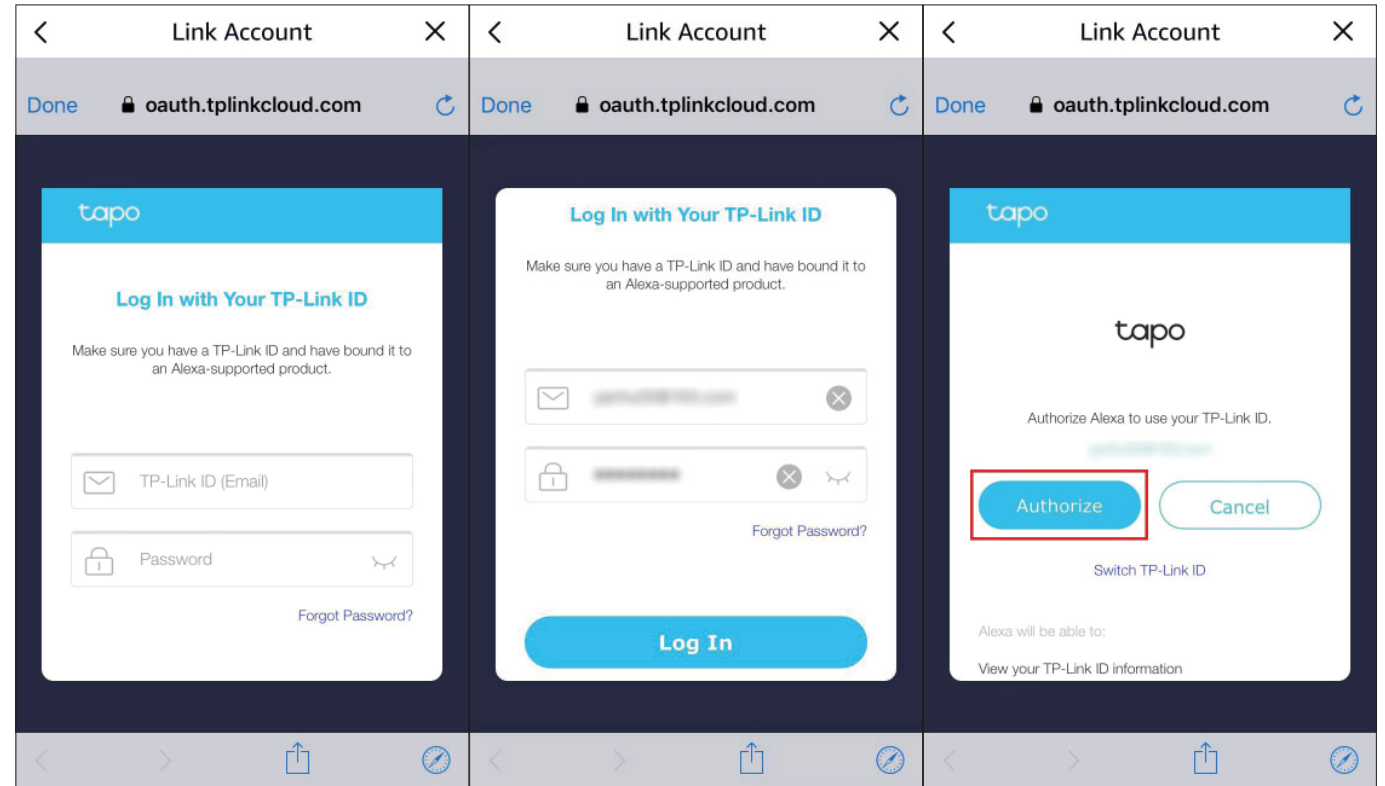
1. Open the Amazon Alexa app. Then tap **More** and select **Skills & Games**.



2. Enter **Tapo** in the search bar and choose **Tapo**.



4. Log in with your TP-Link ID that has bound to your Tapo device, and tap [Authorize](#). After authorized successfully, the message [Tapo has been successfully linked](#) will come up.



5. Plug in your Tapo device and the setup will complete automatically in two minutes.

For setting up more Tapo devices, just plug in and enjoy!

Done!

If this device displays on the Home page in the Tapo app, it indicates this device has been successfully associated with your Amazon account and joined your Wi-Fi network automatically.

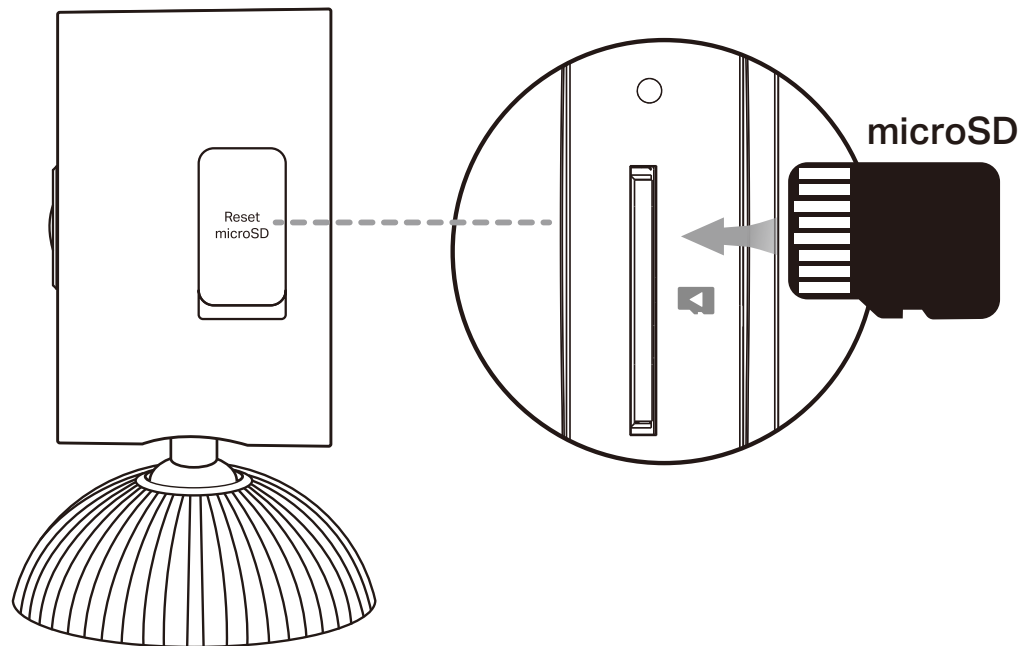
If this device does not display on the Home page in the Tapo app, try setting it up manually. (Tap the + button on the page, select your device model, and then follow the app instructions.)

Install a microSD Card

Follow the steps below to install the microSD card for local recording.

You can go to [Camera Settings](#) > [microSD Card](#) in the Tapo app to check the card status or format your card.

Open the cover. Identify the direction of the microSD card and carefully insert the card into the slot. Push in the card until you hear a clicking sound.



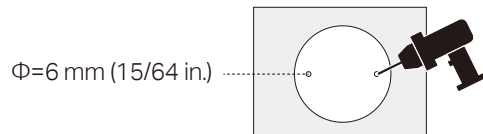
Mount Your Camera

When you finish adding your camera in the Tapo app, you can set it on a table or shelf. You can also mount it on a wall or ceiling with the provided mounting template and screws. Follow the steps below to mount your new camera or follow the setup video at <https://www.tp-link.com/support/setup-video/#cloud-cameras>.

Option 1. Mount to the Ceiling

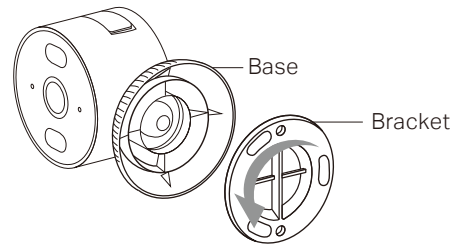
1. Drill Holes

Stick the mounting template sticker to the desired mounting place. Drill two holes according to the template.



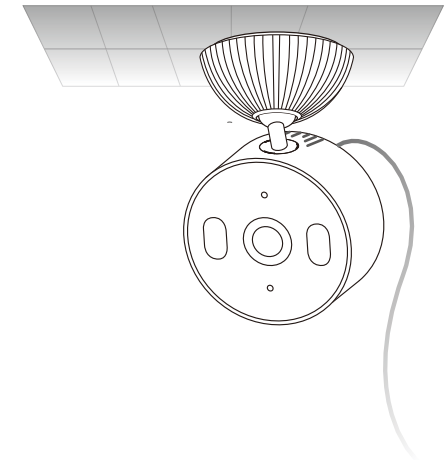
2. Unscrew the Bracket

Unscrew the bracket from the base.



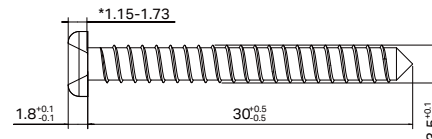
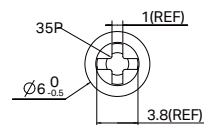
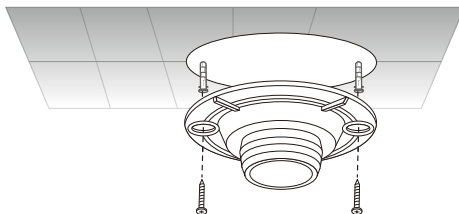
3. Secure the Bracket

Insert two anchors into the holes and use the screws to affix the bracket over the anchors.



4. Install the Camera

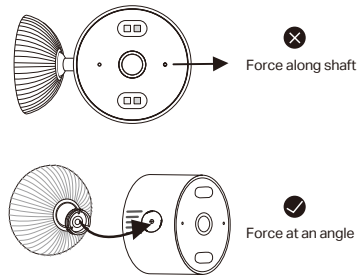
Screw the camera with the base onto the bracket. Loosen the base to adjust the angle, then tighten to secure.



Option 2. Mount to the Wall

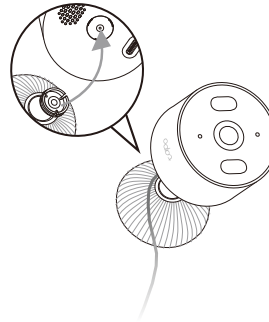
1. Remove the Camera

Avoid pulling the camera straight along the shaft. Instead, tilt and lift it at an angle for easier removal.



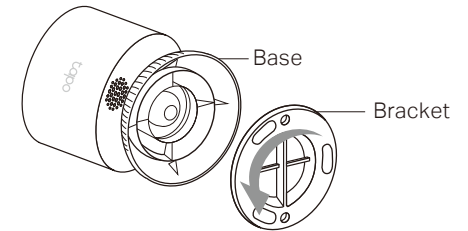
2. Install Over the Back Mounting Hole

Make sure the bracket is secured to the base. Push the shaft into the back mounting hole until it clicks into place.



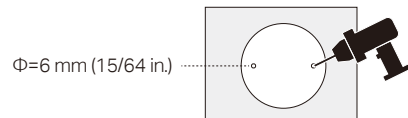
3. Unscrew the Bracket

Unscrew the bracket from the base.



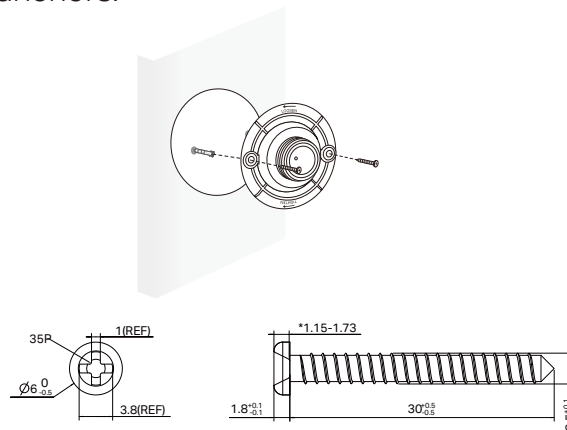
4. Drill Holes

Stick the mounting template sticker to the desired mounting place. Drill two holes according to the template.



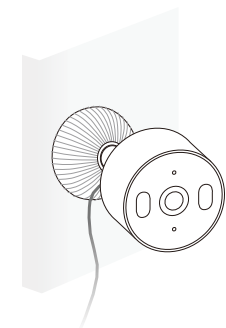
5. Secure the Bracket

Insert two anchors into the holes and use the screws to affix the bracket over the anchors.



6. Install the Camera

Screw the camera with the base onto the bracket. Loosen the base to adjust the angle, then tighten to secure.



How to Reset Your Camera

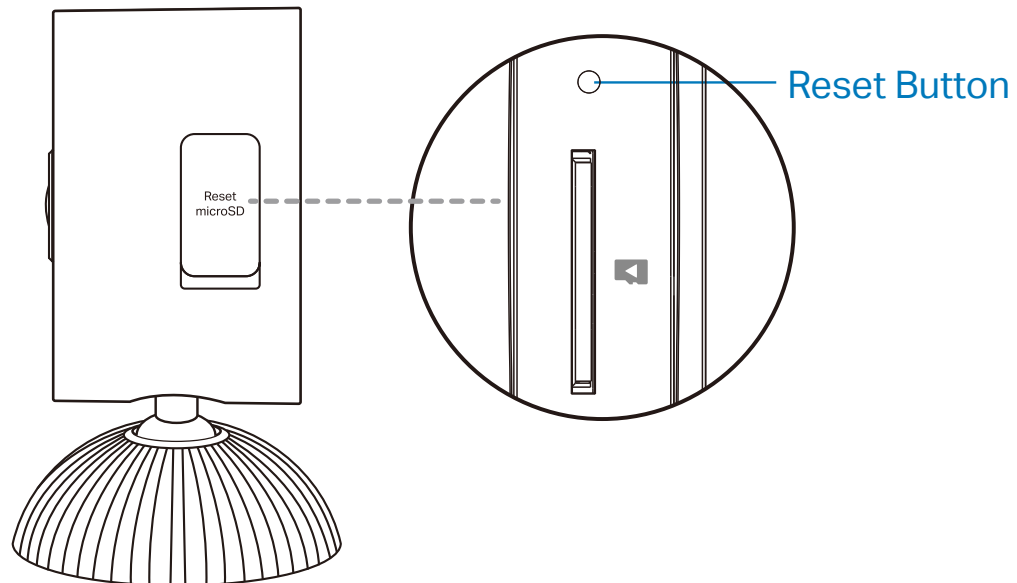
Follow the steps below to reset your camera via the Reset button.

You can also go to [Camera Settings](#) in the Tapo app and tap [Remove Device](#) at the bottom to factory reset your camera.

Open the cover.

Press and hold the RESET button to reset the camera.

- Press and hold for 5s until the LED blinks red slowly: Reset Wi-Fi settings only
- Press and hold for 10s until the LED blinks red quickly: Reset to factory settings



Authentication

FCC compliance information statement



Product Name: Indoor/Outdoor Home Security Wi-Fi Camera

Model Number: Tapo C103 / Tapo C104 / TCW61

Component Name	Model
I.T.E. Power Supply	AD-D0930500100US01 / A8-501000

Responsible party:

TP-Link Systems Inc.

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

"To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter."

We, **TP-Link Systems Inc.**, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2025.12.08

FCC compliance information statement

Product Name: I.T.E. Power Supply

Model Number: AD-D0930500100US01 / A8-501000

Responsible party:

TP-Link Systems Inc.

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

We, **TP-Link Systems Inc.**, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2025.12.08

Canadian Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1) L'appareil ne doit pas produire de brouillage;

2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps

Industry Canada Statement

CAN ICES-3 (B)/NMB-3(B)

Safety Information

- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- Keep the device away from fire or hot environments. DO NOT immerse in water or any other liquid.
- Do not disassemble, repair or modify the product.
- Do not use the product if the casing has been broken. Danger of electric shock.

- Never touch the product with wet hands.
- Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.
- Do not use liquid to clean the product. Only use a dry cloth.
- Never put metal objects inside the product. If a metal object enters the product, turn off the circuit breaker and contact an authorised electrician.
- This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.
- Do not use this product in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long time unplug the product from the power outlet.
- This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.
- Adapter should be used indoors where the ambient temperature is lower than or equal to 40 °C.
- Operating Temperature: -20 °C ~ 45 °C (-4 °F ~ 113 °F)
- The camera shall be installed no higher than 2 meters.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

Explanation of the symbols on the product label

Note: The product label is on the bottom of the product and its power supply. Symbols may vary from products.

Symbol	Explanation
	Class II equipment
	Class II equipment with functional earthing
	Alternating current
	DC voltage
	Polarity of output terminals
	Indoor use only
	Dangerous voltage
	Caution, risk of electric shock
	Energy efficiency Marking
	Protective earth
	Earth

Symbol	Explanation
	Frame or chassis
	Functional earthing
	Caution, hot surface
	Caution
	Operator's manual
	Stand-by
	"ON"/"OFF" (push-push)
	Fuse
	Fuse is used in neutral N
	RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.

Symbol	Explanation
	Caution, avoid listening at high volume levels for long periods
	Disconnection, all power plugs
m	Switch of mini-gap construction
μ	Switch of micro-gap construction (for US version) Switch of micro-gap / micro-disconnection construction (for other versions except US)
ε	Switch without contact gap (Semiconductor switching device)